



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
March 2020

As of March 31, 2020

Table of Contents

Operations Overview OCTA.....	3
Traffic and Revenue Statistics for OCTA.....	3
OCTA Traffic and Revenue Summary.....	5
OCTA Eastbound Peak-Hour Volumes	6
OCTA Westbound Peak-Hour Volumes	7
OCTA Operational Highlights	8
Financial Highlights OCTA	9
Operations Overview RCTC.....	10
Traffic and Revenue Statistics for RCTC.....	10
RCTC Traffic and Revenue Summary.....	12
RCTC Peak-Hour Volumes	13
RCTC Eastbound Peak-Hour Volumes	13
RCTC Westbound Peak-Hour Volumes	14
RCTC Operational Highlights	17
Financial Highlights RCTC	18
Joint Agency Trip and Revenue Statistics	19
Joint Agency Traffic Statistics	19
Joint Agency Performance Measures.....	20
Joint Agency Transponder Distribution.....	20
Incoming Email Activity	21

OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for March 2020 was 905,400. This represents a daily average of 29,206 vehicles. This is a 41.2% decrease in total traffic volume from the same period last year, which totaled 1,539,257. Potential toll revenue for March was \$2,916,062, which represents a decrease of 35.8% from the prior year's total of \$4,542,427. Carpool percentage for March was 22.68% as compared to the previous year's rate of 26.10%. The decreases were attributed to the COVID-19 pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the month of March 2020.

Current Month-to-Date (MTD) as of March 31, 2020

	Mar-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	Mar-19 MTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	700,041	1,156,307	(456,266)	(39.5%)	1,137,488	(38.5%)
3+ Lanes	205,359	330,008	(124,649)	(37.8%)	401,769	(48.9%)
Total Gross Trips	905,400	1,486,315	(580,915)	(39.1%)	1,539,257	(41.2%)
Revenue						
Full Toll Lanes	\$2,871,629	\$4,861,024	(1,989,396)	(40.9%)	\$4,464,988	(35.7%)
3+ Lanes	\$44,433	\$88,658	(44,225)	(49.9%)	\$77,440	(42.6%)
Total Gross Revenue	\$2,916,062	\$4,949,682	(2,033,620)	(41.1%)	\$4,542,427	(35.8%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.10	\$4.20	(\$0.10)	(2.4%)	\$3.93	4.3%
Average 3+ Lanes	\$0.22	\$0.27	(\$0.05)	(18.5%)	\$0.19	15.8%
Average Gross Revenue	\$3.22	\$3.33	(\$0.11)	(3.3%)	\$2.95	9.2%

The 2020 fiscal year-to-date traffic volume decreased by 2% and potential toll revenue increased by 0.7%, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.05.

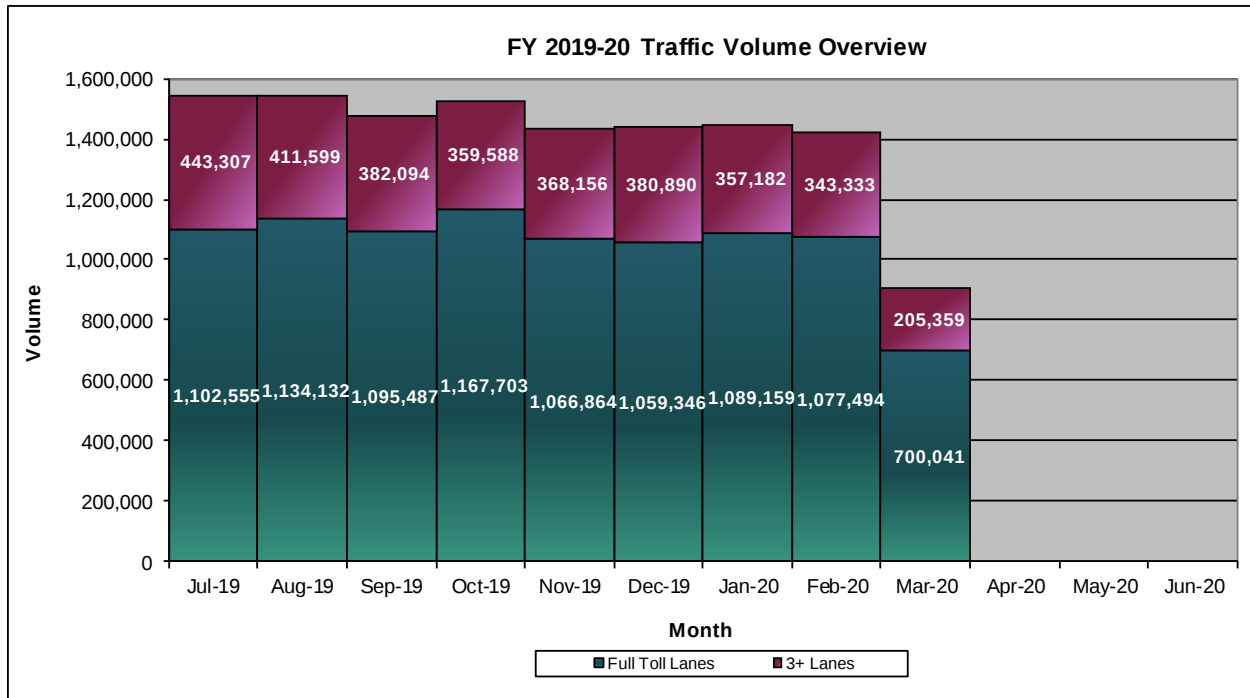
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2019 through March 2020.

FY 2019-20 Year to Date as of March 31, 2020

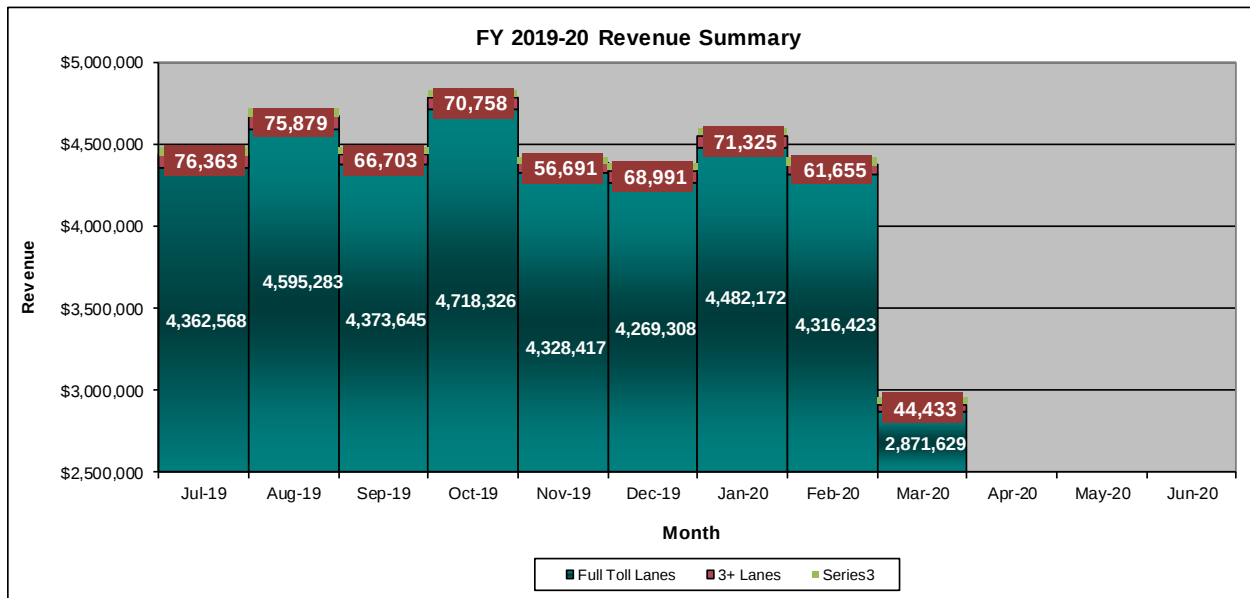
	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	9,492,781	9,842,460	(349,679)	(3.6%)	9,576,949	(0.9%)
3+ Lanes	3,251,508	2,953,688	297,820	10.1%	3,425,122	(5.1%)
Total Gross Trips	12,744,289	12,796,147	(51,858)	(0.4%)	13,002,071	(2.0%)
Revenue						
Full Toll Lanes	\$38,317,770	\$41,222,562	(2,904,793)	(7.0%)	\$37,964,136	0.9%
3+ Lanes	\$592,798	\$751,706	(158,908)	(21.1%)	\$677,913	(12.6%)
Total Gross Revenue	\$38,910,567	\$41,974,268	(3,063,701)	(7.3%)	\$38,642,049	0.7%
Average Revenue per Trip						
Average Full Toll Lanes	\$4.04	\$4.19	(\$0.15)	(3.6%)	\$3.96	2.0%
Average 3+ Lanes	\$0.18	\$0.25	(\$0.07)	(28.0%)	\$0.20	(10.0%)
Average Gross Revenue	\$3.05	\$3.28	(\$0.23)	(7.0%)	\$2.97	2.7%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak traffic hour in the eastbound direction reached or exceeded 90% or more of defined capacity 8 times during the month of March 2020. As demonstrated on the next chart, westbound peak hour traffic volumes top out at 80% of defined capacity.

PM Time	Monday 03/02/20				Tuesday 03/03/20				Wednesday 03/04/20				Thursday 03/05/20				Friday 03/06/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	383	2,666	78%	\$5.15	387	2,720	80%	\$5.15	443	3,008	88%	\$7.45	466	2,873	85%	\$7.85	525	3,227	95%
1500 - 1600	\$5.50	556	2,782	82%	\$5.75	617	2,783	82%	\$7.75	599	2,848	84%	\$6.75	621	3,470	102%	\$8.65	634	2,608	77%
1600 - 1700	\$5.35	436	3,055	90%	\$5.50	423	2,894	85%	\$7.50	412	2,459	72%	\$7.80	496	3,092	91%	\$8.45	447	2,605	77%
1700 - 1800	\$5.30	507	3,153	93%	\$5.40	474	2,807	83%	\$6.40	510	3,001	88%	\$8.20	470	2,710	80%	\$7.05	535	2,954	87%
1800 - 1900	\$5.50	648	2,730	80%	\$3.95	702	3,022	89%	\$3.95	673	3,042	89%	\$4.85	659	2,920	86%	\$6.55	657	2,727	80%
1900 - 2000	\$3.85	457	1,816	53%	\$3.85	490	1,976	58%	\$3.85	588	2,307	68%	\$5.60	637	2,410	71%	\$6.05	609	2,058	61%

PM Time	Monday 03/09/20				Tuesday 03/10/20				Wednesday 03/11/20				Thursday 03/12/20				Friday 03/13/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	377	2,555	75%	\$5.15	336	2,606	77%	\$5.15	379	2,743	81%	\$7.45	380	1,837	54%	\$7.85	420	2,854	84%
1500 - 1600	\$5.50	575	3,130	92%	\$5.75	451	2,478	73%	\$7.75	584	3,134	92%	\$6.75	551	2,623	77%	\$8.65	580	2,540	75%
1600 - 1700	\$5.35	461	3,010	89%	\$5.50	134	1,241	37%	\$7.50	394	2,796	82%	\$7.80	481	2,786	82%	\$8.45	363	2,485	73%
1700 - 1800	\$5.30	479	3,089	91%	\$5.40	239	1,339	39%	\$6.40	458	2,293	67%	\$8.20	419	2,483	73%	\$7.05	391	2,259	66%
1800 - 1900	\$5.50	589	2,534	75%	\$3.95	422	1,886	55%	\$3.95	488	2,427	71%	\$4.85	530	2,820	83%	\$6.55	485	1,950	57%
1900 - 2000	\$3.85	422	1,532	45%	\$3.85	318	1,184	35%	\$3.85	426	1,688	50%	\$5.60	444	1,686	50%	\$6.05	421	1,332	39%

PM Time	Monday 03/16/20				Tuesday 03/17/20				Wednesday 03/18/20				Thursday 03/19/20				Friday 03/20/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	350	2,168	64%	\$5.15	338	2,138	63%	\$5.15	296	1,737	51%	\$7.45	306	1,705	50%	\$7.85	283	1,619	48%
1500 - 1600	\$5.50	482	2,680	79%	\$5.75	456	2,391	70%	\$7.75	448	2,142	63%	\$6.75	341	2,214	65%	\$8.65	299	1,412	42%
1600 - 1700	\$5.35	362	2,376	70%	\$5.50	309	2,294	67%	\$7.50	293	1,992	59%	\$7.80	271	1,659	49%	\$8.45	190	1,260	37%
1700 - 1800	\$5.30	349	2,310	68%	\$5.40	317	2,017	59%	\$6.40	278	1,641	48%	\$8.20	184	1,245	37%	\$7.05	194	1,070	31%
1800 - 1900	\$5.50	381	1,551	46%	\$3.95	315	1,352	40%	\$3.95	225	1,073	32%	\$4.85	176	885	26%	\$6.55	171	729	21%
1900 - 2000	\$3.85	224	840	25%	\$3.85	190	753	22%	\$3.85	159	582	17%	\$5.60	147	555	16%	\$6.05	137	432	13%

PM Time	Monday 03/23/20				Tuesday 03/24/20				Wednesday 03/25/20				Thursday 03/26/20				Friday 03/27/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	184	1,071	32%	\$5.15	224	1,202	35%	\$5.15	198	1,119	33%	\$7.45	224	1,167	34%	\$7.85	239	1,286	38%
1500 - 1600	\$5.50	207	1,360	40%	\$5.75	256	1,299	38%	\$7.75	266	1,325	39%	\$6.75	282	1,850	54%	\$8.65	258	1,337	39%
1600 - 1700	\$5.35	166	1,064	31%	\$5.50	161	1,054	31%	\$7.50	159	1,100	32%	\$7.80	190	1,296	38%	\$8.45	174	1,080	32%
1700 - 1800	\$5.30	138	889	26%	\$5.40	147	788	23%	\$6.40	136	767	23%	\$8.20	111	719	21%	\$7.05	178	842	25%
1800 - 1900	\$5.50	111	429	13%	\$3.95	117	481	14%	\$3.95	116	516	15%	\$4.85	125	492	14%	\$6.55	132	515	15%
1900 - 2000	\$3.85	78	284	8%	\$3.85	88	281	8%	\$3.85	79	254	7%	\$5.60	89	284	8%	\$6.05	110	343	10%

PM Time	Monday 03/30/20				Tuesday 03/31/20				Wednesday 04/01/20				Thursday 04/02/20				Friday 04/03/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	191	1,019	30%	\$5.15	186	1,068	31%												
1500 - 1600	\$5.50	247	1,518	45%	\$5.75	297	1,438	42%												
1600 - 1700	\$5.35	146	1,264	37%	\$5.50	156	1,223	36%												
1700 - 1800	\$5.30	147	778	23%	\$5.40	129	810	24%												
1800 - 1900	\$5.50	113	411	12%	\$3.95	103	445	13%												
1900 - 2000	\$3.85	77	265	8%	\$3.85	69	240	7%												

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 03/02/20				Tuesday 03/03/20				Wednesday 03/04/20				Thursday 03/05/20				Friday 03/06/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	711	2,555	75%	\$3.05	804	2,711	80%	\$3.05	755	2,569	76%	\$3.05	804	2,606	77%	\$3.05	687	2,046	60%
0500 - 0600	\$4.95	809	2,640	78%	\$4.95	197	486	14%	\$4.95	838	2,578	76%	\$4.95	884	2,713	80%	\$4.70	773	2,471	73%
0600 - 0700	\$5.15	561	2,180	64%	\$5.15	55	241	7%	\$5.15	580	2,250	66%	\$5.15	581	2,103	62%	\$4.95	590	2,140	63%
0700 - 0800	\$5.65	419	2,143	63%	\$5.65	364	1,752	52%	\$5.65	450	2,098	62%	\$5.65	493	2,147	63%	\$5.50	390	1,821	54%
0800 - 0900	\$5.15	192	1,890	56%	\$5.15	119	978	29%	\$5.15	261	2,224	65%	\$5.15	221	2,088	61%	\$4.95	191	1,513	45%
0900 - 1000	\$4.10	194	1,927	57%	\$4.10	243	2,092	62%	\$4.10	241	2,130	63%	\$4.10	273	2,175	64%	\$4.10	220	1,750	51%

AM Time	Monday 03/09/20				Tuesday 03/10/20				Wednesday 03/11/20				Thursday 03/12/20				Friday 03/13/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	764	2,519	74%	\$3.05	698	2,070	61%	\$3.05	727	2,293	67%	\$3.05	718	2,291	67%	\$3.05	579	1,645	48%
0500 - 0600	\$4.95	841	2,555	75%	\$4.95	886	2,473	73%	\$4.95	820	2,381	70%	\$4.95	658	2,033	60%	\$4.70	658	2,096	62%
0600 - 0700	\$5.15	602	1,937	57%	\$5.15	569	1,869	55%	\$5.15	616	2,022	59%	\$5.15	562	1,798	53%	\$4.95	521	1,787	53%
0700 - 0800	\$5.65	414	2,006	59%	\$5.65	434	2,008	59%	\$5.65	413	2,005	59%	\$5.65	394	1,935	57%	\$5.50	372	1,770	52%
0800 - 0900	\$5.15	226	2,073	61%	\$5.15	209	2,054	60%	\$5.15	218	1,865	55%	\$5.15	189	1,748	51%	\$4.95	157	1,470	43%
0900 - 1000	\$4.10	230	1,886	55%	\$4.10	188	2,215	65%	\$4.10	209	1,695	50%	\$4.10	179	1,911	56%	\$4.10	134	1,142	34%

AM Time	Monday 03/16/20				Tuesday 03/17/20				Wednesday 03/18/20				Thursday 03/19/20				Friday 03/20/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	636	1,970	58%	\$3.05	590	1,789	53%	\$3.05	575	1,667	49%	\$3.05	488	1,443	42%	\$3.05	369	1,021	30%
0500 - 0600	\$4.95	696	2,215	65%	\$4.95	740	2,128	63%	\$4.95	583	1,779	52%	\$4.95	493	1,528	45%	\$4.70	367	1,324	39%
0600 - 0700	\$5.15	328	1,519	45%	\$5.15	352	1,648	48%	\$5.15	279	1,151	34%	\$5.15	213	872	26%	\$4.95	236	972	29%
0700 - 0800	\$5.65	223	1,468	43%	\$5.65	157	1,062	31%	\$5.65	178	963	28%	\$5.65	125	813	24%	\$5.50	104	696	20%
0800 - 0900	\$5.15	135	1,190	35%	\$5.15	107	945	28%	\$5.15	92	813	24%	\$5.15	62	708	21%	\$4.95	72	619	18%
0900 - 1000	\$4.10	130	977	29%	\$4.10	119	830	24%	\$4.10	101	708	21%	\$4.10	90	604	18%	\$4.10	87	542	16%

AM Time	Monday 03/23/20				Tuesday 03/24/20				Wednesday 03/25/20				Thursday 03/26/20				Friday 03/27/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	402	1,056	31%	\$3.05	368	965	28%	\$3.05	353	948	28%	\$3.05	333	880	26%	\$3.05	286	754	22%
0500 - 0600	\$4.95	458	1,498	44%	\$4.95	447	1,506	44%	\$4.95	311	1,089	32%	\$4.95	391	1,362	40%	\$4.70	309	1,207	36%
0600 - 0700	\$5.15	186	918	27%	\$5.15	147	728	21%	\$5.15	150	792	23%	\$5.15	124	729	21%	\$4.95	155	780	23%
0700 - 0800	\$5.65	107	722	21%	\$5.65	92	636	19%	\$5.65	85	611	18%	\$5.65	74	606	18%	\$5.50	75	566	17%
0800 - 0900	\$5.15	53	519	15%	\$5.15	37	488	14%	\$5.15	72	524	15%	\$5.15	59	453	13%	\$4.95	45	453	13%
0900 - 1000	\$4.10	59	401	12%	\$4.10	59	427	13%	\$4.10	48	401	12%	\$4.10	58	415	12%	\$4.10	56	396	12%

AM Time	Monday 03/30/20				Tuesday 03/31/20				Wednesday 04/01/20				Thursday 04/02/20				Friday 04/03/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	306	875	26%	\$3.05	310	824	24%												
0500 - 0600	\$4.95	367	1,407	41%	\$4.95	422	1,470	43%												
0600 - 0700	\$5.15	127	797	23%	\$5.15	144	728	21%												
0700 - 0800	\$5.65	70	567	17%	\$5.65	82	590	17%												
0800 - 0900	\$5.15	50	460	14%	\$5.15	55	478	14%												
0900 - 1000	\$4.10	55	373	11%	\$4.10	36	366	11%												

OCTA OPERATIONAL HIGHLIGHTS

On-road Operations

OCTA Customer Assistance Specialists (CAS) responded to 78 calls during the month of March. Of those calls, 55 were to assist disabled vehicles and 13 calls to remove debris. The CAS provided assistance to 10 accidents in the Express Lanes with 4 of those accidents originated from the SR91 general-purpose lanes.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA will be contracting with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructures at the three entrances of the OCTA 91 Express Lanes. Construction of the gantries is scheduled to begin Fall 2020 and is expected to be completed in early 2021.

Electronic Toll and Traffic Management System Project Update

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries. This new lane system is reading both the new 6C transponder protocol as well as the legacy Title 21 protocol. The next phase of the project includes the replacement of the closed-circuit television cameras along the corridor. The new toll gantries infrastructure, as mentioned above, will house the new ETTM equipment. Once the gantries have been constructed, Kapsch will commence installation.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 3/31/2020		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll revenue	\$ 36,164,539.61	\$ 39,979,657.00	\$ (3,815,117.39)	(9.5)
Fee revenue	6,161,932.91	4,134,277.00	2,027,655.91	49.0
Total operating revenues	42,326,472.52	44,113,934.00	(1,787,461.48)	(4.1)
Operating expenses:				
Contracted services	4,917,551.34	5,672,780.00	755,228.66	13.3
Administrative fee	2,251,160.00	2,129,913.00	(121,247.00)	(5.7)
Other professional services	950,021.43	1,930,976.00	980,954.57	50.8
Credit card processing fees	963,852.59	1,035,720.00	71,867.41	6.9
Toll road account servicing	786,370.41	1,794,750.00	1,008,379.59	56.2
Other insurance expense	285,059.05	562,275.00	277,215.95	49.3
Toll road maintenance supply repairs	175,765.55	356,253.00	180,487.45	50.7
Patrol services	829,170.86	734,715.00	(94,455.86)	(12.9)
Building equipment repairs and maint	73,598.47	241,538.00	167,939.53	69.5
6C Transponders	250,518.75	187,500.00	(63,018.75)	(33.6)
Other services	(7,677.50)	26,247.00	33,924.50	129.3
Utilities	37,159.04	55,107.00	17,947.96	32.6
Office expense	4,264.30	140,915.00	136,650.70	97.0
Bad debt expense	132,245.47	-	(132,245.47)	N/A
Miscellaneous ⁽²⁾	47,845.65	112,375.00	64,529.35	57.4
Leases	304,828.94	344,862.00	40,033.06	11.6
Total operating expenses	12,001,734.35	15,325,926.00	3,324,191.65	21.7
Depreciation and amortization ⁽³⁾	2,646,082.90	-	(2,646,082.90)	N/A
Operating income (loss)	27,678,655.27	28,788,008.00	(1,109,352.73)	(3.9)
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	676,803.75	906,250.00	(229,446.25)	(25.3)
Interest income	4,396,528.80	2,847,069.00	1,549,459.80	54.4
Interest expense	(3,459,087.26)	(3,534,048.00)	74,960.74	2.1
Other	34,494.17	-	34,494.17	N/A
Total nonoperating revenues (expenses)	1,648,739.46	219,271.00	1,429,468.46	(651.9)
Transfers in	-	-	-	N/A
Transfers out	(14,581,399.32)	(35,000.00)	(14,546,399.32)	(41,561.1)
Net income (loss)	\$ 14,745,995.41	\$ 28,972,279.00	\$ (14,226,283.59)	(49.1)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

Capital Asset Activity

During the nine months ending March 31, 2020, capital asset activities included \$195,292 for the ETTM system project, \$297,339 for the new back-office/account management system, \$5,920 for computer equipment and \$325,411 for transponder purchases.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for March 2020 was 808,527. This represents a daily average of 26,082 vehicles. This is a 38.3% decrease in total traffic volume from the same period last year, which totaled 1,310,935. Potential toll revenue for the month was \$3,656,203, which represents a decrease of 28.3% from the prior year's total of \$5,098,850. Carpool percentage for March was 21.62% as compared to the previous year's rate of 24.36%. The decreases were attributed to the COVID-19 pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of March 2020.

Current Month-to-Date (MTD) as of March 31, 2020

Trips	MAR-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	MAR-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	633,701	1,046,814	(413,113)	(39.5%)	991,552	(36.1%)
3+ Lanes	174,826	341,886	(167,060)	(48.9%)	319,383	(45.3%)
Total Gross Trips	808,527	1,388,700	(580,173)	(41.8%)	1,310,935	(38.3%)
Revenue						
Full Toll Lanes	\$3,632,038	\$4,224,757	(\$592,719)	(14.0%)	\$5,057,871	(28.2%)
3+ Lanes	\$24,165	\$0	\$24,165		\$40,979	(41.0%)
Total Gross Revenue	\$3,656,203	\$4,224,757	(\$568,554)	(13.5%)	\$5,098,850	(28.3%)
Average Revenue per Trip						
Average Full Toll Lanes	\$5.73	\$4.04	\$1.69	41.8%	\$5.10	12.4%
Average 3+ Lanes	\$0.14	\$0.00	\$0.14		\$0.13	7.7%
Average Gross Revenue	\$4.52	\$3.04	\$1.48	48.7%	\$3.89	16.2%

The 2020 fiscal year-to-date (YTD) traffic volume is 0.4% lower when compared with the same period last year. The 2020 fiscal year-to-date revenue is 15.6% higher than for the same period last year. Year-to-date average revenue per-trip is \$4.32.

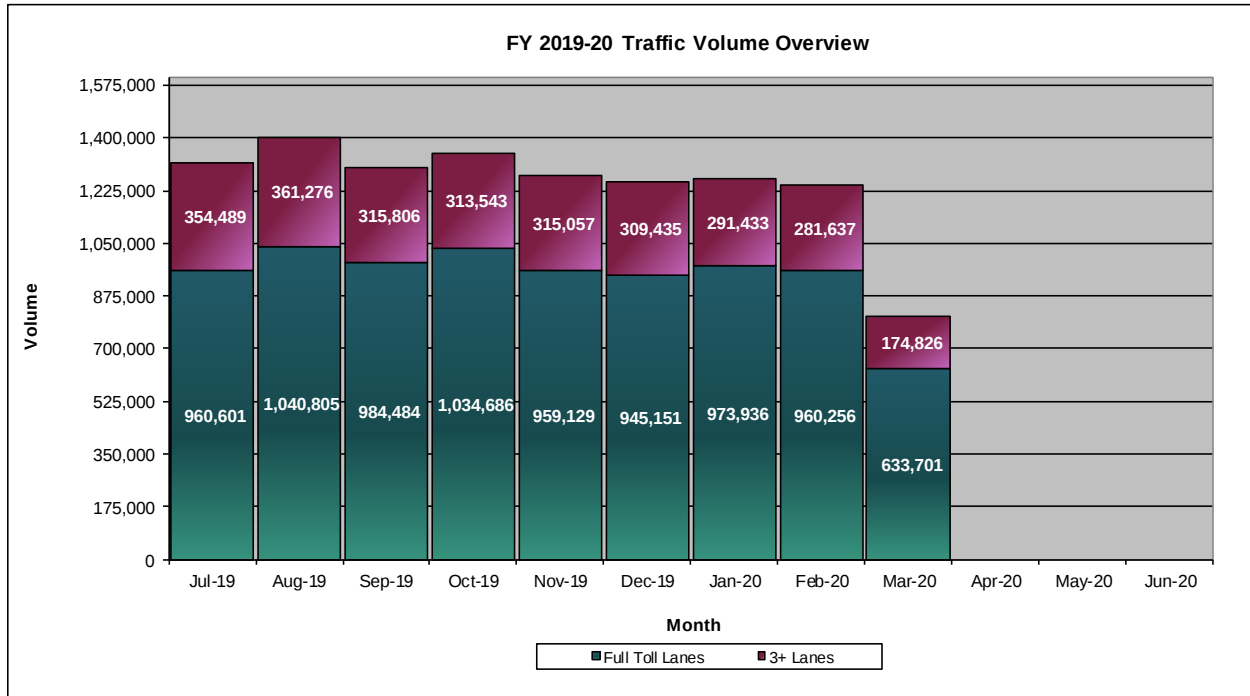
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2019 through March 2020.

FY 2019-20 Year to Date as of March 31, 2020

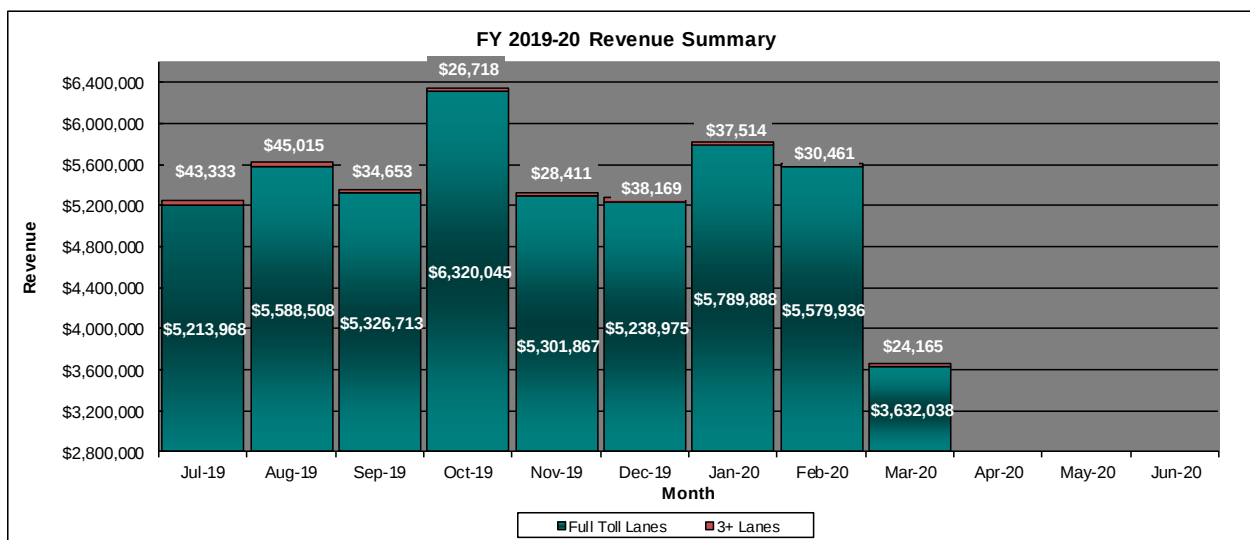
	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	8,536,905	8,820,029	(283,124)	(3.2%)	8,519,888	0.2%
3+ Lanes	2,656,315	2,859,029	(202,714)	(7.1%)	2,722,195	(2.4%)
Total Gross Trips	11,193,220	11,679,057	(485,837)	(4.2%)	11,242,083	(0.4%)
Revenue						
Full Toll Lanes	\$47,991,940	\$34,952,857	\$13,039,082	37.3%	\$41,441,557	15.8%
3+ Lanes	\$308,439	\$0	\$308,439		\$329,540	(6.4%)
Total Gross Revenue	\$48,300,379	\$34,952,857	\$13,347,521	38.2%	\$41,771,096	15.6%
Average Revenue per Trip						
Average Full Toll Lanes	\$5.62	\$3.96	\$1.66	41.9%	\$4.86	15.6%
Average 3+ Lanes	\$0.12	\$0.00	\$0.12		\$0.12	0.0%
Average Gross Revenue	\$4.32	\$2.99	\$1.33	44.5%	\$3.72	16.1%

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

RCTC evaluates traffic volumes for peak period hours and either increases or decreases tolls according to the toll rate policy. The hours highlighted in red represent toll reductions made on March 23rd in response the reduced peak-period volumes due to the COVID-19 pandemic.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 03/02/20					Tuesday 03/03/20					Wednesday 03/04/20					Thursday 03/05/20					Friday 03/06/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	200	969	1,169	D	\$6.95	199	951	1,150	D	\$9.00	236	1071	1,307	F	\$11.85	244	1,089	1,333	F	\$21.00	304	1,133	1,437	F
1500 - 1600	\$7.35	291	857	1,148	D	\$6.95	306	951	1,257	E	\$9.90	313	934	1,247	E	\$11.35	319	1,099	1,418	F	\$18.70	339	858	1,197	D
1600 - 1700	\$5.30	190	936	1,126	D	\$5.30	186	932	1,118	D	\$5.30	192	925	1,117	D	\$7.50	249	959	1,208	E	\$10.45	246	938	1,184	D
1700 - 1800	\$5.30	225	862	1,087	D	\$5.30	189	848	1,037	D	\$5.30	229	881	1,110	D	\$5.30	222	868	1,090	D	\$6.95	236	1,010	1,246	E
1800 - 1900	\$5.30	278	681	959	C	\$5.30	272	781	1,053	D	\$5.30	293	822	1,115	D	\$5.30	287	836	1,123	D	\$5.30	306	869	1,175	D
1900 - 2000	\$2.25	197	555	752	B	\$4.20	196	607	803	C	\$5.30	251	715	966	C	\$5.30	264	716	980	C	\$5.30	284	697	981	C

PM Time	Monday 03/09/20					Tuesday 03/10/20					Wednesday 03/11/20					Thursday 03/12/20					Friday 03/13/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	209	951	1,160	D	\$6.95	174	856	1,030	D	\$9.00	225	935	1,160	D	\$11.85	210	829	1,039	D	\$21.00	234	966	1,200	D
1500 - 1600	\$7.35	317	933	1,250	E	\$6.95	246	744	990	C	\$9.90	279	950	1,229	E	\$11.35	294	930	1,224	E	\$18.70	270	788	1,058	D
1600 - 1700	\$5.30	216	917	1,133	D	\$5.30	172	692	864	C	\$5.30	184	839	1,023	D	\$7.50	218	843	1,061	D	\$10.45	174	806	980	C
1700 - 1800	\$5.30	216	864	1,080	D	\$5.30	196	758	954	C	\$5.30	209	743	952	C	\$5.30	191	850	1,041	D	\$6.95	170	711	881	C
1800 - 1900	\$5.30	268	712	980	C	\$5.30	209	578	787	B	\$5.30	246	675	921	C	\$5.30	237	757	994	C	\$5.30	239	552	791	B
1900 - 2000	\$2.25	166	426	592	B	\$4.20	138	308	446	B	\$5.30	187	450	637	B	\$5.30	201	595	796	B	\$5.30	194	391	585	B

PM Time	Monday 03/16/20					Tuesday 03/17/20					Wednesday 03/18/20					Thursday 03/19/20					Friday 03/20/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	205	796	1,001	D	\$6.95	199	689	888	C	\$9.00	148	566	714	B	\$11.85	181	593	774	B	\$21.00	151	540	691	B
1500 - 1600	\$7.35	222	852	1,074	D	\$6.95	240	770	1,010	D	\$9.90	218	687	905	C	\$11.35	211	706	917	C	\$18.70	137	467	604	B
1600 - 1700	\$5.30	158	696	854	C	\$5.30	126	724	850	C	\$5.30	132	612	744	B	\$7.50	117	539	656	B	\$10.45	92	375	467	B
1700 - 1800	\$5.30	153	655	808	C	\$5.30	160	575	735	B	\$5.30	120	465	585	B	\$5.30	104	437	541	B	\$6.95	97	292	389	A
1800 - 1900	\$5.30	130	459	589	B	\$5.30	125	358	483	B	\$5.30	98	294	392	A	\$5.30	79	241	320	A	\$5.30	74	240	314	A
1900 - 2000	\$2.25	84	252	336	A	\$4.20	75	182	257	A	\$5.30	68	144	212	A	\$5.30	72	153	225	A	\$5.30	70	141	211	A

PM Time	Monday 03/23/20					Tuesday 03/24/20					Wednesday 03/25/20					Thursday 03/26/20					Friday 03/27/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	98	336	434	B	\$5.30	105	445	550	B	\$5.30	0	0	0	A	\$5.30	130	438	568	B	\$6.95	142	491	633	B
1500 - 1600	\$5.30	100	463	563	B	\$5.30	138	499	637	B	\$5.30	0	0	0	A	\$5.30	161	628	789	B	\$6.95	143	499	642	B
1600 - 1700	\$5.30	63	310	373	A	\$5.30	59	334	393	A	\$5.30	0	0	0	A	\$5.30	94	483	577	B	\$6.95	99	434	533	B
1700 - 1800	\$5.30	71	234	305	A	\$5.30	62	218	280	A	\$5.30	0	0	0	A	\$5.30	51	249	300	A	\$6.95	86	281	367	A
1800 - 1900	\$5.30	46	118	164	A	\$5.30	48	139	187	A	\$5.30	0	0	0	A	\$5.30	72	137	209	A	\$5.30	69	162	231	A
1900 - 2000	\$2.25	39	86	125	A	\$4.20	36	80	116	A	\$5.30	10	29	39	A	\$5.30	37	93	130	A	\$5.30	56	114	170	A

PM Time	Monday 03/30/20					Tuesday 03/31/20					Wednesday 04/01/20					Thursday 04/02/20					Friday 04/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	96	379	475	B	\$5.30	95	380	475	B															
1500 - 1600	\$5.30	140	521	661	B	\$5.30	157	531	688	B															
1600 - 1700	\$5.30	95	464	559	B	\$5.30	87	424	511	B															
1700 - 1800	\$5.30	75	237	312	A	\$5.30	66	263	329	A															
1800 - 1900	\$5.30	55	127	182	A	\$5.30	48	126	174	A															
1900 - 2000	\$2.25	44	76	120	A	\$4.20	35	79	114	A															

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 03/02/20					Tuesday 03/03/20					Wednesday 03/04/20					Thursday 03/05/20					Friday 03/06/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	116	702	818	C	\$5.30	119	742	861	C	\$5.30	111	741	852	C	\$5.30	127	783	910	C	\$5.30	132	787	919	C
1500 - 1600	\$5.30	137	638	775	B	\$2.95	137	699	836	C	\$2.95	160	644	804	C	\$5.30	142	792	934	C	\$2.95	161	595	756	B
1600 - 1700	\$2.95	99	658	757	B	\$2.95	106	639	745	B	\$2.95	96	630	726	B	\$2.95	134	708	842	C	\$2.95	108	585	693	B
1700 - 1800	\$2.95	125	637	762	B	\$2.95	112	633	745	B	\$2.95	129	637	766	B	\$2.95	105	585	690	B	\$2.95	133	646	779	B
1800 - 1900	\$2.95	141	505	646	B	\$2.95	132	584	716	B	\$2.95	138	618	756	B	\$2.95	157	567	724	B	\$2.95	143	514	657	B
1900 - 2000	\$2.95	122	410	532	B	\$2.95	108	460	568	B	\$2.95	147	501	648	B	\$2.95	154	539	693	B	\$2.95	177	418	595	B

PM Time	Monday 03/09/20					Tuesday 03/10/20					Wednesday 03/11/20					Thursday 03/12/20					Friday 03/13/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	118	650	768	B	\$5.30	97	655	752	B	\$5.30	105	678	783	B	\$5.30	118	658	776	B	\$5.30	103	711	814	C
1500 - 1600	\$5.30	151	715	866	C	\$2.95	125	583	708	B	\$2.95	149	667	816	C	\$5.30	128	679	807	C	\$2.95	134	579	713	B
1600 - 1700	\$2.95	117	683	800	B	\$2.95	103	610	713	B	\$2.95	113	654	767	B	\$2.95	136	639	775	B	\$2.95	84	581	665	B
1700 - 1800	\$2.95	151	640	791	B	\$2.95	105	581	686	B	\$2.95	119	551	670	B	\$2.95	102	511	613	B	\$2.95	88	428	516	B
1800 - 1900	\$2.95	136	507	643	B	\$2.95	111	541	652	B	\$2.95	119	550	669	B	\$2.95	110	488	598	B	\$2.95	113	351	464	B
1900 - 2000	\$2.95	97	311	408	B	\$2.95	86	271	357	A	\$2.95	108	363	471	B	\$2.95	142	438	580	B	\$2.95	87	243	330	A

PM Time	Monday 03/16/20					Tuesday 03/17/20					Wednesday 03/18/20					Thursday 03/19/20					Friday 03/20/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	97	546	643	B	\$5.30	79	451	530	B	\$5.30	80	379	459	B	\$5.30	89	425	514	B	\$5.30	65	377	442	B
1500 - 1600	\$5.30	106	639	745	B	\$2.95	103	560	663	B	\$2.95	96	495	591	B	\$5.30	106	547	653	B	\$2.95	73	354	427	B
1600 - 1700	\$2.95	84	569	653	B	\$2.95	87	542	629	B	\$2.95	88	507	595	B	\$2.95	74	415	489	B	\$2.95	50	296	346	A
1700 - 1800	\$2.95	64	529	593	B	\$2.95	67	423	490	B	\$2.95	63	363	426	B	\$2.95	50	340	390	A	\$2.95	52	241	293	A
1800 - 1900	\$2.95	68	344	412	B	\$2.95	70	277	347	A	\$2.95	50	243	293	A	\$2.95	43	192	235	A	\$2.95	33	168	201	A
1900 - 2000	\$2.95	38	175	213	A	\$2.95	33	180	213	A	\$2.95	28	133	161	A	\$2.95	38	119	157	A	\$2.95	27	103	130	A

PM Time	Monday 03/23/20					Tuesday 03/24/20					Wednesday 03/25/20					Thursday 03/26/20					Friday 03/27/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	51	263	314	A	\$2.95	65	357	422	B	\$2.95	0	0	0	A	\$2.95	66	282	348	A	\$2.95	63	317	380	A
1500 - 1600	\$2.95	57	347	404	B	\$2.95	71	357	428	B	\$2.95	0	0	0	A	\$2.95	60	450	510	B	\$2.95	65	352	417	B
1600 - 1700	\$2.95	34	278	312	A	\$2.95	40	304	344	A	\$2.95	0	0	0	A	\$2.95	43	377	420	B	\$2.95	42	279	321	A
1700 - 1800	\$2.95	25	230	255	A	\$2.95	29	190	219	A	\$2.95	0	0	0	A	\$2.95	23	183	206	A	\$2.95	47	204	251	A
1800 - 1900	\$2.95	24	88	112	A	\$2.95	24	114	138	A	\$2.95	0	0	0	A	\$2.95	27	116	143	A	\$2.95	33	120	153	A
1900 - 2000	\$2.95	21	70	91	A	\$2.95	15	66	81	A	\$2.95	7	22	29	A	\$2.95	14	62	76	A	\$2.95	25	72	97	A

PM Time	Monday 03/30/20					Tuesday 03/31/20					Wednesday 04/01/20					Thursday 04/02/20					Friday 04/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	64	248	312	A	\$2.95	57	302	359	A															
1500 - 1600	\$2.95	73	394	467	B	\$2.95	78	382	460	B															
1600 - 1700	\$2.95	49	310	359	A	\$2.95	44	308	352	A															
1700 - 1800	\$2.95	28	204	232	A	\$2.95	28	222	250	A															
1800 - 1900	\$2.95	27	101	128	A	\$2.95	30	106	136	A															
1900 - 2000	\$2.95	16	64	80	A	\$2.95	11	63	74	A															

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 03/02/20					Tuesday 03/03/20					Wednesday 03/04/20					Thursday 03/05/20					Friday 03/06/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$10.80	361	1226	1,587	F	\$10.80	364	1083	1,447	F	\$10.80	365	1082	1,447	F	\$10.50	420	1,095	1,515	F	\$5.30	349	701	1,050	D
0500 - 0600	\$23.25	486	936	1,422	F	\$22.80	542	879	1,421	F	\$19.75	467	767	1,234	E	\$17.50	518	1,057	1,575	F	\$12.20	468	997	1,465	F
0600 - 0700	\$19.55	362	1094	1,456	F	\$17.45	332	878	1,210	E	\$19.40	384	1196	1,580	F	\$19.40	434	850	1,284	E	\$11.45	460	1,159	1,619	F
0700 - 0800	\$16.35	296	1314	1,610	F	\$16.35	347	1328	1,675	F	\$17.10	311	1341	1,652	F	\$15.30	411	1,279	1,690	F	\$9.30	359	1,075	1,434	F
0800 - 0900	\$11.15	165	1316	1,481	F	\$11.45	199	1397	1,596	F	\$11.45	185	1555	1,740	F	\$12.20	210	1,367	1,577	F	\$8.00	170	1,013	1,183	D
0900 - 1000	\$6.95	135	1,006	1,141	D	\$9.00	158	1139	1,297	E	\$8.00	158	1069	1,227	E	\$9.00	169	1,108	1,277	E	\$5.30	132	764	896	C

AM Time	Monday 03/09/20					Tuesday 03/10/20					Wednesday 03/11/20					Thursday 03/12/20					Friday 03/13/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$10.80	404	1,014	1,418	F	\$10.80	344	850	1,194	D	\$10.80	352	937	1,289	E	\$10.50	356	958	1,314	E	\$5.30	235	521	756	B
0500 - 0600	\$23.25	508	971	1,479	F	\$22.80	488	840	1,328	E	\$19.75	463	698	1,161	D	\$17.50	473	1,011	1,484	F	\$12.20	304	730	1,034	D
0600 - 0700	\$19.55	394	911	1,305	E	\$17.45	333	736	1,069	D	\$19.40	408	955	1,363	F	\$19.40	384	677	1,061	D	\$11.45	307	903	1,210	E
0700 - 0800	\$16.35	337	1,209	1,546	F	\$16.35	350	1,032	1,382	F	\$17.10	371	1,172	1,543	F	\$15.30	353	1,156	1,509	F	\$9.30	281	1,005	1,286	E
0800 - 0900	\$11.15	199	1,447	1,646	F	\$11.45	204	1,307	1,511	F	\$11.45	217	1,187	1,404	F	\$12.20	205	1,172	1,377	F	\$8.00	109	909	1,018	D
0900 - 1000	\$6.95	171	969	1,140	D	\$9.00	139	1,139	1,278	E	\$8.00	143	807	950	C	\$9.00	125	924	1,049	D	\$5.30	87	548	635	B

AM Time	Monday 03/16/20					Tuesday 03/17/20					Wednesday 03/18/20					Thursday 03/19/20					Friday 03/20/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$10.80	303	786	1,089	D	\$10.80	248	711	959	C	\$10.80	254	678	932	C	\$10.50	221	554	775	B	\$5.30	157	330	487	B
0500 - 0600	\$23.25	385	761	1,146	D	\$22.80	419	708	1,127	D	\$19.75	318	559	877	C	\$17.50	245	556	801	C	\$12.20	184	528	712	B
0600 - 0700	\$19.55	201	727	928	C	\$17.45	223	812	1,035	D	\$19.40	205	653	858	C	\$19.40	141	370	511	B	\$11.45	144	484	628	B
0700 - 0800	\$16.35	172	872	1,044	D	\$16.35	136	769	905	C	\$17.10	142	557	699	B	\$15.30	99	461	560	B	\$9.30	72	403	475	B
0800 - 0900	\$11.15	109	731	840	C	\$11.45	84	578	662	B	\$11.45	67	450	517	B	\$12.20	42	378	420	B	\$8.00	35	327	362	A
0900 - 1000	\$6.95	87	478	565	B	\$9.00	78	420	498	B	\$8.00	65	344	409	B	\$9.00	70	277	347	A	\$5.30	43	231	274	A

AM Time	Monday 03/23/20					Tuesday 03/24/20					Wednesday 03/25/20					Thursday 03/26/20					Friday 03/27/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	183	276	459	B	\$6.95	162	286	448	B	\$6.95	153	289	442	B	\$6.95	148	236	384	A	\$4.20	128	201	329	A
0500 - 0600	\$6.95	193	609	802	C	\$6.95	246	695	941	C	\$6.95	202	594	796	B	\$6.95	207	584	791	B	\$4.20	156	537	693	B
0600 - 0700	\$6.95	103	405	508	B	\$6.95	88	320	408	B	\$6.95	104	399	503	B	\$6.95	86	395	481	B	\$4.20	109	389	498	B
0700 - 0800	\$6.95	68	409	477	B	\$6.95	61	344	405	B	\$6.95	57	306	363	A	\$6.95	64	334	398	A	\$4.20	61	318	379	A
0800 - 0900	\$6.95	36	261	297	A	\$6.95	30	200	230	A	\$6.95	39	218	257	A	\$6.95	40	222	262	A	\$4.20	21	206	227	A
0900 - 1000	\$6.95	44	175	219	A	\$6.95	32	199	231	A	\$6.95	34	176	210	A	\$6.95	33	184	217	A	\$4.20	32	176	208	A

AM Time	Monday 03/30/20					Tuesday 03/31/20					Wednesday 04/01/20					Thursday 04/02/20					Friday 04/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	119	273	392	A	\$6.95	144	238	382	A															
0500 - 0600	\$6.95	212	636	848	C	\$6.95	229	673	902	C															
0600 - 0700	\$6.95	94	424	518	B	\$6.95	75	340	415	B															
0700 - 0800	\$6.95	51	314	365	A	\$6.95	64	308	372	A															
0800 - 0900	\$6.95	32	241	273	A	\$6.95	39	210	249	A															
0900 - 1000	\$6.95	37	174	211	A	\$6.95	20	157	177	A															

Westbound AM Peak - I-15 North to County Line

	Monday 03/02/20					Tuesday 03/03/20					Wednesday 03/04/20					Thursday 03/05/20					Friday 03/06/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.85	200	824	1,024	D	\$6.85	243	820	1,063	D	\$5.30	197	815	1,012	D	\$5.30	258	776	1,034	D	\$5.30	214	617	831	C
0500 - 0600	\$19.05	310	1154	1,464	F	\$18.60	364	1007	1,371	E	\$16.60	328	1177	1,505	F	\$13.50	353	1,086	1,439	F	\$6.85	299	1,026	1,325	E
0600 - 0700	\$19.35	294	1097	1,391	E	\$18.60	318	1260	1,578	F	\$20.70	295	1126	1,421	F	\$15.55	340	1,135	1,475	F	\$8.85	284	867	1,151	D
0700 - 0800	\$12.15	198	1176	1,374	E	\$14.80	280	1231	1,511	F	\$13.80	225	1200	1,425	F	\$12.75	250	1,145	1,395	E	\$6.85	209	947	1,156	D
0800 - 0900	\$6.85	100	1089	1,189	D	\$8.85	101	1201	1,302	E	\$8.85	93	1171	1,264	E	\$8.85	109	1,108	1,217	E	\$5.30	103	885	988	C
0900 - 1000	\$5.30	113	815	928	C	\$5.30	100	942	1,042	D	\$5.30	110	942	1,052	D	\$5.30	123	924	1,047	D	\$2.95	99	716	815	C

	Monday 03/09/20					Tuesday 03/10/20					Wednesday 03/11/20					Thursday 03/12/20					Friday 03/13/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.85	250	773	1,023	D	\$6.85	218	571	789	B	\$5.30	236	653	889	C	\$5.30	241	619	860	C	\$5.30	145	509	654	B
0500 - 0600	\$19.05	357	1,035	1,392	E	\$18.60	346	878	1,224	E	\$16.60	339	995	1,334	E	\$13.50	327	965	1,292	E	\$6.85	209	807	1,016	D
0600 - 0700	\$19.35	315	809	1,124	D	\$18.60	305	959	1,264	E	\$20.70	312	912	1,224	E	\$15.55	292	906	1,198	D	\$8.85	207	714	921	C
0700 - 0800	\$12.15	221	1,048	1,269	E	\$14.80	247	995	1,242	E	\$13.80	230	1,078	1,308	E	\$12.75	212	982	1,194	D	\$6.85	146	879	1,025	D
0800 - 0900	\$6.85	123	1,100	1,223	E	\$8.85	117	1,142	1,259	E	\$8.85	133	1,006	1,139	D	\$8.85	106	962	1,068	D	\$5.30	60	730	790	B
0900 - 1000	\$5.30	94	870	964	C	\$5.30	110	1,018	1,128	D	\$5.30	100	840	940	C	\$5.30	102	903	1,005	D	\$2.95	72	479	551	B

	Monday 03/16/20					Tuesday 03/17/20					Wednesday 03/18/20					Thursday 03/19/20					Friday 03/20/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.85	176	613	789	B	\$6.85	163	549	712	B	\$5.30	141	465	606	B	\$5.30	116	424	540	B	\$5.30	82	320	402	B
0500 - 0600	\$19.05	247	893	1,140	D	\$18.60	227	742	969	C	\$16.60	198	688	886	C	\$13.50	171	616	787	B	\$6.85	112	484	596	B
0600 - 0700	\$19.35	158	797	955	C	\$18.60	156	859	1,015	D	\$20.70	130	563	693	B	\$15.55	89	468	557	B	\$8.85	85	414	499	B
0700 - 0800	\$12.15	86	713	799	B	\$14.80	59	601	660	B	\$13.80	56	492	548	B	\$12.75	46	388	434	B	\$6.85	41	304	345	A
0800 - 0900	\$6.85	43	628	671	B	\$8.85	45	507	552	B	\$8.85	32	402	434	B	\$8.85	25	342	367	A	\$5.30	28	293	321	A
0900 - 1000	\$5.30	63	461	524	B	\$5.30	60	374	434	B	\$5.30	51	337	388	A	\$5.30	40	282	322	A	\$2.95	33	247	280	A

	Monday 03/23/20					Tuesday 03/24/20					Wednesday 03/25/20					Thursday 03/26/20					Friday 03/27/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	104	302	406	B	\$5.30	99	287	386	A	\$5.30	84	276	360	A	\$5.30	91	257	348	A	\$2.95	61	244	305	A
0500 - 0600	\$5.30	150	481	631	B	\$5.30	124	504	628	B	\$5.30	127	519	646	B	\$5.30	112	454	566	B	\$2.95	92	415	507	B
0600 - 0700	\$5.30	81	472	553	B	\$5.30	68	419	487	B	\$5.30	62	376	438	B	\$5.30	63	413	476	B	\$2.95	57	392	449	B
0700 - 0800	\$5.30	48	327	375	A	\$5.30	36	293	329	A	\$5.30	27	280	307	A	\$5.30	24	292	316	A	\$2.95	15	258	273	A
0800 - 0900	\$5.30	21	250	271	A	\$5.30	21	276	297	A	\$5.30	15	228	243	A	\$5.30	23	225	248	A	\$2.95	21	230	251	A
0900 - 1000	\$5.30	26	178	204	A	\$5.30	25	167	192	A	\$5.30	24	179	203	A	\$5.30	27	144	171	A	\$2.95	31	151	182	A

	Monday 03/30/20					Tuesday 03/31/20					Wednesday 04/01/20					Thursday 04/02/20					Friday 04/03/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	75	265	340	A	\$5.30	71	228	299	A															
0500 - 0600	\$5.30	95	487	582	B	\$5.30	118	471	589	B															
0600 - 0700	\$5.30	45	404	449	B	\$5.30	53	367	420	B															
0700 - 0800	\$5.30	22	280	302	A	\$5.30	28	285	313	A															
0800 - 0900	\$5.30	17	214	231	A	\$5.30	19	232	251	A															
0900 - 1000	\$5.30	19	145	164	A	\$5.30	20	149	169	A															

RCTC OPERATIONAL HIGHLIGHTS

On-road Operations

RCTC Freeway Service Patrol (FSP) responded to 62 calls during the month of March. Of those calls, 41 were to assist disabled vehicles, 11 calls to remove debris and 10 were in response to accidents in the Express Lanes.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 3/31/2020		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 44,671,968.46	\$ 46,440,600.00	\$ (1,768,631.54)	(3.8)
Fee Revenue	6,348,890.05	3,960,225.00	2,388,665.05	60.3
Total operating revenues	51,020,858.51	50,400,825.00	620,033.51	1.2
Operating expenses:				
Salaries and Benefits	577,052.79	1,015,050.00	437,997.21	43.2
Legal Services	159,217.52	262,500.00	103,282.48	39.3
Advisory Services	46,070.58	56,250.00	10,179.42	18.1
Audit and Accounting Fees	46,000.00	35,250.00	(10,750.00)	(30.5)
Service Fees	2,706.21	19,500.00	16,793.79	86.1
Other Professional Services	276,118.79	1,859,625.00	1,583,506.21	85.2
Lease Expense	159,300.79	192,375.00	33,074.21	17.2
Operations	2,246,970.13	2,721,375.00	474,404.87	17.4
Utilities	29,048.52	46,875.00	17,826.48	38.0
Supplies and Materials	123.62	3,750.00	3,626.38	96.7
Membership and Subscription Fees	20,306.75	18,750.00	(1,556.75)	(8.3)
Office Equipment & Furniture (Non-Capital)	747.12	3,750.00	3,002.88	80.1
Maintenance/Repairs	121,708.55	262,350.00	140,641.45	53.6
Training Seminars and Conferences	1,125.00	3,375.00	2,250.00	66.7
Transportation Expenses	2,724.33	5,625.00	2,900.67	51.6
Lodging	2,455.52	5,250.00	2,794.48	53.2
Meals	1,088.56	750.00	(338.56)	(45.1)
Other Staff Expenses	524.65	750.00	225.35	30.0
Advertising	6,776.63	142,500.00	135,723.37	95.2
Program Management	78,546.84	-	(78,546.84)	N/A
Program Operations	5,630,439.23	8,745,150.00	3,114,710.77	35.6
Litigation Settlement	-	7,500.00	7,500.00	100.0
Furniture & Equipment	340,518.76	562,500.00	221,981.24	39.5
Improvements	16,032.27	12,075.00	(3,957.27)	(32.8)
Depreciation	5,391,972.02 [#]	-	(5,391,972.02)	N/A
Bad Debt Expense	11.03	-	(11.03)	N/A
Total operating expenses	15,157,586.21	15,982,875.00	825,288.79	5.2
Operating income (loss)	35,863,272.30	34,417,950.00	1,445,322.30	4.2
Nonoperating revenues (expenses):				
Interest Revenue	2,228,813.71	1,004,250.00	1,224,563.71	(121.9)
Other Miscellaneous Revenue	(855.99)	-	(855.99)	N/A
Interest Expense	(19,799,515.75) [#]	(5,339,925.00)	(14,459,590.75)	270.8
Total nonoperating revenues (expenses)	(21,674,553.90)	(4,335,675.00)	(17,338,878.90)	(399.9)
Transfers In	-	-	-	N/A
Transfers Out	(1,599,475.16)	(2,294,625.00)	695,149.84	(30.3)
Net income (loss)	\$ 12,589,243.24	\$ 27,787,650.00	\$ (15,198,406.76)	(54.7)

¹ Unaudited

² Depreciation is not a budgeted expense

³ Amount includes accrued compounded interest for the 91 Project Transportation Infrastructure Finance and Innovation Act (TIFA) loan and accreted interest on the 2013 Toll Revenue Bonds Series B (capital appreciation). \$10.8 million of the \$14.3 million interest cost will not be paid in the current year and therefore not included in the FY 2019/20 budget

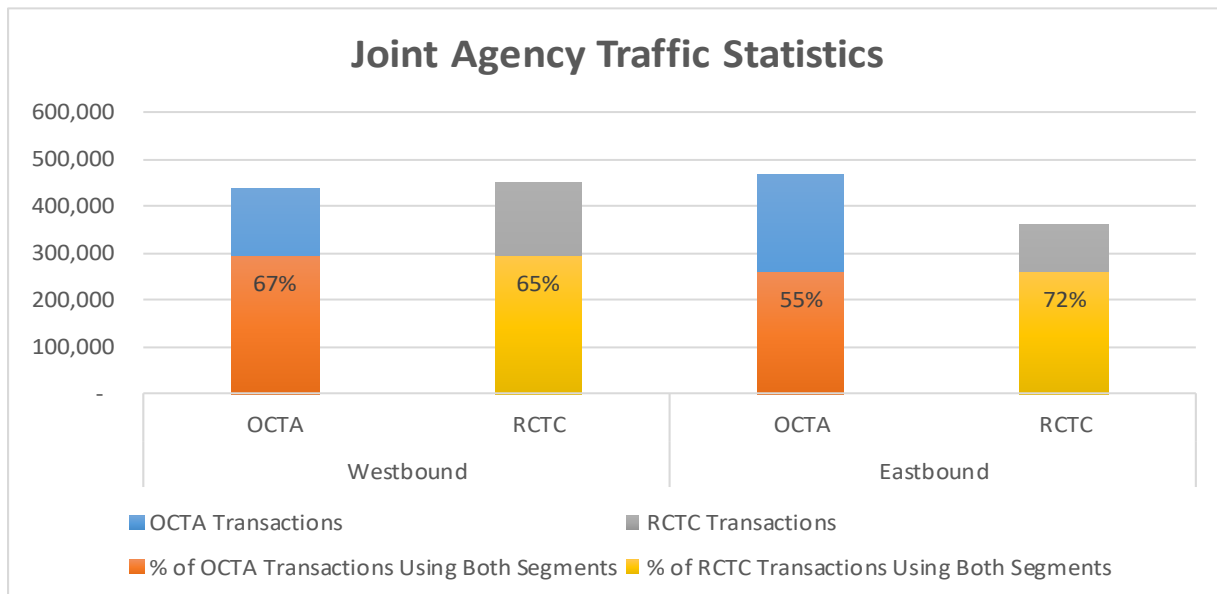
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING **March 31, 2020**

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	438,123	293,387	67%	\$ 1,179,082
RCTC	448,814	293,387	65%	\$ 2,462,410
I-15	196,654	129,559	66%	\$ 1,039,602
McKinley	252,160	163,828	65%	\$ 1,422,808
Eastbound				
OCTA	467,277	258,672	55%	\$ 1,736,980
RCTC	359,713	258,672	72%	\$ 1,193,793
I-15	135,926	104,168	77%	\$ 323,361
McKinley	223,787	154,504	69%	\$ 870,432

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Mar-20 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	1:29
Abandon Rate	Monthly	No more than 4.0%	2.7%
Customer Satisfaction	Monthly	At least 75 outbound calls	77
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.9
CUSA Violation Collection Rate	Quarterly	70% or more	62%
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	0.7
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.01%
CAS Response Time	Monthly	0:20 (minutes) per call	0:10
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	99.86%

CUSA = Co-firoute USA; CAS = OCTA Customer Assistance Specialists

*Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

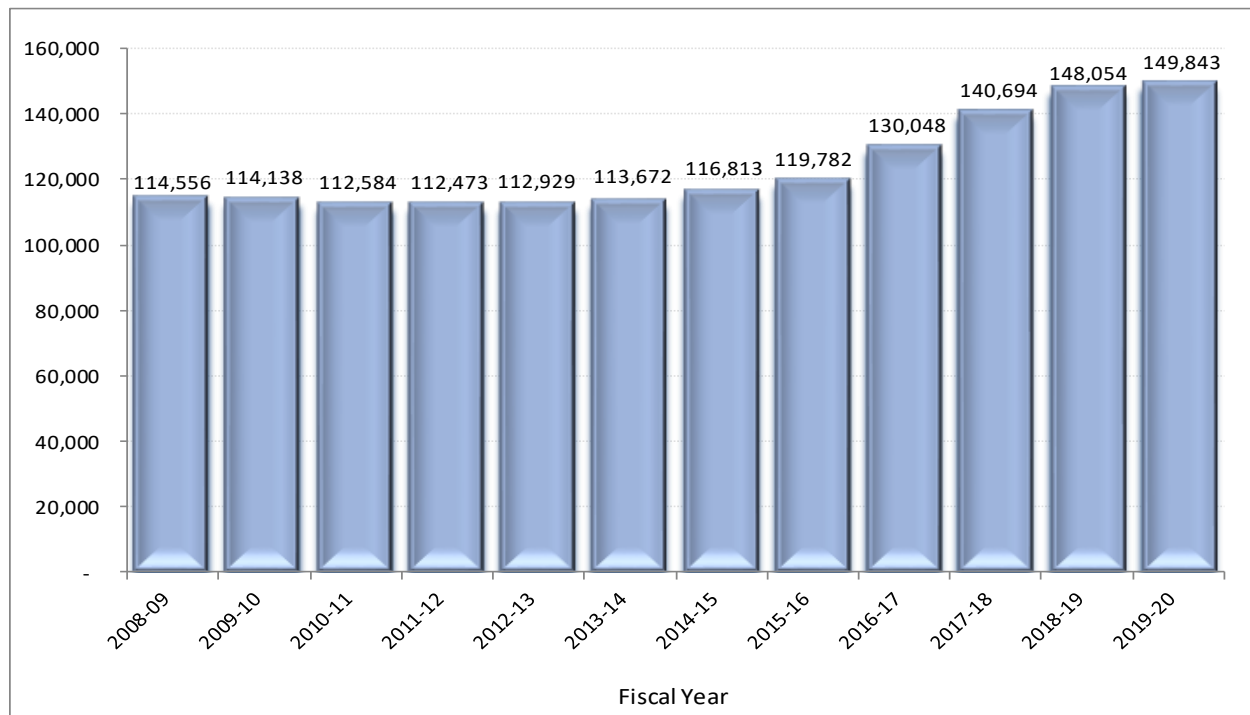
JOINT AGENCY TRANSPONDER DISTRIBUTION

T21 TRANSPONDER DISTRIBUTION	March-20		February-20		FY 2019-20	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	927	91.2%	629	77.4%	1,183	52.2%
Additional Tags to Existing Accounts	36	3.5%	82	10.1%	638	28.1%
Replacement Transponders	54	5.3%	102	12.5%	447	19.7%
Total Issued	1,017		813		2,267	
Returned						
Account Closures	164	3.0%	335	18.2%	422	24.1%
Accounts Downsizing	244	4.4%	270	14.7%	178	10.1%
Defective Transponders	5,121	92.6%	1,235	67.1%	1,152	65.8%
Total Returned	5,529		1,840		1,752	

At the end of March 2020, the 91 Express Lanes had 149,843 active customer accounts and 295,675 transponders classified as Assigned.

Number of Accounts by Fiscal Year

As of March 31, 2020



Incoming Email Activity

During March, the Anaheim Processing Center received 3,854 emails.

Operational Activity

Amid concerns about the spread of COVID-19 and following the governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.