

Comparative Evaluation of Operations and Maintenance (O&M) Options

The following table summarizes the evaluation of the four O&M options based upon the key considerations indicating which options have advantages for the specific consideration.

QUALITATIVE ANALYSIS OF OPERATIONS OPTIONS	IN-HOUSE	O&M CONTRACTOR	MANAGEMENT BY PRIVATE CONTRACTOR	IN-HOUSE OPERATIONS/ MAINTENANCE CONTRACTOR
Cost		✓		
Operations Flexibility		✓	✓	
Quality of Service- Short Term		✓	✓	
Quality of Service- Long Term	✓			✓
Organization Impact		✓	✓	
Qualified Personnel - Short Term		✓	✓	
Qualified Personnel - Long Term	✓			✓
Proven Success/ Performance (For agencies with no prior rail operations experience)		✓	✓	