



April 22, 2024

To: Members of the Board of Directors

From: Andrea West, Clerk of the Board

Subject: Amendment to Agreement for Customer Information Center

Legislative and Communications Committee Meeting of April 18, 2024

Present: Directors Dumitru, Jung, Nguyen, and Wagner

Absent: Directors Aitken and Foley

Committee Vote

This item was passed by the Members present.

Committee Recommendation

Authorize the Chief Executive Officer to negotiate and execute Amendment No. 2 to Agreement No. C-0-2698 between the Orange County Transportation Authority and Alta Resources to exercise the first option term, in the amount of \$2,049,987, to continue providing customer information center call services, effective July 1, 2024 through June 30, 2026. This will increase the maximum obligation of the agreement to a total contract value of \$5,030,427.