

# Metrolink Update

*January 13, 2020*



**METROLINK.**

CUSTOMER FIRST: Safety & Security • An Integrated System • Modernizing Business Practices

**CEO VISION**

METROLINK®



**Customer-First Orientation**

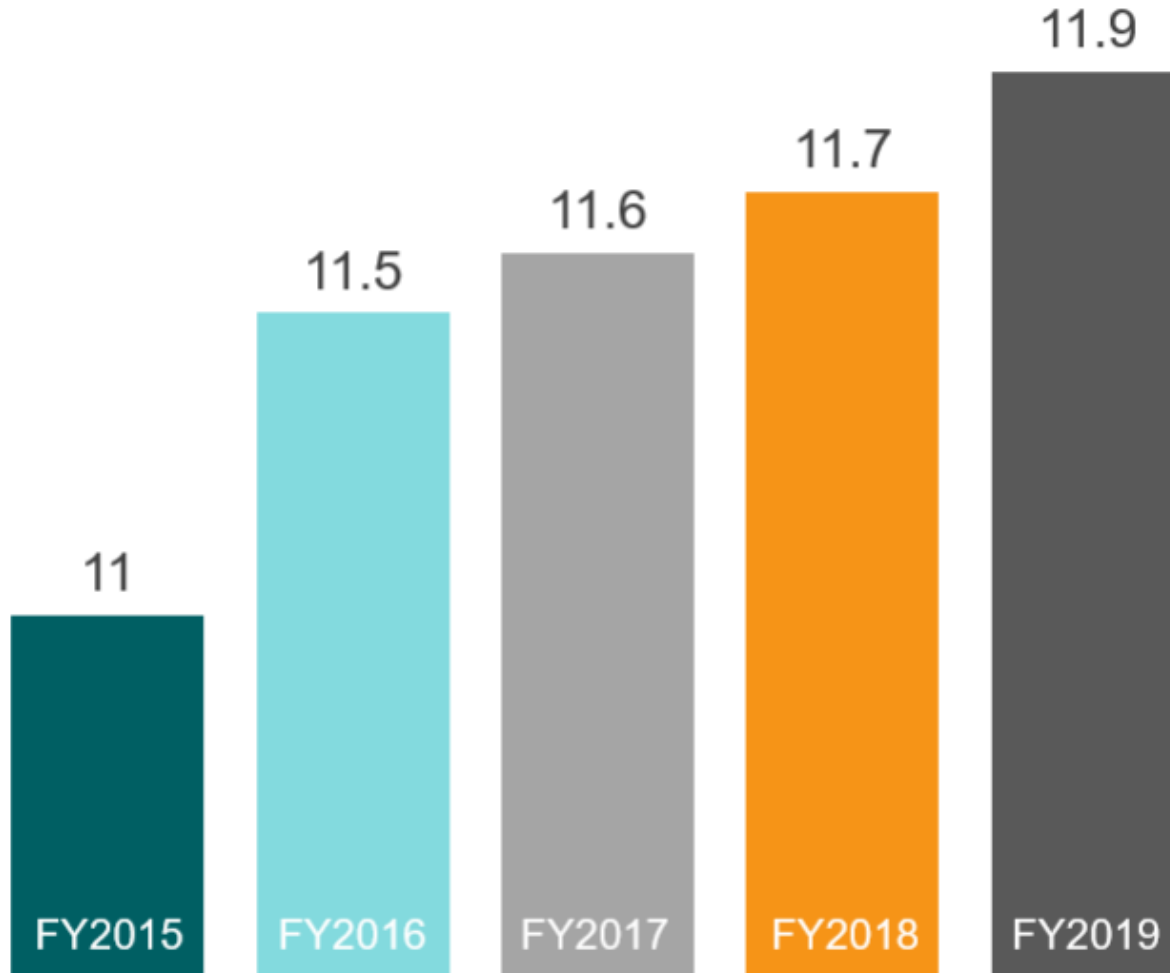
**Safety & Security**

**Integrated System**

**Modernized Business Practices**

***Create Value, Exceed Expectations***

# Metrolink Annual Boardings (Millions)



*Not to scale*

- Weekday ridership by people of color grew from 59% in FY09 to 67% in FY19
- Weekend ridership increased from 620,497 to more than one million: an increase of more than 67%.
- Metrolink's share of riders under the age of 35 years increased from 26% to 29%
- The share of students nearly doubled from 5% to 9%
- Non-commute trips grew from 11% in FY09 to 18% in FY 19





# Orange County Service

25th Anniversary of Orange County Line

Highest ridership in history of OC and 91 Lines achieved in 2019

October Schedule Change

- Extended bounce-back service to Union station
- Two roundtrips
- Daily ridership increase of 100 per train
- Earlier morning train allowed commuters to get to major OC job centers by 8 a.m.



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# Tier 4 Locomotive Progress



## Reduces emissions

- Approximately 65% cleaner than Tier 2 locomotives and 85% cleaner than Tier 0

## Ramped up deployment

- 26 in service (only 4 in service a year ago)
- 23 decommissioned locomotives



# Wi-Fi Pilot

November 2 – January 2  
w/ AT&T  
New Partners in 2020  
(Sprint Pilot starts Jan. 13)

**141**  
Average daily clients

**3,413**  
Total clients

**56.42%**  
Riders reported  
no problems

**429**  
Comments, with  
the majority positive

**70.82%**  
Ride 4-7 days/week

**47.24%**  
Ride with monthly  
passes



# Holiday Express Train

*Oh what fun it is to ride!*  
**HOLIDAY  
EXPRESS TRAIN**

4 Events: More than 3,000 tickets sold

- Laguna Niguel event 96% sold out (749 tickets)

Funded entirely by ticket purchases





# METROLINK® SCORE

10-year, \$10 billion capital improvement plan to improve the rail system before the 2028 Olympic and Paralympic Games

## Orange County Benefits

### Economic Benefits

- 2028:
  - 24,400 jobs
  - \$4.936 billion in GDP
- By 2050:
  - 396,300 jobs
  - \$173.3 billion in GDP

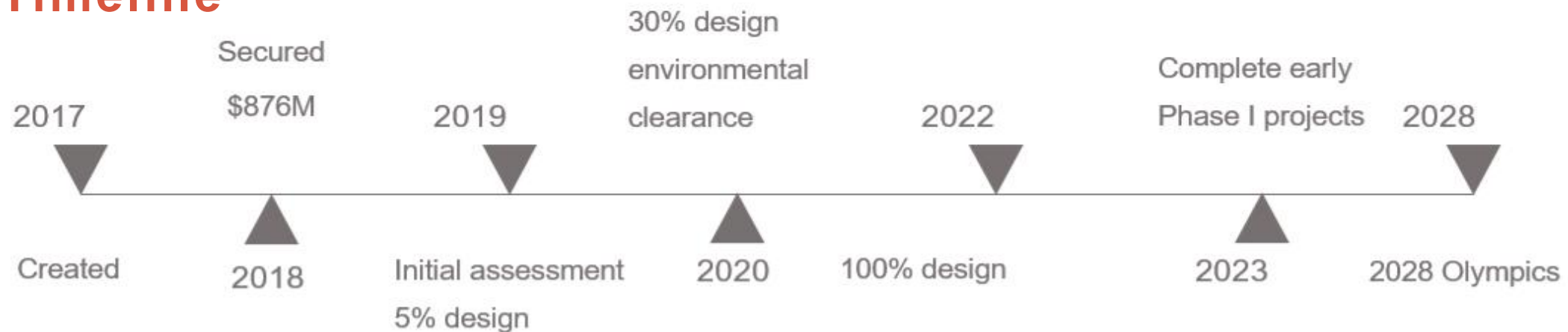
### More Riders

- An expected 1.5 million new riders each year would transfer to the OCTA System (after the full build out and associated service frequencies)

### Leverage Connectivity for Future Growth

- OC Streetcar

## Timeline





## Phase 1 Projects

Result in passenger rail benefits systemwide

## Projects in Orange County

- Irvine Station and Fourth Main Track
- Orange County Maintenance Facility
- Serra Siding Extension
- Signal Respacing (CP Avery to CP Songs)
- Signal Respacing (CP Atwood to CP Maple)



# 2020 Look Ahead

## More service

- New weekday late night train in Orange County
- VC Line weekend service pilot to explore other beach locations

## Complete Tier 4 Deployment

- Expect to have the remaining 14 in service this year.

## BBOC

- Proposals for the bundled operations contract were received on 10.25.2019 and are under review by the evaluation team.
- Expected to be complete in Spring 2021

## TVD

- Modern, reliable ticket vending devices
- Deployed systemwide starting in February through June
- Prototype installed at Anaheim Canyon Station on Jan. 8 for testing/training

## Kick off BNSF Negotiations





# Thank you!

