

Project V Services - Ridership Report

Reporting Period: Q4 of FY 2018-19 and Q1 of FY 2019-20

Agency	Service Description	Measure M2 Project V Funds	Service Type	Service Start Month/Year	Boardings Per Revenue Vehicle Hour (B/RVH) ¹	Notes
County of Orange	Local Circulator and Special Event Service	\$ 2,041,547	Fixed-Route and Special Event	June 2017	11	
Dana Point	Summer Trolley and Seasonal Shuttle	\$ 2,456,511	Seasonal Fixed-Route and Special Event	June 2015	14	
Dana Point	Pacific Coast Highway and Special Event Trolley	\$ 905,968	Seasonal Fixed-Route	June 2017	13	
Huntington Beach	Holiday and Event Shuttle	\$ 93,287	Special Event	July 2015	22	
Irvine	Irvine iShuttle Route E - Irvine Station - East	\$ 2,705,984	Fixed-Route	February 2019	3	Service recently initiated and productivity is expected to increase.
Irvine	Irvine iShuttle Route F - Tustin Station - Irvine Business Complex	\$ 2,712,258	Fixed-Route	February 2019	5	Service recently initiated and productivity is expected to increase.
La Habra	Special Event Service	\$ 96,810	Special Event	November 2016	N/A ²	No special event service provided during reporting period.
Laguna Beach	Summer/Weekend Trolley and Seasonal Service	\$ 3,559,860	Fixed-Route and Special Event	March 2015	23	
Laguna Beach	Weekend Residential Trolley Service	\$ 1,967,400	Fixed-Route	July 2017	6	City canceled service on September 30, 2019.
Laguna Beach	Summer Breeze Bus Service	\$ 634,357	Seasonal Fixed-Route	July 2018	29	
Lake Forest	Commuter Vanpool Service Irvine Station and Ossur	\$ 148,855	Vanpool/Commuter	July 2015	24	
Lake Forest	Commuter Shuttle Service Irvine Station and Panasonic	\$ 1,226,862	Vanpool/Commuter	June 2017	10	Advisory letter issued to City regarding maintaining the minimum performance standard for service (10 B/RVH).
Mission Viejo	Local Community Circulator	\$ 3,332,879	Fixed-Route	October 2016	7	The Board of Directors authorized a one year extension to June 2020 to allow Mission Viejo time to achieve the Project V minimum performance standard of ten B/RVH, subject to Mission Viejo taking over administration of the service. As of October 14, 2019, Mission Viejo has taken over administration of the service.
Newport Beach	Balboa Peninsula Seasonal Trolley	\$ 685,454	Seasonal Fixed-Route and Special Event	June 2017	14	
Newport Beach	Balboa Peninsula Seasonal Trolley Expansion	\$ 278,400	Seasonal Fixed-Route	July 2018	20	
San Clemente	Summer Weekend Trolley and Seasonal Service	\$ 1,181,393	Seasonal Fixed-Route and Special Event	May 2017	41	
San Clemente	Summer Weekday Trolley and Seasonal Service Expansion	\$ 1,537,200	Seasonal Fixed-Route	July 2018	13	
San Juan Capistrano	Special Event and Weekend Summer Trolley Service	\$ 958,642	Seasonal Fixed-Route and Special Event	July 2018	26	
Dana Point	Dana Point Trolley Continuity and Expansion and Weekend Service	\$ 1,745,065	Seasonal Fixed-Route	September 2019	10	Service recently initiated

Agency	Service Description	Measure M2 Project V Funds	Service Type	Service Start Month/Year	Boardings Per Hour of Service (B/HOS) ¹	Notes
San Clemente	On-Demand	\$ 914,400	Ride Hailing	October 2016	8	-

1. Rounded to the next whole number.

2. N/A - No service hours during reporting period (seasonal services).

ACRONYMS

Q4 - Quarter 4 (April - June)

Q1 - Quarter 1 (July - September)

FY - Fiscal year

N/A - Not applicable

NOTE: Services below the minimum performance standard are shaded

Minimum Performance Standards for B/RVH

- Six passenger B/RVH by end of year one (12 months from the first day of operating the service).
- Maintain six B/RVH and meet or exceed ten B/RVH by end of year two.
- Ten B/RVH must then be maintained every year thereafter.

Minimum Performance Standards for B/HOS

- Staff will continue to monitor and measure service performance and assess appropriate next steps for this program which will include evaluation of all project related efforts and existing policies in order to determine how best to support and administer this emerging transit delivery model.