



***September 7, 2018***

***To:*** State Route 91 Advisory Committee

***From:*** Michael Blomquist, Toll Program Director, Riverside County Transportation Commission

***Subject:*** 91 Express Lanes Customer Service Center Relocation Status Update

***Overview***

The 91 Express Lanes Customer Service Center provides customers with account and transponders services and houses both a call center and customer walk-in center. The presentation highlights the ongoing efforts to relocate this facility to a new location in Corona.

***Recommendation***

Receive and file the 91 Express Lanes Customer Service Center Relocation Status presentation.

***Attachment***

- A. 91 Express Lanes Customer Service Center Relocation Status Update