



November 11, 2019

To: Members of the Board of Directors

From: Laurena Weinert, Clerk of the Board

Subject: Contractor Selection for the Back-Office System and

Customer Service Center Operations for the 91 Express Lanes in

Orange and Riverside Counties

Finance and Administration Committee Meeting of October 23, 2019

Present: Directors Do, Hennessey, Hernandez, Jones, R. Murphy, and

Steel

Absent: Director Wagner

Committee Vote

This item was passed by the Members present.

Committee Recommendations

A. Approve the selection of Cofiroute USA, LLC., as the firm to provide the back-office system and customer service center operations services for the 91 Express Lanes in Orange and Riverside counties.

B. Authorize the Chief Executive Officer to negotiate and execute Agreement No. C-9-1177 among the Orange County Transportation Authority, Riverside County Transportation Commission, and Cofiroute USA, LLC., in the amount of \$72,982,804, to provide the back-office system and customer service center operations services for the 91 Express Lanes in Orange and Riverside counties, for an initial term of seven years with two three-year option terms. The designated share for the Orange County Transportation Authority will be \$35,420,566.