



MINUTES

Transit Committee Meeting

Committee Members Present

Andrew Do, Chairman
Gregory T. Winterbottom, Vice Chairman
Laurie Davies
Steve Jones
Miguel Pulido
Tim Shaw

Staff Present

Darrell E. Johnson, Chief Executive Officer
Ken Phipps, Deputy Chief Executive Officer
Laurena Weinert, Clerk of the Board
Sara Meisenheimer, Deputy Clerk of the Board
Cassie Trapesonian, Assistant General Counsel
OCTA Staff and members of the General Public

Committee Members Absent

Jose F. Moreno

Call to Order

The July 11, 2019 regular meeting of the Transit Committee was called to order by Committee Chairman Do at 9:01 a.m.

Pledge of Allegiance

Director Jones led in the Pledge of Allegiance.

1. Public Comments

No public comments were received.

Special Calendar

There were no Special Calendar matters.

Consent Calendar (Items 2 through 6)

2. Approval of Minutes

A motion was made by Director Davies, seconded by Committee Vice Chairman Winterbottom, and declared passed by those present, to approve the minutes of the Transit Committee meeting of June 13, 2019.

Director Pulido was not present to vote on this item.

3. Consultant Selection for the Preparation of Orange County Rail Infrastructure Defense Against Climate Change Plan

A motion was made by Director Davies, seconded by Committee Vice Chairman Winterbottom, and declared passed by those present, to:

- A. Approve the selection of WSP USA, Inc., as the firm to prepare an Orange County Rail Infrastructure Defense Against Climate Change Plan.
- B. Authorize the Chief Executive Officer to negotiate and execute Agreement No. C-8-2072 between the Orange County Transportation Authority and WSP USA, Inc., in the amount of \$549,953, to prepare an Orange County Rail Infrastructure Defense Against Climate Change Plan.

Director Pulido was not present to vote on this item.

4. Contract Change Order for Removal and Disposal of Contaminated Materials at the Maintenance and Storage Facility Property for the OC Streetcar Project

A motion was made by Director Davies, seconded by Committee Vice Chairman Winterbottom, and declared passed by those present, to authorize the Chief Executive Officer to negotiate and execute Contract Change Order No. 2.1 to Agreement No. C-7-1904 with Walsh Construction Company II, LLC, in the amount of \$160,000, for the removal and disposal of contaminated materials at the maintenance and storage facility property for the OC Streetcar project.

Director Pulido was not present to vote on this item.

5. Agreement for Mobility Management Services

A motion was made by Director Davies, seconded by Committee Vice Chairman Winterbottom, and declared passed by those present, to:

- A. Approve the selection of Mobility Management Partners, Inc., as the firm to provide mobility management services.
- B. Authorize the Chief Executive Officer to negotiate and execute Agreement No. C-9-1244 between the Orange County Transportation Authority and Mobility Management Partners, Inc., in the amount of \$248,911, for a one-year initial term, with one, two-year option term, to provide mobility management services.

Director Pulido was not present to vote on this item.

6. Agreement for the Intelligent Transportation Management System Integration and Engineering with the OC Streetcar Vehicles

A motion was made by Director Davies, seconded by Committee Vice Chairman Winterbottom, and declared passed by those present, to authorize the Chief Executive Officer to negotiate and execute sole source Agreement No. C-9-1192 between the Orange County Transportation Authority and Conduent Transport Solutions, Inc., in the amount of \$2,719,650, for the integration of the OC Streetcar vehicles into the existing Intelligent Transportation Management System.

Director Pulido was not present to vote on this item.

Regular Calendar**7. Bus Operations Performance Measurements Report for the Third Quarter of Fiscal Year 2018-19**

Johnny Dunning Jr., Manager of Scheduling and Customer Advocacy, provided a PowerPoint presentation as follows:

- Performance Measurements;
- Safety;
- Courtesy;
- Reliability – On-Time Performance;
- Reliability – Miles Between Road Calls;
- Fixed-Route – Ridership and Productivity;
- Ridership and Rain;
- OC ACCESS – Ridership and Productivity;
- Farebox Recovery Ratio;
- Cost per Revenue Vehicle Hour;
- Performance: Local Routes;
- Performance: Community Routes;
- Performance: Express/Stationlink Routes;
- Bus Operations Performance and OC Bus 360°:
 - Performance: System-wide Trends
 - Performance: OC Bus 360° Improvements
 - Performance: OC Bus 360° Reductions; and
- Future Reports.

A discussion ensued regarding:

- Committee Chairman Do requested that staff talk with First Transit, Inc. (First Transit) and report back to the Transit Committee the factors that led to their deficient performance and if the reasons for the deficiencies are within their control.

7. (Continued)

- First Transit's contract has a penalty assessment clause and a clause that allows the contractor to request a waiver of those penalties; however, the Orange County Transportation Authority (OCTA) has not received a formal request.
- Penalties are assessed on a monthly basis and are included in a monthly invoice to OCTA.
- First Transit had made improvements during the months of June and July, and OCTA does not foresee any additional penalties.

Following the discussion, no action was taken on this receive and file information item.

8. Amendment to the Agreement with First Transit, Inc., for the Provision of Contracted Fixed-Route Service

Jennifer L. Bergener, Chief Operating Officer, reported on the following:

- An overview of the contracted service provided by First Transit and how it maintains financial stability.
- First Transit has been experiencing a problem with rests and breaks and during February's service change, they modified how they schedule coach operator assignments and breaks.
- Due to the shortage of coach operators, First Transit lost a significant amount of service: 2,300 trips which resulted in 2,800 lost service hours.
- First Transit took immediate action to remedy the situation by: bringing operators from other properties and tour operators, using management team to operate vehicles, and increasing their starting wage.
- During the first four years of the First Transit contract, the Orange County Transportation Authority (OCTA) saved \$55 million and will save an additional \$24 million, if the recommendation is granted.
- The recommendations in the Staff Report were highlighted.

A discussion ensued regarding:

- First Transit has brought their level of service up to the standards as required in the contract, but it does take a couple of months to show the improvements.
- Committee Vice Chairman Winterbottom stated this problem is similar to when he was overseeing the Consolidated Transportation Services Agency in 1984 and it is important to save money; however, if First Transit is not providing service, OCTA needs to reevaluate and spend more money.

8. (Continued)

- The differences in experience between OCTA and First Transit coach operators may vary dependent on the tenure of the driver and the collective bargaining agreement; however, OCTA's standards have a higher quality.
- Explanation of the Coach Operator position at OCTA and First Transit and how the job duties are the same; OCTA differs on their longevity of employees, the salary, and the benefits.
- Maggie McJilton, Executive Director of Human Resources and Organizational Development, explained the Federal Transit Administration's requirements to be a Coach Operator and how First Transit's training program is similar to OCTA's.
- First Transit and OCTA have the same requirements in order to be a Coach Operator, the applicant must have their commercial driver's license for three years.

A motion was made by Committee Vice Chairman Winterbottom, seconded by Director Jones, and declared passed by those present, to:

- A. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 9 to Agreement No. C-4-1737 between the Orange County Transportation Authority and First Transit, Inc., in the amount of \$6,544,810, to allow First Transit, Inc. to implement wage adjustments for operating staff. This will increase the maximum obligation of the agreement to a total contract value of \$242,571,788.
- B. Approve an amendment to the Orange County Transportation Authority Fiscal Year 2019-20, Operations Division Budget, in the amount of \$4,520,537.

9. October 2019 and February 2020 Bus Service Plan Recommendations

Darrell E. Johnson, Chief Executive Officer (CEO), provided opening comments and introduced Gary Hewitt, Section Manager of Transit Planning, who provided a PowerPoint presentation as follows:

- OC Bus 360°;
- Service Design Framework;
- Outreach;
- What We Heard;
- Changes to Draft Recommendations;
- Final October 2019 Service Changes;
- Final February 2020 Service Changes;
- Resource Impacts; and
- Next Steps.

9. (Continued)

A discussion ensued regarding:

- Slide 9 of the PowerPoint and if the 4,800 annual revenue hours are included in the 8,100 annual hours. Once the OC Streetcar opens it will be negative 4,000 hours.
- The different ways of notifying customers of a route/schedule change are: posting signage at the bus stop, printing brochures for the inside of the buses, and outlining the changes in the bus book which are available two weeks before the service change goes into effect.

A motion was made by Director Davies, seconded by Director Shaw, and declared passed by those present, to:

- A. Approve the final October 2019 and February 2020 Bus Service Plan and direct staff to begin implementation.
- B. Receive and file the October 2019 and February 2020 Bus Service Plan Public Involvement Program final report.
- C. Direct the Executive Director of Planning, or his designee, to file a Notice of Exemption from the California Environmental Quality Act related to the bus service changes.

10. OC Streetcar Project Quarterly Update

Darrell E. Johnson, CEO, provided opening comments and introduced Jim Beil, Executive Director of Capital Programs, Kelly Hart, Project Manager of OC Streetcar Project, and Tresa Oliveri, Community Relations Officer, who co-presented a PowerPoint presentation as follows:

- Background;
- OC Streetcar Features;
- Utilities;
- Construction – Segment 1;
- Santa Ana River Bridge;
- Maintenance and Storage Facility;
- Construction – Segments 2 through 5;
- Vehicles;
- Other key OC Streetcar updates; and
- Outreach.

10. (Continued)

A discussion ensued regarding:

- Slide 10 of the PowerPoint and the Orange County Sanitation District's part on the project.
- Director Pulido expressed his gratitude to everyone, how he wishes the OC Streetcar project could move faster, and in November 2019, there probably will be a new Board Member who is in favor of the OC Streetcar project.
- OCTA has received the full funding grant agreement and reimbursements from the federal transit administration.
- Staff will provide every quarter an update on the OC Streetcar project.
- Due to the City of Anaheim's (Anaheim) City Council approval of a resolution on June 4, 2019 (regarding expressing support of a fresh review at all transit options for connectivity/mobility between the Anaheim Resort and the Platinum Triangle), Committee Chairman Do requested for OCTA to look at the Harbor Boulevard Transit Corridor Study and explore options, as well as return to the Transit Committee with recommendations
- Darrell E. Johnson, CEO, stated he received the June 20, 2019 letter from the City Manager of Anaheim, acknowledging the City Council's approved resolution; yet, it is unclear about the next steps. Mr. Johnson, CEO, plans to have a discussion with the City Manager and Mayor of Anaheim.

Following the discussion, no action was taken on this receive and file information item.

Discussion Items

11. Chief Executive Officer's Report

Darrell E. Johnson, CEO, reported on the following:

- Tomorrow at 10:00 a.m., the California Department of Transportation is hosting a ribbon cutting event to celebrate the completion of a new park and ride facility at the California State Route 55 on Lincoln Avenue/Nohl Ranch Road in the City of Orange.
- Throughout the months of July and August, kids under the age of 18 can ride the Angels Express for free.
- On Friday, July 12th, the OC Fair begins and on Saturday, July 13th, OCTA will host a kick-off event for the OC Fair Express at the Anaheim Regional Transportation Intermodal Center from 9:30 a.m. to 11:00 a.m.



12. Committee Members' Reports

Committee Chairman Do reiterated his remarks that he would like to direct staff to engage in conversations with the cities along the Harbor Boulevard Transit Corridor Study, including the cities of Fullerton, Garden Grove, Anaheim, and Santa Ana. Committee Chairman Do would like staff to come back to the Transit Committee with feedback and other modes that were excluded from the prior study.

Darrell E. Johnson, CEO, stated that the study was concluded 14 months ago; however, with the approved resolution from the Anaheim City Council, it is unclear if they want to reopen a study. Mr. Johnson, CEO, plans to meet with the City Manager of Anaheim to understand his thoughts and return to the Transit Committee with an update.

13. Closed Session

There were no Closed Session items scheduled.

14. Adjournment

The meeting adjourned at 10:05 a.m.

The next regularly scheduled meeting of this Committee will be held at **9:00 a.m. on Thursday, August 8, 2019**, at the Orange County Transportation Authority Headquarters, 550 South Main Street, Board Room - Conference Room 07, Orange, California.

ATTEST

Andrew Do
Committee Chairman

Sahara Meisenheimer
Deputy Clerk of the Board