



May 8, 2023

To: Members of the Board of Directors

From: Darrell E. Johnson, Chief Executive Officer

A handwritten signature in blue ink, appearing to read "Darrell Johnson", is written over the "From:" line of the email header.

Subject: 2023 Board of Directors and Chief Executive Officer Initiatives and Action Plan – First Quarter Progress Report

On January 23, 2023, the Orange County Transportation Authority (OCTA) Board of Directors' (Board) approved the 2023 Board and Chief Executive Officer (CEO) Initiatives (Attachment A) and Action Plan (Attachment B). The Action Plan consists of three Board initiatives and nine CEO initiatives monitored through 98 milestones throughout the calendar year. Reports detailing the progress on these milestones are provided on a quarterly basis for Board review. This report provides a summary of progress on first quarter (Q1) milestones from January 1, 2023, through March 31, 2023. At the conclusion of Q1, 11 of the 98 milestones have been completed. Highlights of these accomplishments are provided below.

Q1 Progress Report

During Q1 of the calendar year 2023, 13 milestones were scheduled for completion. At the end of Q1, ten milestones have been completed and one milestone was completed ahead of schedule. Some of the highlights include:

- Awarded a new agreement for the management, operation, and maintenance of OC Bus contracted fixed-route services, which is essential to maintaining service continuity;
- Initiated efforts to assess the vulnerability of the railroad right-of-way in south Orange County to climate impacts, such as sea level rise and beach erosion, and determine short- and mid-term solutions;
- Received the last remaining plug-in battery-electric bus (BEB), as part of the zero-emission bus pilot, and deployed all BEBs into service;
- Updated and completed the fiscal year 2022-23 Comprehensive Business Plan, ensuring the financial viability of OCTA's programs and services; and
- Released the draft Long-Range Transportation Plan for public review to help continue planning for an efficient, balanced, and sustainable transportation network in the future.

In addition, one milestone will be carried over and reconsidered in the future. Originally planned for completion in the second quarter, OCTA was to select a consultant to conduct a Transit Chokepoint Study. The goal of this study will be to identify bus operation impediments that result in reduced speeds and reliability challenges. However, OCTA first needs to carry out its Making Better Connections Study, which began in February 2023 and is expected to continue over a 24-month period. To accurately assess transit “chokepoints” for the OC Bus service area, it is necessary to implement a majority of the Making Better Connections Study service plan to better determine where additional improvements may be needed. As a result, OCTA now anticipates preparing the scope of work and initiating the procurement process for the Transit Chokepoint Study in 2024.

The Q1 progress report is provided for your review. I am pleased with the progress OCTA has made and am looking forward to the ongoing progress we will make on the 2023 Board and CEO Initiatives as we continue to address the immediate needs of the public, our customers, and our employees to keep Orange County moving. Please contact me at (714) 560-5343 with any questions or suggestions.

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Attachments