PROPOSAL EVALUATION CRITERIA MATRIX All Proposers

RFP 9-1177 Back-Office System and Customer Services Center Operations Services for the 91 Express Lanes in Orange and Riverside Counties

Evaluator Number	1	2	3	4	5	6	Woights	Criteria Score
Evaluator Number	- 1		3	4	<u> </u>	0	Weights	Score
Ovelifications Related Everyiones and								
Qualifications, Related Experience, and References of Firm	3.50	4.00	4.00	4.00	4.00	4.00	3.00	11.75
References of Fifth	3.30	4.00	4.00	4.00	4.00	4.00	3.00	11.73
Staffing/Project Organization	3.50	4.50	4.00	4.50	4.00	4.00	3.00	12.25
Implementation Work Dien and								
Implementation Work Plan and Technical Approach to BOS	4.00	4.50	4.50	4.00	4.00	4.50	6.00	25.50
	4.00	4.50	4.30	4.00	4.00	4.30	0.00	23.30
CSC Operations Work Plan, Transition,	4.00	4.50	4.50	4 = 0	4.00	4.50		4= 00
and Approach	4.00	4.50	4.50	4.50	4.00	4.50	4.00	17.33
Cost and Price	3.89	3.89	3.89	3.89	3.89	3.89	4.00	15.56
		0.00	0.00	0.00	0.00	0.00		10.00
							-	
Overall Score	76.56	86.06	84.56	83.06	79.56	84.56		82.00
FIRM: Conduent State and Local Solutions, Inc.								
FIRM: Conduent State and Local Solution	ns, Inc.							Critoria
	·	2	3	4	5	6	Weights	Criteria Score
	ns, Inc. 1	2	3	4	5	6	Weights	
Evaluator Number	·	2	3	4	5	6	Weights	
Evaluator Number Qualifications, Related Experience, and	1					-		Score
Evaluator Number Qualifications, Related Experience, and	·	3.50	3.50	3.50	3.50	3.50	Weights	
	1					-		Score
Evaluator Number Qualifications, Related Experience, and References of Firm	3.50	3.50	3.50	3.50	3.50	3.50	3.00	10.50
Evaluator Number Qualifications, Related Experience, and References of Firm Staffing/Project Organization	3.50	3.50	3.50	3.50	3.50	3.50	3.00	10.50
Evaluator Number Qualifications, Related Experience, and References of Firm Staffing/Project Organization Implementation Work Plan and Technical Approach to BOS	3.50 2.50	3.50 2.50	3.50	3.50	3.50	3.50	3.00	10.50 8.00
Evaluator Number Qualifications, Related Experience, and References of Firm Staffing/Project Organization Implementation Work Plan and Technical Approach to BOS CSC Operations Work Plan, Transition,	3.50 2.50 3.50	3.50 2.50 3.50	3.50 3.00 4.00	3.50 3.00 4.00	3.50 2.50 3.00	3.50 2.50 4.00	3.00 3.00 6.00	10.50 8.00 22.00
Evaluator Number Qualifications, Related Experience, and References of Firm Staffing/Project Organization Implementation Work Plan and	3.50 2.50	3.50 2.50	3.50	3.50	3.50	3.50	3.00	10.50 8.00
Evaluator Number Qualifications, Related Experience, and References of Firm Staffing/Project Organization Implementation Work Plan and Technical Approach to BOS CSC Operations Work Plan, Transition, and Approach	3.50 2.50 3.50	3.50 2.50 3.50	3.50 3.00 4.00	3.50 3.00 4.00	3.50 2.50 3.00	3.50 2.50 4.00	3.00 3.00 6.00	10.50 8.00 22.00
Evaluator Number Qualifications, Related Experience, and References of Firm Staffing/Project Organization Implementation Work Plan and Technical Approach to BOS CSC Operations Work Plan, Transition,	3.50 2.50 3.50 3.50	3.50 2.50 3.50 3.00	3.50 3.00 4.00 4.00	3.50 3.00 4.00 3.50	3.50 2.50 3.00 3.50	3.50 2.50 4.00 3.50	3.00 3.00 6.00 4.00	10.50 8.00 22.00
Evaluator Number Qualifications, Related Experience, and References of Firm Staffing/Project Organization Implementation Work Plan and Technical Approach to BOS CSC Operations Work Plan, Transition, and Approach	3.50 2.50 3.50 3.50	3.50 2.50 3.50 3.00	3.50 3.00 4.00 4.00	3.50 3.00 4.00 3.50	3.50 2.50 3.00 3.50	3.50 2.50 4.00 3.50	3.00 3.00 6.00 4.00	10.50 8.00 22.00