# Draft Fiscal Year 2019-20 Bus Service Plan



### Overview

- OC Bus 360° Background
- Service Design Framework
- "Major Service Change" requires public hearing
- Seeking Board of Directors' (Board) input before public outreach



#### OC Bus 360°

- Action plan endorsed by the Board in 2015 to address ridership decline
- Redeployment of bus service
- Comprehensive review of current and former rider perceptions
- Peer review of the Orange County Transportation Authority's performance and plans
- New branding and marketing tactics tied to rider needs
- Upgraded bus routes and services to better match demand and capacity
- Technology changes to improve the passenger experience

## Service Design Framework

- Reallocation of 40,000 annual revenue hours to improve ridership and productivity
- Implement OC Streetcar Bus Rail Interface routing changes
- Stay within existing resources for service hours and buses
- "Major" changes require public hearing
- Final recommendations subject to Title VI analysis

### Improvements

- Route 54: Extend all short trips from Chapman Avenue and Beach Boulevard to Chapman Avenue & Valley View Street
- Route 56: Improve weekend frequency from 70 to 45 minutes
- Route 59: Extend midday short trips to The District
- Route 72: Improve weekend frequency from 65 to 45 minutes
- Route 79: Add weekday southbound trips between Michelson Drive and University of California, Irvine to address high passenger loads
- Route 60: Operate all trips to Long Beach during peak and midday / implement more direct routing for Bravo! 560

## Mixed Changes

- Route 21: Terminate south end of route at Goldenwest Transportation Center and combine with Route 24 at 60 minute headway (new Route 123) / OC Flex covers deleted portion / add midday service
- Route 24: Combine with Route 21 and cut back to Anaheim Canyon Metrolink (new Route 123) / new routing on Miraloma Avenue
- Route 26: Extend route to Yorba Linda Boulevard / Imperial Highway and reduce peak service to 20/40 minutes and keep 30 minutes midday / add morning trip from Metrolink to California State University, Fullerton

## Mixed Changes

- Route 560: New non-stop routing from Westminster Avenue and Goldenwest Street to the City of Long Beach every 36 minutes / reduce midday to 18 minute frequency
- Routes 129 and 143: Combine into new Route 153 "North County Circulator" with service between Brea Mall, Beach Boulevard, and Fullerton Transportation Center at 50 minute frequency
- Routes 129 and 153: Combine into new route serving highest ridership segments between Anaheim Regional Transportation Intermodal Center and Brea Mall at 60 minute frequency
- Route 213: Simplify routing for direct service between Brea Mall, Santa Ana Depot, and University of California, Irvine with faster travel time

#### Reductions

- Route 53: Reduce AM peak frequency from 20 to 30 minutes / reduce midday service from 24 to 36 minutes
- Route 86: Cut route back to Laguna Hills Transportation Center / improve frequency to 60 minutes all day
- Route 89: Reduce from 30 to 45 minutes midday
- Route 206: Eliminate route and offer OC Vanpool
- Route 211: Eliminate route and offer OC Vanpool

## OC Streetcar Route Changes

- Route 55: Implement OC Streetcar routing in Santa Ana Civic Center
- Route 83: Implement OC Streetcar routing in Santa Ana Civic Center, cut Walnut Loop in the City of Anaheim, and terminate route at Anaheim Gardenwalk / improve weekday and weekend frequency
- Route 462: Eliminate and replace with Civic Center Shuttle
- New Route 662: New Civic Center Shuttle replacing Route 462 and deleted portion of Route 83 during OC Streetcar construction

## Next Steps

#### Approve Public Outreach

- Transit Committee: April 11, 2019
- Board: April 22, 2019

#### Conduct Public Outreach

Public Workshops: May 2019

#### Conduct Public Hearing:

Board: June 10, 2019

#### Approve Final Service Plan:

- Transit Committee: July 11, 2019
- Board: July 22, 2019

#### Implement Changes

October 2019 and February 2020

