



April 22, 2019

To: Members of the Board of Directors

From: Laurena Weinert, Clerk of the Board

Subject: Amendment to Agreement to Exercise Option Term for

Customer Information Center

Legislative and Communications Committee Meeting of April 18, 2019

Present: Directors Bartlett, Davies, Delgleize, Hernandez, Shaw,

and Winterbottom

Absent: Director Hennessey

Committee Vote

This item was passed by the Members present.

Committee Recommendation

Authorize the Chief Executive Officer to negotiate and execute Amendment No. 3 to Agreement No. C-3-1895 between the Orange County Transportation Authority and Alta Resources, to exercise the second option term of the agreement, in the amount of \$2,113,600, to provide call center and customer support services. This will increase the maximum obligation of the agreement to a total contract value of \$8,262,200.