



Public Hearing  
for the Proposed  
October 2019 and  
February 2020  
Bus Service Plan



# October 2019 and February 2020 Service Plan Goals



- Continue positive direction of OC Bus 360°
- Improve productivity and reduce fleet requirements
- Reallocate resources from low-ridership routes to improve frequency during evenings, weekends, and weekdays where demands are higher

# Outreach



- 50,000 brochures in multiple languages
- Newspaper and on-bus ads
- Local jurisdiction communications
- Three community meetings
- Digital and e-communications
- Press releases / advertisements
- Citizen Committees
- Customer Roundtable

Channel	Comments Received*
Mailed Surveys	8
Telephone/Emails	9
Online Surveys	93
Community Meetings	18
Customer Roundtable	22
Total	147*

\* As of 5/24/2019

# What We Heard



- Most customers supported OCTA's approach to reallocate resources
- Most customers supported proposed changes with improvements on Routes 26, 55, 56, 60, 72, 79 and 560
- A number of customers disagreed with the proposed route eliminations and reductions

Proposed October 2019 Changes		
Route	Change Description	Opposing Comments
53/53X: Anaheim – Irvine	Reallocation / Frequency Change	33
206: Santa Ana – Lake Forest Express	Elimination	32
213/A: Brea – Irvine Express	Reallocation / Frequency Change	30
211: Huntington Beach – Irvine Express	Elimination	27
Proposed February 2020 Changes		
Route	Change Description	Opposing Comments
129: La Habra – Anaheim	Elimination	30
86: Costa Mesa – Mission Viejo	Reduction	28
24: Buena Park – Orange	Reduction	26

# Plan Schedule / Next Steps



Plan Schedule	Timeline
Released Draft Plan for Public Input	April 11, 2019
Implemented Outreach	April 2019 – June 2019
Conduct Public Hearing	June 10, 2019
Submit Final Plan Recommendations	July 22, 2019
Implement Changes	October 2019 Service Change February 2020 Service Change