



**Committee Members Present**

Al Murray, Chairman  
Steve Jones, Vice Chairman  
Andrew Do  
Tom Tait  
Gregory T. Winterbottom

**Staff Present**

Ken Phipps, Deputy Chief Executive Officer  
Laurena Weinert, Clerk of the Board  
Sara Meisenheimer, Deputy Clerk of the Board  
James Donich, General Counsel  
OCTA Staff and members of the General Public

**Committee Members Absent**

Laurie Davies  
Miguel Pulido

**Call to Order**

The November 8, 2018 regular meeting of the Transit Committee was called to order by Committee Chairman Murray at 9:05 a.m.

**Pledge of Allegiance**

Director Tait led in the Pledge of Allegiance.

**1. Public Comments**

No public comments were received.

**Special Calendar**

There were no Special Calendar matters.

**Consent Calendar (Items 2 through 11)**

**2. Approval of Minutes**

A motion was made by Director Winterbottom, seconded by Committee Chairman Murray, and declared passed by those present, to approve the minutes of the Transit Committee meeting of October 11, 2018.

**3. Amendment to Agreement for the Design of the OC Streetcar Project**

A motion was made by Director Winterbottom, seconded by Committee Chairman Murray, and declared passed by those present, to authorize the Chief Executive Officer to negotiate and execute Amendment No. 7 to Agreement No. C-5-3337 between the Orange County Transportation Authority and HNTB Corporation, in the amount of \$1,152,212, for additional design support services for the OC Streetcar project. The amendment will increase the maximum cumulative obligation of the agreement to a total contract value of \$19,183,841.

**3. (Continued)**

Director Tait opposed this item due to his opposition of the OC Streetcar Project.

**4. Amendment to Agreement for Additional Construction Management Services for the Metrolink Parking Structure at the Orange Transportation Center**

A motion was made by Director Winterbottom, seconded by Committee Chairman Murray, and declared passed by those present, to authorize the Chief Executive Officer to negotiate and execute Amendment No. 6 to Agreement No. C-6-1024 between the Orange County Transportation Authority and Hill International, Inc., in the amount of \$570,021, for additional construction management services for the Metrolink parking structure at the Orange Transportation Center. This will increase the maximum cumulative obligation of the agreement to a total contract value of \$2,745,380.

**5. Contract Change Order for Demolition and Clearance Services for the OC Streetcar Project in the City of Santa Ana**

A motion was made by Director Winterbottom, seconded by Committee Chairman Murray, and declared passed by those present, to authorize the Chief Executive Officer to negotiate and execute Contract Change Order No. 1 to Agreement No. C-8-1622 between the Orange County Transportation Authority and Sandwood Enterprises, Inc., in the amount of \$77,654, and to add 60 calendar days to the contract duration for additional asbestos and abatement activity for the OC Streetcar Project in the City of Santa Ana.

Director Tait opposed this item due to his opposition of the OC Streetcar Project.

**6. Contract Change Order for Utilities to the Hydrogen Fuel Station**

A motion was made by Director Winterbottom, seconded by Committee Chairman Murray, and declared passed by those present, to authorize the Chief Executive Officer to negotiate and execute Contract Change Order No. 3 to Agreement No. C-7-1577 with Trillium USA Company LLC, in the amount of \$400,000, for the installation of new private utilities for electrical power and communication to the hydrogen fueling station. This will increase the maximum obligation of the agreement to a total contract value of \$7,514,432.

**7. Measure M2 Senior Mobility Program Update**

A motion was made by Director Winterbottom, seconded by Committee Chairman Murray, and declared passed by those present, to adopt the revised Measure M2 Senior Mobility Program Project U Funding and Policy Guidelines.

**8. Amendment to Cooperative Agreements with Non-Profit Agencies to Provide Senior Mobility Program Services**

A motion was made by Director Winterbottom, seconded by Committee Chairman Murray, and declared passed by those present, to:

- A. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 5 to Cooperative Agreement No. C-1-2490 between the Orange County Transportation Authority and Abrazar, Inc., in the amount of \$87,556, to provide funding through June 30, 2019.
- B. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 6 to Cooperative Agreement No. C-1-2491 between the Orange County Transportation Authority and Korean American Senior Association, in the amount of \$107,643, to provide funding through June 30, 2019.
- C. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 4 to Cooperative Agreement No. C-1-2492 between the Orange County Transportation Authority and Southland Integrated Services, Inc., formerly doing business as Vietnamese Community of Orange County, in the amount of \$94,649, to provide funding through June 30, 2019.
- D. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 4 to Cooperative Agreement No. C-1-2493 between the Orange County Transportation Authority and Jewish Federation and Family Services, in the amount of \$94,649, to provide funding through June 30, 2019.



**9. Sole Source Agreements for the Purchase of Driver Barriers for a Pilot Project**

A motion was made by Director Winterbottom, seconded by Committee Chairman Murray, and declared passed by those present, to:

- A. Authorize the Chief Executive Officer to negotiate and execute Purchase Order No. C-8-1923 between the Orange County Transportation Authority and The Aftermarket Parts Company, LLC, in the amount of \$32,325, for the purchase and installation of six driver barriers in six of the forty-foot buses in the active fleet as part of a pilot project.
- B. Authorize the Chief Executive Officer to negotiate and execute Purchase Order No. C-8-1924 between the Orange County Transportation Authority and Complete Coach Works, in the amount of \$34,888, for the purchase and installation of six driver barriers in six of the forty-foot buses in the active fleet as part of a pilot project.

**10. Sole Source Agreement for the Purchase of a Cummins L9N Near-Zero Emission Bus Engine for the Midlife Overhaul Prototype**

A motion was made by Director Winterbottom, seconded by Committee Chairman Murray, and declared passed by those present, to authorize the Chief Executive Officer to negotiate and execute Purchase Order No. C-8-1892 between the Orange County Transportation Authority and Cummins Pacific, LLC, in the amount of \$84,293, for the purchase of one replacement Cummins L9N near-zero emission compressed natural gas-powered engine.

**11. February 2019 Bus Service Change**

A motion was made by Director Winterbottom, seconded by Committee Chairman Murray, and declared passed by those present, to receive and file as an information item.

**Regular Calendar**

**12. OC Streetcar Vehicle Delivery Update**

Kelly Hart, Deputy Project Manager for the OC Streetcar Project, provided opening comments and presented a PowerPoint presentation on the following:

- Vehicle Design Review Process;
- Vehicle Exterior Design Key Dates;
- Final Vehicle Design Considerations;

**12. (Continued)**

- Public and Stakeholder Outreach;
- Public and Stakeholder Feedback;
- Advertising Compatibility and Revenue Opportunities;
- Industry Input
- Recommendation: Design C;
- Benefits of Design C; and
- Next Steps.

A discussion ensued regarding:

- Ms. Hart conveyed that Director Pulido identified Design B as his preference for the OC Streetcar vehicle design.
- Once the OC Streetcar vehicle design is approved, staff will submit the final design concept to Siemens Industries, Inc. for additional refinement.
- Committee Chairman Murray shared his experience with white fleet vehicles when working in law enforcement at the City of Irvine, and supports Design C.
- Design C would be painted except for the white decal.
- Director Jones does not have a design preference; however, favors Director Pulido's preference for Design B.
- Directors Do and Winterbottom concur with staff's recommendations for Design C.

A motion was made by Director Do, seconded by Director Winterbottom, and declared passed by those present, to direct staff to submit OC Streetcar vehicle design option C to Siemens Industries, Inc., in order to advance the OC Streetcar vehicle design process.

Director Tait opposed this item due to his opposition of the OC Streetcar Project.

**13. Amendment to the Agreement with First Transit, Inc., for the Provision of Contracted Fixed-Route Service**

Jennifer Bergener, Chief Operating Officer, reported on the following:

- Background on the Orange County Transportation Authority's (OCTA) fixed route bus service and OCTA's current contract with First Transit, Inc. (First Transit).
- The goal of contracted services is to control costs and First Transit is evaluated by the following performance measures: customer satisfaction, safety, and on-time performance (OTP), and miles between road calls.

**13. (Continued)**

- The OTP goal is 85 percent and First Transit is operating at 83.5 percent.
- First Transit has not met the standard of 12,000 miles between road calls due to the performance between the Anaheim and Irvine bases.
- Actions First Transit has made to ensure the OTP performance are met:
  - Increase management over the mechanical function
  - Mechanics refresher training
  - Worked with OCTA mechanics on best practices
- First Transit met the safety and customer satisfaction measures and revamped the management to address the performance goals.

Public comments were heard from:

1. Shelly Verrinder, First Transit General Manager of the Anaheim and Irvine bases, introduced Lorraine Lopez, Deputy General Manager, and Dax Sikes, Senior Regional Director of Operations, who oversee the contract. Ms. Verrinder stated that First Transit looks forward to continuing the momentum with OCTA, good partnerships are in place, and the goal is to exceed the key performance measures.
2. Ruben Lopez, Teamster's Local 952, is in favor of awarding the agreement to First Transit and asked OCTA to reevaluate First Transit's cost structure. Mr. Lopez expressed his concerns with First Transit such as shortage in staffing, recruiting and retaining drivers, and the low starting rates. Mr. Lopez also stated that many coach operators pick up extra shifts, live outside of Orange County, and work hard to cover opens shifts because they have made this a career.

A motion was made by Director Do, seconded by Committee Chairman Murray, and declared passed by those present, to authorize the Chief Executive Officer to negotiate and execute Amendment No. 8 to Agreement No. C-4-1737 between the Orange County Transportation Authority and First Transit, Inc., in the amount of \$87,126,726, to exercise the first two-year option term to provide contracted fixed-route services through May 31, 2021, increasing the maximum obligation of the agreement to a total contract value of \$236,026,978.

**14. Amendment to Agreement with MV Transportation, Inc., for the Provision of the OC ACCESS Service**

Johnny Dunning Jr., Manager of Scheduling and Customer Advocacy, reported on the following:

- Background of OC ACCESS service, the current contract with MV Transportation, Inc., (MV), and the procurement approach.
- MV has been open to improving the services.
- MV's subcontract with Yellow Cab of Greater Orange County, Inc.
- MV has exceeded the established performance measures of safety, courtesy, reliability, and productivity.
- Committee Chairman Murray commended MV for exceeding OCTA's performance standards.

A motion was made by Director Do, seconded by Committee Vice Chairman Jones, and declared passed by those present, to authorize the Chief Executive Officer to negotiate and execute Amendment No. 8 to Agreement No. C-2-1865 between the Orange County Transportation Authority and MV Transportation, Inc., in the amount of \$95,630,961, to exercise the second two-year option term to provide OC ACCESS service through June 30, 2021, increasing the maximum obligation of the agreement to a total contract value of \$351,242,530.

**15. OC Bus 360° Update**

Gary Hewitt, Section Manager of Transit Planning, provided opening comments and reported on the following:

- Highlighted various OC Bus 360° efforts based on a comprehensive action plan.
- Key measurements for these efforts are trends in bus ridership both locally and nationally.
- Referenced Attachment A of the Staff Report, as shown on the screen, and outlined the key accomplishments:
- Highlighted the following accomplishments:
  - Ridership and productivity
  - Mobile ticketing
  - College Pass Program
  - Ridership marketing campaign
  - New and expanded services
- Over the next six months, staff will continue to work on the following:
  - Monitoring and adjusting the OC Flex service;
  - Continue to market the bus service;

**15. (Continued)**

- Work with additional colleges to expand the college pass program; and
- Develop additional bus service change recommendations.

A discussion ensued regarding:

- Staff met with Fullerton College and Coastal community colleges regarding the college pass program.
- The survey resulted in 17 percent of college students who have not used the bus service before the college pass program.
- OCTA is in a good position to expand the college pass program and increase ridership.
- Discussion on Metrolink lowering fares to increase ridership and why OCTA cannot model the same strategy.
- Highlighted the differences between Metrolink and OCTA's strategies to increase ridership.
- The Governor recently signed into law a change in how the Low Carbon Transit Operation Program revenues can be used, and the change will help OCTA expand the College Pass Program and not negatively impact the fare calculation.
- Consider a pilot program and giving it enough time to change ridership behavior on using the bus service.
- Director Tait requested information about how many students used the bus service before the College Pass Program, and how many are new riders.

Following the discussion, no action was taken on this receive and file information item.

**16. Innovation Update**

Kurt Brotcke, Director of the Planning Division, gave a PowerPoint presentation as follows:

- Overview;
- Successes;
- Evaluating New Innovations;
- Monitor;
- Shape;
- Test; and
- Next Step.



**16. (Continued)**

A short discussion ensued regarding:

- OCTA's involvement with Waze, specifically on the Interstate 405 Improvement Project.
- An explanation on Waze carpool.

Following the discussion, no action was taken on this receive and file information item.

## **Discussion Items**

**17. Chief Executive Officer's Report**

Ken Phipps, Deputy Chief Executive Officer, reported on the following:

- OC Flex Update:
  - Recorded nearly 800 boardings between both zones.
  - Approximately, 17 percent of rides are shared trips.
  - Maintain an average wait time of about 12 minutes.
  - Approximately, 97 percent of people who rated OC Flex gave it the highest five-star rating.
  - In Huntington Beach, a high number of trips are going to the Bella Terra shopping center and to the Boeing facility.
  - In Mission Viejo/Laguna Niguel, many of the trips originate at the Metrolink station and go to the Aliso Town Center and Kaleidoscope Center in Mission Viejo.
- At the Garden Grove base today at 2:00 p.m., OCTA will host the annual Veteran's Appreciation event to honor OCTA employees who have served in the United States Armed Forces or OCTA employees who have children or grandchildren who are serving. Director Winterbottom will be attending.

**18. Committee Members' Reports**

Director Tait announced that on Saturday, November 10<sup>th</sup> at 11:00 a.m. the City of Anaheim will host a Veteran's Day event. Director Tait also stated that this is his last Transit Committee meeting and expressed his appreciation and complimented Committee Chairman Murray, his colleagues, and OCTA staff.

Committee Chairman Murray thanked Director Tait for his service on the committee and stated this is also his last Transit Committee meeting. Committee Chairman Murray summarized his time at OCTA and expressed his appreciation to the Transit Committee, General Counsel, the public, and Darrell E. Johnson, Chief Executive Officer.



**18. (Continued)**

Director Winterbottom thanked Committee Chairman Murray for his leadership and thanked Director Tait for his service on the Transit Committee.

**19. Closed Session**

There were no Closed Session items scheduled.

**20. Adjournment**

The meeting adjourned at 10:12 a.m.

The next regularly scheduled meeting of this Committee will be held at **9:00 a.m. on Thursday, December 13, 2018**, at the Orange County Transportation Authority Headquarters, 550 South Main Street, Board Room - Conference Room 07, Orange, California.

ATTEST

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Steve Jones  
Committee Vice Chairman

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Sahara Meisenheimer  
Deputy Clerk of the Board