



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
October 2019

As of October 31, 2019

Table of Contents

Operations Overview OCTA.....	3
Traffic and Revenue Statistics for OCTA.....	3
OCTA Traffic and Revenue Summary.....	5
OCTA Eastbound Peak-Hour Volumes	6
OCTA Westbound Peak-Hour Volumes	7
OCTA Operational Highlights	8
Financial Highlights OCTA	9
Operations Overview RCTC.....	10
Traffic and Revenue Statistics for RCTC.....	10
RCTC Traffic and Revenue Summary.....	12
RCTC Peak-Hour Volumes	13
RCTC Eastbound Peak-Hour Volumes	13
RCTC Westbound Peak-Hour Volumes	15
RCTC Operational Highlights	17
Financial Highlights RCTC	18
Joint Agency Trip and Revenue Statistics	19
Joint Agency Traffic Statistics	19
Joint Agency Performance Measures.....	20
Joint Agency Transponder Distribution.....	20
Incoming Email Activity	21

OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the OCTA 91 Express Lanes for October 2019 was 1,527,291. This represents a daily average of 49,267. This is a 1.5% increase in total traffic volume from the same period last year, which totaled 1,505,256. Potential toll revenue for the month was \$4,789,084, which represents an increase of 5.1% from the prior year's total of \$4,557,905. Carpool percentage for the month was 23.54% as compared to the previous year's rate of 24.57%.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the month of October 2019.

Current Month-to-Date (MTD) as of October 31, 2019

Trips	Oct-19 MTD Actual	Stantec MTD Projected	# Variance	% Variance	Oct-18 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,167,703	1,154,999	12,704	1.1%	1,135,413	2.8%
3+ Lanes	359,588	313,294	46,294	14.8%	369,843	(2.8%)
Total Gross Trips	1,527,291	1,468,293	58,998	4.0%	1,505,256	1.5%
Revenue						
Full Toll Lanes	\$4,718,326	\$4,782,171	(\$63,845)	(1.3%)	\$4,480,483	5.3%
3+ Lanes	\$70,758	\$87,220	(\$16,461)	(18.9%)	\$77,422	(8.6%)
Total Gross Revenue	\$4,789,084	\$4,869,390	(\$80,306)	(1.6%)	\$4,557,905	5.1%
Average Revenue per Trip						
Average Full Toll Lanes	\$4.04	\$4.14	(\$0.10)	(2.4%)	\$3.95	2.3%
Average 3+ Lanes	\$0.20	\$0.28	(\$0.08)	(28.6%)	\$0.21	(4.8%)
Average Gross Revenue	\$3.14	\$3.32	(\$0.18)	(5.4%)	\$3.03	3.6%

The 2020 fiscal year-to-date traffic volume increased by 2.1% and potential toll revenue increased by 3.4%, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.01.

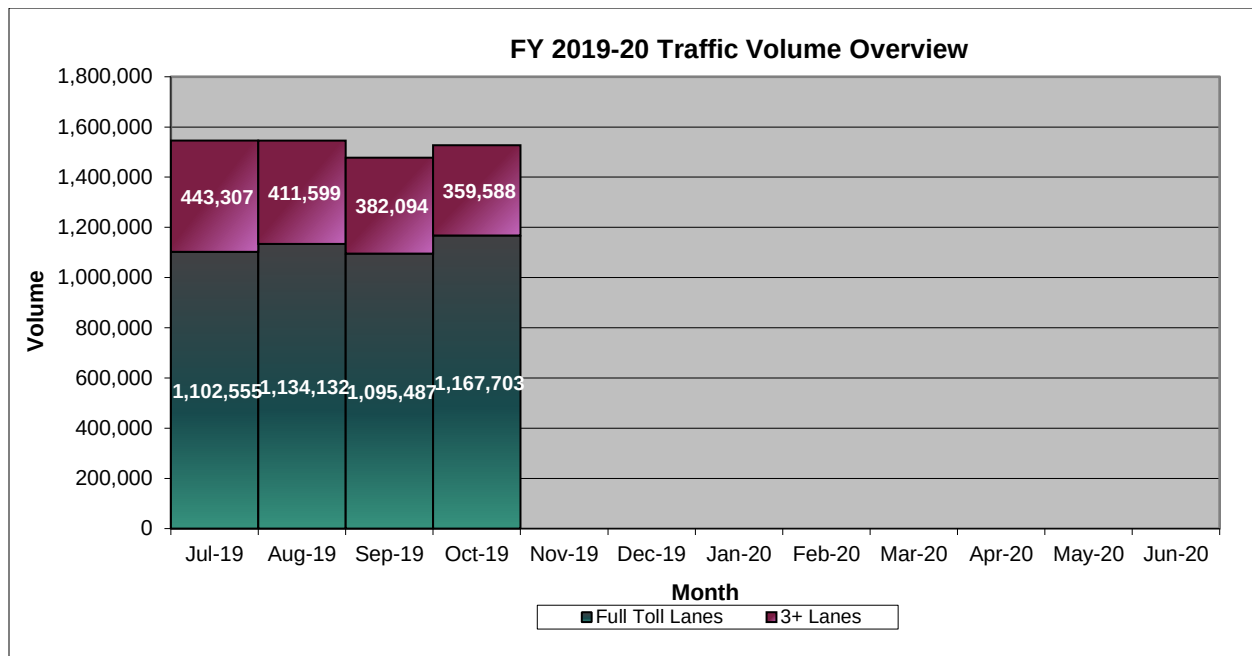
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2019 through October 2019.

FY 2019-20 Year to Date as of October 31, 2019

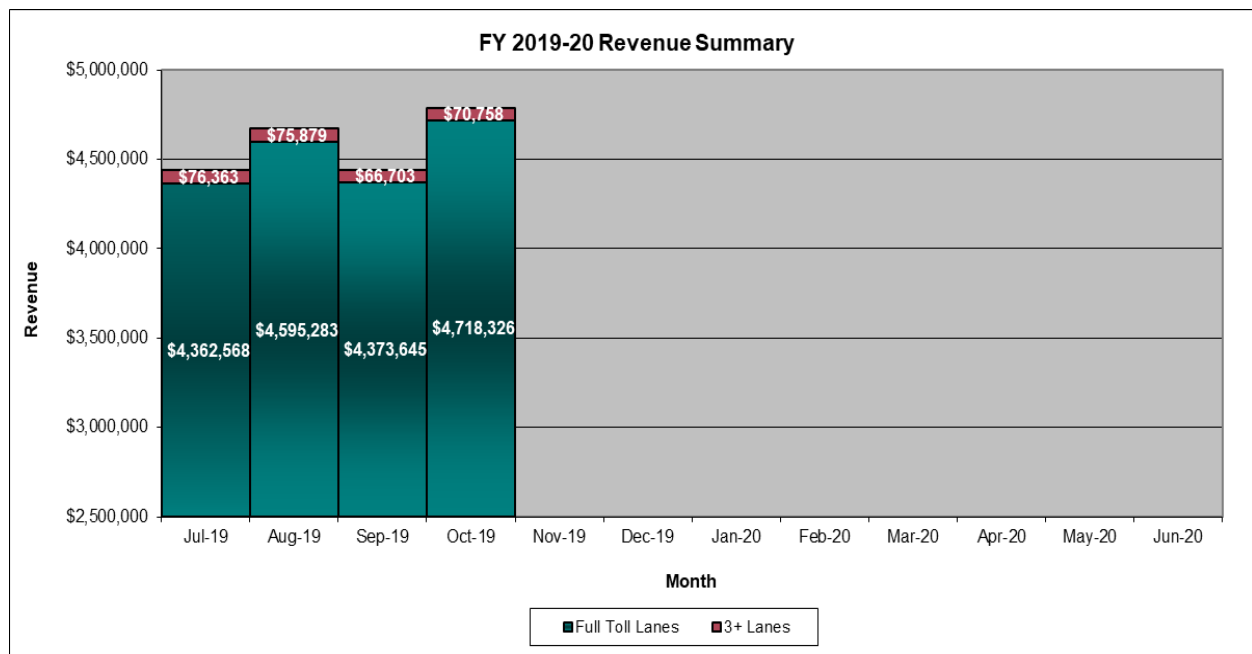
	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	4,499,877	4,470,930	28,947	0.6%	4,415,720	1.9%
3+ Lanes	1,596,588	1,353,726	242,862	17.9%	1,557,263	2.5%
Total Gross Trips	6,096,465	5,824,655	271,810	4.7%	5,972,983	2.1%
Revenue						
Full Toll Lanes	\$18,049,821	\$18,610,940	(\$561,119)	(3.0%)	\$17,424,865	3.6%
3+ Lanes	\$289,703	\$339,304	(\$49,601)	(14.6%)	\$305,727	(5.2%)
Total Gross Revenue	\$18,339,524	\$18,950,244	(\$610,720)	(3.2%)	\$17,730,593	3.4%
Average Revenue per Trip						
Average Full Toll Lanes	\$4.01	\$4.16	(\$0.15)	(3.6%)	\$3.95	1.5%
Average 3+ Lanes	\$0.18	\$0.25	(\$0.07)	(28.0%)	\$0.20	(10.0%)
Average Gross Revenue	\$3.01	\$3.25	(\$0.24)	(7.4%)	\$2.97	1.3%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



Peak traffic hour in the eastbound direction reached or exceeded 90% or more of defined capacity 21 times during the month of October 2019. As demonstrated on the next chart, westbound peak hour traffic volumes top out at 85% of defined capacity.

OCTA EASTBOUND PEAK-HOUR VOLUMES

PM Time	Monday 09/30/19				Tuesday 10/01/19				Wednesday 10/02/19				Thursday 10/03/19				Friday 10/04/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500					\$5.15	419	2,924	86%	\$5.15	468	3,028	89%	\$6.70	482	3,152	93%	\$7.10	489	3,169	93%
1500 - 1600					\$5.75	657	2,741	81%	\$7.75	651	2,866	84%	\$6.75	630	3,020	89%	\$9.15	682	2,650	78%
1600 - 1700					\$5.50	397	2,878	85%	\$7.50	475	3,113	92%	\$8.30	456	2,610	77%	\$8.95	461	2,742	81%
1700 - 1800					\$5.40	481	2,921	86%	\$6.40	513	3,030	89%	\$8.20	482	2,872	84%	\$7.05	535	2,849	84%
1800 - 1900					\$3.95	663	2,950	87%	\$3.95	680	3,027	89%	\$4.85	647	3,090	91%	\$6.55	707	2,912	86%
1900 - 2000					\$3.85	654	2,595	76%	\$3.85	588	2,298	68%	\$5.60	612	2,373	70%	\$6.05	616	2,114	62%

PM Time	Monday 10/07/19				Tuesday 10/08/19				Wednesday 10/09/19				Thursday 10/10/19				Friday 10/11/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	423	2,553	75%	\$5.15	442	2,947	87%	\$5.15	433	3,015	89%	\$6.70	468	3,151	93%	\$7.10	559	3,231	95%
1500 - 1600	\$5.50	626	2,953	87%	\$5.75	644	2,831	83%	\$7.75	605	2,848	84%	\$6.75	645	2,979	88%	\$9.15	701	2,666	78%
1600 - 1700	\$5.35	469	3,015	89%	\$5.50	436	2,945	87%	\$7.50	411	2,711	80%	\$8.30	342	1,765	52%	\$8.95	458	2,646	78%
1700 - 1800	\$5.30	499	2,982	88%	\$5.40	544	3,105	91%	\$6.40	452	2,827	83%	\$8.20	519	2,897	85%	\$7.05	517	2,681	79%
1800 - 1900	\$5.50	624	2,678	79%	\$3.95	651	3,022	89%	\$3.95	649	2,938	86%	\$4.85	615	2,790	82%	\$6.55	693	2,851	84%
1900 - 2000	\$3.85	478	1,866	55%	\$3.85	554	2,304	68%	\$3.85	684	2,679	79%	\$5.60	709	2,817	83%	\$6.05	629	2,181	64%

PM Time	Monday 10/14/19				Tuesday 10/15/19				Wednesday 10/16/19				Thursday 10/17/19				Friday 10/18/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	422	2,427	71%	\$5.15	426	2,859	84%	\$5.15	424	2,945	87%	\$6.70	459	3,269	96%	\$7.10	480	3,206	94%
1500 - 1600	\$5.50	681	3,141	92%	\$5.75	622	2,784	82%	\$7.75	586	2,855	84%	\$6.75	586	3,007	88%	\$9.15	667	2,627	77%
1600 - 1700	\$5.35	450	2,872	84%	\$5.50	394	2,741	81%	\$7.50	420	2,890	85%	\$8.30	402	2,597	76%	\$8.95	398	2,664	78%
1700 - 1800	\$5.30	455	2,989	88%	\$5.40	468	2,890	85%	\$6.40	470	2,991	88%	\$8.20	492	2,945	87%	\$7.05	516	2,718	80%
1800 - 1900	\$5.50	605	2,466	73%	\$3.95	686	3,040	89%	\$3.95	703	3,080	91%	\$4.85	698	3,101	91%	\$6.55	636	2,759	81%
1900 - 2000	\$3.85	506	1,612	47%	\$3.85	632	2,521	74%	\$3.85	612	2,188	64%	\$5.60	604	2,428	71%	\$6.05	653	2,290	67%

PM Time	Monday 10/21/19				Tuesday 10/22/19				Wednesday 10/23/19				Thursday 10/24/19				Friday 10/25/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	357	2,615	77%	\$5.15	381	2,807	83%	\$5.15	386	2,702	79%	\$6.70	430	3,187	94%	\$7.10	433	3,145	93%
1500 - 1600	\$5.50	598	2,991	88%	\$5.75	591	2,782	82%	\$7.75	403	1,574	46%	\$6.75	550	2,991	88%	\$9.15	607	2,615	77%
1600 - 1700	\$5.35	414	2,919	86%	\$5.50	365	2,873	85%	\$7.50	427	2,739	81%	\$8.30	375	2,596	76%	\$8.95	426	2,810	83%
1700 - 1800	\$5.30	494	2,954	87%	\$5.40	460	2,926	86%	\$6.40	428	2,776	82%	\$8.20	459	2,876	85%	\$7.05	472	2,815	83%
1800 - 1900	\$5.50	596	2,645	78%	\$3.95	604	2,980	88%	\$3.95	590	2,909	86%	\$4.85	618	2,918	86%	\$6.55	645	2,782	82%
1900 - 2000	\$3.85	516	1,910	56%	\$3.85	621	2,506	74%	\$3.85	682	2,932	86%	\$5.60	322	1,315	39%	\$6.05	661	2,300	68%

PM Time	Monday 10/28/19				Tuesday 10/29/19				Wednesday 10/30/19				Thursday 10/31/19				Friday 11/01/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	388	2,645	78%	\$5.15	365	2,833	83%	\$5.15	419	3,174	93%	\$6.70	386	3,237	95%				
1500 - 1600	\$5.50	519	2,788	82%	\$5.75	587	2,776	82%	\$7.75	565	2,943	87%	\$6.75	550	3,102	91%				
1600 - 1700	\$5.35	438	2,816	83%	\$5.50	399	2,977	88%	\$7.50	453	2,981	88%	\$8.30	483	2,722	80%				
1700 - 1800	\$5.30	447	3,044	90%	\$5.40	400	2,606	77%	\$6.40	418	2,890	85%	\$8.20	515	3,078	91%				
1800 - 1900	\$5.50	692	2,972	87%	\$3.95	663	3,065	90%	\$3.95	594	2,832	83%	\$4.85	577	3,128	92%				
1900 - 2000	\$3.85	520	2,000	59%	\$3.85	639	2,588	76%	\$3.85	613	2,396	70%	\$5.60	425	1,651	49%				

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 09/30/19				Tuesday 10/01/19				Wednesday 10/02/19				Thursday 10/03/19				Friday 10/04/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500					\$3.05	799	2,667	78%	\$3.05	820	2,513	74%	\$3.05	839	2,585	76%	\$3.05	716	2,037	60%
0500 - 0600					\$4.95	892	2,629	77%	\$4.95	894	2,761	81%	\$4.95	919	2,650	78%	\$4.70	824	2,429	71%
0600 - 0700					\$5.15	603	2,088	61%	\$5.15	632	1,930	57%	\$5.15	659	1,994	59%	\$4.95	609	2,103	62%
0700 - 0800					\$5.65	426	2,159	64%	\$5.65	470	2,214	65%	\$5.65	418	2,139	63%	\$5.50	418	1,962	58%
0800 - 0900					\$5.15	262	2,080	61%	\$5.15	271	2,127	63%	\$5.15	283	2,090	61%	\$4.95	280	1,999	59%
0900 - 1000					\$4.10	300	2,182	64%	\$4.10	285	2,072	61%	\$4.10	241	2,090	61%	\$4.10	288	1,894	56%

AM Time	Monday 10/07/19				Tuesday 10/08/19				Wednesday 10/09/19				Thursday 10/10/19				Friday 10/11/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	858	2,656	78%	\$3.05	778	2,617	77%	\$3.05	869	2,617	77%	\$3.05	796	2,529	74%	\$3.05	696	2,233	66%
0500 - 0600	\$4.95	910	2,592	76%	\$4.95	884	2,615	77%	\$4.95	858	2,644	78%	\$4.95	879	2,748	81%	\$4.70	795	2,811	83%
0600 - 0700	\$5.15	516	1,733	51%	\$5.15	622	2,029	60%	\$5.15	651	1,988	58%	\$5.15	602	1,965	58%	\$4.95	621	2,413	71%
0700 - 0800	\$5.65	437	2,117	62%	\$5.65	458	2,166	64%	\$5.65	500	2,237	66%	\$5.65	471	2,192	64%	\$5.50	451	2,138	63%
0800 - 0900	\$5.15	297	2,207	65%	\$5.15	250	2,064	61%	\$5.15	298	2,118	62%	\$5.15	258	2,112	62%	\$4.95	264	1,870	55%
0900 - 1000	\$4.10	300	2,137	63%	\$4.10	259	2,117	62%	\$4.10	288	2,138	63%	\$4.10	270	2,090	61%	\$4.10	303	1,868	55%

AM Time	Monday 10/14/19				Tuesday 10/15/19				Wednesday 10/16/19				Thursday 10/17/19				Friday 10/18/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	793	2,588	76%	\$3.05	816	2,637	78%	\$3.05	800	2,639	78%	\$3.05	802	2,659	78%	\$3.05	637	2,077	61%
0500 - 0600	\$4.95	759	2,356	69%	\$4.95	888	2,657	78%	\$4.95	881	2,785	82%	\$4.95	881	2,717	80%	\$4.70	787	2,504	74%
0600 - 0700	\$5.15	562	1,897	56%	\$5.15	562	2,021	59%	\$5.15	657	2,058	61%	\$5.15	618	1,954	57%	\$4.95	636	2,103	62%
0700 - 0800	\$5.65	428	2,067	61%	\$5.65	497	2,231	66%	\$5.65	443	2,208	65%	\$5.65	438	2,206	65%	\$5.50	411	1,868	55%
0800 - 0900	\$5.15	276	1,839	54%	\$5.15	255	2,073	61%	\$5.15	297	2,166	64%	\$5.15	287	2,128	63%	\$4.95	266	1,953	57%
0900 - 1000	\$4.10	312	1,773	52%	\$4.10	286	2,249	66%	\$4.10	250	1,981	58%	\$4.10	251	2,075	61%	\$4.10	254	1,658	49%

AM Time	Monday 10/21/19				Tuesday 10/22/19				Wednesday 10/23/19				Thursday 10/24/19				Friday 10/25/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	783	2,593	76%	\$3.05	708	2,526	74%	\$3.05	799	2,609	77%	\$3.05	778	2,545	75%	\$3.05	561	1,825	54%
0500 - 0600	\$4.95	840	2,537	75%	\$4.95	904	2,681	79%	\$4.95	811	2,645	78%	\$4.95	865	2,731	80%	\$4.70	722	2,439	72%
0600 - 0700	\$5.15	598	2,039	60%	\$5.15	581	1,979	58%	\$5.15	637	2,027	60%	\$5.15	640	2,166	64%	\$4.95	667	2,264	67%
0700 - 0800	\$5.65	459	2,068	61%	\$5.65	431	2,196	65%	\$5.65	507	2,181	64%	\$5.65	415	2,081	61%	\$5.50	419	1,986	58%
0800 - 0900	\$5.15	261	2,041	60%	\$5.15	290	2,209	65%	\$5.15	283	2,085	61%	\$5.15	270	2,019	59%	\$4.95	233	1,876	55%
0900 - 1000	\$4.10	249	1,957	58%	\$4.10	202	2,048	60%	\$4.10	258	2,129	63%	\$4.10	262	2,101	62%	\$4.10	228	1,607	47%

AM Time	Monday 10/28/19				Tuesday 10/29/19				Wednesday 10/30/19				Thursday 10/31/19				Friday 11/01/19			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	794	2,608	77%	\$3.05	811	2,475	73%	\$3.05	840	2,623	77%	\$3.05	770	2,574	76%				
0500 - 0600	\$4.95	791	2,485	73%	\$4.95	907	2,721	80%	\$4.95	808	2,589	76%	\$4.95	876	2,885	85%				
0600 - 0700	\$5.15	603	2,053	60%	\$5.15	600	2,059	61%	\$5.15	661	1,937	57%	\$5.15	594	2,200	65%				
0700 - 0800	\$5.65	468	2,172	64%	\$5.65	445	2,131	63%	\$5.65	476	2,156	63%	\$5.65	405	2,124	62%				
0800 - 0900	\$5.15	274	2,102	62%	\$5.15	252	2,105	62%	\$5.15	307	2,241	66%	\$5.15	228	1,931	57%				
0900 - 1000	\$4.10	246	1,935	57%	\$4.10	261	2,141	63%	\$4.10	326	2,151	63%	\$4.10	202	1,778	52%				

OCTA OPERATIONAL HIGHLIGHTS

On-road Operations

OCTA Customer Assistance Specialists (CAS) responded to 123 calls during the month of October. Of those calls, 100 were to assist disabled vehicles and 15 to remove debris. There were 8 accidents in the Express Lanes and 2 of those accidents originated in the SR91 general-purpose lanes that affected the Express Lanes.

Electronic Toll and Traffic Management System Project Update

In October, Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries. This new lane system will read the new 6C transponder protocol as well as the current Title 21 protocol. The next phase of the project, which begins next calendar year, entails the replacement of the closed-circuit television cameras along the corridor. New toll gantries will be constructed at the three entrances of the OCTA 91 Express Lanes after which Kapsch will install new ETTM equipment on the entrance gantries.

6C Transition Update

In December and over the course of several months, the 91 Express Lanes will be sending letters to customers notifying them of the transition to the new 6C protocol, as well as changes to the account plans, user agreement and privacy policy. A new welcome kit, which includes mounting instructions, has been designed and developed and will be sent with the new sticker transponders commencing January 2020. It is envisioned the distribution of the new transponders to all the customers will take place over several months.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 10/31/2019		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll revenue	\$ 16,729,298.72	\$ 17,975,850.00	\$ (1,246,551.28)	(6.9)
Fee revenue	2,443,864.65	1,283,577.00	1,160,287.65	90.4
Total operating revenues	19,173,163.37	19,259,427.00	(86,263.63)	(0.4)
Operating expenses:				
Contracted services	2,020,726.37	2,465,680.00	444,953.63	18.0
Administrative fee	944,960.00	946,628.00	1,668.00	0.2
Other professional services	153,860.89	710,358.00	556,497.11	78.3
Credit card processing fees	440,502.85	478,170.00	37,667.15	7.9
Toll road account servicing	222,057.66	791,750.00	569,692.34	72.0
Other insurance expense	124,365.00	249,900.00	125,535.00	50.2
Toll road maintenance supply repairs	64,341.83	191,668.00	127,326.17	66.4
Patrol services	208,962.17	326,540.00	117,577.83	36.0
Building equipment repairs and maint	(13,216.27)	110,368.00	123,584.27	112.0
6C Transponders	-	-	-	N/A
Other services	(16,060.00)	9,582.00	25,642.00	267.6
Utilities	15,316.68	24,492.00	9,175.32	37.5
Office expense	(523.14)	77,636.00	78,159.14	100.7
Bad debt expense	36,996.15	-	(36,996.15)	N/A
Miscellaneous ⁽²⁾	35,039.59	24,950.00	(10,089.59)	(40.4)
Leases	122,179.00	153,272.00	31,093.00	20.3
Total operating expenses	4,359,508.78	6,560,994.00	2,201,485.22	33.6
Depreciation and amortization ⁽³⁾	1,191,230.69	-	(1,191,230.69)	N/A
Operating income (loss)	13,622,423.90	12,698,433.00	923,990.90	7.3
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	253,638.37	453,125.00	(199,486.63)	(44.0)
Interest income	2,012,477.77	1,265,364.00	747,113.77	59.0
Interest expense	(1,558,587.39)	(1,570,688.00)	12,100.61	0.8
Other	16,165.63	-	16,165.63	N/A
Total nonoperating revenues (expenses)	723,694.38	147,801.00	575,893.38	(389.6)
Transfers in	-	-	-	N/A
Transfers out	(93,373.44)	(10,000.00)	(83,373.44)	(833.7)
Net income (loss)	\$ 14,252,744.84	\$ 12,836,234.00	\$ 1,416,510.84	11.0

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

Capital Asset Activity

During the four months ending October 31, 2019, capital asset activities included \$5,920 for the computer equipment and \$97,358 for transponder purchases.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the RCTC 91 Express Lanes for October 2019 was 1,340,783. This represents a daily average of 43,251. This is a 2.2% increase in total traffic volume from the same period last year, which totaled 1,311,938. Potential toll revenue for the month was \$6,346,763, which represents an increase of 29.2% from the prior year's total of \$4,913,634. Carpool percentage for the month was 19.93% as compared to the previous year's rate of 22.73%.

Month-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of October 2019.

Current Month-to-Date (MTD) as of October 31, 2019

Trips	OCT-19 MTD Actual	Stantec MTD Projected	# Variance	% Variance	OCT-18 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,073,571	1,034,686	38,885	3.8%	1,013,705	5.9%
3+ Lanes	267,212	313,543	(46,331)	(14.8%)	298,233	(10.4%)
Total Gross Trips	1,340,783	1,348,229	(7,446)	(0.6%)	1,311,938	2.2%
Revenue						
Full Toll Lanes	\$6,320,045	\$4,098,986	\$2,221,059	54.2%	\$4,878,737	29.5%
3+ Lanes	\$26,718	\$0	\$26,718		\$34,897	(23.4%)
Total Gross Revenue	\$6,346,763	\$4,098,986	\$2,247,777	54.8%	\$4,913,634	29.2%
Average Revenue per Trip						
Average Full Toll Lanes	\$5.89	\$3.96	\$1.93	48.7%	\$4.81	22.5%
Average 3+ Lanes	\$0.10	\$0.00	\$0.10		\$0.12	(16.7%)
Average Gross Revenue	\$4.73	\$3.04	\$1.69	55.6%	\$3.75	26.1%

The 2020 fiscal year-to-date (YTD) traffic volume is 3.0% higher when compared with the same period last year. The 2020 fiscal year-to-date revenue is 21.2% higher than for the same period last year. The traffic and revenue increases are attributed to higher demand and increased toll rates to manage the demand. Year-to-date average revenue per-trip is \$4.22.

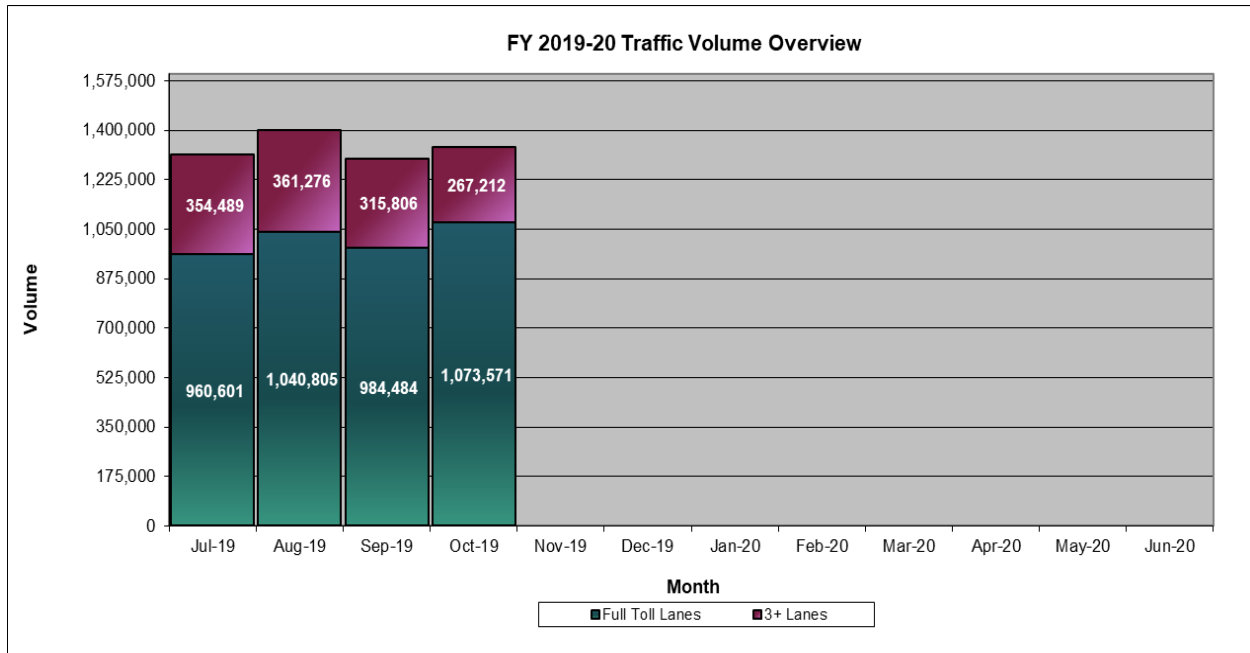
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2019 through October 2019.

FY 2019-20 Year to Date as of October 31, 2019

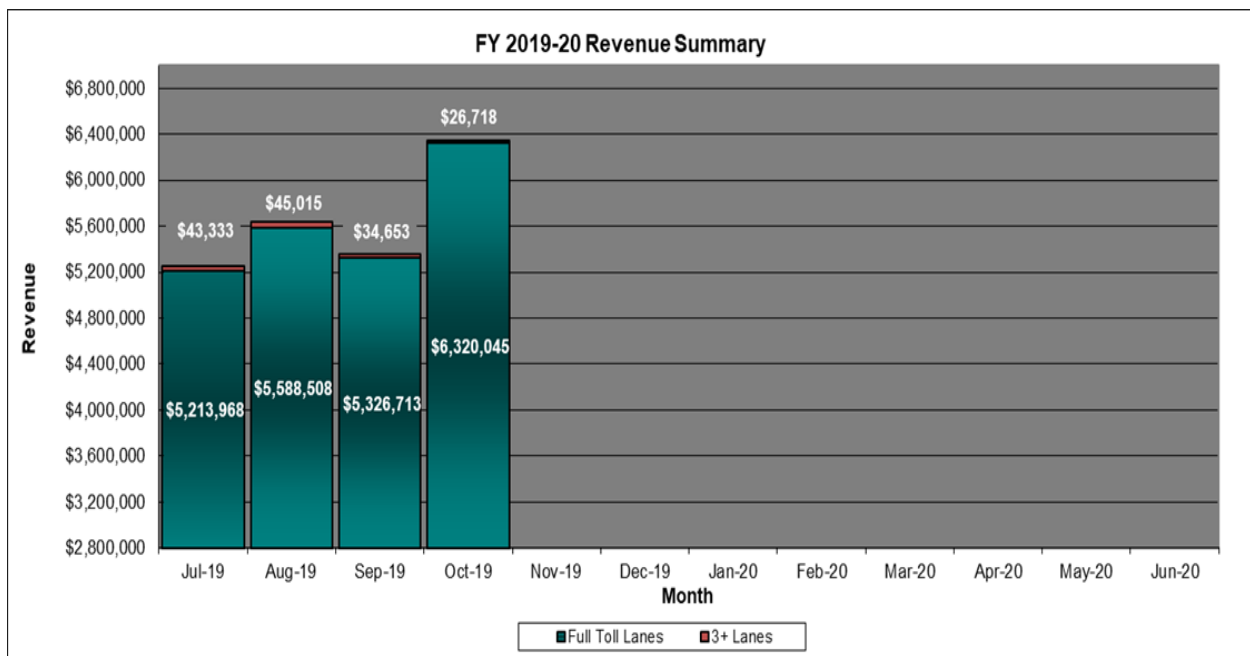
Trips	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	4,059,461	4,047,486	11,975	0.3%	3,958,575	2.5%
3+ Lanes	1,298,783	1,289,686	9,097	0.7%	1,242,339	4.5%
Total Gross Trips	5,358,244	5,337,171	21,073	0.4%	5,200,914	3.0%
Revenue						
Full Toll Lanes	\$22,449,234	\$15,839,429	\$6,609,806	41.7%	\$18,501,369	21.3%
3+ Lanes	\$149,718	\$0	\$149,718		\$142,652	5.0%
Total Gross Revenue	\$22,598,953	\$15,839,429	\$6,759,524	42.7%	\$18,644,021	21.2%
Average Revenue per Trip						
Average Full Toll Lanes	\$5.53	\$3.91	\$1.62	41.4%	\$4.67	18.4%
Average 3+ Lanes	\$0.12	\$0.00	\$0.12		\$0.11	9.1%
Average Gross Revenue	\$4.22	\$2.97	\$1.25	42.1%	\$3.58	17.9%

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

RCTC evaluates traffic volumes for peak period hours where Express Lanes performance is degraded quarterly and either increases or decreases tolls. Hours highlighted in green were increased and hours highlighted in red were decreased. Hours that are highlighted in yellow were flagged for continued evaluation.

The next quarterly adjustment is scheduled for January 1, 2020.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 09/30/19					Tuesday 10/01/19					Wednesday 10/02/19					Thursday 10/03/19					Friday 10/04/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500						\$6.95	238	1,042	1,280	E	\$9.00	256	1,048	1,304	F	\$11.85	262	1,176	1,438	F	\$21.00	288	1,137	1,425	F
1500 - 1600						\$6.95	343	864	1,207	E	\$9.90	337	904	1,241	E	\$12.00	314	974	1,288	E	\$18.70	390	919	1,309	F
1600 - 1700						\$5.30	190	939	1,129	D	\$5.30	194	986	1,180	D	\$7.50	196	887	1,083	D	\$10.45	235	932	1,167	D
1700 - 1800						\$5.30	212	839	1,051	D	\$5.30	209	920	1,129	D	\$5.30	183	819	1,002	D	\$6.95	236	927	1,163	D
1800 - 1900						\$5.30	288	816	1,104	D	\$5.30	297	858	1,155	D	\$5.30	276	882	1,158	D	\$5.30	339	972	1,311	F
1900 - 2000						\$4.20	297	700	997	C	\$5.30	242	669	911	C	\$5.30	250	739	989	C	\$5.30	285	727	1,012	D

PM Time	Monday 10/07/19					Tuesday 10/08/19					Wednesday 10/09/19					Thursday 10/10/19					Friday 10/11/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	216	883	1,099	D	\$6.95	242	998	1,240	E	\$9.00	223	1,054	1,277	E	\$11.85	256	1,084	1,340	F	\$21.00	387	1,309	1,696	F
1500 - 1600	\$7.35	344	905	1,249	E	\$6.95	330	953	1,283	E	\$9.90	307	865	1,172	D	\$12.00	312	917	1,229	E	\$18.70	572	1,405	1,977	F
1600 - 1700	\$5.30	195	928	1,123	D	\$5.30	180	929	1,109	D	\$5.30	194	852	1,046	D	\$7.50	158	770	928	C	\$10.45	359	1,432	1,791	F
1700 - 1800	\$5.30	219	857	1,076	D	\$5.30	212	924	1,136	D	\$5.30	200	862	1,062	D	\$5.30	197	1,006	1,203	E	\$6.95	392	1,278	1,670	F
1800 - 1900	\$5.30	263	769	1,032	D	\$5.30	289	913	1,202	E	\$5.30	287	787	1,074	D	\$5.30	265	856	1,121	D	\$5.30	294	948	1,242	E
1900 - 2000	\$2.25	187	574	761	B	\$4.20	217	698	915	C	\$5.30	330	787	1,117	D	\$5.30	288	834	1,122	D	\$5.30	322	738	1,060	D

PM Time	Monday 10/14/19					Tuesday 10/15/19					Wednesday 10/16/19					Thursday 10/17/19					Friday 10/18/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	232	941	1,173	D	\$6.95	233	1,043	1,276	E	\$9.00	219	1,040	1,259	E	\$11.85	247	1,151	1,398	F	\$21.00	288	1,118	1,406	F
1500 - 1600	\$7.35	378	1,006	1,384	F	\$6.95	308	929	1,237	E	\$9.90	258	917	1,175	D	\$12.00	270	1,010	1,280	E	\$18.70	345	869	1,214	E
1600 - 1700	\$5.30	298	1,248	1,546	F	\$5.30	168	862	1,030	D	\$5.30	192	976	1,168	D	\$7.50	162	926	1,088	D	\$10.45	222	925	1,147	D
1700 - 1800	\$5.30	303	1,250	1,553	F	\$5.30	208	860	1,068	D	\$5.30	202	907	1,109	D	\$5.30	194	974	1,168	D	\$6.95	222	928	1,150	D
1800 - 1900	\$5.30	281	851	1,132	D	\$5.30	306	835	1,141	D	\$5.30	248	869	1,117	D	\$5.30	273	905	1,178	D	\$5.30	319	926	1,245	E
1900 - 2000	\$2.25	229	505	734	B	\$4.20	271	705	976	C	\$5.30	227	571	798	B	\$5.30	259	749	1,008	D	\$5.30	301	780	1,081	D

PM Time	Monday 10/21/19					Tuesday 10/22/19					Wednesday 10/23/19					Thursday 10/24/19					Friday 10/25/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	189	1,005	1,194	D	\$6.95	184	1,024	1,208	E	\$9.00	164	978	1,142	D	\$11.85	188	1,160	1,348	F	\$21.00	266	1,202	1,468	F
1500 - 1600	\$7.35	298	932	1,230	E	\$6.95	287	969	1,256	E	\$9.90	177	553	730	B	\$12.00	261	951	1,212	E	\$18.70	299	875	1,174	D
1600 - 1700	\$5.30	195	926	1,121	D	\$5.30	179	926	1,105	D	\$5.30	245	974	1,219	E	\$7.50	186	848	1,034	D	\$10.45	208	975	1,183	D
1700 - 1800	\$5.30	182	835	1,017	D	\$5.30	184	827	1,011	D	\$5.30	211	869	1,080	D	\$5.30	190	792	982	C	\$6.95	248	970	1,218	E
1800 - 1900	\$5.30	260	768	1,028	D	\$5.30	258	810	1,068	D	\$5.30	256	805	1,061	D	\$5.30	222	842	1,064	D	\$5.30	289	1,077	1,366	F
1900 - 2000	\$2.25	212	561	773	B	\$4.20	227	739	966	C	\$5.30	309	844	1,153	D	\$5.30	173	503	676	B	\$5.30	280	893	1,173	D

PM Time	Monday 10/28/19					Tuesday 10/29/19					Wednesday 10/30/19					Thursday 10/31/19					Friday 11/01/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	185	990	1,175	D	\$6.95	168	1,015	1,183	D	\$9.00	199	1,243	1,442	F	\$11.85	207	1,079	1,286	E					
1500 - 1600	\$7.35	263	926	1,189	D	\$6.95	251	960	1,211	E	\$9.90	288	1,079	1,367	F	\$12.00	287	914	1,201	E					
1600 - 1700	\$5.30	174	883	1,057	D	\$5.30	191	983	1,174	D	\$5.30	176	1,036	1,212	E	\$7.50	242	870	1,112	D					
1700 - 1800	\$5.30	161	882	1,043	D	\$5.30	173	814	987	C	\$5.30	181	957	1,138	D	\$5.30	223	1,012	1,235	E					
1800 - 1900	\$5.30	272	812	1,084	D	\$5.30	281	824	1,105	D	\$5.30	259	859	1,118	D	\$5.30	262	954	1,216	E					
1900 - 2000	\$2.25	192	598	790	B	\$4.20	264	803	1,067	D	\$5.30	242	792	1,034	D	\$5.30	159	542	701	B					

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 09/30/19					Tuesday 10/01/19					Wednesday 10/02/19					Thursday 10/03/19					Friday 10/04/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500						\$5.30	104	723	827	C	\$5.30	123	761	884	C	\$5.30	132	783	915	C	\$5.30	149	792	941	C
1500 - 1600						\$2.95	160	582	742	B	\$2.95	137	676	813	C	\$5.30	142	749	891	C	\$2.95	166	540	706	B
1600 - 1700						\$2.95	118	648	766	B	\$2.95	107	727	834	C	\$2.95	105	568	673	B	\$2.95	126	660	786	B
1700 - 1800						\$2.95	120	609	729	B	\$2.95	102	629	731	B	\$2.95	95	638	733	B	\$2.95	137	561	698	B
1800 - 1900						\$2.95	171	587	758	B	\$2.95	154	607	761	B	\$2.95	151	627	778	B	\$2.95	166	540	706	B
1900 - 2000						\$2.95	170	536	706	B	\$2.95	152	517	669	B	\$2.95	159	515	674	B	\$2.95	167	392	559	B

PM Time	Monday 10/07/19					Tuesday 10/08/19					Wednesday 10/09/19					Thursday 10/10/19					Friday 10/11/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	123	668	791	B	\$5.30	127	743	870	C	\$5.30	119	705	824	C	\$5.30	119	729	848	C	\$5.30	119	569	688	B
1500 - 1600	\$5.30	160	628	788	B	\$2.95	144	632	776	B	\$2.95	147	668	815	C	\$5.30	159	655	814	C	\$2.95	23	2	25	A
1600 - 1700	\$2.95	94	693	787	B	\$2.95	99	665	764	B	\$2.95	105	595	700	B	\$2.95	80	466	546	B	\$2.95	3	1	4	A
1700 - 1800	\$2.95	105	612	717	B	\$2.95	114	622	736	B	\$2.95	110	603	713	B	\$2.95	121	630	751	B	\$2.95	47	120	167	A
1800 - 1900	\$2.95	133	559	692	B	\$2.95	140	595	735	B	\$2.95	152	627	779	B	\$2.95	142	589	731	B	\$2.95	155	564	719	B
1900 - 2000	\$2.95	113	388	501	B	\$2.95	136	501	637	B	\$2.95	176	611	787	B	\$2.95	158	662	820	C	\$2.95	171	499	670	B

PM Time	Monday 10/14/19					Tuesday 10/15/19					Wednesday 10/16/19					Thursday 10/17/19					Friday 10/18/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	116	605	721	B	\$5.30	115	727	842	C	\$5.30	118	739	857	C	\$5.30	93	807	900	C	\$5.30	102	761	863	C
1500 - 1600	\$5.30	125	555	680	B	\$2.95	144	645	789	B	\$2.95	120	677	797	B	\$5.30	118	706	824	C	\$2.95	122	589	711	B
1600 - 1700	\$2.95	29	206	235	A	\$2.95	109	552	661	B	\$2.95	93	661	754	B	\$2.95	83	619	702	B	\$2.95	105	560	665	B
1700 - 1800	\$2.95	11	48	59	A	\$2.95	130	602	732	B	\$2.95	80	604	684	B	\$2.95	94	642	736	B	\$2.95	130	542	672	B
1800 - 1900	\$2.95	84	358	442	B	\$2.95	142	566	708	B	\$2.95	141	635	776	B	\$2.95	147	617	764	B	\$2.95	147	554	701	B
1900 - 2000	\$2.95	95	259	354	A	\$2.95	174	499	673	B	\$2.95	141	510	651	B	\$2.95	140	548	688	B	\$2.95	148	472	620	B

PM Time	Monday 10/21/19					Tuesday 10/22/19					Wednesday 10/23/19					Thursday 10/24/19					Friday 10/25/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	88	704	792	B	\$5.30	92	751	843	C	\$5.30	84	651	735	B	\$5.30	88	759	847	C	\$5.30	86	774	860	C
1500 - 1600	\$5.30	148	618	766	B	\$2.95	118	599	717	B	\$2.95	78	368	446	B	\$5.30	110	646	756	B	\$2.95	115	581	696	B
1600 - 1700	\$2.95	100	658	758	B	\$2.95	95	625	720	B	\$2.95	101	647	748	B	\$2.95	101	565	666	B	\$2.95	109	618	727	B
1700 - 1800	\$2.95	93	583	676	B	\$2.95	92	589	681	B	\$2.95	110	624	734	B	\$2.95	102	634	736	B	\$2.95	110	565	675	B
1800 - 1900	\$2.95	128	542	670	B	\$2.95	102	541	643	B	\$2.95	116	570	686	B	\$2.95	115	604	719	B	\$2.95	113	525	638	B
1900 - 2000	\$2.95	137	414	551	B	\$2.95	145	575	720	B	\$2.95	183	626	809	C	\$2.95	86	354	440	B	\$2.95	147	502	649	B

PM Time	Monday 10/28/19					Tuesday 10/29/19					Wednesday 10/30/19					Thursday 10/31/19					Friday 11/01/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	106	673	779	B	\$5.30	79	708	787	B	\$5.30	123	741	864	C	\$5.30	130	820	950	C					
1500 - 1600	\$5.30	112	626	738	B	\$2.95	125	620	745	B	\$2.95	138	685	823	C	\$5.30	133	685	818	C					
1600 - 1700	\$2.95	106	617	723	B	\$2.95	94	710	804	C	\$2.95	112	669	781	B	\$2.95	125	598	723	B					
1700 - 1800	\$2.95	98	654	752	B	\$2.95	94	591	685	B	\$2.95	86	630	716	B	\$2.95	105	688	793	B					
1800 - 1900	\$2.95	127	607	734	B	\$2.95	132	660	792	B	\$2.95	128	589	717	B	\$2.95	136	677	813	C					
1900 - 2000	\$2.95	128	467	595	B	\$2.95	167	550	717	B	\$2.95	154	544	698	B	\$2.95	116	372	488	B					

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 09/30/19				Tuesday 10/01/19				Wednesday 10/02/19				Thursday 10/03/19				Friday 10/04/19			
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500						\$10.80	404	1,162	1,566	F	\$10.80	389	1,133	1,522	F	\$10.50	460	1,092	1,552	F
0500 - 0600						\$22.80	515	969	1,484	F	\$18.40	479	1,228	1,707	F	\$17.50	527	1,080	1,607	F
0600 - 0700						\$17.45	314	854	1,168	D	\$19.40	416	608	1,024	D	\$19.40	442	663	1,105	D
0700 - 0800						\$16.35	339	1,268	1,607	F	\$17.10	306	1,373	1,679	F	\$15.30	270	1,236	1,506	F
0800 - 0900						\$11.45	128	1,418	1,546	F	\$11.45	82	1,434	1,516	F	\$12.20	86	1,406	1,492	F
0900 - 1000						\$9.00	151	1,201	1,352	F	\$8.00	144	1,130	1,274	E	\$9.00	166	1,230	1,396	F

AM Time	Monday 10/07/19				Tuesday 10/08/19				Wednesday 10/09/19				Thursday 10/10/19				Friday 10/11/19			
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$10.80	476	1,027	1,503	F	\$10.80	356	1,185	1,541	F	\$10.80	472	1,112	1,584	F	\$10.50	392	1,087	1,479	F
0500 - 0600	\$23.25	512	905	1,417	F	\$22.80	522	961	1,483	F	\$18.40	514	1,074	1,588	F	\$17.50	509	1,154	1,663	F
0600 - 0700	\$20.20	319	794	1,113	D	\$17.45	311	826	1,137	D	\$19.40	443	605	1,048	D	\$19.40	364	700	1,064	D
0700 - 0800	\$16.35	237	1,331	1,568	F	\$16.35	224	1,364	1,588	F	\$17.10	326	1,309	1,635	F	\$15.30	289	1,380	1,669	F
0800 - 0900	\$11.15	29	1,565	1,594	F	\$11.45	20	1,418	1,438	F	\$11.45	165	1,414	1,579	F	\$12.20	44	1,488	1,532	F
0900 - 1000	\$6.95	118	1,072	1,190	D	\$9.00	160	1,431	1,591	F	\$8.00	207	1,371	1,578	F	\$9.00	187	1,166	1,353	F

AM Time	Monday 10/14/19				Tuesday 10/15/19				Wednesday 10/16/19				Thursday 10/17/19				Friday 10/18/19			
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$10.80	431	1,109	1,540	F	\$10.80	391	1,088	1,479	F	\$10.80	371	1,191	1,562	F	\$10.50	441	1,152	1,593	F
0500 - 0600	\$23.25	447	818	1,265	E	\$22.80	551	919	1,470	F	\$18.40	476	1,257	1,733	F	\$17.50	550	1,127	1,677	F
0600 - 0700	\$20.20	396	946	1,342	E	\$17.45	324	837	1,161	D	\$19.40	426	680	1,106	D	\$19.40	432	645	1,077	D
0700 - 0800	\$16.35	376	1,272	1,648	F	\$16.35	233	1,363	1,596	F	\$17.10	298	1,335	1,633	F	\$15.30	378	1,304	1,682	F
0800 - 0900	\$11.15	159	1,251	1,410	F	\$11.45	56	1,557	1,613	F	\$11.45	241	1,723	1,964	F	\$12.20	243	1,408	1,651	F
0900 - 1000	\$6.95	232	1,006	1,238	E	\$9.00	186	1,462	1,648	F	\$8.00	219	1,328	1,547	F	\$9.00	175	1,102	1,277	E

AM Time	Monday 10/21/19				Tuesday 10/22/19				Wednesday 10/23/19				Thursday 10/24/19				Friday 10/25/19			
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$10.80	463	1,101	1,564	F	\$10.80	329	1,111	1,440	F	\$10.80	398	1,205	1,603	F	\$10.50	421	1,144	1,565	F
0500 - 0600	\$23.25	508	819	1,327	E	\$22.80	552	971	1,523	F	\$18.40	441	1,126	1,567	F	\$17.50	512	1,125	1,637	F
0600 - 0700	\$20.20	372	877	1,249	E	\$17.45	341	821	1,162	D	\$19.40	416	565	981	C	\$19.40	406	788	1,194	D
0700 - 0800	\$16.35	293	1,288	1,581	F	\$16.35	287	1,348	1,635	F	\$17.10	409	1,297	1,706	F	\$15.30	312	1,258	1,570	F
0800 - 0900	\$11.15	187	1,447	1,634	F	\$11.45	207	1,477	1,684	F	\$11.45	220	1,423	1,643	F	\$12.20	234	1,376	1,610	F
0900 - 1000	\$6.95	180	1,079	1,259	E	\$9.00	146	1,258	1,404	F	\$8.00	162	1,162	1,324	E	\$9.00	180	1,088	1,268	E

AM Time	Monday 10/28/19				Tuesday 10/29/19				Wednesday 10/30/19				Thursday 10/31/19				Friday 11/01/19			
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$10.80	417	1,144	1,561	F	\$10.80	387	978	1,365	F	\$10.80	443	1,192	1,635	F	\$10.50	384	1,175	1,559	F
0500 - 0600	\$23.25	471	805	1,276	E	\$22.80	595	925	1,520	F	\$18.40	430	1,027	1,457	F	\$17.50	505	1,084	1,589	F
0600 - 0700	\$20.20	340	912	1,252	E	\$17.45	371	802	1,173	D	\$19.40	439	609	1,048	D	\$19.40	371	766	1,137	D
0700 - 0800	\$16.35	322	1,270	1,592	F	\$16.35	321	1,298	1,619	F	\$17.10	337	1,232	1,569	F	\$15.30	304	1,300	1,604	F
0800 - 0900	\$11.15	188	1,456	1,644	F	\$11.45	189	1,460	1,649	F	\$11.45	218	1,500	1,718	F	\$12.20	161	1,251	1,412	F
0900 - 1000	\$6.95	178	1,144	1,322	E	\$9.00	207	1,214	1,421	F	\$8.00	199	1,125	1,324	E	\$9.00	157	908	1,065	D

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 09/30/19					Tuesday 10/01/19					Wednesday 10/02/19					Thursday 10/03/19					Friday 10/04/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500						\$5.30	218	930	1,148	D	\$5.30	254	764	1,018	D	\$5.30	270	747	1,017	D	\$2.95	220	646	866	C
0500 - 0600						\$17.25	329	1,104	1,433	F	\$16.60	323	1,173	1,496	F	\$13.50	408	1,067	1,475	F	\$6.85	357	861	1,218	E
0600 - 0700						\$17.55	284	1,141	1,425	F	\$19.65	296	1,078	1,374	E	\$14.50	378	1,080	1,458	F	\$6.85	277	998	1,275	E
0700 - 0800						\$13.45	255	1,263	1,518	F	\$12.45	197	1,322	1,519	F	\$11.40	187	1,224	1,411	F	\$6.85	145	964	1,109	D
0800 - 0900						\$8.85	94	1,351	1,445	F	\$6.85	68	1,262	1,330	E	\$8.85	49	1,267	1,316	E	\$5.30	26	862	888	C
0900 - 1000						\$5.30	91	1,009	1,100	D	\$5.30	89	943	1,032	D	\$5.30	87	813	900	C	\$2.95	75	635	710	B

AM Time	Monday 10/07/19					Tuesday 10/08/19					Wednesday 10/09/19					Thursday 10/10/19					Friday 10/11/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.85	283	792	1,075	D	\$5.30	208	840	1,048	D	\$5.30	269	718	987	C	\$5.30	242	780	1,022	D	\$2.95	208	705	913	C
0500 - 0600	\$18.00	365	1,113	1,478	F	\$17.25	310	1,173	1,483	F	\$16.60	401	1,062	1,463	F	\$13.50	346	1,178	1,524	F	\$6.85	275	989	1,264	E
0600 - 0700	\$19.35	300	1,040	1,340	E	\$17.55	319	1,130	1,449	F	\$19.65	374	1,071	1,445	F	\$14.50	319	1,101	1,420	F	\$6.85	259	1,233	1,492	F
0700 - 0800	\$12.15	154	1,230	1,384	E	\$13.45	175	1,285	1,460	F	\$12.45	229	1,239	1,468	F	\$11.40	181	1,309	1,490	F	\$6.85	111	1,184	1,295	E
0800 - 0900	\$6.85	20	1,202	1,222	E	\$8.85	18	1,212	1,230	E	\$6.85	92	1,237	1,329	E	\$8.85	29	1,305	1,334	E	\$5.30	14	789	803	C
0900 - 1000	\$5.30	39	529	568	B	\$5.30	56	679	735	B	\$5.30	86	683	769	B	\$5.30	89	825	914	C	\$2.95	61	489	550	B

AM Time	Monday 10/14/19					Tuesday 10/15/19					Wednesday 10/16/19					Thursday 10/17/19					Friday 10/18/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.85	251	801	1,052	D	\$5.30	262	819	1,081	D	\$5.30	206	878	1,084	D	\$5.30	255	822	1,077	D	\$2.95	200	685	885	C
0500 - 0600	\$18.00	284	1,078	1,362	E	\$17.25	335	1,193	1,528	F	\$16.60	331	1,145	1,476	F	\$13.50	392	1,103	1,495	F	\$6.85	301	968	1,269	E
0600 - 0700	\$19.35	287	842	1,129	D	\$17.55	301	1,110	1,411	F	\$19.65	334	1,139	1,473	F	\$14.50	358	1,046	1,404	F	\$6.85	272	1,063	1,335	E
0700 - 0800	\$12.15	238	1,185	1,423	F	\$13.45	139	1,252	1,391	E	\$12.45	213	1,282	1,495	F	\$11.40	250	1,304	1,554	F	\$6.85	182	997	1,179	D
0800 - 0900	\$6.85	96	1,015	1,111	D	\$8.85	32	1,301	1,333	E	\$6.85	119	966	1,085	D	\$8.85	162	1,186	1,348	E	\$5.30	93	976	1,069	D
0900 - 1000	\$5.30	87	563	650	B	\$5.30	73	818	891	C	\$5.30	62	552	614	B	\$5.30	102	904	1,006	D	\$2.95	115	744	859	C

AM Time	Monday 10/21/19					Tuesday 10/22/19					Wednesday 10/23/19					Thursday 10/24/19					Friday 10/25/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.85	253	807	1,060	D	\$5.30	198	859	1,057	D	\$5.30	230	804	1,034	D	\$5.30	241	784	1,025	D	\$2.95	199	699	898	C
0500 - 0600	\$18.00	368	1,105	1,473	F	\$17.25	333	1,157	1,490	F	\$16.60	351	1,180	1,531	F	\$13.50	368	1,170	1,538	F	\$6.85	300	965	1,265	E
0600 - 0700	\$19.35	334	1,055	1,389	E	\$17.55	296	1,140	1,436	F	\$19.65	328	1,089	1,417	F	\$14.50	340	1,146	1,486	F	\$6.85	277	1,202	1,479	F
0700 - 0800	\$12.15	235	1,235	1,470	F	\$13.45	237	1,287	1,524	F	\$12.45	247	1,192	1,439	F	\$11.40	191	1,204	1,395	E	\$6.85	190	1,119	1,309	E
0800 - 0900	\$6.85	133	1,203	1,336	E	\$8.85	151	1,395	1,546	F	\$6.85	134	1,337	1,471	F	\$8.85	122	1,135	1,257	E	\$5.30	89	941	1,030	D
0900 - 1000	\$5.30	87	820	907	C	\$5.30	83	814	897	C	\$5.30	113	939	1,052	D	\$5.30	99	885	984	C	\$2.95	75	679	754	B

AM Time	Monday 10/28/19					Tuesday 10/29/19					Wednesday 10/30/19					Thursday 10/31/19					Friday 11/01/19				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.85	220	825	1,045	D	\$5.30	284	797	1,081	D	\$5.30	267	771	1,038	D	\$5.30	218	795	1,013	D					
0500 - 0600	\$18.00	314	1,130	1,444	F	\$17.25	378	1,121	1,499	F	\$16.60	379	1,126	1,505	F	\$13.50	365	1,131	1,496	F					
0600 - 0700	\$19.35	321	1,069	1,390	E	\$17.55	374	1,092	1,466	F	\$19.65	355	1,077	1,432	F	\$14.50	319	1,097	1,416	F					
0700 - 0800	\$12.15	228	1,200	1,428	F	\$13.45	221	1,255	1,476	F	\$12.45	260	1,260	1,520	F	\$11.40	215	1,228	1,443	F					
0800 - 0900	\$6.85	130	1,338	1,468	F	\$8.85	139	1,349	1,488	F	\$6.85	143	1,299	1,442	F	\$8.85	87	1,114	1,201	E					
0900 - 1000	\$5.30	85	767	852	C	\$5.30	83	889	972	C	\$5.30	125	902	1,027	D	\$5.30	74	746	820	C					

RCTC OPERATIONAL HIGHLIGHTS

On-road Operations

RCTC Freeway Service Patrol (FSP) responded to 83 calls during the month of October. Of those calls, 62 were to assist disabled vehicles, 4 calls to remove debris. There were 17 accidents in the Express Lanes and 1 accident originating in the SR91 general-purpose lanes that affected the Express Lanes.

6C Transponder Technology

Planning for the transition to the new transponder technology is underway. The lane systems have been upgraded. Changes to the back-office system to process the new transponders and make changes to the customer account plans are being finalized and will be released to the customer along with the new sticker transponders in January of 2020. A series of customer communication has been developed and will be mailed or emailed to customers over a period of several months.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of :		YTD Variance	
	Actual ¹	10/31/2019 Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 20,635,169.92	\$ 12,196,366.67	\$ 8,438,803.25	69.2
Fee Revenue	2,651,327.68	1,760,100.00	891,227.68	50.6
Total operating revenues	23,286,497.60	13,956,466.67	9,330,030.93	66.9
Operating expenses:				
Salaries and Benefits	292,093.91	451,133.33	159,039.42	35.3
Legal Services	72,235.21	116,666.67	44,431.46	38.1
Advisory Services	27,668.22	25,000.00	(2,668.22)	(10.7)
Audit and Accounting Fees	-	15,666.67	15,666.67	100.0
Service Fees	1,086.78	8,666.67	7,579.89	87.5
Other Professional Services	36,796.60	491,966.67	455,170.07	92.5
Lease Expense	86,530.41	85,500.00	(1,030.41)	(1.2)
Operations	1,178,625.72	1,209,500.00	30,874.28	2.6
Utilities	9,052.68	20,833.33	11,780.65	56.5
Supplies and Materials	178.95	1,666.67	1,487.72	89.3
Membership and Subscription Fees	20,056.75	8,333.33	(11,723.42)	(140.7)
Office Equipment & Furniture (Non-Capital)	747.12	1,666.67	919.55	55.2
Maintenance/Repairs	58,926.71	116,600.00	57,673.29	49.5
Training Seminars and Conferences	350.00	1,500.00	1,150.00	76.7
Transportation Expenses	79.84	2,500.00	2,420.16	96.8
Lodging	840.90	2,333.33	1,492.43	64.0
Meals	302.88	333.33	30.45	9.1
Other Staff Expenses	299.10	333.33	34.23	10.3
Advertising	38.00	63,333.33	63,295.33	99.9
Program Management	22,017.79	-	(22,017.79)	N/A
Program Operations	2,417,347.11	3,552,233.33	1,134,886.22	31.9
Litigation Settlement	-	3,333.33	3,333.33	100.0
Furniture & Equipment	261,188.80	250,000.00	(11,188.80)	(4.5)
Improvements	16,032.27	5,366.67	(10,665.60)	(198.7)
Depreciation	2,695,986.01 ²	-	(2,695,986.01)	N/A
Bad Debt Expense	(1.00)	-	1.00	N/A
Total operating expenses	7,198,480.76	6,434,466.67	(764,014.09)	(11.9)
Operating income (loss)	16,088,016.84	7,522,000.00	8,566,016.84	113.9
Nonoperating revenues (expenses):				
Interest Revenue	578,455.37	507,366.67	71,088.70	(14.0)
Other Miscellaneous Revenue	580,501.89	-	580,501.89	N/A
Interest Expense	(7,173,251.39)	(2,373,300.00)	(4,799,951.39)	202.2
Total nonoperating revenues (expenses)	(6,014,294.13)	(1,865,933.33)	(4,148,360.80)	(222.3)
Transfers In	-	-	-	N/A
Transfers Out	-	(1,019,833.33)	1,019,833.33	(100.0)
Net income (loss)	\$ 10,073,722.71	\$ 4,636,233.33	\$ 5,437,489.38	117.3

¹ Unaudited

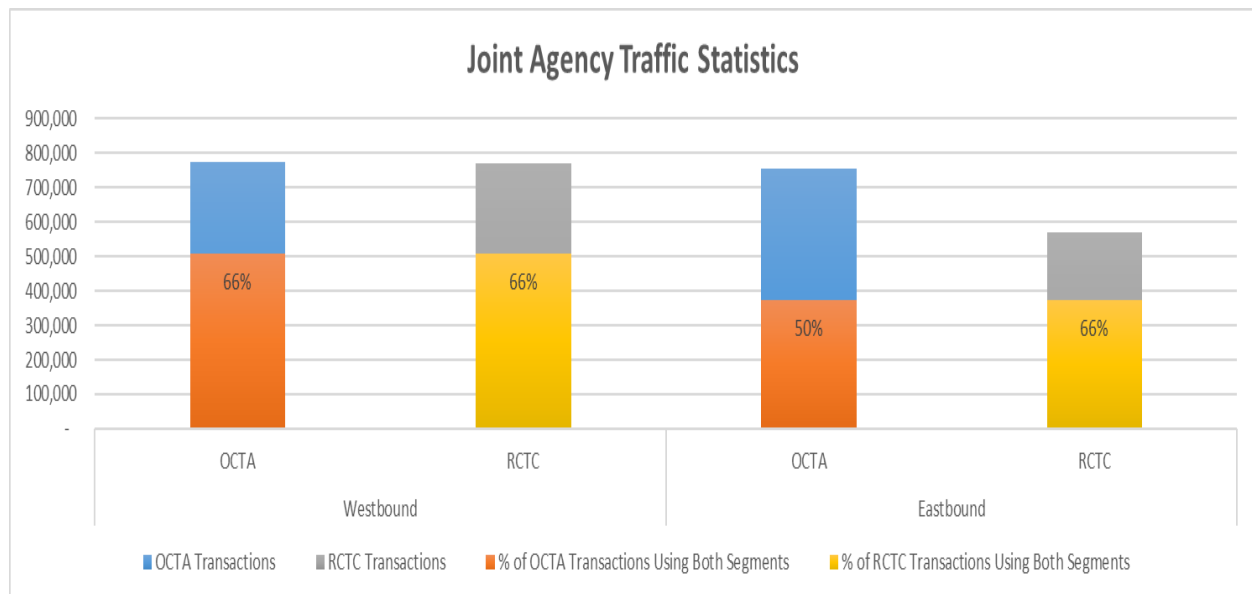
² Depreciation is not a budgeted expense

JOINT AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING **October 31, 2019**

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	772,968	507,698	66%	\$ 2,029,704
RCTC	770,842	507,698	66%	\$ 4,324,456
I-15	316,355	212,523	67%	\$ 1,749,150
McKinley	454,487	295,175	65%	\$ 2,575,307
Eastbound				
OCTA	754,323	374,551	50%	\$ 2,759,381
RCTC	569,941	374,551	66%	\$ 2,022,307
I-15	223,274	149,800	67%	\$ 517,842
McKinley	346,667	224,751	65%	\$ 1,504,464

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Oct-19 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	0:57
Abandon Rate	Monthly	No more than 4.0%	1.3%
Customer Satisfaction	Monthly	At least 75 outbound calls	77
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.7
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Review s	Monthly	Equal to or less than 15 days	0.7
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.01%
CAS Response Time	Monthly	0:20 (minutes) per call	0:08
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

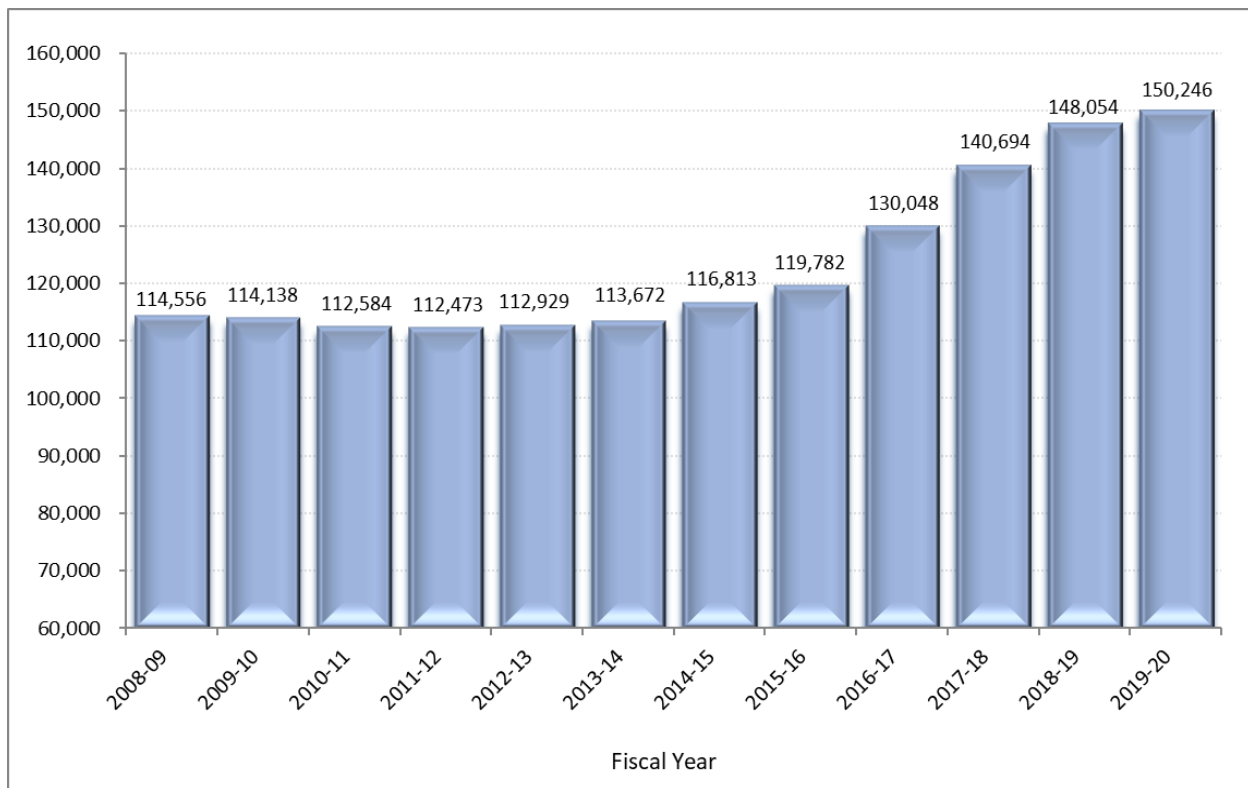
JOINT AGENCY TRANSPONDER DISTRIBUTION

TRANSPONDER DISTRIBUTION	October-19		September-19		FY 2019-20	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	1,347	48.0%	1,640	54.7%	1,504	50.5%
Additional Tags to Existing Accounts	873	31.1%	865	28.9%	887	29.7%
Replacement Transponders	587	20.9%	492	16.4%	590	19.8%
Total Issued	2,807		2,997		2,980	
Returned						
Account Closures	497	41.2%	588	40.8%	508	39.8%
Accounts Down sizing	168	13.9%	218	15.1%	167	13.1%
Defective Transponders	540	44.8%	635	44.1%	601	47.1%
Total Returned	1,205		1,441		1,276	

At the end of October 2019, the 91 Express Lanes had 150,246 active customer accounts and 229,079 transponders classified as Assigned.

Number of Accounts by Fiscal Year

As of October 31, 2019



Incoming Email Activity

During October, the Anaheim Processing Center received 3,600 emails.