

**Alta Resources  
Agreement No. C-0-2698 Fact Sheet**

1. April 26, 2021, Agreement No. C-0-2698, \$2,980,440, approved by the Board of Directors (Board).
  - Alta Resources to provide call center services.
  - Three-year initial term effective July 1, 2021, through June 30, 2024, with two, two-year option terms.
2. April 1, 2023, Amendment No. 1 to Agreement No. C-0-2698, \$0.00, approved by the Contracts Administration and Materials Management Department.
  - To revise key personnel.
3. April 22, 2024, Amendment No. 2 to Agreement No. C-0-2698, \$2,049,987, approved by the Board.
  - To exercise the first option term of the agreement for call center services. The first option term is effective July 1, 2024, through June 30, 2026.
4. May 26, 2026, Amendment No. 3 to Agreement No. C-0-2698, \$2,121,760, pending approval by the Board.
  - To exercise the second option term of the agreement for call center services. The second option term is effective July 1, 2026, through June 30, 2028.

Total funds committed to Alta Resources after approval of Amendment No. 3 to Agreement No. C-0-2698: \$7,152,187.