



May 14, 2020

To: Transit Committee

From: Darrell E. Johnson, Chief Executive Officer

Subject: Amendment to Cooperative Agreements with Special Agencies for the Provision of Special Transportation Services

Overview

The Orange County Transportation Authority contracts with special agencies to assist in providing and managing the demand for OC ACCESS service. The special agencies provide services to OC ACCESS eligible seniors, people with dementia, and people with intellectual and physical disabilities. On October 22, 2018, the Board of Directors approved five-year cooperative agreements with six agencies to provide this service. These cooperative agreements are to be amended each year to adjust the per trip rate and the maximum obligations.

Recommendations

- A. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 1 to Cooperative Agreement No. C-8-1917 between the Orange County Transportation Authority and Acacia Adult Day Services, for continued services in the amount of \$626,620, and to adjust the per trip rate to \$16.49, effective July 1, 2020 through June 30, 2021. This will increase the maximum obligation of the agreement to a total contract value of \$1,302,621.

- B. Authorize the Chief Executive Officer to negotiate and execute Amendment No.1 to Cooperative Agreement No. C-8-1918 between the Orange County Transportation Authority and Alzheimer's Family Service Center, for continued services in the amount of \$610,130, and to adjust the per trip rate to \$16.49, effective from July 1, 2020 through June 30, 2021. This will increase the maximum obligation of the agreement to a total contract value of \$ 1,343,599.

- C. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 1 to Cooperative Agreement No. C-8-1919 between the Orange County Transportation Authority and Alzheimer's Orange County, for continued services in the amount of \$206,125, and to adjust the per trip rate to \$16.49 effective from July 1, 2020 through June 30, 2021. This will increase the maximum obligation of the agreement to a total contract value of \$ 566,323.
- D. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 1 to Cooperative Agreement No. C-8-1920 between the Orange County Transportation Authority and Community SeniorServ, for continued services in the amount of \$593,640, and to adjust the per trip rate to \$16.49 effective from July 1, 2020 through June 30, 2021. This will increase the maximum obligation of the agreement to a total contract value of \$1,362,793.
- E. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 1 to Cooperative Agreement No. C-8-1921 between the Orange County Transportation Authority and Orange County Adult Achievement Center doing business as My Day Counts, for continued services in the amount of \$1,406,007, and to adjust the per trip rate to \$16.07, and the Regional Center of Orange County pass-through per trip rate to \$6.14 effective from July 1, 2020 through June 30, 2021. This will increase the maximum obligation of the agreement to a total contract value of \$3,111,668.

Discussion

Since the implementation of the paratransit growth management strategies in 2005, the Orange County Transportation Authority (OCTA) has been proactive in establishing community partnerships and encouraging the availability of alternative transportation programs as a viable option for OC ACCESS customers to help reduce the growth in the demand and cost of OC ACCESS service. A large number of OC ACCESS trips are provided to and from adult day healthcare (ADHC) programs and Regional Center of Orange County (RCOC) day programs. OCTA has had long-standing cost-sharing agreements with five ADHCs and one RCOC day program to transition OC ACCESS riders to alternative transportation providers. It should be noted, one of the five ADHC agencies suspended their program in January 2020 due to a facility issue; therefore, the sixth agreement is not being amended at this time.

Under these cooperative agreements, OCTA provides an operating subsidy based on a per-trip cost for OC ACCESS-eligible customers traveling between

their homes and the special agency programs utilizing an alternative transportation provider. Since 2006, OCTA has worked in coordination with these agencies and their transportation service providers to successfully transition more than 750 OC ACCESS customers to transportation services selected by the special agencies receiving these subsidies. This allows individuals attending specialized programs to receive transportation which meets their unique needs. An estimated 147,149 peak-period trips will be provided under these cooperative agreements in fiscal year (FY) 2019-20. The per-trip subsidy provided by OCTA ranges from \$15.56 per trip to \$16.22 per trip.

Implementation of these community transportation partnership programs is a benefit to both OCTA and the special agencies. OCTA's potential cost savings for trips provided by these agreements is estimated to be \$5.1 million if these trips were operated by OC ACCESS at the FY 2019-20 cost per trip of \$49.13. For special agencies, managing the daily attendance for program participants is key to their operation because these agencies receive reimbursement for each day the participant attends the program. These agreements allow participants to easily travel to their program, usually with the same driver each day. In addition, if program participants require door-through-door assistance as part of their trip, the special agency is better suited to provide that type of accommodation.

The one RCOC day program providing transportation services directly to their program participants is also eligible to receive a contribution from the RCOC to cover a portion of the trip provided. Under a separate agreement between OCTA and RCOC, OCTA is able to receive partial reimbursement from RCOC for each trip provided by Orange County Adult Achievement Center doing business as My Day Counts (MDC). The funds received from RCOC for trips provided by MDC is combined with the OCTA subsidy to cover up to 90 percent of the total trip cost.

There is a provision in the agreements to increase the rate by an inflation factor on an annual basis. The agreements also cap the number of trips that each agency can provide. However, there is a provision in each contract that allows for the total number of trips to grow beyond the cap amount if the agency can provide information to OCTA that demonstrates that the additional trips would provide a direct-cost offset to the OC ACCESS service.

Fiscal Impact

The project is included in the proposed OCTA FY 2020-21 Budget, Operations Division, Paratransit Services, accounts under 2131-7312-D1208, and is funded through the Local Transportation Fund.

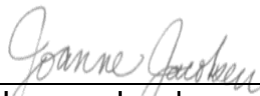
Summary

Based on the information provided, staff recommends the Board of Directors authorize the Chief Executive Officer to negotiate and execute amendments to cooperative agreements with Acacia Adult Day Services, Alzheimer's Family Service Center, Alzheimer's Orange County, Community SeniorServ, and MDC, in the total amount of \$3,442,522, to adjust the maximum contract obligations and cost per trip rates that will provide an operating subsidy for trips transitioned from OC ACCESS service to alternate service providers through June 30, 2021.

Attachments

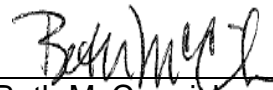
- A. Acacia Adult Day Services, Cooperative Agreement No. C-8-1917 Fact Sheet
- B. Alzheimer's Family Service Center, Cooperative Agreement No. C-8-1918 Fact Sheet
- C. Alzheimer's Orange County, Cooperative Agreement No. C-8-1919 Fact Sheet
- D. Community SeniorServ, Cooperative Agreement No. C-8-1920 Fact Sheet
- E. Orange County Adult Achievement Center doing business as My Day Counts, Cooperative Agreement No. C-8-1921 Fact Sheet

Prepared by:



Joanne Jacobsen
Senior Community Transportation
Coordinator
714-560-5660

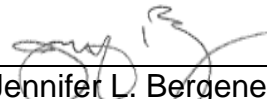
Approved by:



Beth McCormick
Executive Director, Operations
714-560-5964



Virginia Abadessa
Director, Contracts Administration and
Materials Management
714-560-5623



Jennifer L. Bergener
Chief Operating Officer, Operations/
Deputy Chief Executive Officer
714-560-5462