

Project V Services
Semi-Annual Review Ridership Report

ATTACHMENT A

Reporting Period: Q4 of FY 2023-24 and Q1 of FY 2024-25

No.	Agency	Service Description	Call Cycle Awarded	Measure M2 Multiple Year Grant	Service Type	Service Start Month/Year	Boardings Per RVH (B/RVH) ^{1,2}	Cost Per Boarding (O&M/B) ^{1,2}	Met Customer Satisfaction Threshold	Met On-Time Performance Threshold
1	Anaheim	Anaheim Canyon Circulator ³	2020	\$ 1,141,864	Commuter Service	July 2020	7.0	\$ 16.11	Y	N
2	County of Orange	Local Circulator and Special Event Service (OC Ranch Ride)	2016	\$ 2,041,547	Local Circulator and Special Event	June 2017	21.5	\$ 9.99	Y	Y
3	Dana Point	Dana Point Summer Trolley Continuity and Expansion	2018	\$ 1,745,065	Seasonal and Special Event	September 2019	12.2	\$ 11.10	Y	Y
4	Dana Point	Dana Point Trolley Continuity	2020	\$ 2,209,739	Seasonal Service	July 2024	11.3	\$ 11.61	Y	Y
5	Huntington Beach	HB Southeast Rideshare Pilot Program	2020	\$ 806,240	Shared-Ride Hailing	July 2023	6.7	\$ 8.30	Y	Y
6	Irvine	Irvine Special Event Circulators	2024	\$ 4,471,421	Seasonal and Special Event, Local Circulator	August 2024	9.7	\$ 14.63	TBD	TBD
7	Laguna Beach	Summer Breeze Bus Service ⁴	2018	\$ 634,357	Seasonal Service	June 2018	27.1	\$ 3.57	Y	N
8	Laguna Beach	Off-Season Weekend Trolley Service	2020	\$ 3,850,000	Seasonal and Special Event	September 2021	27.1	\$ 3.53	Y	Y
9	Laguna Niguel	Laguna Niguel Summer Trolley - Southern Section	2018	\$ 886,082	Seasonal and Special Event	May 2022	21.5	\$ 9.54	Y	Y
10	Mission Viejo	Local Community Circulator	2016	\$ 3,332,879	Local Circulator	October 2016	8.7	\$ 10.48	Y	Y
11	Newport Beach	Balboa Peninsula Seasonal Trolley	2016	\$ 685,454	Seasonal Service	June 2017	14.2	\$ 12.14	Y	Y
12	Newport Beach	Balboa Peninsula Seasonal Trolley Expansion	2018	\$ 278,400	Seasonal Service	August 2018	13.5	\$ 13.45	Y	Y
13	San Clemente	Summer Weekend Trolley and Seasonal Service	2016	\$ 1,181,393	Seasonal and Special Event	May 2017	47.8	\$ 1.52	Y	Y
14	San Clemente	Summer Weekday Trolley and Seasonal Service Expansion	2018	\$ 1,537,200	Seasonal and Special Event	July 2018	22.5	\$ 3.32	Y	Y
15	San Clemente	Trolley Continuation and Expansion Program	2024	\$ 8,235,081	Seasonal and Special Event	July 2024	16.8	\$ 5.95	Y	Y
16	San Juan Capistrano	Special Event and Weekend Summer Trolley Service	2018	\$ 958,642	Seasonal and Special Event	July 2018	21.0	\$ 9.13	Y	Y
17	San Clemente	SC Rides On-Demand Service	2016	\$ 2,014,200	Shared-Ride Hailing	October 2016	8.0	\$ 6.61	Y	NA

NOTE: Services below the On-Time Performance threshold are shaded.

- Average of Q4 and Q1 rounded to next whole number.
 - FY 2023-24 maximum cost per boarding is \$21.24 and FY 2024-25 maximum cost per boarding is \$21.63.
 - OTP threshold set by City of Anaheim: 95% of trips on time. Reported OTP for Q1 was 94% due to late train arrivals impacting bus departure/arrival times and influx of new operators unfamiliar with the route and service requirements.
 - OTP threshold set by City of Laguna Beach: 85% of trips reach route endpoint within six minutes of scheduled arrival time. Reported OTP for Q1 was 54% due to increased construction traffic on Laguna Canyon Road delaying travel times.
- NA - data not applicable for current reporting period (i.e., CS survey annual requirement satisfied in prior reporting period, service provides real-time ETA information, service did not operate with a fixed schedule)
- TBD - implementing baseline data collection efforts

Minimum Performance Standards for Cost Per Boarding, O&M/B

- Maintain O&M/B below maximum cost per boarding limit
- \$21.24 maximum cost per boarding set at twice the allowable per boarding OCTA subsidy rate of \$10.62 for FY 2023-24
- \$21.63 maximum cost per boarding set at twice the allowable per boarding OCTA subsidy rate of \$10.81 for FY 2024-25

Acronyms

- B/RVH - Boardings per Revenue Vehicle Hour
- Call - Call for Projects
- CS - Customer Satisfaction
- ETA - Estimated Time of Arrival
- FY - Fiscal Year
- HB - Huntington Beach
- NA - Not Applicable
- O&M/B - Operations and Maintenance Cost per Boarding
- OC - Orange County
- OCTA - Orange County Transportation Authority
- OTP - On-Time Performance
- Q4 - Quarter 4 (April 2024 - June 2024)
- Q1 - Quarter 1 (July 2024 - September 2024)
- SC - San Clemente
- TBD - To Be Determined
- Y/N - Yes/No