

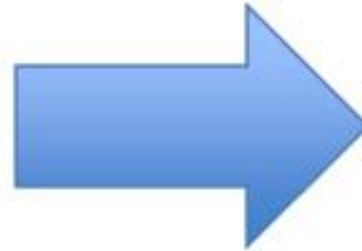
# 91 Express Lanes Account Plan Changes

# Background

- No changes have been made to 91 Express Lanes account plans and fees in over 20 years
- Any changes to account plans and fees need to be concurrently approved by Riverside County Transportation Commission Board of Directors
- Establishment of 6C as state's electronic toll collection protocol is driving the proposed changes in account plans and fees
- 6C transition required by January 1, 2019
- Phase-out of existing protocol transponders by January 1, 2024

# 6C Transponders

Title 21 Transponders



6C Sticker Transponders



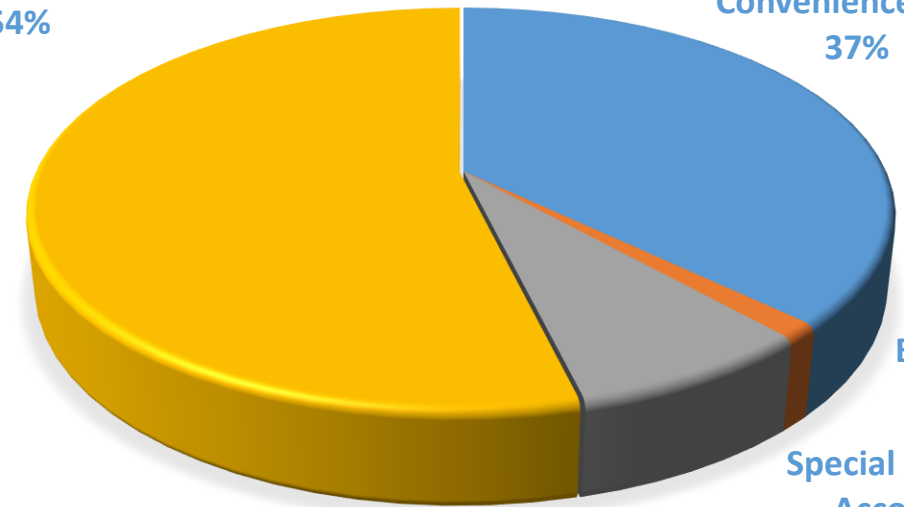
6C Switchable Transponders (Prototypes)



# Current 91 Express Lanes Account Plans

Plan Name	Description and Fees
Convenience (52,400 Customers)	\$75 per transponder, no future fees
Standard (75,520 Customers)	\$7 monthly minimum toll usage on the 91 Express Lanes, offset by toll usage
Express Club (1,648 Customers)	\$20 per transponder per month, \$1 per trip discount for all tolled trips on the 91 Express Lanes
Special Access (11,098 Customers)	No fees; Discounts for HOV3+, motorcycles, pure zero-emission vehicles, disabled veteran or disabled person license plate holders

Standard Plan  
54%



Convenience Plan  
37%

Express Plan  
1%

Special Access  
Account  
8%

# Proposed Changes to Convenience Plan

Current Plan / Fees	Proposed Plan / Fees
\$75 per <u>transponder</u> , no future fees	\$100 per <u>account</u> , no future fees

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## Example of Fees Paid

Customer	Current Fees Paid	Transition For Existing Customers Under Proposed Plan	New Customers Under Proposed Plan
A Has 1 transponder	\$75	Keep in existing plan / no additional fees	\$100 per account
B Has 2 transponders	\$150	Keep in existing plan / no additional fees	\$100 per account
C Has 3 transponders	\$225	Keep in existing plan / no additional fees	\$100 per account

# Proposed Changes to Standard Plan

Current Plan / Fees	Proposed Plan / Fees
\$7 monthly minimum toll usage per <u>transponder</u> on the 91 EL offset by toll usage	\$2 per <u>account</u> per month; \$1 per trip discount for all tolled trips on the 91 EL, after 30 trips with maximum discount capped at \$50 per account

## Example of Fees Paid

Customer	Current Fees Paid	Transition For Existing Customers Under Proposed Plan	New Customers Under Proposed Plan
D Has 1 transponder	\$7 per month	\$2 per month or converted to Convenience Plan depending on usage	\$2 per month per account
E Has 2 transponders	\$14 per month	\$2 per month or converted to Convenience Plan depending on usage	\$2 per month per account
F Has 3 transponders	\$21 per month	\$2 per month or converted to Convenience Plan depending on usage	\$2 per month per account

# Proposed Changes to Express Club Plan

Current Plan / Fees	Proposed Plan / Fees
\$20 per <u>transponder</u> per month, \$1 per trip discount for all tolled trips on the 91 EL	Eliminated

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## Example of Fees Paid

Customer	Current Fees Paid	Transition For Existing Customers Under Proposed Plan	New Customers Under Proposed Plan
G Has 1 transponder	\$20 per month	\$2 per month and converted to Standard Plan	N/A
H Has 2 transponders	\$40 per month	\$2 per month and converted to Standard Plan	N/A
I Has 3 transponders	\$60 per month	\$2 per month and converted to Standard Plan	N/A

# Proposed Changes to Special Access Plan

Current Plan / Fees	Proposed Plan / Fees
No fees; Discounts for HOV+, motorcycles, pure zero emission vehicles, disabled veteran or disabled person license plate holders	No Changes

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## Example of Fees Paid

Customer	Current Fees Paid	Transition For Existing Customers Under Proposed Plan	New Customers Under Proposed Plan
J Has 1 transponder	\$0 per month	\$0 per month	\$0 per month
K Has 2 transponders	\$0 per month	\$0 per month	\$0 per month
L Has 3 transponders	\$0 per month	\$0 per month	\$0 per month



# Transponder Policy Changes

	Current	Transition	Proposed
<b>Standard Transponder</b>	Transponder Deposit, Lost/Damaged Fee \$35/\$50	Not Applicable	Not Applicable
<b>6C Sticker Transponder</b>	Not Applicable	Free to existing customers	Sell for \$5 per transponder
<b>Switchable Transponder</b>	Transponder Deposit, Lost/Damaged Fee \$35	Free to existing customers with switchable transponder	Sell for \$15 per transponder

# Transition Goals

- Offer simplified and competitive account plans
- Increase transponder market penetration
- Pass along transponder cost savings to customers
- Minimize financial impacts to OCTA
  - Account revenue fees are projected to decrease by \$1.27 million in first year
  - Transponder costs are projected to decrease by \$400,000 in first year
  - Net projected impact totals \$870,000 plus \$450,000 in Standard Plan discounts

# Recommendations and Next Steps

- Seek concurrence from Orange County Transportation Authority and Riverside County Transportation Commission Boards for adoption of the changes to the 91 Express Lanes account plans and policies
- Finalize transponder replacement program
- Development of public outreach and marketing activities
- Modify existing systems
  - In-Lane
  - Back-Office
- Implement changes