



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
January 2020

As of January 31, 2020

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OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for January 2020 was 1,446,341. This represents a daily average of 46,656 vehicles. This is a 6.3% increase in total traffic volume from the same period last year, which totaled 1,360,016. Potential toll revenue for January was \$4,553,497, which represents an increase of 10.7% from the prior year's total of \$4,114,106. Carpool percentage for January was 24.7% as compared to the previous year's rate of 26.3%.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the month of January 2020.

Current Month-to-Date (MTD) as of January 31, 2020

	Jan-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	Jan-19 MTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	1,089,159	1,048,103	41,056	3.9%	1,002,301	8.7%
3+ Lanes	357,182	317,815	39,367	12.4%	357,715	(0.1%)
Total Gross Trips	1,446,341	1,365,918	80,423	5.9%	1,360,016	6.3%
Revenue						
Full Toll Lanes	\$4,482,172	\$4,458,339	\$23,833	0.5%	\$4,033,705	11.1%
3+ Lanes	\$71,325	\$81,313	(\$9,989)	(12.3%)	\$80,401	(11.3%)
Total Gross Revenue	\$4,553,497	\$4,539,652	\$13,844	0.3%	\$4,114,106	10.7%
Average Revenue per Trip						
Average Full Toll Lanes	\$4.12	\$4.25	(\$0.13)	(3.1%)	\$4.02	2.5%
Average 3+ Lanes	\$0.20	\$0.26	(\$0.06)	(23.1%)	\$0.22	(9.1%)
Average Gross Revenue	\$3.15	\$3.32	(\$0.17)	(5.1%)	\$3.03	4.0%

The 2020 fiscal year-to-date traffic volume increased by 2.5% and potential toll revenue increased by 4.8%, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.03.

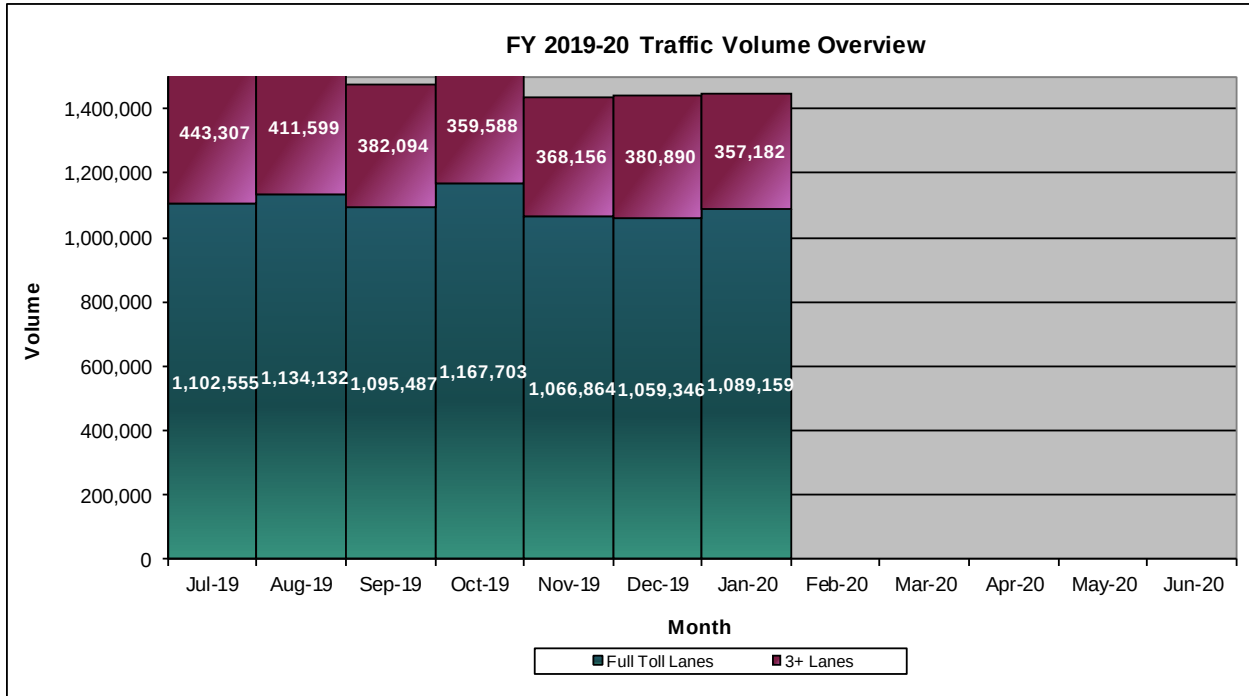
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2019 through January 2020.

FY 2019-20 Year to Date as of January 31, 2020

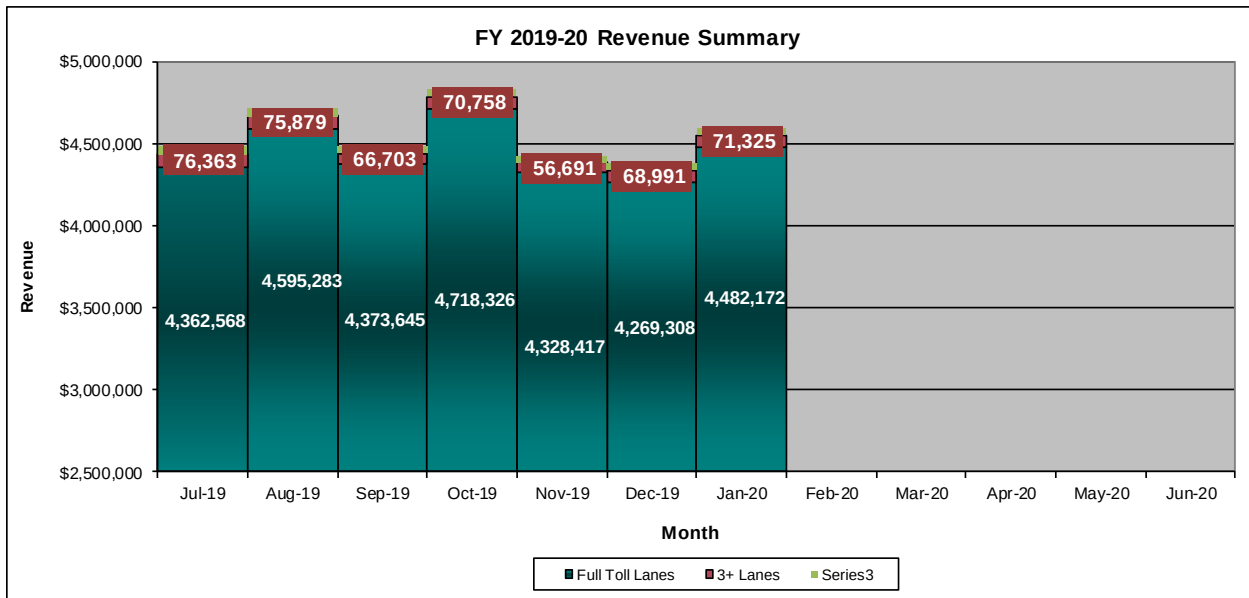
	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	7,715,246	7,626,731	88,515	1.2%	7,475,646	3.2%
3+ Lanes	2,702,816	2,324,910	377,906	16.3%	2,692,985	0.4%
Total Gross Trips	10,418,062	9,951,640	466,422	4.7%	10,168,631	2.5%
Revenue						
Full Toll Lanes	\$31,129,718	\$31,895,469	(\$765,751)	(2.4%)	\$29,652,197	5.0%
3+ Lanes	\$486,709	\$581,594	(\$94,885)	(16.3%)	\$530,317	(8.2%)
Total Gross Revenue	\$31,616,427	\$32,477,063	(\$860,637)	(2.6%)	\$30,182,514	4.8%
Average Revenue per Trip						
Average Full Toll Lanes	\$4.03	\$4.18	(\$0.15)	(3.6%)	\$3.97	1.5%
Average 3+ Lanes	\$0.18	\$0.25	(\$0.07)	(28.0%)	\$0.20	(10.0%)
Average Gross Revenue	\$3.03	\$3.26	(\$0.23)	(7.1%)	\$2.97	2.0%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak traffic hour in the eastbound direction reached or exceeded 90% or more of defined capacity 21 times during the month of January 2020. As demonstrated on the next chart, westbound peak hour traffic volumes top out at 80% of defined capacity.

PM Time	Monday 12/30/19				Tuesday 12/31/19				Wednesday 01/01/20				Thursday 01/02/20				Friday 01/03/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500									\$5.15	349	804	24%	\$7.45	493	2,479	73%	\$7.85	555	3,067	90%
1500 - 1600									\$5.15	374	839	25%	\$6.75	570	3,091	91%	\$8.65	604	2,594	76%
1600 - 1700									\$5.15	312	725	21%	\$7.80	503	2,819	83%	\$8.45	448	2,624	77%
1700 - 1800									\$5.15	443	859	25%	\$8.20	490	2,350	69%	\$7.05	556	2,669	79%
1800 - 1900									\$5.15	436	860	25%	\$4.85	583	2,290	67%	\$6.55	567	2,215	65%
1900 - 2000									\$4.65	398	736	22%	\$5.60	451	1,451	43%	\$6.05	598	1,705	50%

PM Time	Monday 01/06/20				Tuesday 01/07/20				Wednesday 01/08/20				Thursday 01/09/20				Friday 01/10/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	409	2,623	77%	\$5.15	435	2,899	85%	\$5.15	478	3,016	89%	\$7.45	429	2,838	83%	\$7.85	501	3,207	94%
1500 - 1600	\$5.50	582	3,076	90%	\$5.75	649	2,887	85%	\$7.75	621	2,941	87%	\$6.75	598	3,381	99%	\$8.65	664	2,712	80%
1600 - 1700	\$5.35	469	3,003	88%	\$5.50	458	2,928	86%	\$7.50	461	3,089	91%	\$7.80	470	2,876	85%	\$8.45	474	2,851	84%
1700 - 1800	\$5.30	553	3,075	90%	\$5.40	551	3,001	88%	\$6.40	546	2,959	87%	\$8.20	488	2,603	77%	\$7.05	591	3,018	89%
1800 - 1900	\$5.50	738	2,752	81%	\$3.95	681	2,804	82%	\$3.95	713	2,941	87%	\$4.85	732	3,051	90%	\$6.55	767	2,923	86%
1900 - 2000	\$3.85	578	1,863	55%	\$3.85	613	2,172	64%	\$3.85	667	2,193	65%	\$5.60	615	2,235	66%	\$6.05	638	2,132	63%

PM Time	Monday 01/13/20				Tuesday 01/14/20				Wednesday 01/15/20				Thursday 01/16/20				Friday 01/17/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	383	2,434	72%	\$5.15	385	2,799	82%	\$5.15	412	2,972	87%	\$7.45	423	2,811	83%	\$7.85	562	3,235	95%
1500 - 1600	\$5.50	624	3,116	92%	\$5.75	587	2,854	84%	\$7.75	572	2,911	86%	\$6.75	577	3,378	99%	\$8.65	587	2,629	77%
1600 - 1700	\$5.35	428	2,915	86%	\$5.50	404	2,897	85%	\$7.50	405	2,912	86%	\$7.80	420	2,920	86%	\$8.45	415	2,670	79%
1700 - 1800	\$5.30	550	3,027	89%	\$5.40	513	2,911	86%	\$6.40	543	3,041	89%	\$8.20	463	2,526	74%	\$7.05	557	2,858	84%
1800 - 1900	\$5.50	751	2,926	86%	\$3.95	680	3,040	89%	\$3.95	679	3,043	90%	\$4.85	679	3,033	89%	\$6.55	774	2,932	86%
1900 - 2000	\$3.85	474	1,772	52%	\$3.85	623	2,616	77%	\$3.85	643	2,480	73%	\$5.60	603	2,384	70%	\$6.05	732	2,571	76%

PM Time	Monday 01/20/20				Tuesday 01/21/20				Wednesday 01/22/20				Thursday 01/23/20				Friday 01/24/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	544	2,526	74%	\$5.15	350	2,631	77%	\$5.15	363	2,754	81%	\$7.45	419	2,789	82%	\$7.85	572	3,436	101%
1500 - 1600	\$5.50	736	3,122	92%	\$5.75	588	2,884	85%	\$7.75	590	2,950	87%	\$6.75	606	3,474	102%	\$8.65	610	2,650	78%
1600 - 1700	\$5.35	508	2,739	81%	\$5.50	398	2,995	88%	\$7.50	422	3,057	90%	\$7.80	428	2,875	85%	\$8.45	409	2,703	80%
1700 - 1800	\$5.30	618	2,553	75%	\$5.40	498	3,015	89%	\$6.40	512	2,900	85%	\$8.20	461	2,500	74%	\$7.05	456	2,598	76%
1800 - 1900	\$5.50	697	1,997	59%	\$3.95	553	3,021	89%	\$3.95	667	3,008	88%	\$4.85	687	2,981	88%	\$6.55	692	2,821	83%
1900 - 2000	\$3.85	466	1,327	39%	\$3.85	453	1,983	58%	\$3.85	563	2,397	71%	\$5.60	635	2,789	82%	\$6.05	794	2,677	79%

PM Time	Monday 01/27/20				Tuesday 01/28/20				Wednesday 01/29/20				Thursday 01/30/20				Friday 01/31/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	244	1,683	50%	\$5.15	375	2,868	84%	\$5.15	405	2,812	83%	\$7.45	367	2,790	82%	\$7.85	520	3,205	94%
1500 - 1600	\$5.50	528	2,852	84%	\$5.75	557	2,741	81%	\$7.75	602	2,923	86%	\$6.75	639	3,591	106%	\$8.65	681	2,715	80%
1600 - 1700	\$5.35	408	2,792	82%	\$5.50	394	2,779	82%	\$7.50	435	3,100	91%	\$7.80	443	2,962	87%	\$8.45	449	2,704	80%
1700 - 1800	\$5.30	489	2,866	84%	\$5.40	474	2,836	83%	\$6.40	527	2,897	85%	\$8.20	457	2,587	76%	\$7.05	533	2,854	84%
1800 - 1900	\$5.50	641	2,798	82%	\$3.95	634	2,918	86%	\$3.95	679	3,079	91%	\$4.85	709	3,057	90%	\$6.55	677	2,903	85%
1900 - 2000	\$3.85	617	2,312	68%	\$3.85	700	2,822	83%	\$3.85	577	2,293	67%	\$5.60	579	2,215	65%	\$6.05	670	2,276	67%

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 12/30/19				Tuesday 12/31/19				Wednesday 01/01/20				Thursday 01/02/20				Friday 01/03/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500									\$1.70	37	106	3%	\$3.05	577	1,868	55%	\$3.05	532	1,582	47%
0500 - 0600									\$1.70	53	118	3%	\$4.95	564	1,959	58%	\$4.70	554	2,022	59%
0600 - 0700									\$1.70	26	101	3%	\$5.15	339	1,308	38%	\$4.95	397	1,531	45%
0700 - 0800									\$1.70	47	115	3%	\$5.65	307	1,527	45%	\$5.50	249	1,295	38%
0800 - 0900									\$1.70	106	248	7%	\$5.15	239	1,404	41%	\$4.95	272	1,350	40%
0900 - 1000									\$3.05	167	417	12%	\$4.10	313	1,406	41%	\$4.10	287	1,401	41%

AM Time	Monday 01/06/19				Tuesday 01/07/19				Wednesday 01/08/19				Thursday 01/09/19				Friday 01/10/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	762	2,523	74%	\$3.05	769	2,484	73%	\$3.05	818	2,548	75%	\$3.05	764	2,430	71%	\$3.05	583	1,831	54%
0500 - 0600	\$4.95	829	2,588	76%	\$4.95	870	2,634	77%	\$4.95	813	2,502	74%	\$4.95	806	2,635	78%	\$4.70	724	2,420	71%
0600 - 0700	\$5.15	542	1,909	56%	\$5.15	509	1,953	57%	\$5.15	566	2,110	62%	\$5.15	557	1,928	57%	\$4.95	467	1,709	50%
0700 - 0800	\$5.65	371	1,910	56%	\$5.65	349	1,921	57%	\$5.65	396	1,905	56%	\$5.65	400	2,021	59%	\$5.50	475	1,840	54%
0800 - 0900	\$5.15	271	1,704	50%	\$5.15	255	1,861	55%	\$5.15	270	2,013	59%	\$5.15	285	1,950	57%	\$4.95	267	1,809	53%
0900 - 1000	\$4.10	376	1,926	57%	\$4.10	328	1,936	57%	\$4.10	348	1,934	57%	\$4.10	322	1,943	57%	\$4.10	352	1,877	55%

AM Time	Monday 01/13/19				Tuesday 01/14/19				Wednesday 01/15/19				Thursday 01/16/19				Friday 01/17/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	751	2,609	77%	\$3.05	760	2,455	72%	\$3.05	800	2,566	75%	\$3.05	764	2,514	74%	\$3.05	609	1,998	59%
0500 - 0600	\$4.95	771	2,517	74%	\$4.95	896	2,692	79%	\$4.95	836	2,553	75%	\$4.95	819	2,702	79%	\$4.70	732	2,472	73%
0600 - 0700	\$5.15	558	2,072	61%	\$5.15	547	2,092	62%	\$5.15	601	2,144	63%	\$5.15	574	2,086	61%	\$4.95	613	2,165	64%
0700 - 0800	\$5.65	416	2,123	62%	\$5.65	371	2,122	62%	\$5.65	416	2,012	59%	\$5.65	388	2,149	63%	\$5.50	383	1,928	57%
0800 - 0900	\$5.15	244	2,029	60%	\$5.15	243	2,015	59%	\$5.15	210	1,893	56%	\$5.15	213	2,073	61%	\$4.95	243	1,885	55%
0900 - 1000	\$4.10	273	1,897	56%	\$4.10	257	2,048	60%	\$4.10	218	1,853	55%	\$4.10	217	1,960	58%	\$4.10	250	1,823	54%

AM Time	Monday 01/20/19				Tuesday 01/21/19				Wednesday 01/22/19				Thursday 01/23/19				Friday 01/24/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	590	1,933	57%	\$3.05	738	2,492	73%	\$3.05	790	2,567	76%	\$3.05	783	2,513	74%	\$3.05	663	2,018	59%
0500 - 0600	\$4.95	562	1,987	58%	\$4.95	887	2,642	78%	\$4.95	792	2,424	71%	\$4.95	860	2,674	79%	\$4.70	751	2,435	72%
0600 - 0700	\$5.15	379	1,489	44%	\$5.15	576	2,171	64%	\$5.15	624	2,214	65%	\$5.15	574	1,879	55%	\$4.95	606	2,131	63%
0700 - 0800	\$5.65	253	1,179	35%	\$5.65	407	2,150	63%	\$5.65	437	2,209	65%	\$5.65	428	2,055	60%	\$5.50	404	1,934	57%
0800 - 0900	\$5.15	286	1,260	37%	\$5.15	235	2,129	63%	\$5.15	224	2,020	59%	\$5.15	243	2,188	64%	\$4.95	232	1,861	55%
0900 - 1000	\$4.10	433	1,615	48%	\$4.10	223	2,043	60%	\$4.10	244	2,087	61%	\$4.10	266	2,117	62%	\$4.10	246	1,636	48%

AM Time	Monday 01/27/19				Tuesday 01/28/19				Wednesday 01/29/19				Thursday 01/30/19				Friday 01/31/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	770	2,607	77%	\$3.05	767	2,584	76%	\$3.05	781	2,606	77%	\$3.05	752	2,507	74%	\$3.05	641	2,071	61%
0500 - 0600	\$4.95	765	2,486	73%	\$4.95	875	2,613	77%	\$4.95	832	2,552	75%	\$4.95	816	2,717	80%	\$4.70	739	2,573	76%
0600 - 0700	\$5.15	557	2,163	64%	\$5.15	548	2,086	61%	\$5.15	627	2,178	64%	\$5.15	597	2,036	60%	\$4.95	574	2,152	63%
0700 - 0800	\$5.65	375	2,036	60%	\$5.65	451	2,226	65%	\$5.65	413	2,058	61%	\$5.65	427	2,183	64%	\$5.50	428	1,919	56%
0800 - 0900	\$5.15	213	2,035	60%	\$5.15	234	2,150	63%	\$5.15	255	2,097	62%	\$5.15	246	2,072	61%	\$4.95	234	1,891	56%
0900 - 1000	\$4.10	211	1,942	57%	\$4.10	232	2,096	62%	\$4.10	231	2,074	61%	\$4.10	227	2,035	60%	\$4.10	252	1,921	57%

OCTA OPERATIONAL HIGHLIGHTS

On-road Operations

OCTA Customer Assistance Specialists (CAS) responded to 85 calls during the month of January. Of those calls, 66 were to assist disabled vehicles and 16 calls to remove debris. The CAS provided assistance to three accidents in the Express Lanes with one of those accidents originated from the SR91 general-purpose lanes.

Electronic Toll and Traffic Management System Project Update

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries. This new lane system is reading both the new 6C transponder protocol as well as the legacy Title 21 protocol. The next phase of the project, which begins next calendar year, entails the replacement of the closed-circuit television cameras along the corridor. New toll gantries will be constructed at the three entrances of the OCTA 91 Express Lanes after which Kapsch will install new ETTM equipment on the entrance gantries.

6C Transition Update

Changes to the back-office system to incorporate the new 6C transponder protocol is underway. In January, the 91 Express Lanes continued to send letters to customers notifying them of the transition to 6C, as well as changes to the account plans, user agreement and privacy policy. In the upcoming weeks, distribution of the new welcome kit and sticker transponders will commence. It is envisioned the distribution of the new transponders to all the customers will take place over several months.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 1/31/2020		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll revenue	\$ 29,163,391.49	\$ 30,684,797.00	\$ (1,521,405.51)	(5.0)
Fee revenue	4,223,400.79	2,757,864.00	1,465,536.79	53.1
Total operating revenues	33,386,792.28	33,442,661.00	(55,868.72)	(0.2)
Operating expenses:				
Contracted services	3,619,248.14	4,439,940.00	820,691.86	18.5
Administrative fee	1,653,680.00	1,656,599.00	2,919.00	0.2
Other professional services	665,868.10	1,593,630.00	927,761.90	58.2
Credit card processing fees	774,145.50	817,830.00	43,684.50	5.3
Toll road account servicing	412,010.24	1,404,000.00	991,989.76	70.7
Other insurance expense	217,638.75	437,325.00	219,686.25	50.2
Toll road maintenance supply repairs	141,320.42	310,419.00	169,098.58	54.5
Patrol services	644,910.67	571,445.00	(73,465.67)	(12.9)
Building equipment repairs and maint	20,689.64	188,944.00	168,254.36	89.0
6C Transponders	250,518.75	125,000.00	(125,518.75)	(100.4)
Other services	(9,221.50)	18,331.00	27,552.50	150.3
Utilities	28,473.76	42,861.00	14,387.24	33.6
Office expense	3,120.21	107,941.00	104,820.79	97.1
Bad debt expense	103,882.04	-	(103,882.04)	N/A
Miscellaneous ⁽²⁾	42,647.12	83,425.00	40,777.88	48.9
Leases	237,716.52	268,226.00	30,509.48	11.4
Total operating expenses	8,806,648.36	12,065,916.00	3,259,267.64	27.0
Depreciation and amortization ⁽³⁾	2,062,751.07	-	(2,062,751.07)	N/A
Operating income (loss)	22,517,392.85	21,376,745.00	1,140,647.85	5.3
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	661,599.55	906,250.00	(244,650.45)	(27.0)
Interest income	3,510,275.74	2,214,387.00	1,295,888.74	58.5
Interest expense	(2,698,887.30)	(2,748,704.00)	49,816.70	1.8
Other	32,769.18	-	32,769.18	N/A
Total nonoperating revenues (expenses)	1,505,757.17	371,933.00	1,133,824.17	(304.8)
Transfers in	-	-	-	N/A
Transfers out ⁽⁴⁾	(14,460,192.17)	(25,000.00)	(14,435,192.17)	(57,740.8)
Net income (loss)	\$ 9,562,957.85	\$ 21,723,678.00	\$ (12,160,720.15)	(56.0)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴For M2 Project I and Project J expense reimbursement.

Capital Asset Activity

During the seven months ending January 31, 2020, capital asset activities included \$195,292 for the ETTM system project, \$5,920 for computer equipment and \$325,411 for transponder purchases.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for January 2020 was 1,265,369. This represents a daily average of 40,818 vehicles. This is a 6.7% increase in total traffic volume from the same period last year, which totaled 1,186,225. Potential toll revenue for the month was \$5,827,403, which represents an increase of 22.3% from the prior year's total of \$4,764,682. Carpool percentage for January was 23.03% as compared to the previous year's rate of 24.28%.

Month-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of January 2020.

Current Month-to-Date (MTD) as of January 31, 2020

Trips	JAN-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	JAN-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	973,936	917,386	56,550	6.2%	898,175	8.4%
3+ Lanes	291,433	300,900	(9,467)	(3.1%)	288,050	1.2%
Total Gross Trips	1,265,369	1,218,286	47,083	3.9%	1,186,225	6.7%
Revenue						
Full Toll Lanes	\$5,789,888	\$3,695,857	\$2,094,031	56.7%	\$4,724,916	22.5%
3+ Lanes	\$37,514	\$0	\$37,514		\$39,766	(5.7%)
Total Gross Revenue	\$5,827,403	\$3,695,857	\$2,131,545	57.7%	\$4,764,682	22.3%
Average Revenue per Trip						
Average Full Toll Lanes	\$5.94	\$4.03	\$1.91	47.4%	\$5.26	12.9%
Average 3+ Lanes	\$0.13	\$0.00	\$0.13		\$0.14	(7.1%)
Average Gross Revenue	\$4.61	\$3.03	\$1.58	52.1%	\$4.02	14.7%

The 2020 fiscal year-to-date (YTD) traffic volume is 3.7% higher when compared with the same period last year. The 2020 fiscal year-to-date revenue is 21.3% higher than for the same period last year. The traffic and revenue increases are attributed to higher demand and increased toll rates to manage the demand. Year-to-date average revenue per-trip is \$4.27.

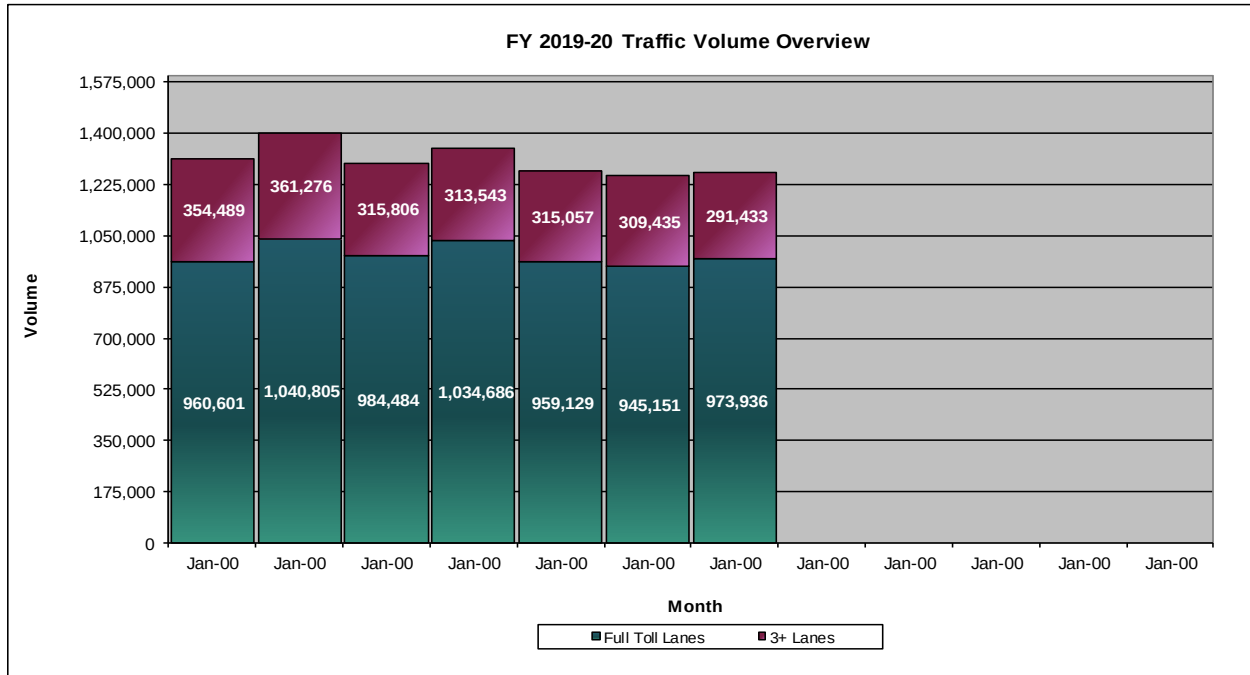
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2019 through January 2020.

FY 2019-20 Year to Date as of January 31, 2020

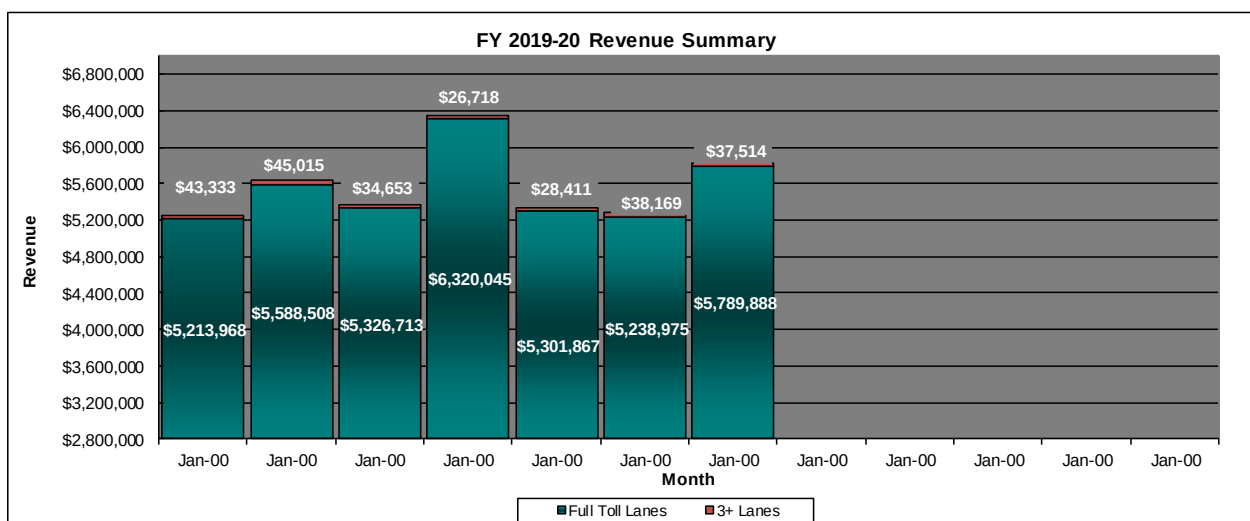
Trips	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	6,942,948	6,850,743	92,205	1.3%	6,675,335	4.0%
3+ Lanes	2,199,852	2,227,371	(27,519)	(1.2%)	2,137,267	2.9%
Total Gross Trips	9,142,800	9,078,114	64,686	0.7%	8,812,602	3.7%
Revenue						
Full Toll Lanes	\$38,779,965	\$27,011,329	\$11,768,636	43.6%	\$31,924,543	21.5%
3+ Lanes	\$253,813	\$0	\$253,813		\$252,293	0.6%
Total Gross Revenue	\$39,033,778	\$27,011,329	\$12,022,449	44.5%	\$32,176,836	21.3%
Average Revenue per Trip						
Average Full Toll Lanes	\$5.59	\$3.94	\$1.65	41.9%	\$4.78	16.9%
Average 3+ Lanes	\$0.12	\$0.00	\$0.12		\$0.12	0.0%
Average Gross Revenue	\$4.27	\$2.98	\$1.29	43.3%	\$3.65	17.0%

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

RCTC evaluates traffic volumes for peak period hours and either increases or decreases tolls according to the toll rate policy. The next quarterly adjustment is scheduled for April 1, 2020.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 12/30/19					Tuesday 12/31/19					Wednesday 01/01/20					Thursday 01/02/20					Friday 01/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500											\$2.25	167	256	423	B	\$11.85	274	935	1,209	E	\$21.00	308	1,039	1,347	F
1500 - 1600											\$1.55	175	265	440	B	\$11.35	323	1,174	1,497	F	\$18.70	303	773	1,076	D
1600 - 1700											\$1.55	129	231	360	A	\$7.50	291	1,043	1,334	F	\$10.45	210	880	1,090	D
1700 - 1800											\$1.55	178	226	404	B	\$5.30	236	827	1,063	D	\$6.95	228	812	1,040	D
1800 - 1900											\$1.55	162	197	359	A	\$5.30	243	640	883	C	\$5.30	240	711	951	C
1900 - 2000											\$1.55	169	174	343	A	\$5.30	192	429	621	B	\$5.30	258	521	779	B

PM Time	Monday 01/06/20					Tuesday 01/07/20					Wednesday 01/08/20					Thursday 01/09/20					Friday 01/10/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	213	986	1,199	D	\$6.95	219	993	1,212	E	\$9.00	241	1,064	1,305	F	\$11.85	213	977	1,190	D	\$21.00	269	1,113	1,382	F
1500 - 1600	\$7.35	281	957	1,238	E	\$6.95	304	916	1,220	E	\$9.90	306	935	1,241	E	\$11.35	318	1,019	1,337	F	\$18.70	338	884	1,222	E
1600 - 1700	\$5.30	217	880	1,097	D	\$5.30	185	858	1,043	D	\$5.30	185	960	1,145	D	\$7.50	208	960	1,168	D	\$10.45	242	1,007	1,249	E
1700 - 1800	\$5.30	212	819	1,031	D	\$5.30	240	785	1,025	D	\$5.30	196	883	1,079	D	\$5.30	195	807	1,002	D	\$6.95	267	936	1,203	E
1800 - 1900	\$5.30	249	688	937	C	\$5.30	259	739	998	C	\$5.30	260	777	1,037	D	\$5.30	267	811	1,078	D	\$5.30	308	916	1,224	E
1900 - 2000	\$2.25	221	530	751	B	\$4.20	206	594	800	B	\$5.30	252	561	813	C	\$5.30	214	607	821	C	\$5.30	281	722	1,003	D

PM Time	Monday 01/13/20					Tuesday 01/14/20					Wednesday 01/15/20					Thursday 01/16/20					Friday 01/17/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	202	869	1,071	D	\$6.95	318	1,791	2,109	F	\$9.00	227	1,047	1,274	E	\$11.85	231	1,013	1,244	E	\$21.00	368	1,155	1,523	F
1500 - 1600	\$7.35	299	949	1,248	E	\$6.95	373	1,535	1,908	F	\$9.90	275	955	1,230	E	\$11.35	320	1,090	1,410	F	\$18.70	371	936	1,307	F
1600 - 1700	\$5.30	183	906	1,089	D	\$5.30	166	862	1,028	D	\$5.30	183	943	1,126	D	\$7.50	209	946	1,155	D	\$10.45	250	947	1,197	D
1700 - 1800	\$5.30	201	853	1,054	D	\$5.30	197	848	1,045	D	\$5.30	190	924	1,114	D	\$5.30	198	826	1,024	D	\$6.95	315	908	1,223	E
1800 - 1900	\$5.30	275	777	1,052	D	\$5.30	252	834	1,086	D	\$5.30	263	785	1,048	D	\$5.30	311	873	1,184	D	\$5.30	366	901	1,267	E
1900 - 2000	\$2.25	161	533	694	B	\$4.20	231	732	963	C	\$5.30	234	683	917	C	\$5.30	218	719	937	C	\$5.30	337	888	1,225	E

PM Time	Monday 01/20/20					Tuesday 01/21/20					Wednesday 01/22/20					Thursday 01/23/20					Friday 01/24/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	299	916	1,215	E	\$6.95	197	897	1,094	D	\$9.00	226	1,001	1,227	E	\$11.85	255	1,014	1,269	E	\$21.00	307	1,134	1,441	F
1500 - 1600	\$7.35	366	966	1,332	F	\$6.95	299	941	1,240	E	\$9.90	276	994	1,270	E	\$11.35	297	1,117	1,414	F	\$18.70	346	936	1,282	E
1600 - 1700	\$5.30	244	848	1,092	D	\$5.30	165	952	1,117	D	\$5.30	203	929	1,132	D	\$7.50	188	1,002	1,190	D	\$10.45	236	961	1,197	D
1700 - 1800	\$5.30	284	752	1,036	D	\$5.30	201	814	1,015	D	\$5.30	224	866	1,090	D	\$5.30	177	854	1,031	D	\$6.95	208	852	1,060	D
1800 - 1900	\$5.30	318	615	933	C	\$5.30	262	741	1,003	D	\$5.30	273	842	1,115	D	\$5.30	253	867	1,120	D	\$5.30	361	871	1,232	E
1900 - 2000	\$2.25	209	339	548	B	\$4.20	181	563	744	B	\$5.30	235	688	923	C	\$5.30	232	847	1,079	D	\$5.30	372	872	1,244	E

PM Time	Monday 01/27/20					Tuesday 01/28/20					Wednesday 01/29/20					Thursday 01/30/20					Friday 01/31/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	149	640	789	B	\$6.95	220	954	1,174	D	\$9.00	236	981	1,217	E	\$11.85	229	1,015	1,244	E	\$21.00	290	1,098	1,388	F
1500 - 1600	\$7.35	317	1,006	1,323	F	\$6.95	280	957	1,237	E	\$9.90	309	932	1,241	E	\$11.35	293	1,112	1,405	F	\$18.70	375	880	1,255	E
1600 - 1700	\$5.30	183	925	1,108	D	\$5.30	174	902	1,076	D	\$5.30	184	952	1,136	D	\$7.50	177	984	1,161	D	\$10.45	232	987	1,219	E
1700 - 1800	\$5.30	197	880	1,077	D	\$5.30	197	811	1,008	D	\$5.30	243	812	1,055	D	\$5.30	197	789	986	C	\$6.95	253	969	1,222	E
1800 - 1900	\$5.30	279	765	1,044	D	\$5.30	263	798	1,061	D	\$5.30	289	795	1,084	D	\$5.30	281	847	1,128	D	\$5.30	285	909	1,194	D
1900 - 2000	\$2.25	239	651	890	C	\$4.20	234	806	1,040	D	\$5.30	235	574	809	C	\$5.30	231	675	906	C	\$5.30	307	761	1,068	D

Eastbound PM Peak - County Line to I-15 South

	Monday 12/30/19					Tuesday 12/31/19					Wednesday 01/01/20					Thursday 01/02/20					Friday 01/03/20				
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500											\$1.95	94	159	253	A	\$5.30	145	640	785	B	\$5.30	146	706	852	C
1500 - 1600											\$1.95	106	149	255	A	\$5.30	169	781	950	C	\$2.95	163	661	824	C
1600 - 1700											\$1.95	82	150	232	A	\$2.95	127	714	841	C	\$2.95	104	602	706	B
1700 - 1800											\$1.95	114	134	248	A	\$2.95	125	534	659	B	\$2.95	140	558	698	B
1800 - 1900											\$1.95	133	161	294	A	\$2.95	145	458	603	B	\$2.95	148	450	598	B
1900 - 2000											\$1.95	109	113	222	A	\$2.95	112	334	446	B	\$2.95	151	326	477	B

	Monday 01/06/20					Tuesday 01/07/20					Wednesday 01/08/20					Thursday 01/09/20					Friday 01/10/20				
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	118	674	792	B	\$5.30	120	710	830	C	\$5.30	151	755	906	C	\$5.30	129	704	833	C	\$5.30	156	821	977	C
1500 - 1600	\$5.30	142	685	827	C	\$2.95	175	664	839	C	\$2.95	142	697	839	C	\$5.30	164	811	975	C	\$2.95	158	655	813	C
1600 - 1700	\$2.95	121	701	822	C	\$2.95	124	652	776	B	\$2.95	124	765	889	C	\$2.95	113	678	791	B	\$2.95	121	694	815	C
1700 - 1800	\$2.95	128	636	764	B	\$2.95	122	613	735	B	\$2.95	128	588	716	B	\$2.95	122	539	661	B	\$2.95	132	670	802	C
1800 - 1900	\$2.95	167	535	702	B	\$2.95	144	544	688	B	\$2.95	155	586	741	B	\$2.95	181	627	808	C	\$2.95	199	592	791	B
1900 - 2000	\$2.95	174	414	588	B	\$2.95	152	465	617	B	\$2.95	198	440	638	B	\$2.95	174	484	658	B	\$2.95	210	474	684	B

	Monday 01/13/20					Tuesday 01/14/20					Wednesday 01/15/20					Thursday 01/16/20					Friday 01/17/20				
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	128	642	770	B	\$5.30	0	0	0	A	\$5.30	104	759	863	C	\$5.30	101	652	753	B	\$5.30	145	854	999	C
1500 - 1600	\$5.30	159	711	870	C	\$2.95	35	81	116	A	\$2.95	139	678	817	C	\$5.30	139	815	954	C	\$2.95	118	597	715	B
1600 - 1700	\$2.95	104	657	761	B	\$2.95	94	693	787	B	\$2.95	106	687	793	B	\$2.95	120	653	773	B	\$2.95	93	574	667	B
1700 - 1800	\$2.95	108	626	734	B	\$2.95	89	581	670	B	\$2.95	111	624	735	B	\$2.95	107	566	673	B	\$2.95	132	593	725	B
1800 - 1900	\$2.95	151	582	733	B	\$2.95	129	620	749	B	\$2.95	134	620	754	B	\$2.95	129	569	698	B	\$2.95	173	538	711	B
1900 - 2000	\$2.95	132	411	543	B	\$2.95	149	623	772	B	\$2.95	145	521	666	B	\$2.95	132	529	661	B	\$2.95	184	536	720	B

	Monday 01/20/20					Tuesday 01/21/20					Wednesday 01/22/20					Thursday 01/23/20					Friday 01/24/20				
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	169	619	788	B	\$5.30	98	729	827	C	\$5.30	101	703	804	C	\$5.30	120	722	842	C	\$5.30	164	827	991	C
1500 - 1600	\$5.30	190	682	872	C	\$2.95	126	648	774	B	\$2.95	135	702	837	C	\$5.30	132	788	920	C	\$2.95	144	587	731	B
1600 - 1700	\$2.95	133	633	766	B	\$2.95	91	692	783	B	\$2.95	101	709	810	C	\$2.95	90	689	779	B	\$2.95	97	607	704	B
1700 - 1800	\$2.95	137	564	701	B	\$2.95	112	636	748	B	\$2.95	124	651	775	B	\$2.95	91	526	617	B	\$2.95	126	558	684	B
1800 - 1900	\$2.95	158	405	563	B	\$2.95	142	602	744	B	\$2.95	146	608	754	B	\$2.95	117	619	736	B	\$2.95	161	515	676	B
1900 - 2000	\$2.95	125	280	405	B	\$2.95	118	464	582	B	\$2.95	151	506	657	B	\$2.95	150	648	798	B	\$2.95	186	534	720	B

	Monday 01/27/20					Tuesday 01/28/20					Wednesday 01/29/20					Thursday 01/30/20					Friday 01/31/20				
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	74	510	584	B	\$5.30	86	721	807	C	\$5.30	117	713	830	C	\$5.30	103	728	831	C	\$5.30	139	801	940	C
1500 - 1600	\$5.30	124	670	794	B	\$2.95	118	630	748	B	\$2.95	138	659	797	B	\$5.30	149	795	944	C	\$2.95	149	608	757	B
1600 - 1700	\$2.95	110	648	758	B	\$2.95	100	644	744	B	\$2.95	131	686	817	C	\$2.95	96	686	782	B	\$2.95	118	609	727	B
1700 - 1800	\$2.95	112	630	742	B	\$2.95	100	615	715	B	\$2.95	132	567	699	B	\$2.95	107	563	670	B	\$2.95	113	650	763	B
1800 - 1900	\$2.95	137	578	715	B	\$2.95	135	569	704	B	\$2.95	164	585	749	B	\$2.95	154	635	789	B	\$2.95	145	584	729	B
1900 - 2000	\$2.95	156	463	619	B	\$2.95	140	615	755	B	\$2.95	155	497	652	B	\$2.95	144	466	610	B	\$2.95	141	482	623	B

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 12/30/19					Tuesday 12/31/19					Wednesday 01/01/20					Thursday 01/02/20					Friday 01/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500											\$1.55	13	29	42	A	\$10.50	274	802	1,076	D	\$5.30	252	536	788	B
0500 - 0600											\$1.55	18	21	39	A	\$17.50	308	804	1,112	D	\$12.20	305	811	1,116	D
0600 - 0700											\$1.55	5	31	36	A	\$19.40	272	613	885	C	\$11.45	244	767	1,011	D
0700 - 0800											\$1.55	20	40	60	A	\$15.30	250	942	1,192	D	\$9.30	205	835	1,040	D
0800 - 0900											\$1.55	46	82	128	A	\$12.20	152	846	998	C	\$8.00	143	727	870	C
0900 - 1000											\$1.55	79	129	208	A	\$9.00	177	624	801	C	\$5.30	144	573	717	B

AM Time	Monday 01/06/20					Tuesday 01/07/20					Wednesday 01/08/20					Thursday 01/09/20					Friday 01/10/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$10.80	354	1,122	1,476	F	\$10.80	364	1,084	1,448	F	\$10.80	421	1,085	1,506	F	\$10.50	401	1,039	1,440	F	\$5.30	308	633	941	C
0500 - 0600	\$23.25	481	939	1,420	F	\$22.80	526	958	1,484	F	\$19.75	441	793	1,234	E	\$17.50	468	1,029	1,497	F	\$12.20	383	1,014	1,397	F
0600 - 0700	\$19.55	335	902	1,237	E	\$17.45	317	823	1,140	D	\$19.40	361	1,094	1,455	F	\$19.40	373	723	1,096	D	\$11.45	386	1,004	1,390	F
0700 - 0800	\$16.35	277	1,228	1,505	F	\$16.35	271	1,250	1,521	F	\$17.10	286	1,251	1,537	F	\$15.30	285	1,242	1,527	F	\$9.30	437	1,556	1,993	F
0800 - 0900	\$11.15	190	1,372	1,562	F	\$11.45	178	1,314	1,492	F	\$11.45	165	1,370	1,535	F	\$12.20	162	1,213	1,375	F	\$8.00	159	1,087	1,246	E
0900 - 1000	\$6.95	206	901	1,107	D	\$9.00	153	926	1,079	D	\$8.00	177	910	1,087	D	\$9.00	155	967	1,122	D	\$5.30	160	803	963	C

AM Time	Monday 01/13/20					Tuesday 01/14/20					Wednesday 01/15/20					Thursday 01/16/20					Friday 01/17/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$10.80	372	1,143	1,515	F	\$10.80	371	1,019	1,390	F	\$10.80	422	1,099	1,521	F	\$10.50	413	1,057	1,470	F	\$5.30	284	734	1,018	D
0500 - 0600	\$23.25	417	843	1,260	E	\$22.80	557	1,029	1,586	F	\$19.75	441	745	1,186	D	\$17.50	451	1,086	1,537	F	\$12.20	393	1,036	1,429	F
0600 - 0700	\$19.55	339	980	1,319	E	\$17.45	357	933	1,290	E	\$19.40	386	1,119	1,505	F	\$19.40	383	807	1,190	D	\$11.45	418	1,216	1,634	F
0700 - 0800	\$16.35	299	1,347	1,646	F	\$16.35	331	1,292	1,623	F	\$17.10	300	1,332	1,632	F	\$15.30	274	1,401	1,675	F	\$9.30	296	1,242	1,538	F
0800 - 0900	\$11.15	173	1,402	1,575	F	\$11.45	197	1,382	1,579	F	\$11.45	181	1,370	1,551	F	\$12.20	158	1,508	1,666	F	\$8.00	139	1,205	1,344	E
0900 - 1000	\$6.95	151	971	1,122	D	\$9.00	143	1,020	1,163	D	\$8.00	145	944	1,089	D	\$9.00	133	956	1,089	D	\$5.30	146	808	954	C

AM Time	Monday 01/20/20					Tuesday 01/21/20					Wednesday 01/22/20					Thursday 01/23/20					Friday 01/24/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$10.80	299	776	1,075	D	\$10.80	358	1,118	1,476	F	\$10.80	412	1,140	1,552	F	\$10.50	426	1,126	1,552	F	\$5.30	337	731	1,068	D
0500 - 0600	\$23.25	313	730	1,043	D	\$22.80	521	955	1,476	F	\$19.75	422	688	1,110	D	\$17.50	521	1,110	1,631	F	\$12.20	446	1,024	1,470	F
0600 - 0700	\$19.55	218	690	908	C	\$17.45	325	950	1,275	E	\$19.40	407	1,028	1,435	F	\$19.40	396	640	1,036	D	\$11.45	435	1,188	1,623	F
0700 - 0800	\$16.35	185	675	860	C	\$16.35	277	1,384	1,661	F	\$17.10	332	1,380	1,712	F	\$15.30	353	1,228	1,581	F	\$9.30	312	1,218	1,530	F
0800 - 0900	\$11.15	165	695	860	C	\$11.45	156	1,476	1,632	F	\$11.45	178	1,417	1,595	F	\$12.20	207	1,431	1,638	F	\$8.00	165	1,114	1,279	E
0900 - 1000	\$6.95	235	638	873	C	\$9.00	159	1,049	1,208	E	\$8.00	135	1,006	1,141	D	\$9.00	177	1,113	1,290	E	\$5.30	130	757	887	C

AM Time	Monday 01/27/20					Tuesday 01/28/20					Wednesday 01/29/20					Thursday 01/30/20					Friday 01/31/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$10.80	387	1,150	1,537	F	\$10.80	350	1,147	1,497	F	\$10.80	385	1,163	1,548	F	\$10.50	341	1,140	1,481	F	\$5.30	323	790	1,113	D
0500 - 0600	\$23.25	450	910	1,360	F	\$22.80	555	1,029	1,584	F	\$19.75	481	794	1,275	E	\$17.50	459	1,193	1,652	F	\$12.20	411	1,076	1,487	F
0600 - 0700	\$19.55	352	993	1,345	E	\$17.45	331	824	1,155	D	\$19.40	440	1,102	1,542	F	\$19.40	367	785	1,152	D	\$11.45	398	1,216	1,614	F
0700 - 0800	\$16.35	291	1,308	1,599	F	\$16.35	314	1,319	1,633	F	\$17.10	337	1,262	1,599	F	\$15.30	298	1,375	1,673	F	\$9.30	304	1,164	1,468	F
0800 - 0900	\$11.15	159	1,441	1,600	F	\$11.45	200	1,447	1,647	F	\$11.45	205	1,461	1,666	F	\$12.20	182	1,439	1,621	F	\$8.00	156	1,160	1,316	E
0900 - 1000	\$6.95	150	1,024	1,174	D	\$9.00	168	1,081	1,249	E	\$8.00	159	1,091	1,250	E	\$9.00	140	1,128	1,268	E	\$5.30	150	833	983	C

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 12/30/19					Tuesday 12/31/19					Wednesday 01/01/20					Thursday 01/02/20					Friday 01/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500											\$1.95	20	40	60	A	\$5.30	167	571	738	B	\$5.30	151	477	628	B
0500 - 0600											\$1.95	24	57	81	A	\$13.50	231	831	1,062	D	\$6.85	200	796	996	C
0600 - 0700											\$1.95	14	43	57	A	\$15.55	205	712	917	C	\$8.85	176	733	909	C
0700 - 0800											\$1.95	17	39	56	A	\$12.75	135	726	861	C	\$6.85	89	742	831	C
0800 - 0900											\$1.95	41	78	119	A	\$8.85	81	718	799	B	\$5.30	92	592	684	B
0900 - 1000											\$1.95	60	109	169	A	\$5.30	116	580	696	B	\$2.95	131	619	750	B

AM Time	Monday 01/06/20					Tuesday 01/07/20					Wednesday 01/08/20					Thursday 01/09/20					Friday 01/10/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.85	212	812	1,024	D	\$6.85	220	737	957	C	\$5.30	245	721	966	C	\$5.30	238	701	939	C	\$5.30	149	587	736	B
0500 - 0600	\$19.05	344	1,119	1,463	F	\$18.60	344	1,040	1,384	E	\$16.60	307	1,131	1,438	F	\$13.50	360	1,126	1,486	F	\$6.85	269	969	1,238	E
0600 - 0700	\$19.35	296	982	1,278	E	\$18.60	286	1,169	1,455	F	\$20.70	267	1,050	1,317	E	\$15.55	287	1,076	1,363	E	\$8.85	156	386	542	B
0700 - 0800	\$12.15	177	1,097	1,274	E	\$14.80	188	1,132	1,320	E	\$13.80	174	1,084	1,258	E	\$12.75	199	1,206	1,405	F	\$6.85	197	939	1,136	D
0800 - 0900	\$6.85	95	772	867	C	\$8.85	102	1,041	1,143	D	\$8.85	123	1,087	1,210	E	\$8.85	126	1,022	1,148	D	\$5.30	112	925	1,037	D
0900 - 1000	\$5.30	149	744	893	C	\$5.30	138	812	950	C	\$5.30	163	802	965	C	\$5.30	158	787	945	C	\$2.95	141	663	804	C

AM Time	Monday 01/13/20					Tuesday 01/14/20					Wednesday 01/15/20					Thursday 01/16/20					Friday 01/17/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.85	198	847	1,045	D	\$6.85	243	756	999	C	\$5.30	232	713	945	C	\$5.30	245	710	955	C	\$5.30	139	649	788	B
0500 - 0600	\$19.05	316	1,177	1,493	F	\$18.60	337	1,024	1,361	E	\$16.60	369	1,138	1,507	F	\$13.50	328	1,173	1,501	F	\$6.85	243	1,029	1,272	E
0600 - 0700	\$19.35	309	1,067	1,376	E	\$18.60	286	1,126	1,412	F	\$20.70	296	1,090	1,386	E	\$15.55	266	1,125	1,391	E	\$8.85	255	968	1,223	E
0700 - 0800	\$12.15	212	1,165	1,377	E	\$14.80	234	1,236	1,470	F	\$13.80	178	1,089	1,267	E	\$12.75	167	1,112	1,279	E	\$6.85	152	1,060	1,212	E
0800 - 0900	\$6.85	107	1,157	1,264	E	\$8.85	111	1,163	1,274	E	\$8.85	78	1,058	1,136	D	\$8.85	71	1,110	1,181	D	\$5.30	91	941	1,032	D
0900 - 1000	\$5.30	120	811	931	C	\$5.30	101	882	983	C	\$5.30	95	904	999	C	\$5.30	80	875	955	C	\$2.95	81	736	817	C

AM Time	Monday 01/20/20					Tuesday 01/21/20					Wednesday 01/22/20					Thursday 01/23/20					Friday 01/24/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.85	147	613	760	B	\$6.85	185	825	1,010	D	\$5.30	197	796	993	C	\$5.30	225	689	914	C	\$5.30	169	630	799	B
0500 - 0600	\$19.05	221	802	1,023	D	\$18.60	326	1,052	1,378	E	\$16.60	321	1,058	1,379	E	\$13.50	334	1,119	1,453	F	\$6.85	280	950	1,230	E
0600 - 0700	\$19.35	182	698	880	C	\$18.60	307	1,260	1,567	F	\$20.70	333	1,112	1,445	F	\$15.55	306	958	1,264	E	\$8.85	267	944	1,211	E
0700 - 0800	\$12.15	91	637	728	B	\$14.80	206	1,292	1,498	F	\$13.80	242	1,211	1,453	F	\$12.75	232	1,148	1,380	E	\$6.85	167	991	1,158	D
0800 - 0900	\$6.85	95	575	670	B	\$8.85	103	1,246	1,349	E	\$8.85	95	1,136	1,231	E	\$8.85	124	1,229	1,353	E	\$5.30	77	969	1,046	D
0900 - 1000	\$5.30	144	542	686	B	\$5.30	84	898	982	C	\$5.30	82	916	998	C	\$5.30	111	920	1,031	D	\$2.95	87	722	809	C

AM Time	Monday 01/27/20					Tuesday 01/28/20					Wednesday 01/29/20					Thursday 01/30/20					Friday 01/31/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.85	190	850	1,040	D	\$6.85	218	806	1,024	D	\$5.30	203	774	977	C	\$5.30	200	795	995	C	\$5.30	166	657	823	C
0500 - 0600	\$19.05	279	1,131	1,410	F	\$18.60	326	1,016	1,342	E	\$16.60	341	1,125	1,466	F	\$13.50	316	1,151	1,467	F	\$6.85	255	1,057	1,312	E
0600 - 0700	\$19.35	279	1,150	1,429	F	\$18.60	308	1,220	1,528	F	\$20.70	334	1,011	1,345	E	\$15.55	284	1,111	1,395	E	\$8.85	239	951	1,190	D
0700 - 0800	\$12.15	179	1,163	1,342	E	\$14.80	239	1,249	1,488	F	\$13.80	194	1,155	1,349	E	\$12.75	199	1,221	1,420	F	\$6.85	174	963	1,137	D
0800 - 0900	\$6.85	91	1,200	1,291	E	\$8.85	103	1,333	1,436	F	\$8.85	112	1,108	1,220	E	\$8.85	80	1,212	1,292	E	\$5.30	83	966	1,049	D
0900 - 1000	\$5.30	92	861	953	C	\$5.30	84	920	1,004	D	\$5.30	103	907	1,010	D	\$5.30	85	883	968	C	\$2.95	93	855	948	C

RCTC OPERATIONAL HIGHLIGHTS

On-road Operations

RCTC Freeway Service Patrol (FSP) responded to 64 calls during the month of January. Of those calls, 55 were to assist disabled vehicles, 2 calls to remove debris and 7 were in response to accidents in the Express Lanes.

6C Transponder Technology

In January, the 91 Express Lanes continued to send letters to customers notifying them of the transition to the new 6C protocol, as well as changes to the account plans, user agreement and privacy policy. A new welcome kit, which includes mounting instructions, has been designed and developed and will be sent with the new sticker transponders in the upcoming weeks. It is envisioned the distribution of the new transponders to all the customers will take place over several months.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 1/31/2020		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 35,148,298.36	\$ 21,343,641.67	\$ 13,804,656.69	64.7
Fee Revenue	4,609,003.97	3,080,175.00	1,528,828.97	49.6
Total operating revenues	39,757,302.33	24,423,816.67	15,333,485.66	62.8
Operating expenses:				
Salaries and Benefits	465,002.58	789,483.33	324,480.75	41.1
Legal Services	129,575.29	204,166.67	74,591.38	36.5
Advisory Services	46,070.58	43,750.00	(2,320.58)	(5.3)
Audit and Accounting Fees	46,000.00	27,416.67	(18,583.33)	(67.8)
Service Fees	1,086.78	15,166.67	14,079.89	92.8
Other Professional Services	133,791.00	860,941.67	727,150.67	84.5
Lease Expense	127,521.07	149,625.00	22,103.93	14.8
Operations	1,463,311.34	2,116,625.00	653,313.66	30.9
Utilities	14,631.92	36,458.33	21,826.41	59.9
Supplies and Materials	123.62	2,916.67	2,793.05	95.8
Membership and Subscription Fees	20,056.75	14,583.33	(5,473.42)	(37.5)
Office Equipment & Furniture (Non-Capital)	747.12	2,916.67	2,169.55	74.4
Maintenance/Repairs	89,457.41	204,050.00	114,592.59	56.2
Training Seminars and Conferences	350.00	2,625.00	2,275.00	86.7
Transportation Expenses	1,993.97	4,375.00	2,381.03	54.4
Lodging	2,455.52	4,083.33	1,627.81	39.9
Meals	622.88	583.33	(39.55)	(6.8)
Other Staff Expenses	508.65	583.33	74.68	12.8
Advertising	2,106.00	110,833.33	108,727.33	98.1
Program Management	44,071.70	-	(44,071.70)	N/A
Program Operations	3,543,898.73	6,216,408.33	2,672,509.60	43.0
Litigation Settlement	-	5,833.33	5,833.33	100.0
Furniture & Equipment	265,261.31	437,500.00	172,238.69	39.4
Improvements	16,032.27	9,391.67	(6,640.60)	(70.7)
Depreciation	5,391,972.02 [#]	-	(5,391,972.02)	N/A
Bad Debt Expense	9.21	-	(9.21)	N/A
Total operating expenses	11,806,657.72	11,260,316.67	(546,341.05)	(4.9)
Operating income (loss)	27,950,644.61	13,163,500.00	14,787,144.61	112.3
Nonoperating revenues (expenses):				
Interest Revenue	1,152,968.29	887,891.67	265,076.62	(29.9)
Other Miscellaneous Revenue	(864.59)	-	(864.59)	N/A
Interest Expense	(14,346,501.75)	(4,153,275.00)	(10,193,226.75)	245.4
Total nonoperating revenues (expenses)	(14,023,097.87)	(3,265,383.33)	(10,757,714.54)	(329.4)
Transfers In	-	-	-	N/A
Transfers Out	(605,300.00)	(1,784,708.33)	1,179,408.33	(66.1)
Net income (loss)	\$ 13,322,246.74	\$ 8,113,408.33	\$ 5,208,838.41	64.2

¹ Unaudited

² Depreciation is not a budgeted expense

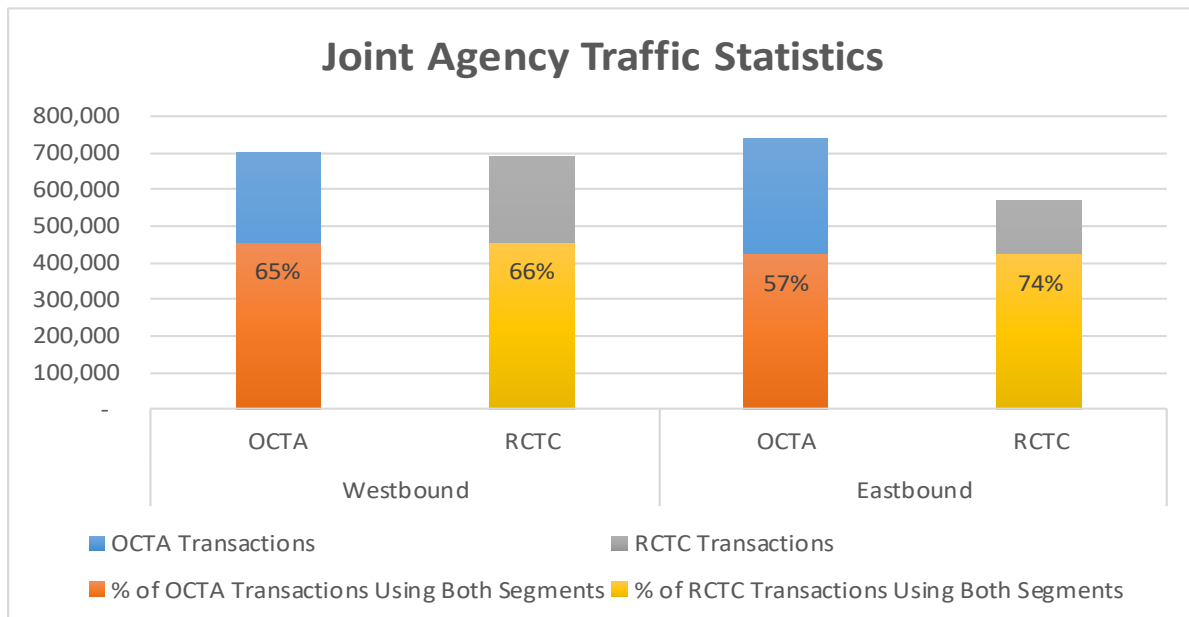
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING January 31, 2020

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	703,391	454,860	65%	\$ 1,842,096
RCTC	692,110	454,860	66%	\$ 3,872,953
I-15	304,684	207,176	68%	\$ 1,636,612
McKinley	387,426	247,684	64%	\$ 2,236,341
Eastbound				
OCTA	742,950	423,363	57%	\$ 2,711,400
RCTC	573,259	423,363	74%	\$ 1,954,450
I-15	216,326	171,059	79%	\$ 506,143
McKinley	356,933	252,304	71%	\$ 1,448,307

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Jan-20 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	1:31
Abandon Rate	Monthly	No more than 4.0%	2.2%
Customer Satisfaction	Monthly	At least 75 outbound calls	78
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	1.0
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Review s	Monthly	Equal to or less than 15 days	0.7
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.01%
CAS Response Time	Monthly	0:20 (minutes) per call	0:10
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

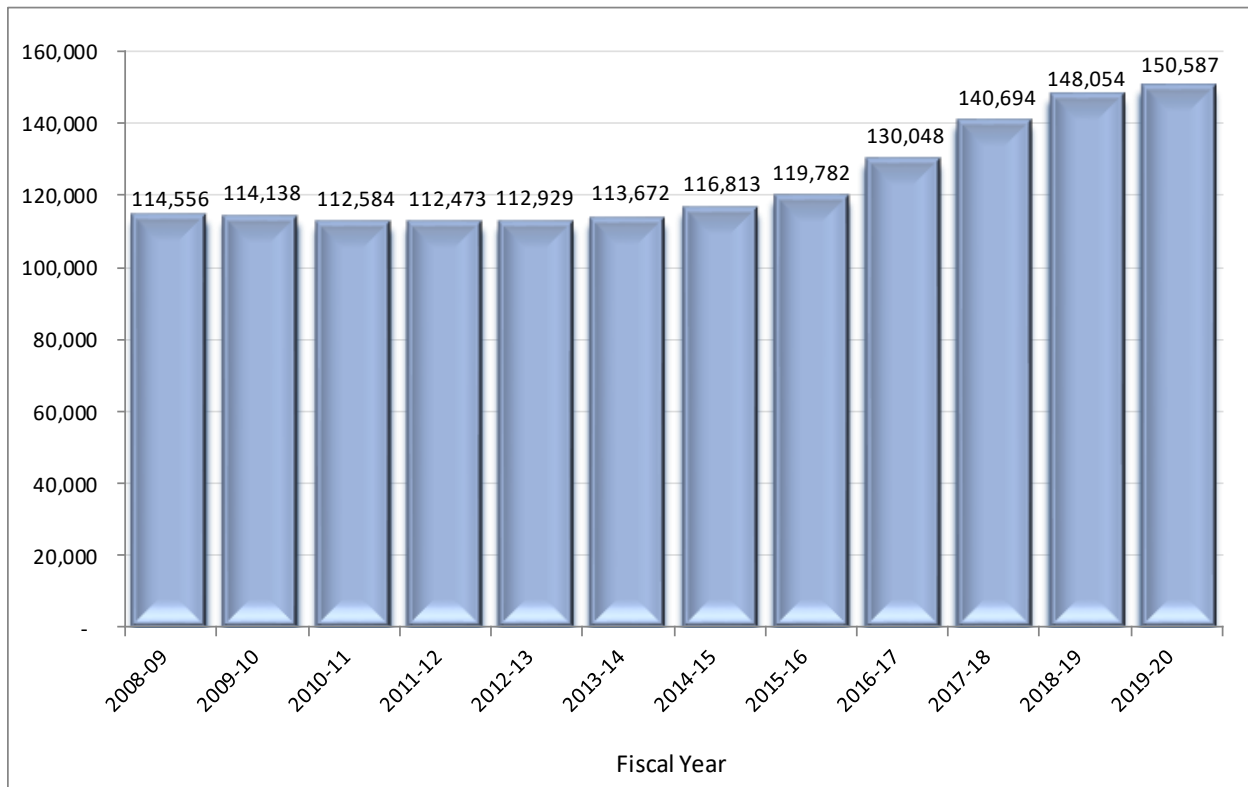
JOINT AGENCY TRANSPONDER DISTRIBUTION

TRANSPONDER DISTRIBUTION	January-20		December-19		FY 2019-20	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	1,061	40.2%	1,143	47.5%	1,298	48.9%
Additional Tags to Existing Accounts	801	30.4%	805	33.5%	803	30.3%
Replacement Transponders	775	29.4%	458	19.0%	552	20.8%
Total Issued	2,637		2,406		2,654	
Returned						
Account Closures	449	33.3%	400	47.3%	471	39.3%
Accounts Downsizing	162	12.0%	147	17.4%	155	12.9%
Defective Transponders	739	54.7%	299	35.3%	573	47.8%
Total Returned	1,350		846		1,200	

At the end of January 2020, the 91 Express Lanes had 150,587 active customer accounts and 230,020 transponders classified as Assigned.

Number of Accounts by Fiscal Year^[JC1]

As of January 31, 2020



Incoming Email Activity

During January, the Anaheim Processing Center received 3,147 emails.