



# Orange County Transportation Authority

## State Route 91 Advisory Committee Agenda

Thursday, October 31, 2024 at 9:30 a.m.



### Meeting Location:

OCTA Headquarters, 550 South Main Street, Orange, California

### Committee Members

Wes Speake, RCTC, Chair  
Fred Jung, OCTA, Vice Chair  
Brian Berkson, RCTC  
Jon Dumitru, OCTA  
Kevin Jeffries, RCTC  
Farrah N. Khan, OCTA  
Bob Magee, RCTC  
Karen Spiegel, RCTC  
Donald P. Wagner, OCTA  
Catalino A. Pining III, Caltrans Dist. 8, Ex-Officio  
Lan Zhou, Caltrans Dist. 12, Ex-Officio  
Ray Marquez, SBCTA - Ex-Officio  
Doug Chaffee, OCTA, Alternate  
Clint Lorimore, RCTC, Alternate  
Mark Tettermer, OCTA, Alternate

Any person with a disability who requires a modification or accommodation in order to participate in this meeting should contact the Orange County Transportation Authority (OCTA) Clerk of the Board's office at (714) 560-5676, no less than two business days prior to this meeting to enable OCTA to make reasonable arrangements to assure accessibility to this meeting.

### Agenda Descriptions

Agenda descriptions are intended to give members of the public a general summary of items of business to be transacted or discussed. The posting of the recommended actions does not indicate what action will be taken. The Committee may take any action which it deems to be appropriate on the agenda item and is not limited in any way by the notice of the recommended action.

### Public Availability of Agenda Materials

All documents relative to the items referenced in this agenda are available for public inspection at [www.octa.net](http://www.octa.net) or through the Clerk of the Board's office at the OCTA Headquarters, 600 South Main Street, Orange, California.

### Meeting Access and Public Comments on Agenda Items

Members of the public can either attend in-person or listen to audio live streaming of the Board and Committee meetings by clicking this link: <https://octa.legistar.com/Calendar.aspx>

# STATE ROUTE 91 ADVISORY COMMITTEE MEETING AGENDA

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## **In-Person Comment**

Members of the public may attend in-person and address the Board regarding any item within the subject matter jurisdiction of the Orange County Transportation Authority. Please complete a speaker's card and submit it to the Clerk of the Board and notify the Clerk regarding the agenda item number on which you wish to speak. Speakers will be recognized by the Chair at the time of the agenda item is to be considered by the Board. Comments will be limited to three minutes. The Brown Act prohibits the Board from either discussing or taking action on any non-agendized items.

## **Written Comment**

Written public comments may also be submitted by emailing them to ClerkOffice@octa.net, and must be sent by 5:00 p.m. the day prior to the meeting. If you wish to comment on a specific agenda Item, please identify the Item number in your email. All public comments that are timely received will be part of the public record and distributed to the Board. Public comments will be made available to the public upon request.

## **Call to Order**

## **Pledge of Allegiance**

Member Berkson

## **Closed Session**

There are no Closed Session items scheduled.

## **Special Calendar**

There are no Special Calendar matters.

## **Consent Calendar (Items 1 and 2)**

All items on the Consent Calendar are to be approved in one motion unless a Committee Member or a member of the public requests separate action or discussion on a specific item.

### **1. Approval of Minutes**

Clerk of the Board

#### ***Recommendation(s)***

Approve the minutes of the June 27, 2024, State Route 91 Advisory Committee meeting.

#### ***Attachments:***

[Minutes](#)

### **2. Joint 91 Express Lanes Monthly Status Reports**

Kirk Avila/Jennifer Crosson

#### ***Overview***

The Joint 91 Express Lanes status reports for the months of May 2024 through August 2024 have been prepared for State Route 91 Advisory Committee review. The reports highlight operational and financial activities for both the Orange County Transportation Authority and Riverside County Transportation Commission segments of the 91 Express Lanes.

# STATE ROUTE 91 ADVISORY COMMITTEE MEETING AGENDA

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## ***Recommendation(s)***

Receive and file the Joint 91 Express Lanes Status Reports for the months of May 2024 through August 2024.

## ***Attachments:***

[Staff Report](#)

[Attachment A](#)

[Attachment B](#)

[Attachment C](#)

[Attachment D](#)

## **Regular Calendar**

There are no Regular Calendar items scheduled.

## **Discussion Items**

### **3. 241/91 Express Connector Update**

#### ***Overview***

Staff from the Transportation Corridor Agencies will be providing an update on the status of the 241/91 Express Connector project.

#### ***Attachments:***

[Presentation](#)

### **4. Next Steps for the 241/91 Express Connector Project**

David Thomas/Kirk Avila

#### ***Overview***

Staff from the Riverside County Transportation Commission and the Orange County Transportation Authority will be providing the next steps for the 241/91 Express Connector project for each agency.

#### ***Attachments:***

[Presentation](#)

### **5. Public Comments**

### **6. General Manager's Report - Orange County Transportation Authority**

### **7. Toll Operations Director's Report - Riverside County Transportation Commission**

### **8. Committee Members' Reports**

### **9. Adjournment**

The next regularly scheduled meeting of this Committee will be held at a time, date, and location to be determined.



### **Committee Members Present**

Wes Speake, RCTC, Vice Chair  
Ashleigh Aitken, OCTA  
Brian Berkson, RCTC  
Fred Jung, OCTA  
Bob Magee, RCTC  
Karen Spiegel, RCTC  
Mark Tettemer, OCTA  
Donald P. Wagner, OCTA

### **Staff Present**

Darrell E. Johnson, OCTA Chief Executive Officer  
Aaron Hake, RCTC, Executive Director  
Kirk Avila, OCTA, General Manager, Express Lanes  
Jennifer Crosson, RCTC, Director, Toll Operations  
Sahara Meisenheimer, OCTA, Clerk of the Board Specialist  
Gina Ramirez, OCTA, Assistant Clerk of the Board  
James Donich, OCTA, General Counsel  
Steven DeBaun, RCTC, General Counsel

### **Committee Members Absent**

Jon Dumitru, OCTA  
Kevin Jeffries, RCTC  
Farrah N. Khan, OCTA  
Ray Marquez, SBCTA, Ex-Officio  
Lan Zhou, Caltrans Dist.12, Ex-Officio  
Catalino A. Pininig III, Caltrans Dist. 8, Ex-Officio

### **Call to Order**

The June 27, 2024 regular meeting of the State Route 91 Advisory Committee was called to order by Committee Vice Chair Speake at 9:33 a.m.

### **Special Calendar**

#### **1. Election of New State Route 91 Advisory Committee Chair**

Committee Vice Chair Speake opened the floor for nominations of the Committee Chair and Member Spiegel nominated Member Speake.

A motion was made by Member Spiegel, seconded by Member Magee, and declared passed by those present to elect Member Speake as the Chair of the State Route 91 Advisory Committee.

#### **2. Election of New State Route 91 Advisory Committee Vice Chair**

Newly-elected Committee Chair Speake opened the floor for nominations of the Committee Vice Chair and Member Tettemer nominated Member Jung.

A motion was made by Member Tettemer, seconded by Member Wagner, and declared passed by those present to elect Member Jung as the Vice Chair of the State Route 91 Advisory Committee.



### Consent Calendar (Items 3 through 6)

#### 3. Approval of Minutes

A motion was made by Member Berkson, seconded by Member Wagner, and declared passed by those present to approve the November 30, 2023 minutes of the State Route 91 Advisory Committee meeting.

Committee Vice Chair Jung abstained from voting on this item.

#### 4. Joint 91 Express Lanes Status Reports

A motion was made by Member Berkson, seconded by Member Wagner, and declared passed by those present to receive and file the Joint 91 Express Lanes Status Reports for the months of September 2023 through April 2024.

#### 5. Orange County Transportation Authority Fiscal Year 2022-23 91 Express Lanes Fund Financial Statements

A motion was made by Member Berkson, seconded by Member Wagner, and declared passed by those present to receive and file the Orange County Transportation Authority Fiscal Year 2022-23 91 Express Lanes Annual Financial Statements.

#### 6. Fiscal Year 2022/23 Riverside County Transportation Commission 91 Express Lanes Annual Financial Statements

A motion was made by Member Berkson, seconded by Member Wagner, and declared passed by those present to receive and file the Fiscal Year 2022/23 Riverside County Transportation Commission 91 Express Lanes Fund audited financial statements.

### Regular Calendar

#### 7. Draft 2024 State Route 91 Implementation Plan

Alison Army, Principal Transportation Analyst, OCTA, provided a presentation.

Following the presentation, no action was taken on this receive and file as an information item.



### Discussion Items

#### 8. 91 Express Lanes Update

Anthony Rodriguez, Project Manager, OCTA, and Silva Mardrussian, Toll Customer Service Manager, RCTC, provided a presentation.

Following the presentation, a discussion ensued and no action was taken on this item.

#### 9. State Route 71 Project Update

Erik Galloway, Project Delivery Director, RCTC, provided a presentation.

Following the presentation, no action was taken on this item.

#### 10. Public Comments

No public comments were received.

#### 11. General Manager's Report - Orange County Transportation Authority

Kirk Avila, General Manager, OCTA, reported on the replacement of the Traffic Operations Center video wall and 40 cameras on the Orange County side. This project should be completed within the next six months.

Darrell E. Johnson, CEO, OCTA, congratulated Committee Chair Speake and Committee Vice Chair Jung and welcomed new OCTA Board Members Aikten and Tettermer. Mr. Johnson also acknowledged Aaron Hake as RCTC's new Executive Director.

#### 12. Toll Operations Director's Report - Riverside County Transportation Commission

Jennifer Crosson, Toll Operations Director, RCTC, reported on the following:

- Opening of the Interstate 15 State Route 91 Express Lanes Connector
- Pavement Rehabilitation Project on the 91 Express Lanes

Aaron Hake, Executive Director, RCTC, congratulated OCTA on the successful opening of the 405 Express Lanes and assured his commitment to the continued partnership with OCTA.



**13. Committee Members' Reports**

There were no Committee Members Reports.

**14. Adjournment**

The meeting adjourned at 10:20 a.m.

The next regularly scheduled meeting of this Committee will be held:

**9:30 a.m. on Thursday, October 31, 2024**

OCTA Headquarters  
550 South Main Street  
Orange, California

ATTEST:

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Sahara Meisenheimer  
Clerk of the Board Specialist



**October 31, 2024**

**To:** State Route 91 Advisory Committee  
**From:** Kirk Avila, General Manager, OCTA  
Jennifer Crosson, Toll Program Director, RCTC  
**Subject:** Joint 91 Express Lanes Monthly Status Reports

**Overview**

The Joint 91 Express Lanes status reports for the months of May 2024 through August 2024 have been prepared for State Route 91 Advisory Committee review. The reports highlight operational and financial activities for both the Orange County Transportation Authority and Riverside County Transportation Commission segments of the 91 Express Lanes.

**Recommendation**

Receive and file the Joint 91 Express Lanes Status Reports for the months of May 2024 through August 2024.

**Background**

The joint monthly status reports are prepared to document 91 Express Lanes activities and are provided for State Route 91 Advisory Committee review.

**Discussion**

For the months of May 2024 through August 2024, gross potential toll revenues and traffic volumes in the 91 Express Lanes for both the Orange County Transportation Authority and Riverside County Transportation Commission segments increased as compared to the same periods in the prior year.

Staff will continue to closely monitor traffic and revenue data and report back to the State Route 91 Advisory Committee regularly.



***Summary***

The Joint 91 Express Lanes status reports for the months of May 2024 through August 2024 are provided for review. The report highlights operational and financial activities.

***Attachments***

- A. 91 Express Lanes Status Report – May 2024
- B. 91 Express Lanes Status Report – June 2024
- C. 91 Express Lanes Status Report – July 2024
- D. 91 Express Lanes Status Report – August 2024



**Orange County Transportation Authority  
Riverside County Transportation Commission**



Status Report  
May 2024

As of May 31, 2024

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# OPERATIONS OVERVIEW OCTA

## TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes (91 EL) for May 2024 was 1,909,366. This represents a daily average of 61,592 vehicles. This is a 6.7 percent increase in total traffic volume from the same period last year, which totaled 1,789,360. Potential toll revenue for May was \$5,993,468, which represents an increase of 6.5 percent from the prior year’s total of \$5,625,918. Carpool percentage for May was 25.5 percent as compared to the previous year’s rate of 24.1 percent.

Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 EL and associated potential revenue for the month of May 2024.

**Current MTD as of May 31, 2024**

	<b>MAY-24 MTD Actual</b>	<b>MAY-23 MTD Actual</b>	<b>Yr-to-Yr % Variance</b>
<b>Trips</b>			
Full Toll Lanes	1,422,760	1,358,447	4.7%
3+ Lanes	486,606	430,913	12.9%
Total Gross Trips	1,909,366	1,789,360	6.7%
<b>Revenue</b>			
Full Toll Lanes	\$5,917,009	\$5,559,792	6.4%
3+ Lanes	\$76,459	\$66,126	15.6%
Total Gross Revenue	\$5,993,468	\$5,625,918	6.5%
<b>Average Revenue per Trip</b>			
Average Full Toll Lanes	\$4.16	\$4.09	1.7%
Average 3+ Lanes	\$0.16	\$0.15	6.7%
Average Gross Revenue	\$3.14	\$3.14	0.0%



The 2024 fiscal year-to-date (YTD) traffic volume increased by 7.6 percent, and potential toll revenue increased by 7.5 percent when compared with the same period the prior year. YTD average revenue per trip is \$3.16.

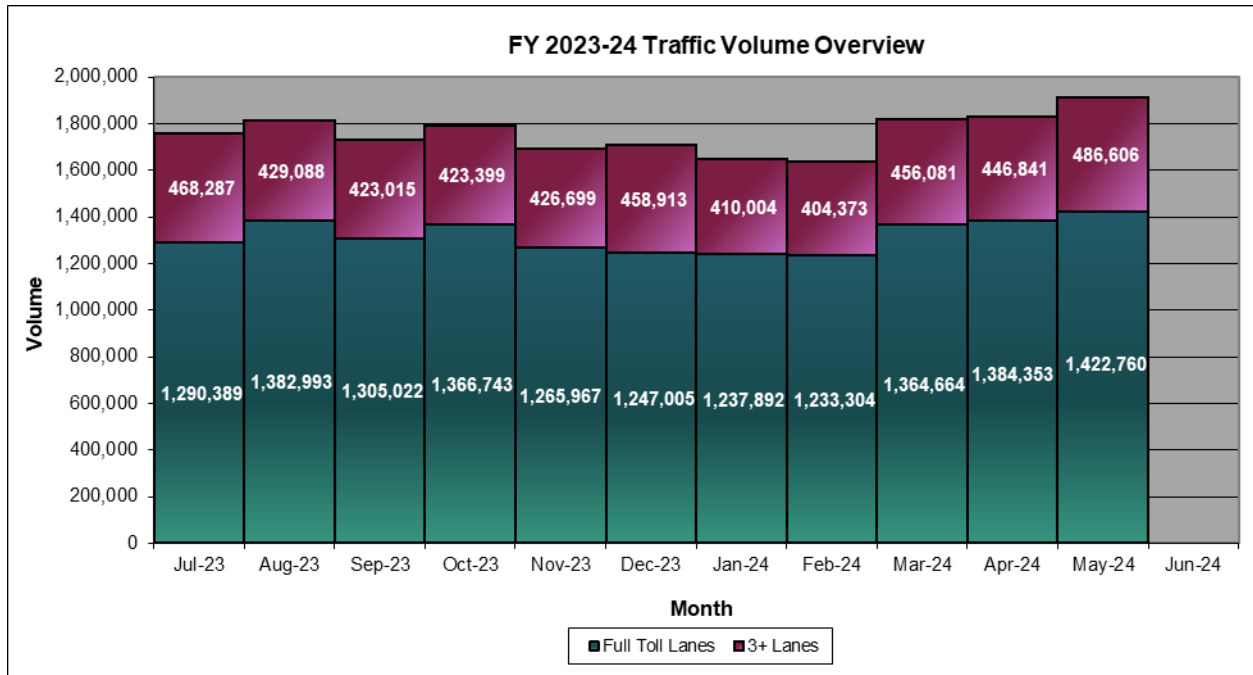
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 EL and associated potential revenue for the months of July 2023 through May 2024.

**Fiscal Year (FY) 2023-24 YTD as of May 31, 2024**

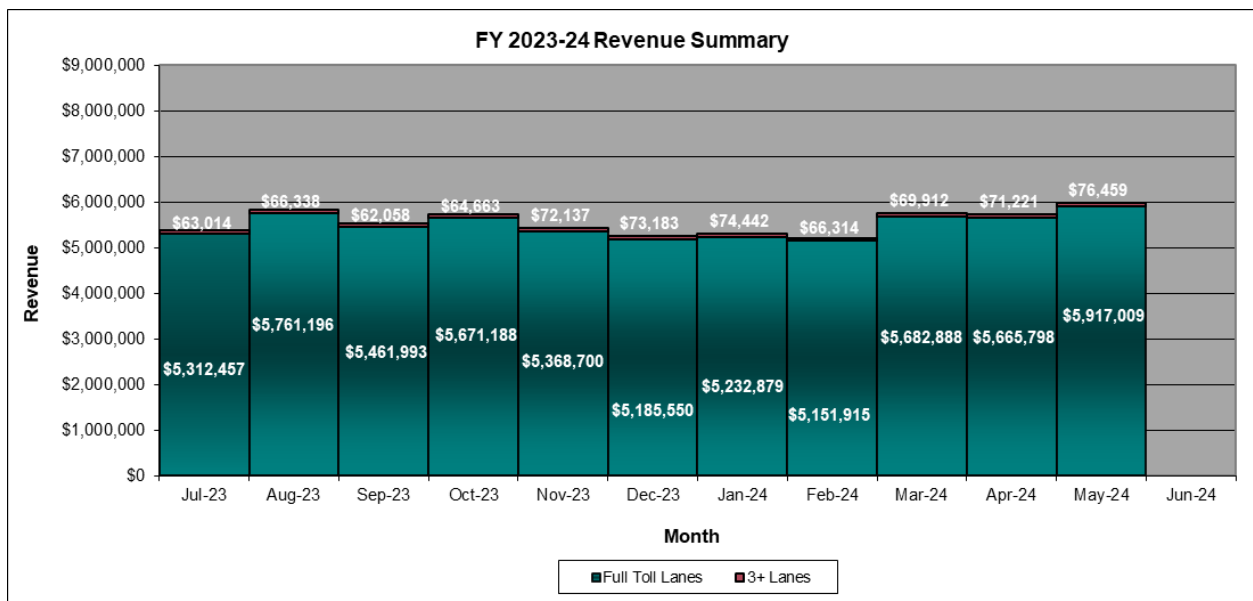
<b>Trips</b>	<b>FY 2023-24 YTD Actual (7/2023-5/2024)</b>	<b>FY 2022-23 YTD Actual (7/2022-5/2023)</b>	<b>Yr-to-Yr % Variance</b>
Full Toll Lanes	14,501,092	13,683,958	6.0%
3+ Lanes	4,833,306	4,280,770	12.9%
Total Gross Trips	19,334,398	17,964,728	7.6%
<b>Revenue</b>			
Full Toll Lanes	\$60,411,572	\$56,225,681	7.4%
3+ Lanes	\$759,741	\$672,042	13.0%
Total Gross Revenue	\$61,171,313	\$56,897,723	7.5%
<b>Average Revenue per Trip</b>			
Average Full Toll Lanes	\$4.17	\$4.11	1.5%
Average 3+ Lanes	\$0.16	\$0.16	0.0%
Average Gross Revenue	\$3.16	\$3.17	(0.3%)

## OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2023-24 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2023-24 on a monthly basis.



## OCTA PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound and westbound directions reached or exceeded 90 percent of defined capacity 29 times during the month of May 2024. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 98 percent of defined capacity. This is closely monitored since toll adjustments are made based upon capacity percentages per the OCTA Toll Policy for the 91 EL. If capacity is at 92 percent on a consistent basis (over six times during the prior 12 weeks), then an adjustment may be made to toll rates for that particular hour and day.

## OCTA EASTBOUND PEAK-HOUR VOLUMES

PM Time	Monday 04/29/24				Tuesday 04/30/24				Wednesday 05/01/24				Thursday 05/02/24				Friday 05/03/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500									\$5.60	489	2,977	88%	\$8.20	505	2,942	87%	\$8.85	507	2,789	82%
1500 - 1600									\$7.90	526	2,995	88%	\$7.90	482	2,828	83%	\$8.40	566	2,836	83%
1600 - 1700									\$6.90	543	3,037	89%	\$7.40	518	3,023	89%	\$6.45	609	2,806	83%
1700 - 1800									\$5.70	503	2,922	86%	\$7.10	512	2,693	79%	\$7.15	534	2,642	78%
1800 - 1900									\$4.25	638	3,038	89%	\$4.15	617	2,975	88%	\$7.15	787	3,019	89%
1900 - 2000									\$4.15	628	2,590	76%	\$6.10	709	2,865	84%	\$6.65	652	2,292	67%

PM Time	Monday 05/06/24				Tuesday 05/07/24				Wednesday 05/08/24				Thursday 05/09/24				Friday 05/10/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.60	482	3,059	90%	\$5.60	480	3,093	91%	\$5.60	446	2,991	88%	\$8.20	455	2,909	86%	\$8.85	519	2,792	82%
1500 - 1600	\$5.95	548	3,033	89%	\$5.90	551	3,011	89%	\$7.90	511	2,991	88%	\$7.90	525	2,961	87%	\$8.40	605	2,940	86%
1600 - 1700	\$5.25	532	2,977	88%	\$4.75	519	2,884	85%	\$6.90	518	2,937	86%	\$7.40	535	3,013	89%	\$6.45	568	2,830	83%
1700 - 1800	\$5.10	518	2,951	87%	\$5.05	502	2,889	85%	\$5.70	528	2,892	85%	\$7.10	482	2,984	88%	\$7.15	600	2,832	83%
1800 - 1900	\$5.95	581	2,575	76%	\$4.25	584	2,858	84%	\$4.25	627	2,883	85%	\$4.15	506	2,273	67%	\$7.15	641	2,489	73%
1900 - 2000	\$4.15	481	1,665	49%	\$4.15	623	2,573	76%	\$4.15	658	2,672	79%	\$6.10	723	2,905	85%	\$6.65	734	2,383	70%

PM Time	Monday 05/13/24				Tuesday 05/14/24				Wednesday 05/15/24				Thursday 05/16/24				Friday 05/17/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.60	464	2,803	82%	\$5.60	479	2,954	87%	\$5.60	486	3,025	89%	\$8.20	502	2,971	87%	\$8.85	571	3,088	91%
1500 - 1600	\$5.95	531	2,959	87%	\$5.90	544	2,939	86%	\$7.90	534	2,937	86%	\$7.90	550	3,072	90%	\$8.40	640	3,169	93%
1600 - 1700	\$5.25	537	2,950	87%	\$4.75	478	2,907	86%	\$6.90	539	3,024	89%	\$7.40	533	3,034	89%	\$6.45	614	2,870	84%
1700 - 1800	\$5.10	509	2,797	82%	\$5.05	498	2,936	86%	\$5.70	534	3,030	89%	\$7.10	574	3,020	89%	\$7.15	605	2,879	85%
1800 - 1900	\$5.95	575	2,662	78%	\$4.25	594	2,955	87%	\$4.25	673	3,023	89%	\$4.15	615	2,947	87%	\$7.15	689	2,570	76%
1900 - 2000	\$4.15	470	1,708	50%	\$4.15	586	2,453	72%	\$4.15	586	2,264	67%	\$6.10	647	2,462	72%	\$6.65	674	2,106	62%

PM Time	Monday 05/20/24				Tuesday 05/21/24				Wednesday 05/22/24				Thursday 05/23/24				Friday 05/24/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.60	490	2,926	86%	\$5.60	504	3,034	89%	\$5.60	512	2,988	88%	\$8.20	529	2,970	87%	\$8.85	521	2,367	70%
1500 - 1600	\$5.95	520	3,021	89%	\$5.90	514	2,904	85%	\$7.90	471	2,604	77%	\$7.90	593	3,049	90%	\$8.40	587	2,459	72%
1600 - 1700	\$5.25	546	2,988	88%	\$4.75	531	2,887	85%	\$6.90	545	2,988	88%	\$7.40	472	2,689	79%	\$6.45	629	2,884	85%
1700 - 1800	\$5.10	545	2,850	84%	\$5.05	546	2,921	86%	\$5.70	515	2,840	84%	\$7.10	549	2,897	85%	\$7.15	525	2,258	66%
1800 - 1900	\$5.95	631	2,607	77%	\$4.25	628	2,906	85%	\$4.25	649	2,933	86%	\$4.15	621	2,868	84%	\$7.15	619	2,234	66%
1900 - 2000	\$4.15	449	1,534	45%	\$4.15	605	2,274	67%	\$4.15	719	2,609	77%	\$6.10	797	2,650	78%	\$6.65	654	2,040	60%

PM Time	Monday 05/27/24				Tuesday 05/28/24				Wednesday 05/29/24				Thursday 05/30/24				Friday 05/31/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.40	423	1,212	36%	\$5.60	498	2,855	84%	\$5.60	424	2,952	87%	\$8.20	527	3,019	89%	\$8.85	540	2,831	83%
1500 - 1600	\$5.40	492	1,237	36%	\$5.90	520	2,829	83%	\$7.90	509	2,884	85%	\$7.90	525	2,881	85%	\$8.40	548	2,823	83%
1600 - 1700	\$3.90	556	1,291	38%	\$4.75	491	2,754	81%	\$6.90	513	2,843	84%	\$7.40	496	2,563	75%	\$6.45	620	2,817	83%
1700 - 1800	\$3.90	541	1,231	36%	\$5.05	475	2,757	81%	\$5.70	562	2,898	85%	\$7.10	583	2,873	85%	\$7.15	605	2,866	84%
1800 - 1900	\$3.90	625	1,304	38%	\$4.25	654	2,985	88%	\$4.25	599	2,796	82%	\$4.15	633	2,803	82%	\$7.15	674	2,775	82%
1900 - 2000	\$3.90	632	1,267	37%	\$4.15	573	2,256	66%	\$4.15	674	2,562	75%	\$6.10	691	2,724	80%	\$6.65	661	2,263	67%

## OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 04/29/24				Tuesday 04/30/24				Wednesday 05/01/24				Thursday 05/02/24				Friday 05/03/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500									\$3.35	620	1,720	51%	\$3.35	570	1,618	48%	\$3.35	486	1,360	40%
0500 - 0600									\$5.40	953	3,278	96%	\$5.40	972	3,229	95%	\$5.15	817	2,720	80%
0600 - 0700									\$5.60	743	3,052	90%	\$5.60	732	3,087	91%	\$5.40	685	2,702	79%
0700 - 0800									\$6.15	656	3,000	88%	\$6.15	689	2,989	88%	\$5.95	571	2,606	77%
0800 - 0900									\$5.60	392	2,803	82%	\$5.60	419	2,790	82%	\$5.40	368	2,216	65%
0900 - 1000									\$4.50	383	2,752	81%	\$4.50	369	2,638	78%	\$4.50	332	2,118	62%

AM Time	Monday 05/06/24				Tuesday 05/07/24				Wednesday 05/08/24				Thursday 05/09/24				Friday 05/10/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.35	566	1,589	47%	\$3.35	559	1,538	45%	\$3.35	544	1,475	43%	\$3.35	598	1,813	53%	\$3.35	495	1,348	40%
0500 - 0600	\$5.40	856	3,037	89%	\$5.40	968	3,165	93%	\$5.40	880	2,832	83%	\$5.40	996	3,320	98%	\$5.15	825	2,744	81%
0600 - 0700	\$5.60	781	3,138	92%	\$5.60	704	2,921	86%	\$5.60	744	3,113	92%	\$5.60	727	2,897	85%	\$5.40	688	2,798	82%
0700 - 0800	\$6.15	641	2,866	84%	\$6.15	695	3,042	89%	\$6.15	692	2,887	85%	\$6.15	711	3,104	91%	\$5.95	469	1,757	52%
0800 - 0900	\$5.60	404	2,803	82%	\$5.60	405	3,003	88%	\$5.60	458	2,905	85%	\$5.60	405	2,693	79%	\$5.40	469	2,710	80%
0900 - 1000	\$4.50	368	2,608	77%	\$4.50	448	3,065	90%	\$4.50	449	3,133	92%	\$4.50	367	2,676	79%	\$4.50	408	2,267	67%

AM Time	Monday 05/13/24				Tuesday 05/14/24				Wednesday 05/15/24				Thursday 05/16/24				Friday 05/17/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.35	563	1,540	45%	\$3.35	554	1,539	45%	\$3.35	588	1,635	48%	\$3.35	536	1,494	44%	\$3.35	454	1,289	38%
0500 - 0600	\$5.40	926	3,041	89%	\$5.40	985	3,154	93%	\$5.40	886	2,921	86%	\$5.40	929	3,012	89%	\$5.15	856	2,748	81%
0600 - 0700	\$5.60	695	2,902	85%	\$5.60	709	3,047	90%	\$5.60	501	2,016	59%	\$5.60	761	3,069	90%	\$5.40	719	2,829	83%
0700 - 0800	\$6.15	664	2,889	85%	\$6.15	635	3,000	88%	\$6.15	789	3,089	91%	\$6.15	711	3,027	89%	\$5.95	533	2,451	72%
0800 - 0900	\$5.60	411	2,717	80%	\$5.60	383	2,820	83%	\$5.60	499	3,060	90%	\$5.60	437	2,799	82%	\$5.40	355	2,099	62%
0900 - 1000	\$4.50	351	2,412	71%	\$4.50	403	2,657	78%	\$4.50	473	2,929	86%	\$4.50	373	2,582	76%	\$4.50	366	2,076	61%

AM Time	Monday 05/20/24				Tuesday 05/21/24				Wednesday 05/22/24				Thursday 05/23/24				Friday 05/24/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.35	505	1,483	44%	\$3.35	554	1,534	45%	\$3.35	548	1,513	45%	\$3.35	541	1,535	45%	\$3.35	404	1,203	35%
0500 - 0600	\$5.40	875	2,907	86%	\$5.40	1,016	3,208	94%	\$5.40	976	3,133	92%	\$5.40	825	2,584	76%	\$5.15	757	2,540	75%
0600 - 0700	\$5.60	694	2,942	87%	\$5.60	791	3,189	94%	\$5.60	728	3,013	89%	\$5.60	734	2,830	83%	\$5.40	600	2,494	73%
0700 - 0800	\$6.15	678	2,816	83%	\$6.15	670	2,957	87%	\$6.15	676	3,059	90%	\$6.15	718	3,016	89%	\$5.95	490	2,023	60%
0800 - 0900	\$5.60	425	2,706	80%	\$5.60	420	2,780	82%	\$5.60	516	2,908	86%	\$5.60	449	2,693	79%	\$5.40	316	1,826	54%
0900 - 1000	\$4.50	415	2,404	71%	\$4.50	427	2,744	81%	\$4.50	427	2,529	74%	\$4.50	345	2,450	72%	\$4.50	277	915	27%

AM Time	Monday 05/27/24				Tuesday 05/28/24				Wednesday 05/29/24				Thursday 05/30/24				Friday 05/31/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$1.85	62	121	4%	\$3.35	516	1,555	46%	\$3.35	558	1,543	45%	\$3.35	541	1,540	45%	\$3.35	469	1,268	37%
0500 - 0600	\$1.85	101	270	8%	\$5.40	904	3,053	90%	\$5.40	942	3,081	91%	\$5.40	928	3,097	91%	\$5.15	824	2,726	80%
0600 - 0700	\$1.85	118	394	12%	\$5.60	643	2,882	85%	\$5.60	712	2,948	87%	\$5.60	696	3,039	89%	\$5.40	630	2,610	77%
0700 - 0800	\$1.85	201	534	16%	\$6.15	657	2,907	86%	\$6.15	694	2,948	87%	\$6.15	673	2,853	84%	\$5.95	523	2,353	69%
0800 - 0900	\$2.80	329	859	25%	\$5.60	433	2,771	82%	\$5.60	438	2,635	78%	\$5.60	437	2,439	72%	\$5.40	373	2,038	60%
0900 - 1000	\$2.80	566	1,418	42%	\$4.50	430	2,768	81%	\$4.50	343	2,501	74%	\$4.50	411	2,682	79%	\$4.50	336	2,056	60%



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## OCTA OPERATIONAL HIGHLIGHTS

### **On-Road Operations**

OCTA Freeway Service Patrol responded to 96 calls during the month of May. Of those calls, five were to remove debris, 33 were to assist disabled vehicles, 13 were to tow vehicles, and 45 were to aid motorists in the 91 EL.

# FINANCIAL HIGHLIGHTS OCTA

## 91 Express Lanes Operating Statement

Description	YTD as of : 5/31/2024		YTD Variance	
	Actual <sup>(1)</sup>	Budget <sup>(1)</sup>	Dollar \$	Percent (%)
<b>Operating revenues:</b>				
Toll Revenue	\$ 54,462,812	\$ 45,081,619	\$ 9,381,193	20.8
Fee Revenue	\$ 10,211,775	\$ 4,128,179	\$ 6,083,596	147.4
<b>Total operating revenues</b>	<b>\$ 64,674,588</b>	<b>\$ 49,209,798</b>	<b>\$ 15,464,790</b>	<b>31.4</b>
<b>Operating expenses:</b>				
Contracted Services	\$ 5,208,137	\$ 7,203,782	\$ 1,995,645	27.7
Administrative Fee	\$ 3,468,982	\$ 4,220,436	\$ 751,454	17.8
Other Professional Services	\$ 963,868	\$ 3,109,395	\$ 2,145,527	69.0
Credit Card Processing Fees	\$ 1,138,935	\$ 1,221,843	\$ 82,908	6.8
Toll Road Account Servicing	\$ 397,122	\$ 916,663	\$ 519,541	56.7
Other Insurance Expense	\$ 548,002	\$ 150,000	\$ (398,002)	(265.3)
Toll Road Maintenance Supply Repairs	\$ 431,568	\$ 939,110	\$ 507,542	54.0
Patrol Services	\$ 893,478	\$ 835,317	\$ (58,161)	(7.0)
Building Equipment Repairs and Maint	\$ 629,276	\$ 906,594	\$ 277,318	30.6
6C Transponders	\$ -	\$ 16,500	\$ 16,500	100.0
Other Services	\$ 20,500	\$ 91,663	\$ 71,163	77.6
Utilities	\$ 91,279	\$ 116,076	\$ 24,797	21.4
Office Expense	\$ 112,252	\$ 80,612	\$ (31,640)	(39.3)
Bad Debt Expense	\$ 102,136	\$ -	\$ (102,136)	N/A
Miscellaneous <sup>(2)</sup>	\$ 54,508	\$ 143,346	\$ 88,838	62.0
Leases	\$ 475,508	\$ 490,413	\$ 14,905	3.0
<b>Total operating expenses</b>	<b>\$ 14,535,552</b>	<b>\$ 20,441,750</b>	<b>\$ 5,906,198</b>	<b>28.9</b>
Depreciation and Amortization <sup>(3)</sup>	\$ 4,276,218	\$ -	\$ (4,276,218)	N/A
<b>Operating income (loss)</b>	<b>\$ 45,862,818</b>	<b>\$ 28,768,048</b>	<b>\$ 17,094,770</b>	<b>59.4</b>
<b>Nonoperating revenues (expenses):</b>				
Reimbursement from Other Agencies	\$ 276,807	\$ 330,000	\$ (53,193)	(16.1)
Interest Income	\$ 6,415,350	\$ 6,281,154	\$ 134,196	2.1
Interest Expense	\$ (1,660,840)	\$ (3,031,816)	\$ 1,370,976	45.2
Other	\$ (7,413)	\$ -	\$ (7,413)	N/A
<b>Total nonoperating revenues (expenses)</b>	<b>\$ 5,023,904</b>	<b>\$ 3,579,338</b>	<b>\$ 1,444,566</b>	<b>(40.4)</b>
Transfers In	\$ -	\$ -	\$ -	N/A
Transfers Out <sup>(4)</sup>	\$ (5,111,072)	\$ (2,372,377)	\$ (2,738,695)	(115.4)
<b>Net income (loss)</b>	<b>\$ 45,775,650</b>	<b>\$ 29,975,009</b>	<b>\$ 15,800,641</b>	<b>52.7</b>

<sup>1</sup>Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

<sup>2</sup>Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials, Subscriptions.

<sup>3</sup>Depreciation and amortization are not budgeted items.

<sup>4</sup>Transfers Out: For M2 Project I and Project J expense reimbursements.

## Capital Asset Activity

During the eleven months ending May 31, 2024, capital asset activities included payments of \$655,918 attributed to the Electronic Toll and Traffic Management system project and \$475,742 attributed to the back-office system implementation project.

# OPERATIONS OVERVIEW RCTC

## TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 EL for May 2024 was 1,785,184. This represents a daily average of 57,587 vehicles. This is a 17.4 percent increase in gross trips from the same period last year, which totaled 1,521,205. Potential toll revenue for May was \$8,777,385, which represents an increase of 38.3 percent from the prior year's total of \$6,344,459. Carpool percentage for May was 24 percent as compared to the previous year's rate of 23.4 percent.

MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 EL and associated potential revenue for the month of May 2024.

### Current MTD as of May 31, 2024

Trips	MAY-24 MTD Actual	Stantec MTD Projected	# Variance	% Variance	MAY-23 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,356,635	992,000	364,635	36.8%	1,164,945	16.5%
3+ Lanes	428,549	374,857	53,692	14.3%	356,260	20.3%
Total Gross Trips	1,785,184	1,366,857	418,327	30.6%	1,521,205	17.4%
<b>Revenue</b>						
Full Toll Lanes	\$8,702,053	\$4,729,429	\$3,972,624	84.0%	\$6,289,685	38.4%
3+ Lanes	\$75,332	\$0	\$75,332		\$54,774	37.5%
Total Gross Revenue	\$8,777,385	\$4,729,429	\$4,047,956	85.6%	\$6,344,459	38.3%
<b>Average Revenue per Trip</b>						
Average Full Toll Lanes	\$6.41	\$4.77	\$1.64	34.5%	\$5.40	18.8%
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.15	20.0%
Average Gross Revenue	\$4.92	\$3.46	\$1.46	42.2%	\$4.17	18.0%

The 2024 fiscal YTD traffic volume increased by 13.6 percent, and potential toll revenue increased by 33.2 percent when compared with the same period the prior year. YTD average revenue per trip is \$4.76.

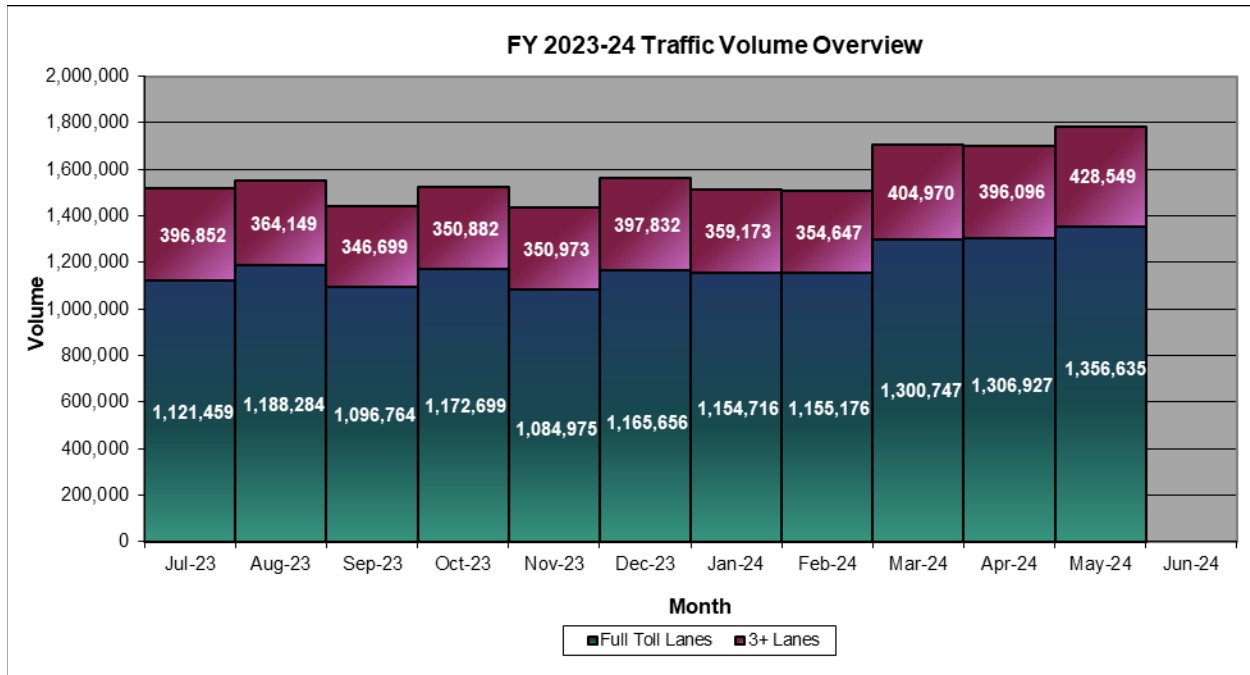
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 EL and associated potential revenue for the months of July 2023 through May 2024.

**FY 2023-24 YTD as of May 31, 2024**

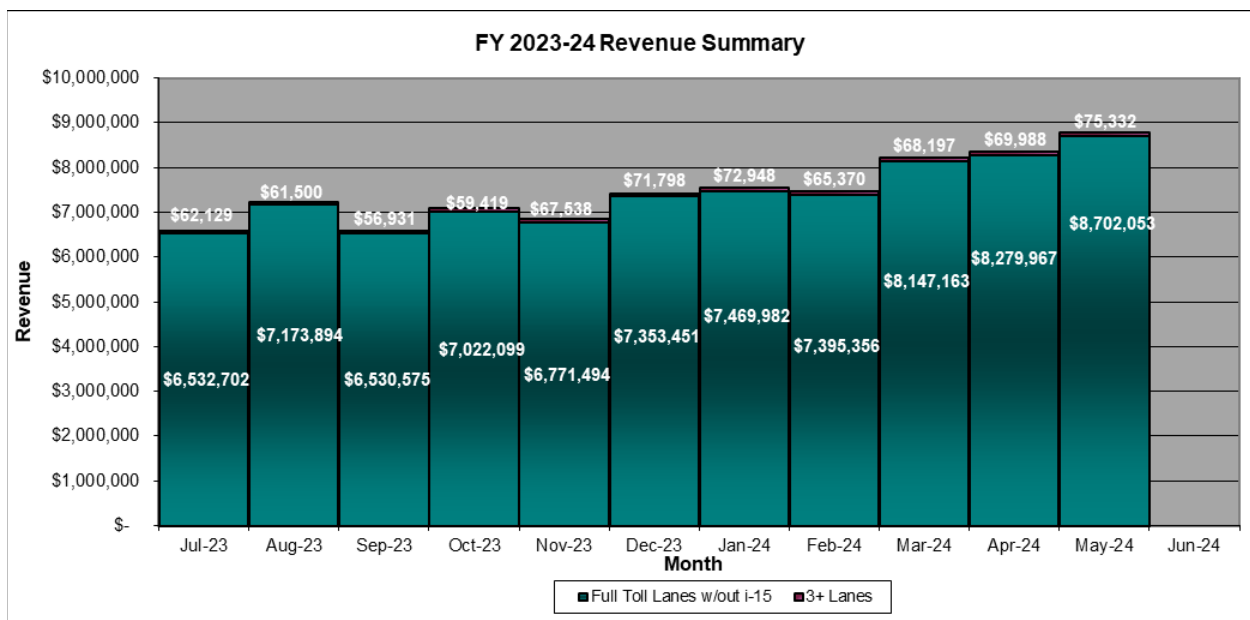
<b>Trips</b>	<b>FY 2023-24 YTD Actual (7/2023-5/2024)</b>	<b>Stantec YTD Projected</b>	<b># Variance</b>	<b>% Variance</b>	<b>FY 2022-23 YTD Actual (7/2022-5/2023)</b>	<b>Yr-to-Yr % Variance</b>
Full Toll Lanes	13,104,038	10,266,857	2,837,181	27.6%	11,697,844	12.0%
3+ Lanes	4,150,822	3,846,429	304,393	7.9%	3,491,725	18.9%
<b>Total Gross Trips</b>	<b>17,254,860</b>	<b>14,113,286</b>	<b>3,141,574</b>	<b>22.3%</b>	<b>15,189,569</b>	<b>13.6%</b>
<b>Revenue</b>						
Full Toll Lanes	\$81,378,736	\$49,373,000	\$32,005,736	64.8%	\$61,109,653	33.2%
3+ Lanes	\$731,150	\$0	\$731,150		\$524,575	39.4%
<b>Total Gross Revenue</b>	<b>\$82,109,886</b>	<b>\$49,373,000</b>	<b>\$32,736,886</b>	<b>66.3%</b>	<b>\$61,634,228</b>	<b>33.2%</b>
<b>Average Revenue per Trip</b>						
Average Full Toll Lanes	\$6.21	\$4.81	\$1.40	29.1%	\$5.22	19.0%
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.15	20.0%
<b>Average Gross Revenue</b>	<b>\$4.76</b>	<b>\$3.50</b>	<b>\$1.26</b>	<b>36.0%</b>	<b>\$4.06</b>	<b>17.2%</b>

## RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2023-24 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2023-24 on a monthly basis.



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## **RCTC PEAK-HOUR VOLUMES**

On November 20, 2023, the RCTC 91 EL transitioned to dynamic pricing, which adjusts toll rates based on traffic volumes to maintain free-flowing trips in accordance with RCTC's 91 Express Lanes Toll Policy and Toll Schedule. The dynamic pricing is being closely monitored.

## **RCTC OPERATIONAL HIGHLIGHTS**

### **On-Road Operations**

RCTC Freeway Service Patrol responded to 109 calls during the month of May. Of those calls, 87 were to assist disabled vehicles, 7 calls to remove debris, and 15 were in response to accidents that affected the 91 EL.

# FINANCIAL HIGHLIGHTS RCTC

## RCTC 91 Express Lanes Operating Statement

Description	YTD as of :		YTD Variance	
	Actual <sup>1</sup>	5/31/2024 Budget	Dollar \$	Percent (%)
<b>Operating revenues:</b>				
Toll Revenue	\$ 75,439,841.74	\$ 54,273,541.67	\$ 21,166,300.07	39.0
Fee Revenue	8,224,749.40	5,383,583.33	2,841,166.07	52.8
<b>Total operating revenues</b>	<b>83,664,591.14</b>	<b>59,657,125.00</b>	<b>24,007,466.14</b>	<b>40.2</b>
<b>Operating expenses:</b>				
Salaries and Benefits	880,620.69	825,916.67	(54,704.02)	(6.6)
Legal Services	15,154.84	187,916.67	172,761.83	91.9
Advisory Services	52,525.06	67,833.33	15,308.27	22.6
Audit and Accounting Fees	34,454.00	34,833.33	379.33	1.1
Service Fees	13,611.92	17,416.67	3,804.75	21.8
Other Professional Services	483,232.11	1,085,791.67	602,559.56	55.5
Lease Expense	277,881.30	322,300.00	44,418.70	13.8
Operations	3,722,491.59	4,825,241.67	1,102,750.08	22.9
Utilities	71,281.34	154,550.00	83,268.66	53.9
Supplies and Materials	2,614.13	5,500.00	2,885.87	52.5
Membership and Subscription Fees	33,909.46	23,833.33	(10,076.13)	(42.3)
Office Equipment & Furniture (Non-Capital)	-	36,666.67	36,666.67	100.0
Maintenance/Repairs	309,246.08	444,125.00	134,878.92	30.4
Training Seminars and Conferences	1,773.49	7,333.33	5,559.84	75.8
Transportation Expenses	1,427.05	2,658.33	1,231.28	46.3
Lodging	1,751.85	2,750.00	998.15	36.3
Meals	510.28	2,750.00	2,239.72	81.4
Other Staff Expenses	209.46	458.33	248.87	54.3
Advertising	-	183,333.33	183,333.33	100.0
Program Management	64,510.95	79,841.67	15,330.72	19.2
Program Operations	6,125,386.28	9,571,650.00	3,446,263.72	36.0
Litigation Settlement	1,495.09	4,583.33	3,088.24	67.4
Furniture & Equipment	10,962.00	66,458.33	55,496.33	83.5
Improvements	-	-	-	N/A
Bad Debt Expense	102,103.26	64,166.67	(37,936.59)	(59.1)
<b>Total operating expenses</b>	<b>12,207,152.23</b>	<b>18,017,908.33</b>	<b>5,810,756.10</b>	<b>32.2</b>
<b>Operating income (loss)</b>	<b>71,457,438.91</b>	<b>41,639,216.67</b>	<b>29,818,222.24</b>	<b>71.6</b>
<b>Nonoperating revenues (expenses):</b>				
Interest Revenue	5,825,356.09	1,173,791.67	4,651,564.42	(396.3)
Other Miscellaneous Revenue	551,404.99	-	551,404.99	N/A
Loss on Refunding	-	-	-	N/A
Principal Expense	-	-	-	N/A
Interest Expense	(18,694,039.09)	(20,350,916.67)	1,656,877.58	(8.1)
<b>Total nonoperating revenues (expenses)</b>	<b>(12,317,278.01)</b>	<b>(19,177,125.00)</b>	<b>6,859,846.99</b>	<b>35.8</b>
Transfers In	-	-	-	N/A
Transfers Out	(634,600.00)	(938,300.00)	303,700.00	(32.4)
<b>Net income (loss)</b>	<b>\$ 58,505,560.90</b>	<b>\$ 21,523,791.67</b>	<b>\$ 36,981,769.23</b>	<b>171.8</b>

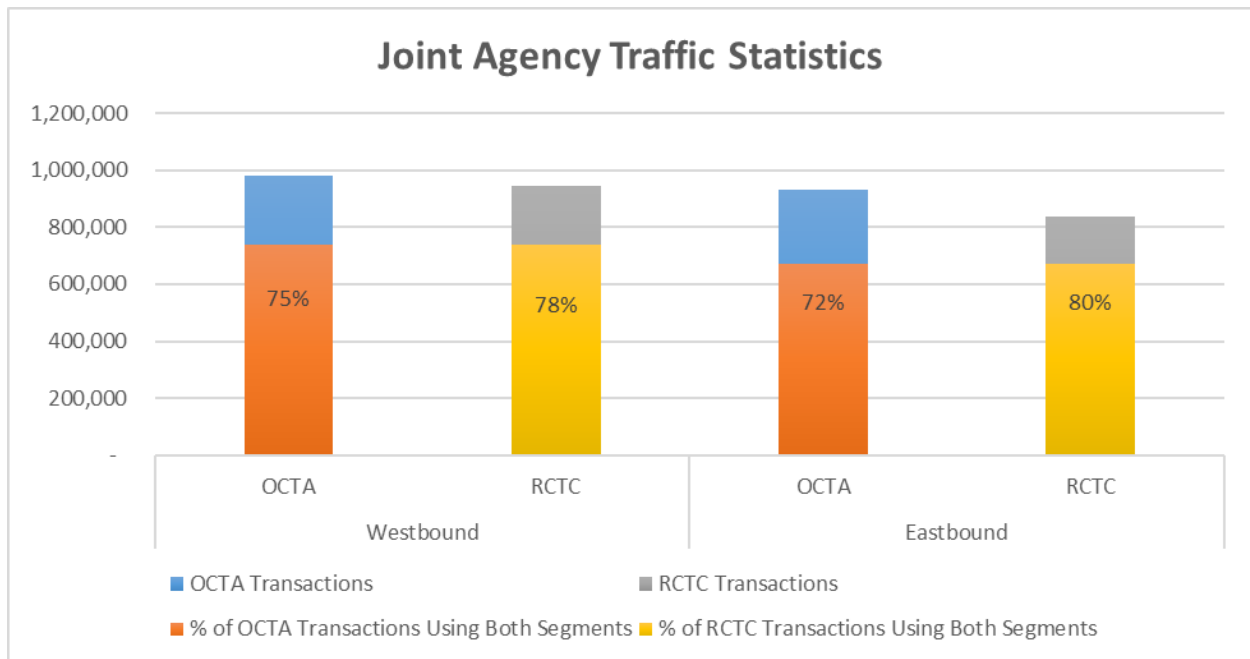
## JOINT AGENCY TRIP AND REVENUE STATISTICS

### MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING **May 31, 2024**

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
<b>Westbound</b>				
OCTA	979,990	737,752	75%	\$2,786,766.75
RCTC	946,568	737,752	78%	\$5,495,294.50
<b>Eastbound</b>				
OCTA	929,376	671,595	72%	\$3,206,701.37
RCTC	838,616	671,595	80%	\$3,551,061.39

## JOINT AGENCY TRAFFIC STATISTICS





## JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	REPORTING PERIOD	PERFORMANCE STANDARD	MAY 2024 PERFORMANCE
<b>Customer Service</b>			
Service Level /Speed of Answer	Monthly	80% answered within 60 seconds	75% answered within 60 seconds
Abandon Percentage	Monthly	4% <	4%
Customer Satisfaction Score	Monthly	4.5 =>	4.85
First Contact Resolution	Monthly	85% of calls resolved on the first contact	93%
<b>Timeliness of Case Resolution</b>			
	Monthly	90% of cases resolved in one (1) business day	97%
	Monthly	98% of cases resolved within five (5) business days	99%
<b>Mail Performance</b>			
Processing Returned Mail	Monthly	Per business day in which 90% of returned mail is processed within three (3) business days	100%
	Monthly	Per business day in which 100% of returned mail is processed within five (5) business days	100%
Research and resolve unidentified Payments	Monthly	100% of all unidentified payments are completely and accurately resolved within five (5) business days	100%
Payment Processing	Monthly	Per business day in which 100% of payments are processed within two (2) business days	100%
<b>Accounting</b>			
Customer Refunds Processed	Monthly	Per business day in which 100% of all refunds are completely and accurately issued within five (5) business days	100%

Key Performance Indicators for service level/speed of answer were not met due to the call center receiving a higher call volume than usual. ViaPlus is continuously recruiting new staff to meet the call center demands. ViaPlus has revised the call center projections to address the additional calls.

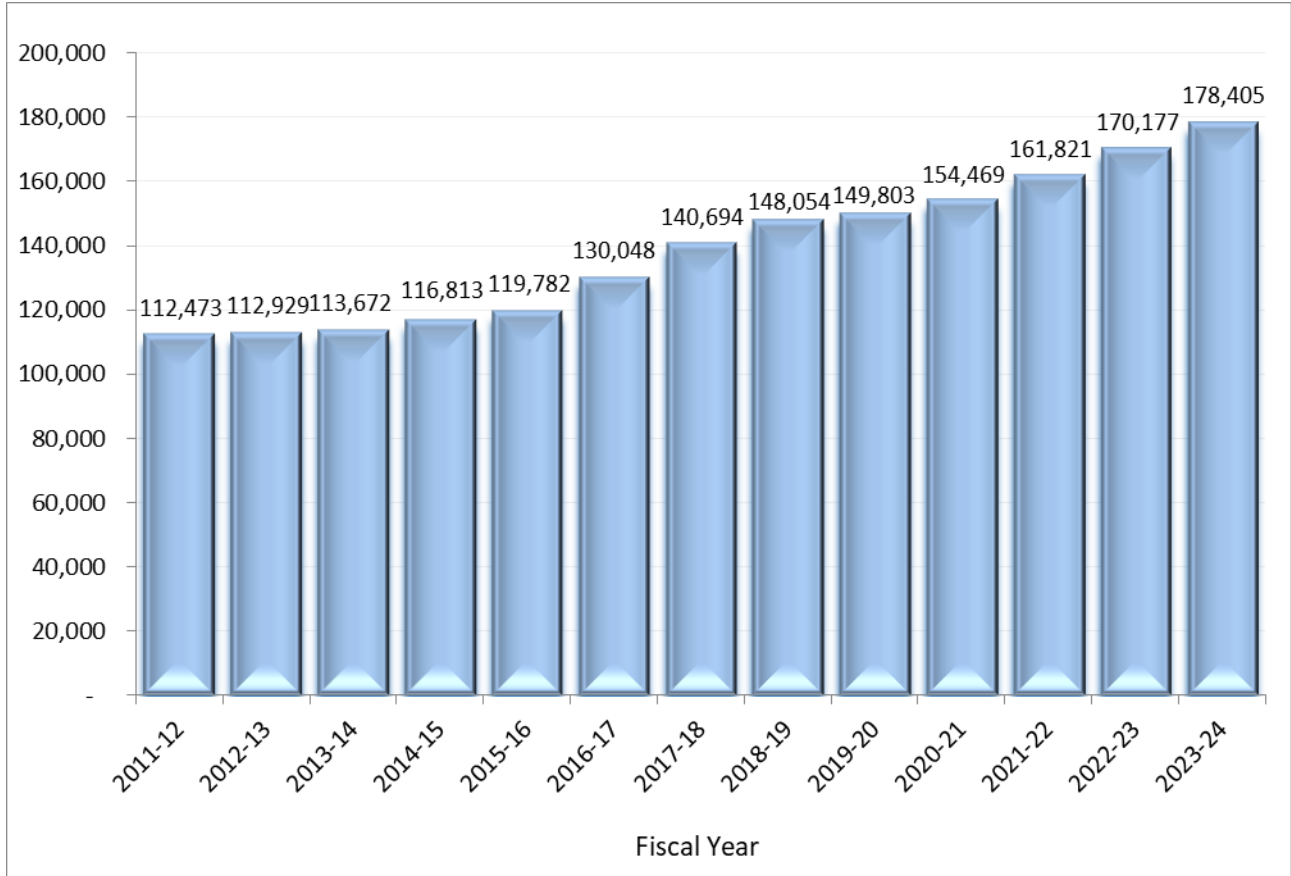
## JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	May-24		April-24		FY 2023-24	
	Tags	% of Total	Tags	% of Total	Average To-Date	
<b>Issued</b>						
To New Accounts	1,897	20.8%	2,207	23.8%	1,942	22.7%
Additional Tags to Existing Accounts	7,024	77.2%	6,835	73.8%	6,413	75.1%
Replacement Transponders	178	2.0%	224	2.4%	186	2.2%
Total Issued	<b>9,099</b>	100.0%	<b>9,266</b>	100.0%	<b>8,541</b>	100.0%

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At the end of May 2024, the 91 EL had 178,405 active customer accounts and 713,760 transponders classified as assigned.

**Number of Accounts by FY**  
**As of May 31, 2024**





**Orange County Transportation Authority  
Riverside County Transportation Commission**



Status Report  
June 2024

As of June 30, 2024

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# OPERATIONS OVERVIEW OCTA

## TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes (91 EL) for June 2024 was 1,832,858. This represents a daily average of 61,095 vehicles. This is a 3.4 percent increase in total traffic volume from the same period last year, which totaled 1,771,896. Potential toll revenue for June was \$5,501,657, which represents an increase of 0.6 percent from the prior year’s total of \$5,469,630. Carpool percentage for June was 26.9 percent as compared to the previous year’s rate of 24.7 percent.

Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 EL and associated potential revenue for the month of June 2024.

**Current MTD as of June 30, 2024**

	JUN-24 MTD Actual	JUN-23 MTD Actual	Yr-to-Yr % Variance
<b>Trips</b>			
Full Toll Lanes	1,340,475	1,333,356	0.5%
3+ Lanes	492,383	438,540	12.3%
Total Gross Trips	1,832,858	1,771,896	3.4%
<b>Revenue</b>			
Full Toll Lanes	\$5,434,107	\$5,404,131	0.6%
3+ Lanes	\$67,550	\$65,499	3.1%
Total Gross Revenue	\$5,501,657	\$5,469,630	0.6%
<b>Average Revenue per Trip</b>			
Average Full Toll Lanes	\$4.05	\$4.05	0.0%
Average 3+ Lanes	\$0.14	\$0.15	(6.7%)
Average Gross Revenue	\$3.00	\$3.09	(2.9%)

The 2024 fiscal year-to-date (YTD) traffic volume increased by 7.2 percent, and potential toll revenue increased by 6.9 percent when compared with the same period the prior year. YTD average revenue per trip is \$3.15.

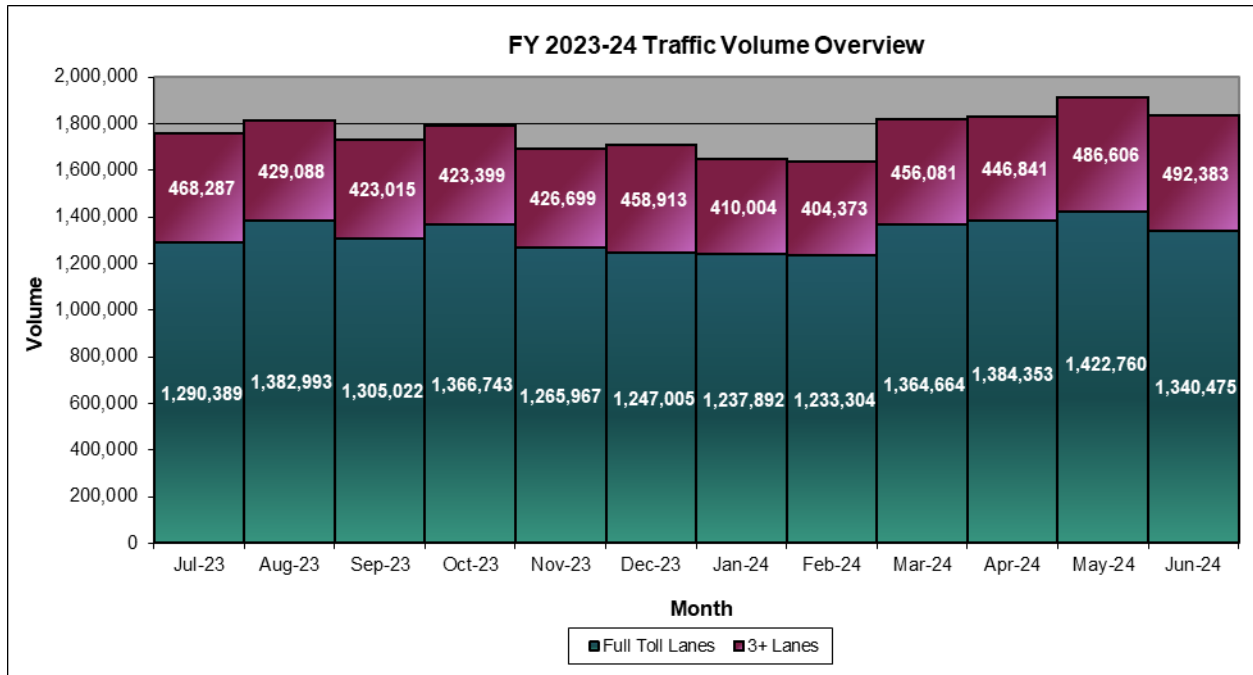
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 EL and associated potential revenue for the months of July 2023 through June 2024.

**Fiscal Year (FY) 2023-24 YTD as of June 30, 2024**

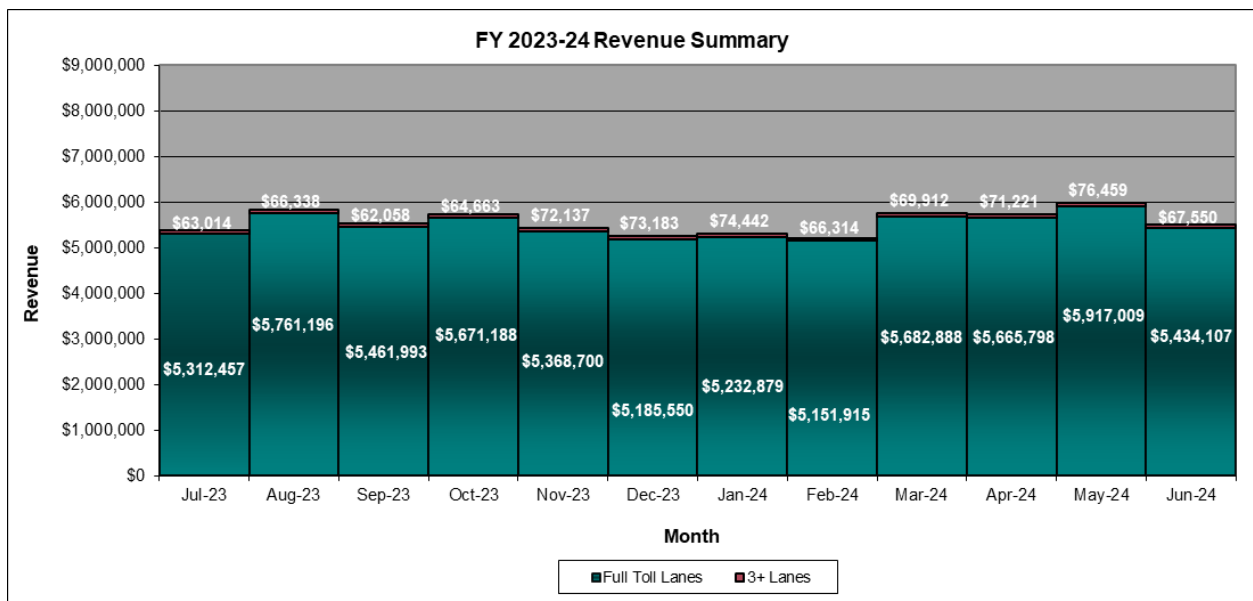
	<b>FY 2023-24 YTD Actual (7/2023-6/2024)</b>	<b>FY 2022-23 YTD Actual (7/2022-6/2023)</b>	<b>Yr-to-Yr % Variance</b>
<b>Trips</b>			
Full Toll Lanes	15,841,568	15,017,314	5.5%
3+ Lanes	5,325,689	4,719,310	12.8%
Total Gross Trips	21,167,257	19,736,624	7.2%
<b>Revenue</b>			
Full Toll Lanes	\$65,845,680	\$61,629,811	6.8%
3+ Lanes	\$827,291	\$737,541	12.2%
Total Gross Revenue	\$66,672,971	\$62,367,352	6.9%
<b>Average Revenue per Trip</b>			
Average Full Toll Lanes	\$4.16	\$4.10	1.5%
Average 3+ Lanes	\$0.16	\$0.16	0.0%
Average Gross Revenue	\$3.15	\$3.16	(0.3%)

## OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2023-24 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2023-24 on a monthly basis.



## OCTA PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound and westbound directions reached or exceeded 90 percent of defined capacity 16 times during the month of June 2024. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 97 percent of defined capacity. This is closely monitored since toll adjustments are made based upon capacity percentages per the OCTA Toll Policy for the 91 EL. If capacity is at 92 percent on a consistent basis (over six times during the prior 12 weeks), then an adjustment may be made to toll rates for that particular hour and day.

## OCTA EASTBOUND PEAK-HOUR VOLUMES

PM Time	Monday 06/03/24				Tuesday 06/04/24				Wednesday 06/05/24				Thursday 06/06/24				Friday 06/07/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.60	468	2,850	84%	\$5.60	501	2,931	86%	\$5.60	488	2,809	83%	\$8.20	535	2,936	86%	\$8.85	559	2,704	80%
1500 - 1600	\$5.95	535	2,858	84%	\$5.90	523	2,843	84%	\$7.90	528	2,924	86%	\$7.90	533	2,832	83%	\$8.40	592	2,707	80%
1600 - 1700	\$5.25	506	2,847	84%	\$4.75	494	2,746	81%	\$6.90	522	2,834	83%	\$7.40	520	2,830	83%	\$6.45	617	2,877	85%
1700 - 1800	\$5.10	565	3,031	89%	\$5.05	525	2,915	86%	\$5.70	543	2,853	84%	\$7.10	558	2,841	84%	\$7.15	667	2,834	83%
1800 - 1900	\$5.95	637	2,764	81%	\$4.25	652	2,994	88%	\$4.25	680	3,010	89%	\$4.15	553	2,525	74%	\$7.15	695	2,700	79%
1900 - 2000	\$4.15	495	1,727	51%	\$4.15	576	2,201	65%	\$4.15	613	2,533	75%	\$6.10	401	1,440	42%	\$6.65	695	2,241	66%

PM Time	Monday 06/10/24				Tuesday 06/11/24				Wednesday 06/12/24				Thursday 06/13/24				Friday 06/14/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.60	536	2,832	83%	\$5.60	496	2,950	87%	\$5.60	491	2,803	82%	\$8.20	516	2,929	86%	\$8.85	544	2,831	83%
1500 - 1600	\$5.95	518	2,818	83%	\$5.90	533	2,849	84%	\$7.90	539	2,912	86%	\$7.90	531	2,719	80%	\$8.40	571	2,856	84%
1600 - 1700	\$5.25	476	2,465	73%	\$4.75	521	2,746	81%	\$6.90	510	2,848	84%	\$7.40	589	2,910	86%	\$6.45	571	2,834	83%
1700 - 1800	\$5.10	544	2,915	86%	\$5.05	499	2,744	81%	\$5.70	528	2,848	84%	\$7.10	555	2,917	86%	\$7.15	637	2,822	83%
1800 - 1900	\$5.95	649	2,811	83%	\$4.25	662	2,883	85%	\$4.25	597	2,742	81%	\$4.15	649	2,888	85%	\$7.15	661	2,599	76%
1900 - 2000	\$4.15	482	1,747	51%	\$4.15	694	2,743	81%	\$4.15	719	2,777	82%	\$6.10	687	2,704	80%	\$6.65	632	2,159	64%

PM Time	Monday 06/17/24				Tuesday 06/18/24				Wednesday 06/19/24				Thursday 06/20/24				Friday 06/21/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.60	510	2,793	82%	\$5.60	518	2,924	86%	\$5.60	570	2,990	88%	\$8.20	561	2,885	85%	\$8.85	569	2,913	86%
1500 - 1600	\$5.95	539	2,858	84%	\$5.90	516	2,904	85%	\$7.90	568	2,862	84%	\$7.90	539	2,813	83%	\$8.40	599	2,950	87%
1600 - 1700	<b>\$5.25</b>	<b>576</b>	<b>3,084</b>	<b>91%</b>	\$4.75	543	2,913	86%	\$6.90	557	2,906	85%	\$7.40	558	2,863	84%	\$6.45	560	2,826	83%
1700 - 1800	\$5.10	546	2,865	84%	\$5.05	569	2,952	87%	\$5.70	589	2,946	87%	\$7.10	548	2,826	83%	\$7.15	610	2,750	81%
1800 - 1900	\$5.95	645	2,704	80%	\$4.25	652	2,962	87%	\$4.25	709	2,655	78%	\$4.15	645	2,793	82%	\$7.15	664	2,555	75%
1900 - 2000	\$4.15	497	1,740	51%	\$4.15	667	2,557	75%	\$4.15	609	2,002	59%	\$6.10	774	2,784	82%	\$6.65	676	2,174	64%

PM Time	Monday 06/24/24				Tuesday 06/25/24				Wednesday 06/26/24				Thursday 06/27/24				Friday 06/28/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.60	514	2,880	85%	\$5.60	521	2,871	84%	\$5.60	528	2,918	86%	\$8.20	542	2,835	83%	\$8.85	556	2,766	81%
1500 - 1600	\$5.95	510	2,841	84%	\$5.90	515	2,830	83%	\$7.90	514	2,917	86%	\$7.90	536	2,844	84%	\$8.40	595	2,868	84%
1600 - 1700	\$5.25	516	2,852	84%	\$4.75	539	2,867	84%	\$6.90	592	2,860	84%	\$7.40	533	2,821	83%	\$6.45	600	2,824	83%
1700 - 1800	\$5.10	546	2,839	84%	\$5.05	498	2,726	80%	\$5.70	488	2,158	63%	\$7.10	565	2,872	84%	\$7.15	611	2,781	82%
1800 - 1900	\$5.95	633	2,741	81%	\$4.25	644	2,971	87%	\$4.25	605	2,492	73%	\$4.15	637	2,791	82%	\$7.15	698	2,668	78%
1900 - 2000	\$4.15	508	1,784	52%	\$4.15	710	2,674	79%	\$4.15	654	2,660	78%	\$6.10	736	2,817	83%	\$6.65	677	2,171	64%



## OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 06/03/24				Tuesday 06/04/24				Wednesday 06/05/24				Thursday 06/06/24				Friday 06/07/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.35	538	1,617	48%	\$3.35	593	1,704	50%	\$3.35	575	1,625	48%	\$3.35	566	1,500	44%	\$3.35	465	1,301	38%
0500 - 0600	<b>\$5.40</b>	<b>941</b>	<b>3,281</b>	<b>97%</b>	<b>\$5.40</b>	<b>975</b>	<b>3,272</b>	<b>96%</b>	<b>\$5.40</b>	<b>958</b>	<b>3,173</b>	<b>93%</b>	<b>\$5.40</b>	<b>899</b>	<b>3,096</b>	<b>91%</b>	\$5.15	814	2,660	78%
0600 - 0700	\$5.60	682	2,926	86%	\$5.60	676	2,963	87%	<b>\$5.60</b>	<b>712</b>	<b>3,097</b>	<b>91%</b>	\$5.60	659	2,888	85%	\$5.40	597	2,583	76%
0700 - 0800	\$6.15	612	2,820	83%	\$6.15	585	2,704	80%	\$6.15	594	2,734	80%	\$6.15	595	2,771	82%	\$5.95	472	2,160	64%
0800 - 0900	\$5.60	394	2,461	72%	\$5.60	434	2,806	83%	\$5.60	449	2,672	79%	\$5.60	449	2,769	81%	\$5.40	418	2,018	59%
0900 - 1000	\$4.50	445	2,233	66%	\$4.50	417	2,483	73%	\$4.50	464	2,719	80%	\$4.50	485	2,715	80%	\$4.50	455	2,007	59%

AM Time	Monday 06/10/24				Tuesday 06/11/24				Wednesday 06/12/24				Thursday 06/13/24				Friday 06/14/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.35	548	1,571	46%	\$3.35	569	1,595	47%	\$3.35	603	1,533	45%	\$3.35	562	1,513	45%	\$3.35	487	1,306	38%
0500 - 0600	<b>\$5.40</b>	<b>881</b>	<b>3,066</b>	<b>90%</b>	<b>\$5.40</b>	<b>957</b>	<b>3,185</b>	<b>94%</b>	<b>\$5.40</b>	<b>980</b>	<b>3,223</b>	<b>95%</b>	<b>\$5.40</b>	<b>973</b>	<b>3,112</b>	<b>92%</b>	\$5.15	806	2,746	81%
0600 - 0700	\$5.60	559	2,817	83%	\$5.60	641	2,931	86%	\$5.60	644	2,864	84%	\$5.60	679	2,852	84%	\$5.40	593	2,644	78%
0700 - 0800	\$6.15	593	2,670	79%	\$6.15	596	2,888	85%	\$6.15	563	2,828	83%	\$6.15	563	2,762	81%	\$5.95	458	2,218	65%
0800 - 0900	\$5.60	430	2,489	73%	\$5.60	487	2,738	81%	\$5.60	418	2,655	78%	\$5.60	450	2,552	75%	\$5.40	395	2,023	60%
0900 - 1000	\$4.50	416	2,280	67%	\$4.50	464	2,441	72%	\$4.50	425	2,374	70%	\$4.50	413	2,363	70%	\$4.50	418	2,228	66%

AM Time	Monday 06/17/24				Tuesday 06/18/24				Wednesday 06/19/24				Thursday 06/20/24				Friday 06/21/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.35	512	1,549	46%	\$3.35	552	1,536	45%	\$3.35	492	1,404	41%	\$3.35	580	1,536	45%	\$3.35	465	1,278	38%
0500 - 0600	<b>\$5.40</b>	<b>919</b>	<b>3,100</b>	<b>91%</b>	<b>\$5.40</b>	<b>967</b>	<b>3,156</b>	<b>93%</b>	\$5.40	855	2,880	85%	<b>\$5.40</b>	<b>946</b>	<b>3,083</b>	<b>91%</b>	\$5.15	796	2,682	79%
0600 - 0700	\$5.60	585	2,745	81%	\$5.60	665	2,946	87%	\$5.60	546	2,650	78%	\$5.60	610	2,961	87%	\$5.40	540	2,490	73%
0700 - 0800	\$6.15	473	2,489	73%	\$6.15	478	2,709	80%	\$6.15	395	2,094	62%	\$6.15	529	2,767	81%	\$5.95	483	2,311	68%
0800 - 0900	\$5.60	372	2,212	65%	\$5.60	466	2,630	77%	\$5.60	350	1,767	52%	\$5.60	401	2,511	74%	\$5.40	434	2,205	65%
0900 - 1000	\$4.50	383	1,980	58%	\$4.50	455	2,622	77%	\$4.50	552	2,347	69%	\$4.50	458	2,601	77%	\$4.50	474	2,238	66%

AM Time	Monday 06/24/24				Tuesday 06/25/24				Wednesday 06/26/24				Thursday 06/27/24				Friday 06/28/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.35	556	1,552	46%	\$3.35	562	1,582	47%	\$3.35	582	1,544	45%	\$3.35	568	1,528	45%	\$3.35	494	1,315	39%
0500 - 0600	\$5.40	810	2,925	86%	<b>\$5.40</b>	<b>942</b>	<b>3,112</b>	<b>92%</b>	<b>\$5.40</b>	<b>907</b>	<b>3,091</b>	<b>91%</b>	<b>\$5.40</b>	<b>944</b>	<b>3,151</b>	<b>93%</b>	\$5.15	823	2,664	78%
0600 - 0700	\$5.60	582	2,760	81%	\$5.60	616	2,891	85%	\$5.60	684	2,940	86%	\$5.60	627	2,874	85%	\$5.40	582	2,592	76%
0700 - 0800	\$6.15	503	2,618	77%	\$6.15	524	2,704	80%	\$6.15	488	2,664	78%	\$6.15	569	2,755	81%	\$5.95	483	2,366	70%
0800 - 0900	\$5.60	450	2,488	73%	\$5.60	439	2,807	83%	\$5.60	498	2,819	83%	\$5.60	434	2,632	77%	\$5.40	427	2,335	69%
0900 - 1000	\$4.50	432	2,395	70%	\$4.50	451	2,467	73%	\$4.50	547	2,888	85%	\$4.50	520	2,782	82%	\$4.50	526	2,480	73%

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## OCTA OPERATIONAL HIGHLIGHTS

### **Back Office System (BOS) Key Performance Indicators (KPI) Yearly Summary**

During the year, staff from both OCTA and the Riverside County Transportation Commission (RCTC) have continued to monitor the performance of the BOS that was developed by Cofiroute USA, LLC (CUSA). Part of the monitoring includes the assessment of KPI penalties in accordance with the contract. During FY 2023-2024, OCTA and RCTC identified issues with the BOS that amounted to estimated penalties of \$536,270 per the KPI standards. All issues experienced in FY 2023-2024 have been mitigated or resolved. These penalties were reviewed with CUSA and were either waived or deducted from the monthly invoice. Staff will continue to monitor the performance of the BOS and report ongoing KPI penalties that are assessed.

### **On-Road Operations**

OCTA Freeway Service Patrol responded to 91 calls during the month of June. Of those calls, two were to remove debris, 36 were to assist disabled vehicles, 20 were to tow vehicles, and 33 were to aid motorists in the 91 EL.

# FINANCIAL HIGHLIGHTS OCTA

## 91 Express Lanes Operating Statement

Description	YTD as of : <b>6/30/2024</b>		YTD Variance	
	Actual <sup>(1)</sup>	Budget <sup>(1)</sup>	Dollar \$	Percent (%)
<b>Operating revenues:</b>				
Toll Revenue	\$ 59,545,151	\$ 49,179,943	\$ 10,365,208	21.1
Fee Revenue	\$ 14,547,234	\$ 4,503,467	\$ 10,043,767	223.0
<b>Total operating revenues</b>	<b>\$ 74,092,385</b>	<b>\$ 53,683,410</b>	<b>\$ 20,408,975</b>	<b>38.0</b>
<b>Operating expenses:</b>				
Contracted Services	\$ 5,875,462	\$ 8,046,637	\$ 2,171,175	27.0
Administrative Fee	\$ 3,685,194	\$ 4,604,114	\$ 918,920	20.0
Other Professional Services	\$ 1,350,538	\$ 4,818,904	\$ 3,468,366	72.0
Credit Card Processing Fees	\$ 1,251,706	\$ 1,378,000	\$ 126,294	9.2
Toll Road Account Servicing	\$ (440,510)	\$ 900,000	\$ 1,340,510	148.9
Other Insurance Expense	\$ 597,820	\$ 350,000	\$ (247,820)	(70.8)
Toll Road Maintenance Supply Repairs	\$ 472,452	\$ 1,070,000	\$ 597,548	55.8
Patrol Services	\$ 995,113	\$ 1,125,000	\$ 129,887	11.5
Building Equipment Repairs and Maint	\$ 727,020	\$ 1,045,550	\$ 318,530	30.5
6C Transponders	\$ 10,962	\$ 25,000	\$ 14,038	56.2
Other Services	\$ 20,500	\$ 100,000	\$ 79,500	79.5
Utilities	\$ 110,766	\$ 126,500	\$ 15,734	12.4
Office Expense	\$ 133,105	\$ 95,500	\$ (37,604)	(39.4)
Bad Debt Expense	\$ 424,313	\$ -	\$ (424,313)	N/A
Miscellaneous <sup>(2)</sup>	\$ 55,182	\$ 320,100	\$ 264,919	82.8
Leases	\$ 58,480	\$ 535,000	\$ 476,520	89.1
<b>Total operating expenses</b>	<b>\$ 15,328,103</b>	<b>\$ 24,540,305</b>	<b>\$ 9,212,202</b>	<b>37.5</b>
Depreciation and Amortization <sup>(3)</sup>	\$ 5,078,179	\$ -	\$ (5,078,179)	N/A
<b>Operating income (loss)</b>	<b>\$ 53,686,103</b>	<b>\$ 29,143,105</b>	<b>\$ 24,542,998</b>	<b>84.2</b>
<b>Nonoperating revenues (expenses):</b>				
Reimbursement from Other Agencies	\$ 424,279	\$ 360,000	\$ 64,279	17.9
Interest Income	\$ 14,770,294	\$ 6,852,165	\$ 7,918,129	115.6
Interest Expense	\$ (1,875,126)	\$ (3,335,825)	\$ 1,460,699	43.8
Other	\$ 541	\$ -	\$ 541	N/A
<b>Total nonoperating revenues (expenses)</b>	<b>\$ 13,319,988</b>	<b>\$ 3,876,340</b>	<b>\$ 9,443,648</b>	<b>(243.6)</b>
Transfers In	\$ -	\$ -	\$ -	N/A
Transfers Out <sup>(4)</sup>	\$ (15,245,080)	\$ (35,553,448)	\$ 20,308,368	57.1
<b>Net income (loss)</b>	<b>\$ 51,761,011</b>	<b>\$ (2,534,003)</b>	<b>\$ 54,295,014</b>	<b>(2,142.7)</b>

<sup>1</sup>Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

<sup>2</sup>Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials, Subscriptions.

<sup>3</sup>Depreciation and amortization are not budgeted items.

<sup>4</sup>Transfers Out: For M2 Project I and Project J expense reimbursements.

## Capital Asset Activity

During the twelve months ending June 30, 2024, capital asset activities included payments of \$655,918 attributed to the Electronic Toll and Traffic Management system project and \$475,742 attributed to the back-office system implementation project.

# OPERATIONS OVERVIEW RCTC

## TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 EL for June 2024 was 1,741,179. This represents a daily average of 58,039 vehicles. This is a 16.1 percent increase in gross trips from the same period last year, which totaled 1,500,240. Potential toll revenue for June was \$8,225,659, which represents an increase of 32.5 percent from the prior year’s total of \$6,208,950. Carpool percentage for June was 25.6 percent as compared to the previous year’s rate of 24.1 percent.

MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 EL and associated potential revenue for the month of June 2024.

### Current MTD as of June 30, 2024

Trips	JUN-24 MTD Actual	Stantec MTD Projected	# Variance	% Variance	JUN-23 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,295,751	960,429	335,322	34.9%	1,138,273	13.8%
3+ Lanes	445,428	361,857	83,571	23.1%	361,967	23.1%
Total Gross Trips	1,741,179	1,322,286	418,893	31.7%	1,500,240	16.1%
<b>Revenue</b>						
Full Toll Lanes	\$8,154,480	\$4,571,286	\$3,583,194	78.4%	\$6,151,288	32.6%
3+ Lanes	\$71,179	\$0	\$71,179		\$57,662	23.4%
Total Gross Revenue	\$8,225,659	\$4,571,286	\$3,654,373	79.9%	\$6,208,950	32.5%
<b>Average Revenue per Trip</b>						
Average Full Toll Lanes	\$6.29	\$4.76	\$1.53	32.2%	\$5.40	16.5%
Average 3+ Lanes	\$0.16	\$0.00	\$0.16		\$0.16	0.0%
Average Gross Revenue	\$4.72	\$3.46	\$1.26	36.4%	\$4.14	14.0%

The 2024 fiscal YTD traffic volume increased by 13.8 percent, and potential toll revenue increased by 33.2 percent when compared with the same period the prior year. YTD average revenue per trip is \$4.76.

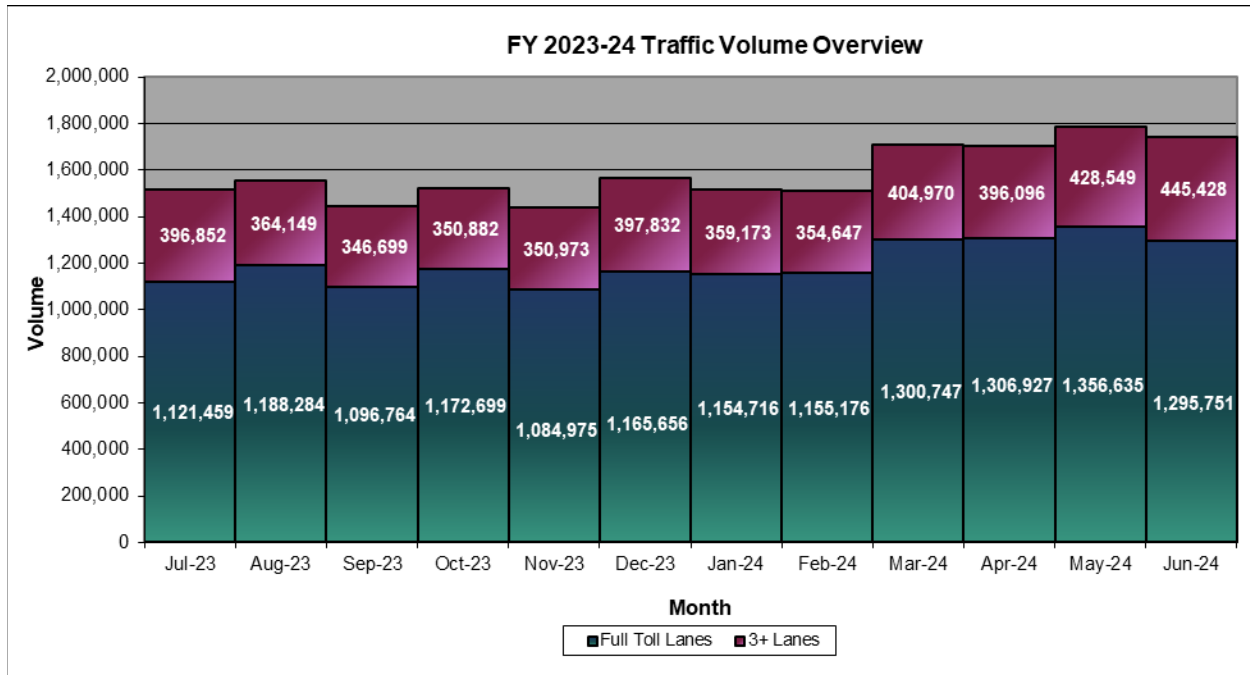
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 EL and associated potential revenue for the months of July 2023 through June 2024.

**FY 2023-24 YTD as of June 30, 2024**

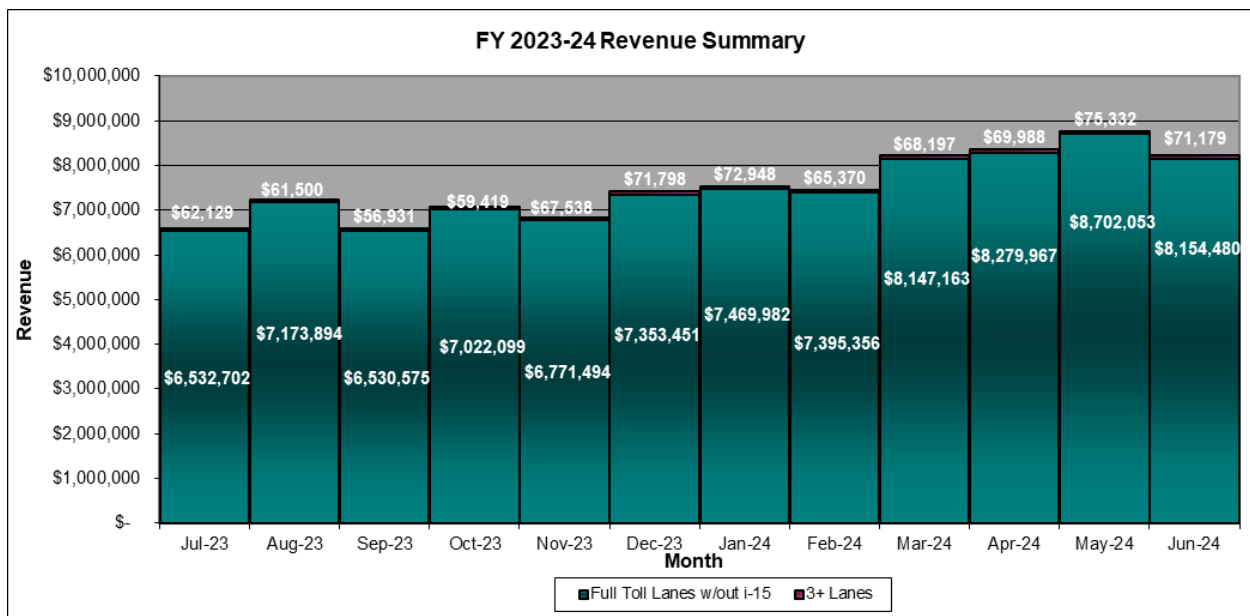
<b>Trips</b>	<b>FY 2023-24 YTD Actual (7/2023-6/2024)</b>	<b>Stantec YTD Projected</b>	<b># Variance</b>	<b>% Variance</b>	<b>FY 2022-23 YTD Actual (7/2022-6/2023)</b>	<b>Yr-to-Yr % Variance</b>
Full Toll Lanes	14,399,789	11,227,286	3,172,503	28.3%	12,836,117	12.2%
3+ Lanes	4,596,250	4,208,286	387,964	9.2%	3,853,692	19.3%
Total Gross Trips	18,996,039	15,435,571	3,560,468	23.1%	16,689,809	13.8%
<b>Revenue</b>						
Full Toll Lanes	\$89,533,216	\$53,944,286	\$35,588,930	66.0%	\$67,260,941	33.1%
3+ Lanes	\$802,329	\$0	\$802,329		\$582,237	37.8%
Total Gross Revenue	\$90,335,545	\$53,944,286	\$36,391,259	67.5%	\$67,843,178	33.2%
<b>Average Revenue per Trip</b>						
Average Full Toll Lanes	\$6.22	\$4.80	\$1.42	29.6%	\$5.24	18.7%
Average 3+ Lanes	\$0.17	\$0.00	\$0.17		\$0.15	13.3%
Average Gross Revenue	\$4.76	\$3.49	\$1.27	36.4%	\$4.06	17.2%

## RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2023-24 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2023-24 on a monthly basis.



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## **RCTC PEAK-HOUR VOLUMES**

On November 20, 2023, the RCTC 91 EL transitioned to dynamic pricing, which adjusts toll rates based on traffic volumes to maintain free-flowing trips in accordance with RCTC's 91 Express Lanes Toll Policy and Toll Schedule. The dynamic pricing is being closely monitored.

## **RCTC OPERATIONAL HIGHLIGHTS**

### **On-Road Operations**

RCTC Freeway Service Patrol responded to 115 calls during the month of June. Of those calls, 89 were to assist disabled vehicles, 10 calls to remove debris, and 16 were in response to accidents that affected the 91 EL.

# FINANCIAL HIGHLIGHTS RCTC

## RCTC 91 Express Lanes Operating Statement

Description	YTD as of :		YTD Variance	
	Actual <sup>1</sup>	6/30/2024 Budget	Dollar \$	Percent (%)
<b>Operating revenues:</b>				
Toll Revenue	\$ 82,856,835.54	\$ 59,207,500.00	\$ 23,649,335.54	39.9
Fee Revenue	8,815,002.01	5,873,000.00	2,942,002.01	50.1
<b>Total operating revenues</b>	<b>91,671,837.55</b>	<b>65,080,500.00</b>	<b>26,591,337.55</b>	<b>40.9</b>
<b>Operating expenses:</b>				
Salaries and Benefits	1,057,572.24	901,000.00	(156,572.24)	(17.4)
Legal Services	20,072.59	205,000.00	184,927.41	90.2
Advisory Services	52,525.06	74,000.00	21,474.94	29.0
Audit and Accounting Fees	34,454.00	38,000.00	3,546.00	9.3
Service Fees	15,188.91	19,000.00	3,811.09	20.1
Other Professional Services	553,980.53	1,184,500.00	630,519.47	53.2
Lease Expense	290,833.87	351,600.00	60,766.13	17.3
Operations	4,165,055.60	5,263,900.00	1,098,844.40	20.9
Utilities	108,064.36	168,600.00	60,535.64	35.9
Supplies and Materials	2,773.97	6,000.00	3,226.03	53.8
Membership and Subscription Fees	33,909.46	26,000.00	(7,909.46)	(30.4)
Office Equipment & Furniture (Non-Capital)	11,497.00	40,000.00	28,503.00	71.3
Maintenance/Repairs	453,414.57	484,500.00	31,085.43	6.4
Training Seminars and Conferences	1,773.49	8,000.00	6,226.51	77.8
Transportation Expenses	2,114.02	2,900.00	785.98	27.1
Lodging	2,104.94	3,000.00	895.06	29.8
Meals	535.28	3,000.00	2,464.72	82.2
Other Staff Expenses	239.46	500.00	260.54	52.1
Advertising	-	200,000.00	200,000.00	100.0
Program Management	81,073.93	87,100.00	6,026.07	6.9
Program Operations	8,124,663.98	10,441,800.00	2,317,136.02	22.2
Litigation Settlement	1,495.09	5,000.00	3,504.91	70.1
Furniture & Equipment	31,808.13	72,500.00	40,691.87	56.1
Improvements	-	-	-	N/A
Bad Debt Expense	102,103.54	70,000.00	(32,103.54)	(45.9)
<b>Total operating expenses</b>	<b>15,147,254.02</b>	<b>19,655,900.00</b>	<b>4,508,645.98</b>	<b>22.9</b>
<b>Operating income (loss)</b>	<b>76,524,583.53</b>	<b>45,424,600.00</b>	<b>31,099,983.53</b>	<b>68.5</b>
<b>Nonoperating revenues (expenses):</b>				
Interest Revenue	6,889,219.42	1,280,500.00	5,608,719.42	(438.0)
Other Miscellaneous Revenue	797,116.04	-	797,116.04	N/A
Principal Expense	-	-	-	N/A
Interest Expense	(24,910,961.55)	(22,201,000.00)	(2,709,961.55)	12.2
<b>Total nonoperating revenues (expenses)</b>	<b>(17,224,626.09)</b>	<b>(20,920,500.00)</b>	<b>3,695,873.91</b>	<b>17.7</b>
Transfers In	180,634.14	-	180,634.14	N/A
Transfers Out	(684,100.00)	(1,023,600.00)	339,500.00	(33.2)
<b>Net income (loss)</b>	<b>\$ 58,796,491.58</b>	<b>\$ 23,480,500.00</b>	<b>\$ 35,315,991.58</b>	<b>150.4</b>





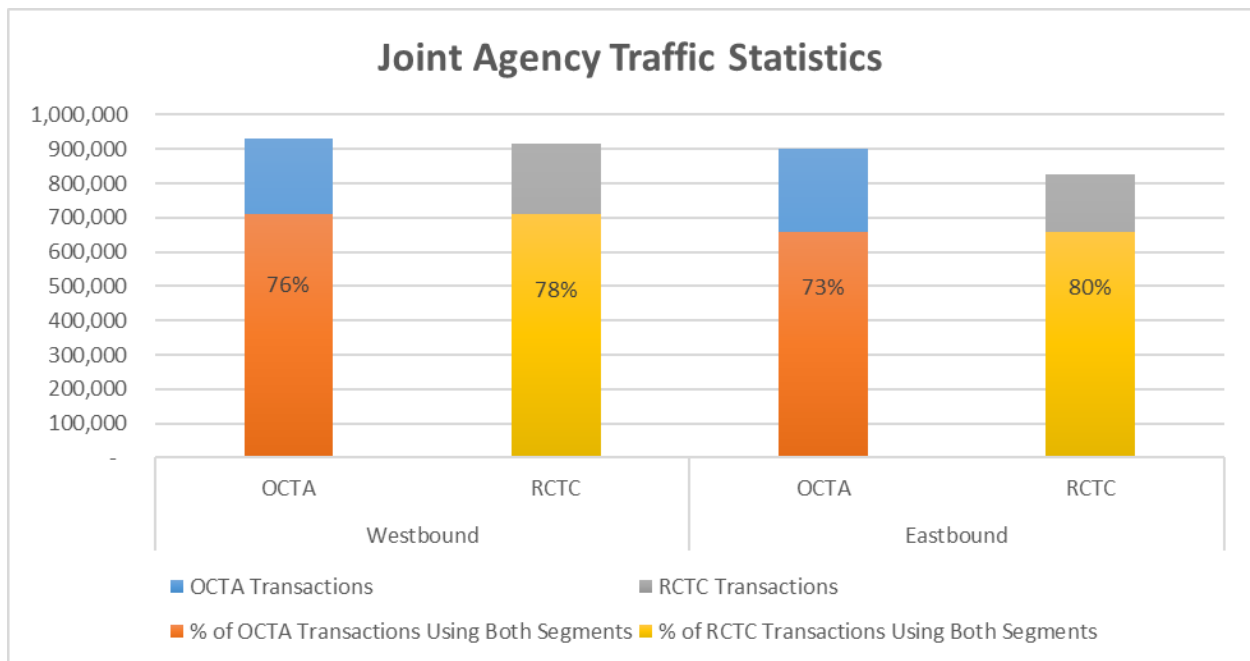
## JOINT AGENCY TRIP AND REVENUE STATISTICS

### MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING **June 30, 2024**

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
<b>Westbound</b>				
OCTA	931,273	712,234	76%	\$2,558,535.00
RCTC	914,276	712,234	78%	\$5,118,027.40
<b>Eastbound</b>				
OCTA	901,585	659,277	73%	\$2,943,122.45
RCTC	826,903	659,277	80%	\$3,368,821.58

## JOINT AGENCY TRAFFIC STATISTICS



## JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	REPORTING PERIOD	PERFORMANCE STANDARD	JUNE 2024 PERFORMANCE
<b>Customer Service</b>			
Service Level /Speed of Answer	Monthly	80% answered within 60 seconds	72% answered within 60 seconds
Abandon Percentage	Monthly	4% <	1.5%
Customer Satisfaction Score	Monthly	4.5 =>	4.88
First Contact Resolution	Monthly	85% of calls resolved on the first contact	93%
<b>Timeliness of Case Resolution</b>			
	Monthly	90% of cases resolved in one (1) business day	97%
	Monthly	98% of cases resolved within five (5) business days	99%
<b>Mail Performance</b>			
Processing Returned Mail	Monthly	Per business day in which 90% of returned mail is processed within three (3) business days	100%
	Monthly	Per business day in which 100% of returned mail is processed within five (5) business days	100%
Research and resolve unidentified Payments	Monthly	100% of all unidentified payments are completely and accurately resolved within five (5) business days	100%
Payment Processing	Monthly	Per business day in which 100% of payments are processed within two (2) business days	100%
<b>Accounting</b>			
Customer Refunds Processed	Monthly	Per business day in which 100% of all refunds are completely and accurately issued within five (5) business days	100%

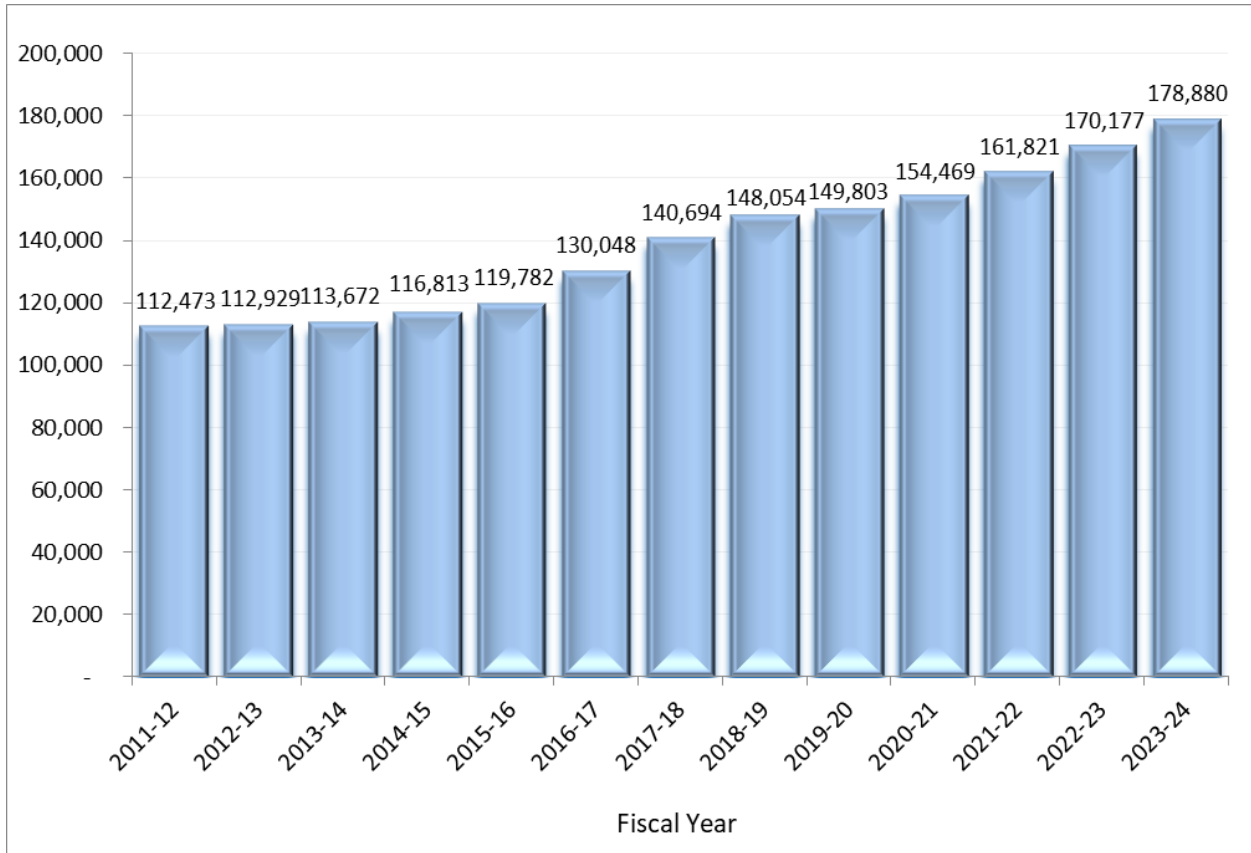
Key Performance Indicators for service level/speed of answer were not met due to some technical issues that caused a handful of the representatives to be unavailable to take customer calls and ViaPlus also experienced attrition that affected the calls being answered. ViaPlus is addressing the technical issues and is continuously recruiting additional staff members to meet the call center demands.

## JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	June-24		May-24		FY 2023-24	
	Tags	% of Total	Tags	% of Total	Average To-Date	
<b>Issued</b>						
To New Accounts	1,800	20%	1,897	21%	2,069	24%
Additional Tags to Existing Accounts	6,865	78%	7,024	77%	6,451	74%
Replacement Transponders	193	2%	178	2%	186	2%
<b>Total Issued</b>	<b>8,858</b>		9099		<b>8,706</b>	

At the end of June 2024, the 91 EL had 178,880 active customer accounts and 717,597 transponders classified as assigned.

**Number of Accounts by FY  
As of June 30, 2024**





**Orange County Transportation Authority  
Riverside County Transportation Commission**



Status Report  
July 2024

As of July 31, 2024

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# OPERATIONS OVERVIEW OCTA

## TRAFFIC AND REVENUE STATISTICS FOR OCTA

The total traffic volume on the 91 Express Lanes (91 EL) for July 2024 was 1,832,274. This represents a daily average of 59,106 vehicles. This is a 4.2 percent increase in total traffic volume from the same period last year, which totaled 1,758,676. Potential toll revenue for July was \$5,744,959, which represents an increase of 6.9 percent from the prior year’s total of \$5,375,470. The carpool percentage for July was 26.9 percent as compared to the previous year’s rate of 26.6 percent.

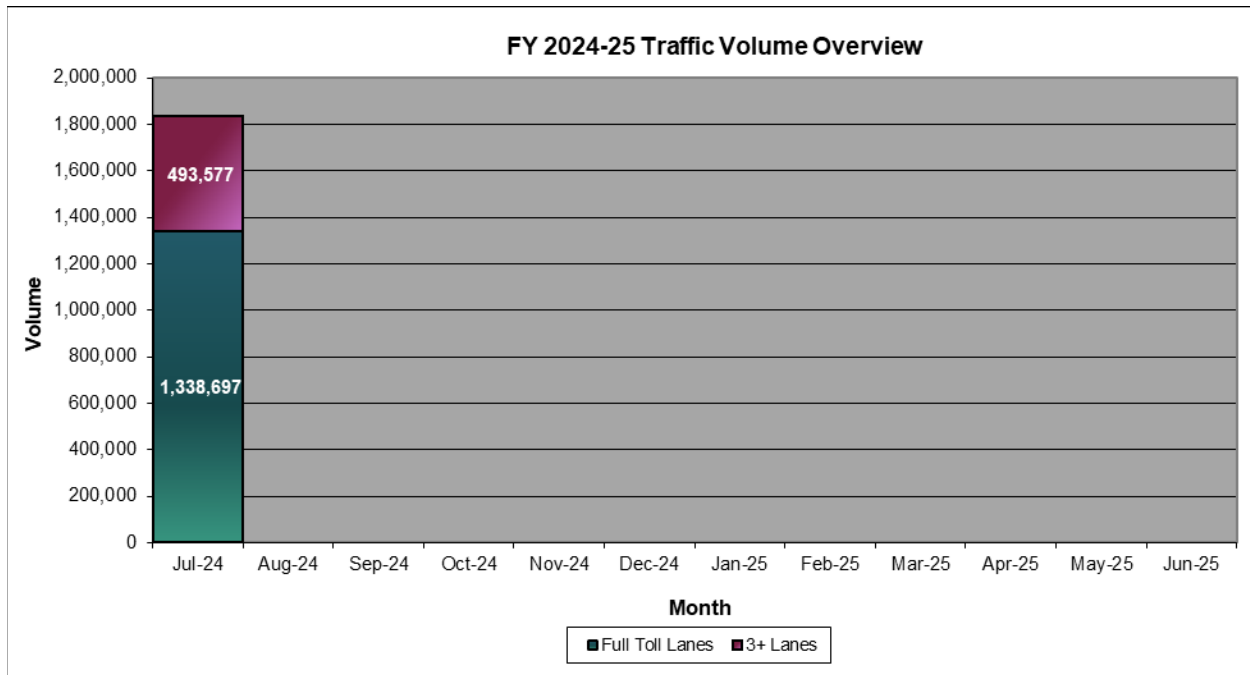
Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 EL and associated potential revenue for the month of July 2024.

**Current MTD as of July 31, 2024**

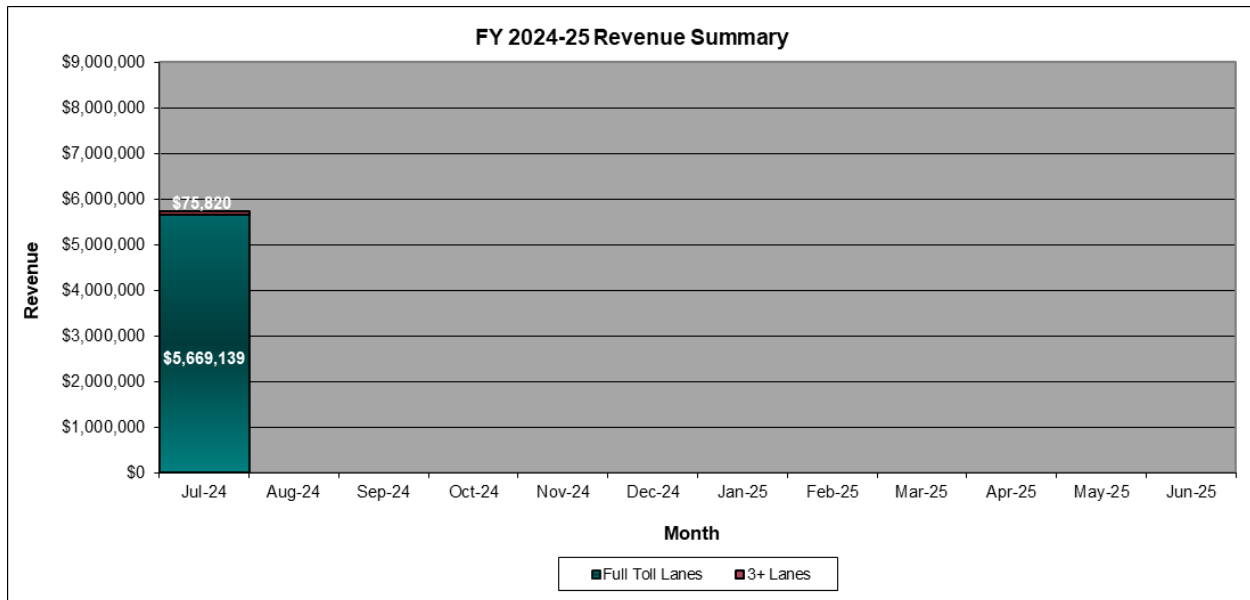
	<b>JUL-24 MTD Actual</b>	<b>JUL-23 MTD Actual</b>	<b>Yr-to-Yr % Variance</b>
<b>Trips</b>			
Full Toll Lanes	1,338,697	1,290,389	3.7%
3+ Lanes	493,577	468,287	5.4%
Total Gross Trips	1,832,274	1,758,676	4.2%
<b>Revenue</b>			
Full Toll Lanes	\$5,669,139	\$5,312,457	6.7%
3+ Lanes	\$75,820	\$63,014	20.3%
Total Gross Revenue	\$5,744,959	\$5,375,470	6.9%
<b>Average Revenue per Trip</b>			
Average Full Toll Lanes	\$4.23	\$4.12	2.7%
Average 3+ Lanes	\$0.15	\$0.13	15.4%
Average Gross Revenue	\$3.14	\$3.06	2.6%

## OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for fiscal year (FY) 2024-25 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2024-25 on a monthly basis.



## OCTA PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound and westbound directions reached or exceeded 90 percent of defined capacity 10 times during the month of July 2024. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 96 percent of defined capacity. This is closely monitored since toll adjustments are made based upon capacity percentages per the OCTA Toll Policy for the 91 EL. If capacity is at 92 percent on a consistent basis (over six times during the prior 12 weeks), then an adjustment will be made to toll rates for that particular hour and day.

## OCTA EASTBOUND PEAK-HOUR VOLUMES

PM Time	Monday 07/01/24				Tuesday 07/02/24				Wednesday 07/03/24				Thursday 07/04/24				Friday 07/05/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	546	2,849	84%	\$5.75	565	2,966	87%	\$5.75	518	2,400	71%	\$4.85	524	1,325	39%	\$9.10	529	2,138	63%
1500 - 1600	\$6.15	527	2,818	83%	\$6.10	600	2,954	87%	\$8.15	648	2,991	88%	\$4.85	409	1,051	31%	\$8.65	578	2,145	63%
1600 - 1700	\$5.40	512	2,808	83%	\$4.90	559	2,965	87%	\$7.10	576	2,754	81%	\$4.85	354	862	25%	\$6.65	546	1,856	55%
1700 - 1800	\$5.25	542	2,860	84%	\$5.20	563	2,875	85%	\$5.85	569	2,768	81%	\$4.85	367	1,013	30%	\$7.35	515	1,752	52%
1800 - 1900	\$6.15	692	2,853	84%	\$4.40	621	2,813	83%	\$4.40	715	2,783	82%	\$4.85	319	756	22%	\$7.35	554	1,558	46%
1900 - 2000	\$4.25	551	1,902	56%	\$4.25	671	2,561	75%	\$4.25	767	2,533	75%	\$4.85	360	744	22%	\$6.85	562	1,437	42%

PM Time	Monday 07/08/24				Tuesday 07/09/24				Wednesday 07/10/24				Thursday 07/11/24				Friday 07/12/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	518	2,859	84%	\$5.75	507	2,963	87%	\$5.75	492	2,814	83%	\$8.45	554	2,962	87%	\$9.10	612	2,802	82%
1500 - 1600	\$6.15	538	2,910	86%	\$6.10	522	2,812	83%	\$8.15	544	2,826	83%	\$8.15	518	2,807	83%	\$8.65	582	2,829	83%
1600 - 1700	\$5.40	543	2,914	86%	\$4.90	538	2,882	85%	\$7.10	512	2,828	83%	\$7.60	582	2,860	84%	\$6.65	605	2,826	83%
1700 - 1800	\$5.25	573	3,022	89%	\$5.20	538	2,915	86%	\$5.85	449	2,387	70%	\$7.30	544	2,862	84%	\$7.35	580	2,779	82%
1800 - 1900	\$6.15	605	2,473	73%	\$4.40	705	2,960	87%	\$4.40	650	2,907	86%	\$4.25	611	2,800	82%	\$7.35	769	2,794	82%
1900 - 2000	\$4.25	497	1,771	52%	\$4.25	665	2,483	73%	\$4.25	760	2,842	84%	\$6.30	822	2,825	83%	\$6.85	703	2,180	64%

PM Time	Monday 07/15/24				Tuesday 07/16/24				Wednesday 07/17/24				Thursday 07/18/24				Friday 07/19/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	516	2,731	80%	\$5.75	581	2,940	86%	\$5.75	591	2,997	88%	\$8.45	577	2,961	87%	\$9.10	628	2,848	84%
1500 - 1600	\$6.15	511	2,796	82%	\$6.10	549	2,920	86%	<b>\$8.15</b>	<b>575</b>	<b>3,052</b>	<b>90%</b>	\$8.15	579	2,822	83%	\$8.65	617	2,841	84%
1600 - 1700	\$5.40	518	2,784	82%	\$4.90	556	2,806	83%	\$7.10	552	2,793	82%	\$7.60	549	2,868	84%	\$6.65	624	2,791	82%
1700 - 1800	\$5.25	501	2,826	83%	\$5.20	564	2,908	86%	\$5.85	489	2,793	82%	\$7.30	545	2,814	83%	\$7.35	629	2,751	81%
1800 - 1900	\$6.15	675	2,791	82%	\$4.40	655	2,998	88%	\$4.40	684	3,023	89%	\$4.25	644	2,824	83%	\$7.35	708	2,741	81%
1900 - 2000	\$4.25	582	2,118	62%	\$4.25	693	2,637	78%	\$4.25	632	2,441	72%	\$6.30	793	2,871	84%	\$6.85	686	2,248	66%

PM Time	Monday 07/22/24				Tuesday 07/23/24				Wednesday 07/24/24				Thursday 07/25/24				Friday 07/26/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	566	2,942	87%	\$5.75	560	2,951	87%	\$5.75	541	2,995	88%	<b>\$8.45</b>	<b>596</b>	<b>3,085</b>	<b>91%</b>	\$9.10	597	2,863	84%
1500 - 1600	\$6.15	513	2,761	81%	\$6.10	568	2,916	86%	<b>\$8.15</b>	<b>617</b>	<b>3,077</b>	<b>91%</b>	\$8.15	555	2,842	84%	\$8.65	618	2,916	86%
1600 - 1700	\$5.40	469	2,606	77%	\$4.90	580	2,834	83%	\$7.10	522	2,874	85%	<b>\$7.60</b>	<b>594</b>	<b>3,056</b>	<b>90%</b>	\$6.65	605	2,896	85%
1700 - 1800	\$5.25	542	2,875	85%	\$5.20	532	2,929	86%	\$5.85	592	2,907	86%	\$7.30	596	2,929	86%	\$7.35	632	2,845	84%
1800 - 1900	\$6.15	686	2,769	81%	\$4.40	674	2,953	87%	\$4.40	697	2,860	84%	\$4.25	647	2,851	84%	\$7.35	710	2,719	80%
1900 - 2000	\$4.25	483	1,671	49%	\$4.25	675	2,636	78%	\$4.25	689	2,589	76%	\$6.30	732	2,746	81%	\$6.85	735	2,329	69%

PM Time	Monday 07/29/24				Tuesday 07/30/24				Wednesday 07/31/24				Thursday 08/01/24				Friday 08/02/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	557	2,758	81%	\$5.75	547	2,882	85%	\$5.75	566	2,973	87%								
1500 - 1600	\$6.15	578	2,840	84%	\$6.10	552	2,852	84%	\$8.15	566	2,955	87%								
1600 - 1700	\$5.40	546	2,799	82%	\$4.90	540	2,835	83%	\$7.10	572	2,926	86%								
1700 - 1800	\$5.25	591	2,959	87%	\$5.20	494	2,851	84%	\$5.85	536	2,826	83%								
1800 - 1900	\$6.15	693	2,989	88%	\$4.40	687	2,895	85%	\$4.40	666	2,922	86%								
1900 - 2000	\$4.25	561	1,912	56%	\$4.25	698	2,672	79%	\$4.25	790	2,821	83%								



## OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 07/01/24				Tuesday 07/02/24				Wednesday 07/03/24				Thursday 07/04/24				Friday 07/05/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	582	1,564	46%	\$3.45	570	1,523	45%	\$3.45	524	1,438	42%	\$1.90	81	187	6%	\$3.45	168	412	12%
0500 - 0600	\$5.55	902	2,963	87%	\$5.55	937	2,969	87%	\$5.55	958	2,962	87%	\$1.90	144	343	10%	\$5.30	318	958	28%
0600 - 0700	\$5.75	640	2,856	84%	\$5.75	670	2,860	84%	\$5.75	620	2,772	82%	\$1.90	142	380	11%	\$5.55	236	1,038	31%
0700 - 0800	\$6.35	537	2,678	79%	\$6.35	547	2,673	79%	\$6.35	513	2,473	73%	\$1.90	214	572	17%	\$6.15	251	1,149	34%
0800 - 0900	\$5.75	410	2,578	76%	\$5.75	471	2,718	80%	\$5.75	487	2,627	77%	\$2.90	348	842	25%	\$5.55	300	1,302	38%
0900 - 1000	\$4.65	479	2,431	72%	\$4.65	564	2,872	84%	\$4.65	484	2,585	76%	\$4.85	427	1,061	31%	\$4.65	413	1,596	47%

AM Time	Monday 07/08/24				Tuesday 07/09/24				Wednesday 07/10/24				Thursday 07/11/24				Friday 07/12/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	531	1,507	44%	\$3.45	567	1,570	46%	\$3.45	577	1,610	47%	\$3.45	566	1,552	46%	\$3.45	436	1,194	35%
0500 - 0600	\$5.55	872	2,921	86%	<b>\$5.55</b>	<b>958</b>	<b>3,069</b>	<b>90%</b>	<b>\$5.55</b>	<b>954</b>	<b>3,157</b>	<b>93%</b>	\$5.55	798	2,489	73%	\$5.30	830	2,711	80%
0600 - 0700	\$5.75	561	2,757	81%	\$5.75	621	2,896	85%	\$5.75	607	2,859	84%	\$5.75	579	2,489	73%	\$5.55	566	2,524	74%
0700 - 0800	\$6.35	490	2,547	75%	\$6.35	560	2,772	82%	\$6.35	526	2,735	80%	\$6.35	506	2,617	77%	\$6.15	451	2,208	65%
0800 - 0900	\$5.75	307	1,870	55%	\$5.75	478	2,754	81%	\$5.75	464	2,827	83%	\$5.75	429	2,730	80%	\$5.55	373	2,066	61%
0900 - 1000	\$4.65	363	1,912	56%	\$4.65	497	2,785	82%	\$4.65	454	2,240	66%	\$4.65	504	2,510	74%	\$4.65	513	2,104	62%

AM Time	Monday 07/15/24				Tuesday 07/16/24				Wednesday 07/17/24				Thursday 07/18/24				Friday 07/19/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	535	1,504	44%	\$3.45	572	1,542	45%	\$3.45	578	1,535	45%	\$3.45	578	1,512	44%	\$3.45	476	1,322	39%
0500 - 0600	\$5.55	842	2,702	79%	\$5.55	922	2,981	88%	\$5.55	936	2,904	85%	\$5.55	912	2,977	88%	\$5.30	791	2,511	74%
0600 - 0700	\$5.75	597	2,644	78%	\$5.75	557	2,829	83%	\$5.75	630	2,823	83%	\$5.75	652	2,810	83%	\$5.55	522	2,326	68%
0700 - 0800	\$6.35	538	2,644	78%	\$6.35	503	2,629	77%	\$6.35	522	2,724	80%	\$6.35	527	2,709	80%	\$6.15	443	2,365	70%
0800 - 0900	\$5.75	459	2,683	79%	\$5.75	451	2,725	80%	\$5.75	470	2,722	80%	\$5.75	460	2,680	79%	\$5.55	391	2,343	69%
0900 - 1000	\$4.65	517	2,692	79%	\$4.65	528	2,766	81%	\$4.65	464	2,592	76%	\$4.65	452	2,369	70%	\$4.65	530	2,269	67%

AM Time	Monday 07/22/24				Tuesday 07/23/24				Wednesday 07/24/24				Thursday 07/25/24				Friday 07/26/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	566	1,724	51%	\$3.45	607	1,651	49%	\$3.45	588	1,578	46%	\$3.45	594	1,599	47%	\$3.45	483	1,367	40%
0500 - 0600	<b>\$5.55</b>	<b>918</b>	<b>3,250</b>	<b>96%</b>	<b>\$5.55</b>	<b>974</b>	<b>3,122</b>	<b>92%</b>	<b>\$5.55</b>	<b>1,006</b>	<b>3,094</b>	<b>91%</b>	\$5.55	897	2,961	87%	\$5.30	813	2,578	76%
0600 - 0700	\$5.75	599	2,761	81%	\$5.75	643	2,886	85%	\$5.75	617	2,866	84%	\$5.75	656	2,820	83%	\$5.55	529	2,441	72%
0700 - 0800	\$6.35	515	2,653	78%	\$6.35	490	2,729	80%	\$6.35	493	2,690	79%	\$6.35	535	2,657	78%	\$6.15	440	2,091	62%
0800 - 0900	\$5.75	446	2,534	75%	\$5.75	455	2,658	78%	\$5.75	476	2,831	83%	\$5.75	500	2,643	78%	\$5.55	449	2,081	61%
0900 - 1000	\$4.65	425	2,146	63%	\$4.65	464	2,443	72%	\$4.65	519	2,597	76%	\$4.65	475	2,465	73%	\$4.65	512	2,206	65%

AM Time	Monday 07/29/24				Tuesday 07/30/24				Wednesday 07/31/24				Thursday 08/01/24				Friday 08/02/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	574	1,539	45%	\$3.45	588	1,587	47%	\$3.45	568	1,506	44%								
0500 - 0600	\$5.55	926	3,040	89%	<b>\$5.55</b>	<b>973</b>	<b>3,055</b>	<b>90%</b>	\$5.55	961	3,041	89%								
0600 - 0700	\$5.75	594	2,761	81%	\$5.75	580	2,769	81%	\$5.75	653	2,927	86%								
0700 - 0800	\$6.35	511	2,617	77%	\$6.35	513	2,767	81%	\$6.35	512	2,681	79%								
0800 - 0900	\$5.75	447	2,511	74%	\$5.75	475	2,774	82%	\$5.75	472	2,603	77%								
0900 - 1000	\$4.65	451	2,269	67%	\$4.65	471	2,578	76%	\$4.65	522	2,454	72%								

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## OCTA OPERATIONAL HIGHLIGHTS

### **On-Road Operations**

OCTA Freeway Service Patrol responded to 79 calls during the month of July. Of those calls, nine were to remove debris, 25 were to assist disabled vehicles, 21 were to tow vehicles, and 24 were to aid motorists in the 91 EL.

# FINANCIAL HIGHLIGHTS OCTA

## 91 Express Lanes Operating Statement

Description	YTD as of : <b>7/31/2024</b>		YTD Variance	
	Actual <sup>(1)</sup>	Budget <sup>(1)</sup>	Dollar \$	Percent (%)
<b>Operating revenues:</b>				
Toll Revenue	\$ 4,944,271	\$ 4,458,820	\$ 485,451	10.9
Fee Revenue	\$ 867,395	\$ 391,833	\$ 475,562	121.4
<b>Total operating revenues</b>	<b>\$ 5,811,666</b>	<b>\$ 4,850,653</b>	<b>\$ 961,013</b>	<b>19.8</b>
<b>Operating expenses:</b>				
Contracted Services	\$ 457,570	\$ 651,819	\$ 194,249	29.8
Administrative Fee	\$ 307,099	\$ 346,898	\$ 39,799	11.5
Other Professional Services	\$ (29,490)	\$ 118,900	\$ 148,390	124.8
Credit Card Processing Fees	\$ 115,711	\$ 112,500	\$ (3,211)	(2.9)
Toll Road Account Servicing	\$ 22,931	\$ 83,333	\$ 60,402	72.5
Other Insurance Expense	\$ -	\$ 700,000	\$ 700,000	100.0
Toll Road Maintenance Supply Repairs	\$ 12,159	\$ 55,834	\$ 43,675	78.2
Patrol Services	\$ 99,067	\$ 93,750	\$ (5,317)	(5.7)
Building Equipment Repairs and Maint	\$ 43,554	\$ 68,333	\$ 24,779	36.3
6C Transponders	\$ -	\$ -	\$ -	N/A
Other Services	\$ -	\$ 4,167	\$ 4,167	100.0
Utilities	\$ 715	\$ 11,812	\$ 11,097	93.9
Office Expense	\$ -	\$ -	\$ -	N/A
Bad Debt Expense	\$ 113	\$ -	\$ (113)	N/A
Miscellaneous <sup>(2)</sup>	\$ (47)	\$ 2,800	\$ 2,847	101.7
Leases	\$ 73,271	\$ 45,833	\$ (27,438)	(59.9)
<b>Total operating expenses</b>	<b>\$ 1,102,652</b>	<b>\$ 2,295,979</b>	<b>\$ 1,193,327</b>	<b>52.0</b>
Depreciation and Amortization <sup>(3)</sup>	\$ 387,059	\$ -	\$ (387,059)	N/A
<b>Operating income (loss)</b>	<b>\$ 4,321,955</b>	<b>\$ 2,554,674</b>	<b>\$ 1,767,281</b>	<b>69.2</b>
<b>Nonoperating revenues (expenses):</b>				
Reimbursement from Other Agencies	\$ 9,339	\$ -	\$ 9,339	N/A
Interest Income	\$ 1,151,177	\$ 636,630	\$ 514,547	80.8
Interest Expense	\$ (143,315)	\$ -	\$ (143,315)	N/A
Other	\$ -	\$ -	\$ -	N/A
<b>Total nonoperating revenues (expenses)</b>	<b>\$ 1,017,200</b>	<b>\$ 636,630</b>	<b>\$ 380,570</b>	<b>(59.8)</b>
Transfers In	\$ -	\$ -	\$ -	N/A
Transfers Out <sup>(4)</sup>	\$ 8,072,539	\$ -	\$ 8,072,539	N/A
<b>Net income (loss)</b>	<b>\$ 13,411,694</b>	<b>\$ 3,191,304</b>	<b>\$ 10,220,390</b>	<b>320.3</b>

<sup>1</sup>Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

<sup>2</sup>Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials, Subscriptions.

<sup>3</sup>Depreciation and amortization are not budgeted items.

<sup>4</sup>Transfers Out: For M2 Project I and Project J expense reimbursements.

# OPERATIONS OVERVIEW RCTC

## TRAFFIC AND REVENUE STATISTICS FOR RCTC

The total traffic volume on the 91 EL for July 2024 was 1,741,762. This represents a daily average of 56,186 vehicles. This is a 14.7 percent increase in gross trips from the same period last year, which totaled 1,518,311. Potential toll revenue for July was \$8,947,456, which represents an increase of 35.7 percent from the prior year’s total of \$6,594,831. The carpool percentage for July was 25.7 percent as compared to the previous year’s rate of 26.1 percent.

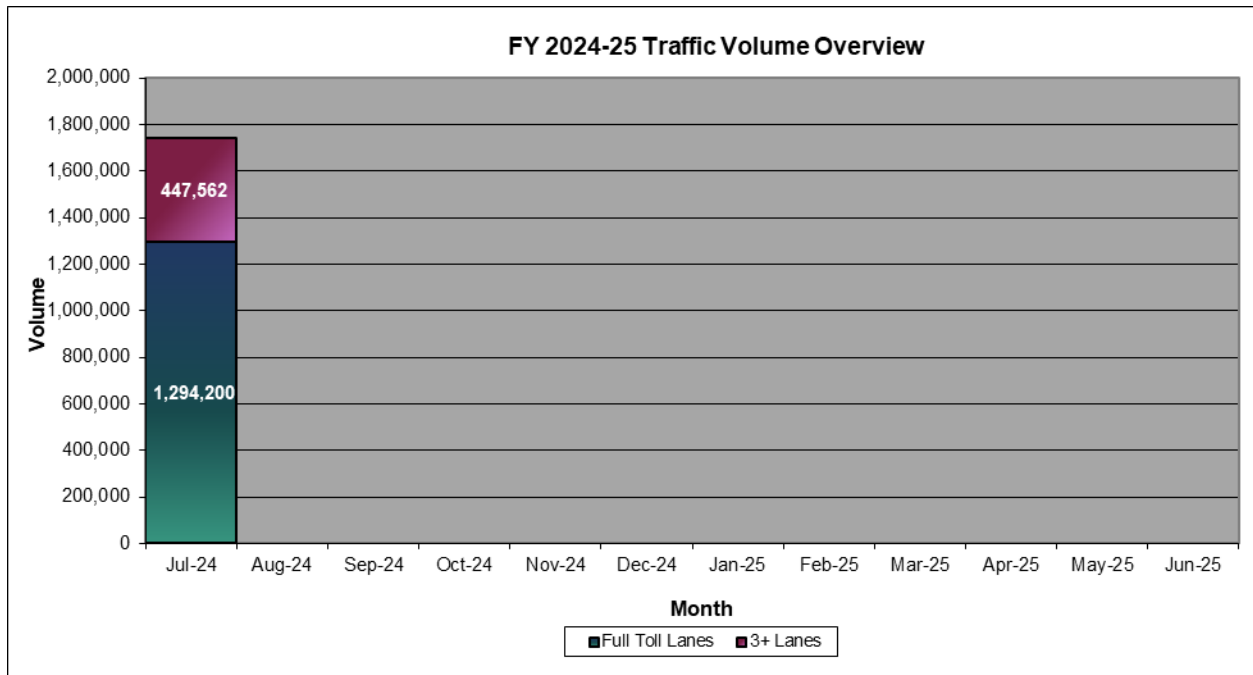
MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 EL which includes the Express Lanes Connectors (ELC) and associated potential revenue for the month of July 2024.

### Current MTD as of July 31, 2024

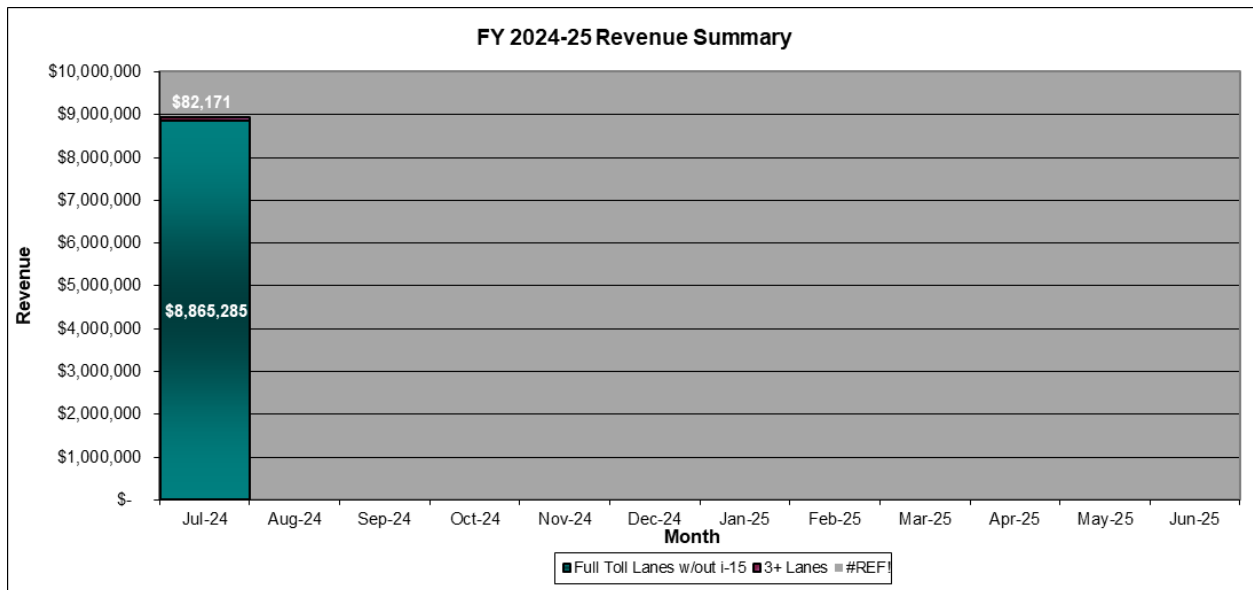
Trips	JUL-24 MTD Actual	Stantec MTD Projected	# Variance	% Variance	JUL-23 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,294,200	965,286	328,914	34.1%	1,121,459	15.4%
3+ Lanes	447,562	367,000	80,562	22.0%	396,852	12.8%
Total Gross Trips	1,741,762	1,332,286	409,476	30.7%	1,518,311	14.7%
<b>Revenue</b>						
Full Toll Lanes	\$8,865,285	\$4,478,143	\$4,387,142	98.0%	\$6,532,702	35.7%
3+ Lanes	\$82,171	\$0	\$82,171		\$62,129	32.3%
Total Gross Revenue	\$8,947,456	\$4,478,143	\$4,469,313	99.8%	\$6,594,831	35.7%
<b>Average Revenue per Trip</b>						
Average Full Toll Lanes	\$6.85	\$4.64	\$2.21	47.6%	\$5.83	17.5%
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.16	12.5%
Average Gross Revenue	\$5.14	\$3.36	\$1.78	53.0%	\$4.34	18.4%

## RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2024-25 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2024-25 on a monthly basis.



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## **RCTC PEAK-HOUR VOLUMES**

On November 20, 2023, the RCTC 91 EL transitioned to dynamic pricing, which adjusts toll rates based on traffic volumes to maintain free-flowing trips in accordance with RCTC's 91 Express Lanes Toll Policy and Toll Schedule. The dynamic pricing is being closely monitored.

## **RCTC OPERATIONAL HIGHLIGHTS**

### **On-Road Operations**

RCTC Freeway Service Patrol responded to 139 calls during the month of July. Of those calls, 109 were to assist disabled vehicles, 17 calls to remove debris, and 13 were in response to accidents that affected the 91 EL.

# FINANCIAL HIGHLIGHTS RCTC

## RCTC 91 Express Lanes Operating Statement

Description	YTD as of : <b>7/31/2024</b>		YTD Variance	
	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)
<b>Operating revenues:</b>				
Toll Revenue	\$ 7,944,141.26	\$ 6,104,666.67	\$ 1,839,474.59	30.1
Fee Revenue	673,317.88	619,833.33	53,484.55	8.6
<b>Total operating revenues</b>	<b>8,617,459.14</b>	<b>6,724,500.00</b>	<b>1,892,959.14</b>	<b>28.2</b>
<b>Operating expenses:</b>				
Salaries and Benefits	67,827.64	106,133.33	38,305.69	36.1
Legal Services	-	7,500.00	7,500.00	100.0
Advisory Services	16,429.71	6,833.33	(9,596.38)	(140.4)
Audit and Accounting Fees	-	3,250.00	3,250.00	100.0
Service Fees	(64.00) <sup>2</sup>	1,750.00	1,814.00	103.7
Other Professional Services	28,266.33	82,075.00	53,808.67	65.6
Lease Expense	-	29,483.33	29,483.33	100.0
Operations	43,411.68	459,500.00	416,088.32	90.6
Utilities	(9,255.73) <sup>2</sup>	9,466.67	18,722.40	197.8
Supplies and Materials	-	416.67	416.67	100.0
Membership and Subscription Fees	-	3,416.67	3,416.67	100.0
Office Equipment & Furniture (Non-Capital)	(11,497.00) <sup>2</sup>	6,250.00	17,747.00	284.0
Maintenance/Repairs	(31,659.00) <sup>2</sup>	40,400.00	72,059.00	178.4
Training Seminars and Conferences	-	666.67	666.67	100.0
Transportation Expenses	-	750.00	750.00	100.0
Lodging	-	458.33	458.33	100.0
Meals	-	291.67	291.67	100.0
Other Staff Expenses	-	41.67	41.67	100.0
Advertising	-	8,333.33	8,333.33	100.0
Program Management	-	7,733.33	7,733.33	100.0
Program Operations	(1,109,375.82) <sup>2</sup>	907,200.00	2,016,575.82	222.3
Litigation Settlement	-	416.67	416.67	100.0
Furniture & Equipment	-	27,666.67	27,666.67	100.0
Improvements	-	166.67	166.67	100.0
Bad Debt Expense	106.85	10,416.67	10,309.82	99.0
<b>Total operating expenses</b>	<b>(1,005,809.34)</b>	<b>1,720,616.67</b>	<b>2,726,426.01</b>	<b>158.5</b>
<b>Operating income (loss)</b>	<b>9,623,268.48</b>	<b>5,003,883.33</b>	<b>4,619,385.15</b>	<b>92.3</b>
<b>Nonoperating revenues (expenses):</b>				
Interest Revenue	1,282,330.10	283,300.00	999,030.10	(352.6)
Other Miscellaneous Revenue	21.55	-	21.55	N/A
Principal Expense	-	-	-	N/A
Interest Expense	-	(1,850,083.33)	1,850,083.33	(100.0)
<b>Total nonoperating revenues (expenses)</b>	<b>1,282,351.65</b>	<b>(1,566,783.33)</b>	<b>2,849,134.98</b>	<b>181.8</b>
Transfers In	-	-	-	N/A
Transfers Out	-	(222,850.00)	222,850.00	(100.0)
<b>Net income (loss)</b>	<b>\$ 10,905,620.13</b>	<b>\$ 3,214,250.00</b>	<b>\$ 7,691,370.13</b>	<b>239.3</b>

<sup>1</sup> Unaudited

<sup>2</sup> Negatives are the result of FY2023/24 accruals



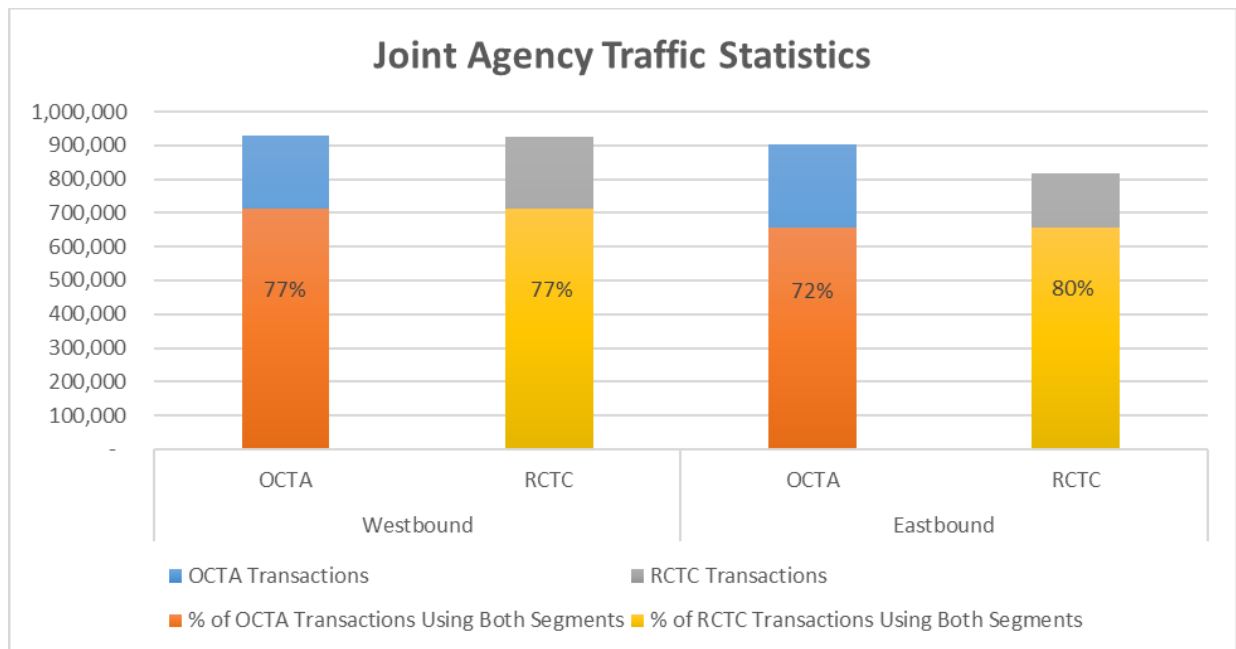
## JOINT AGENCY TRIP AND REVENUE STATISTICS

### MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING July 31, 2024

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
<b>Westbound</b>				
OCTA	927,713	711,271	77%	\$2,666,435
RCTC	925,335	711,271	77%	\$5,602,569
<b>Eastbound</b>				
OCTA	904,561	655,221	72%	\$3,078,523
RCTC	816,427	655,221	80%	\$3,344,888

## JOINT AGENCY TRAFFIC STATISTICS





## JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	REPORTING PERIOD	PERFORMANCE STANDARD	JULY 2024 PERFORMANCE
<b>Customer Service</b>			
Service Level /Speed of Answer	Monthly	80% answered within 60 seconds	54% answered within 60 seconds
Abandon Percentage	Monthly	4% <	5%
Customer Satisfaction Score	Monthly	4.5 =>	4.86
First Contact Resolution	Monthly	85% of calls resolved on the first contact	95%
<b>Timeliness of Case Resolution</b>			
	Monthly	90% of cases resolved in one (1) business day	97%
	Monthly	98% of cases resolved within five (5) business days	99%
<b>Mail Performance</b>			
Processing Returned Mail	Monthly	Per business day in which 90% of returned mail is processed within three (3) business days	100%
	Monthly	Per business day in which 100% of returned mail is processed within five (5) business days	100%
Research and resolve unidentified Payments	Monthly	100% of all unidentified payments are completely and accurately resolved within five (5) business days	100%
Payment Processing	Monthly	Per business day in which 100% of payments are processed within two (2) business days	100%
<b>Accounting</b>			
Customer Refunds Processed	Monthly	Per business day in which 100% of all refunds are completely and accurately issued within five (5) business days	100%

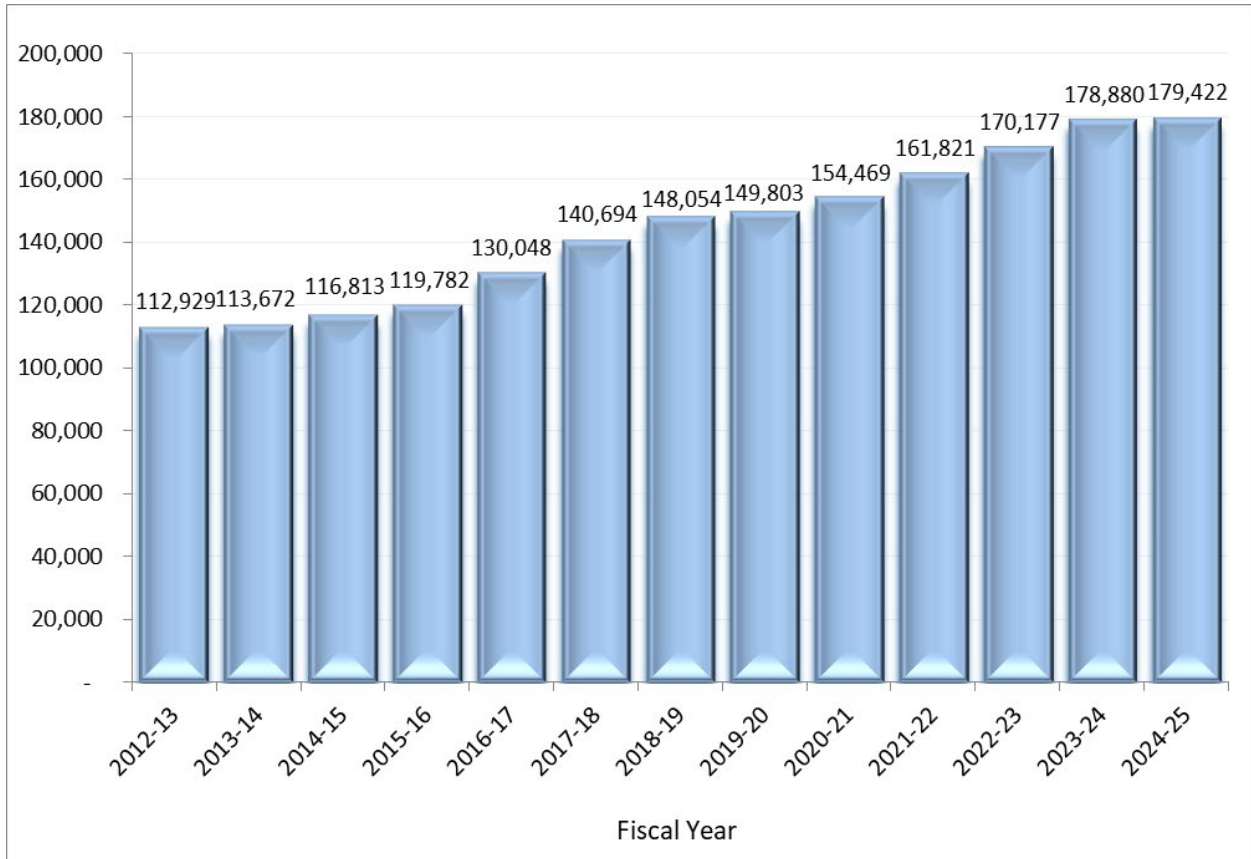
Key Performance Indicators for the service level/speed of answer and abandon percentage were not met due to continuing technical issues that caused a handful of the representatives to be unavailable to take customer calls, and there was attrition that affected the available call center representatives. The contractor is addressing the technical issues, and they are continuing to recruit additional staff members to meet the call center demands.

## JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	July -24		June 24		FY 2024-25	
	Tags	% of Total	Tags	% of Total	Average To-Date	
<b>Issued</b>						
To New Accounts	1,671	25%	1,800	20%	1,671	25%
Additional Tags to Existing Accounts	4,760	72%	6,865	78%	4,760	72%
Replacement Transponders	170	3%	193	2%	170	3%
<b>Total Issued</b>	<b>6,601</b>		<b>8,858</b>		<b>6,601</b>	

At the end of July 2024, the 91 EL had 179,422 active customer accounts and 720,861 transponders classified as assigned.

**Number of Accounts by FY**  
**As of July 31, 2024**





**Orange County Transportation Authority  
Riverside County Transportation Commission**



Status Report  
August 2024

As of August 31, 2024

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# OPERATIONS OVERVIEW OCTA

## TRAFFIC AND REVENUE STATISTICS FOR OCTA

The total traffic volume on the 91 Express Lanes (91 EL) for August 2024 was 1,912,203. This represents a daily average of 61,684 vehicles. This is a 5.5 percent increase in total traffic volume from the same period last year, which totaled 1,812,081. Potential toll revenue for August was \$6,146,368, which represents an increase of 5.5 percent from the prior year’s total of \$5,827,535. The carpool percentage for August was 25.8 percent as compared to the previous year’s rate of 23.7 percent.

Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 EL and associated potential revenue for the month of August 2024.

### Current MTD as of August 31, 2024

	AUG-24 MTD Actual	AUG-23 MTD Actual	Yr-to-Yr % Variance
<b>Trips</b>			
Full Toll Lanes	1,418,937	1,382,993	2.6%
3+ Lanes	493,266	429,088	15.0%
Total Gross Trips	1,912,203	1,812,081	5.5%
<b>Revenue</b>			
Full Toll Lanes	\$6,069,816	\$5,761,196	5.4%
3+ Lanes	\$76,552	\$66,338	15.4%
Total Gross Revenue	\$6,146,368	\$5,827,535	5.5%
<b>Average Revenue per Trip</b>			
Average Full Toll Lanes	\$4.28	\$4.17	2.6%
Average 3+ Lanes	\$0.16	\$0.15	6.7%
Average Gross Revenue	\$3.21	\$3.22	(0.3%)

The 2025 fiscal year-to-date (YTD) traffic volume increased by 4.9 percent, and potential toll revenue increased by 6.1 percent when compared with the same period the prior year. YTD average revenue per trip is \$3.18.

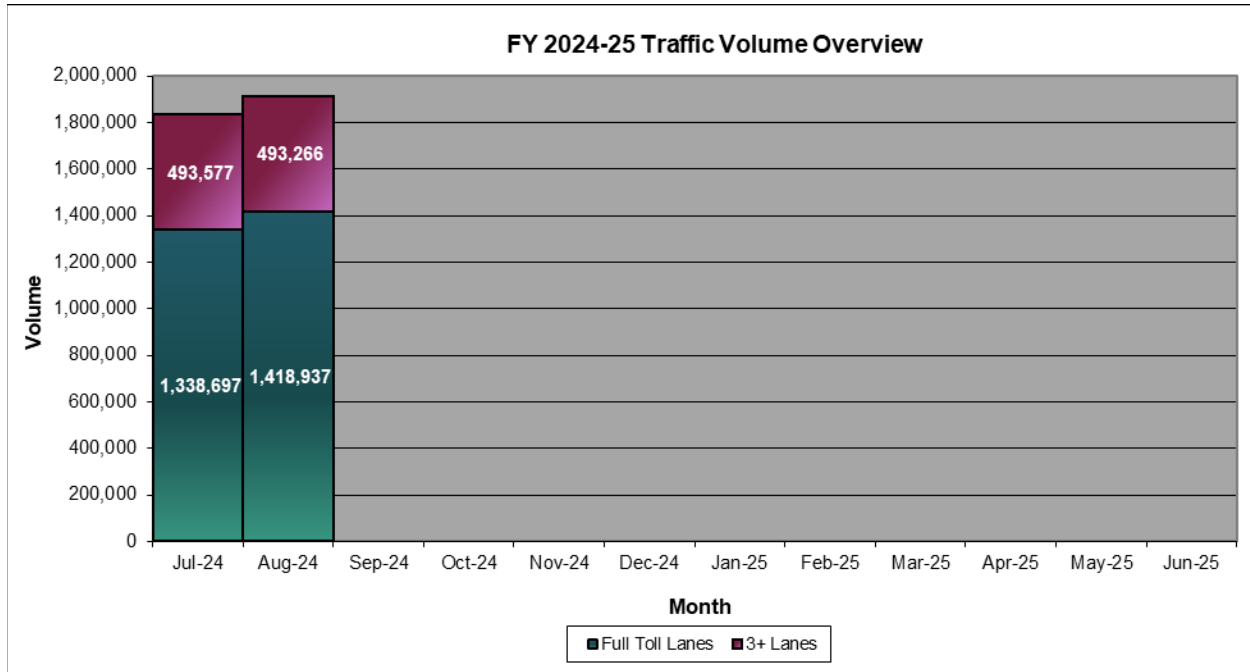
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 EL and associated potential revenue for the months of July 2024 through August 2024.

**Fiscal Year (FY) 2024-25 YTD as of August 31, 2024**

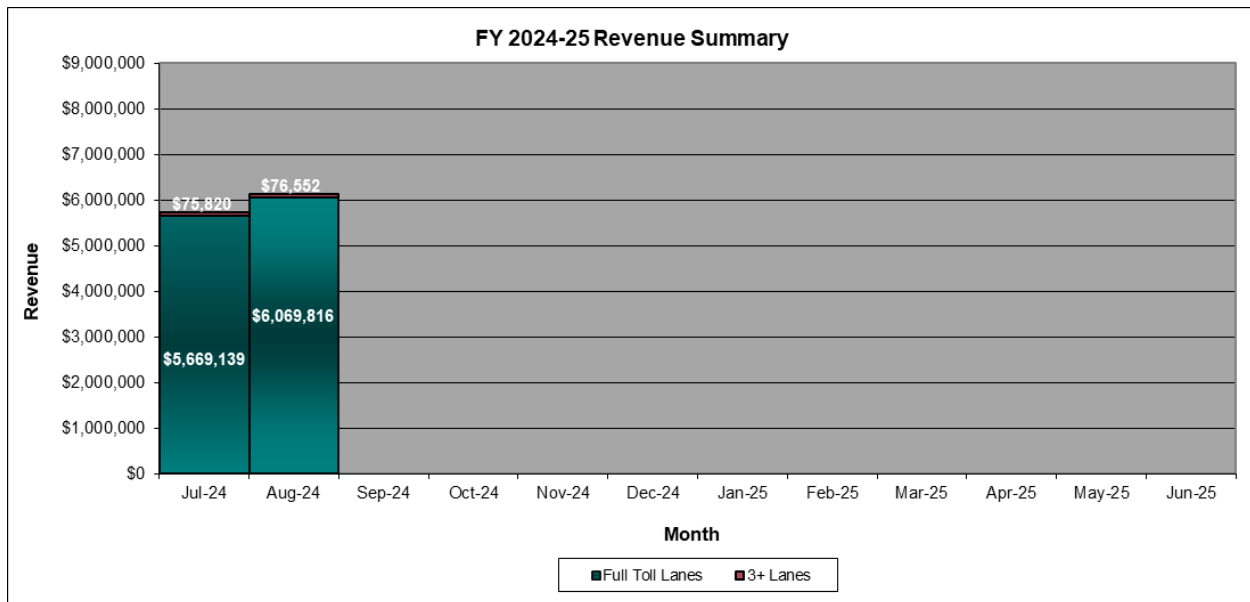
	<b>FY 2023-24 YTD Actual (7/2024-8/2024)</b>	<b>FY 2022-23 YTD Actual (7/2023-8/2023)</b>	<b>Yr-to-Yr % Variance</b>
<b>Trips</b>			
Full Toll Lanes	2,757,634	2,673,382	3.2%
3+ Lanes	986,843	897,375	10.0%
Total Gross Trips	3,744,477	3,570,757	4.9%
<b>Revenue</b>			
Full Toll Lanes	\$11,738,955	\$11,073,653	6.0%
3+ Lanes	\$152,372	\$129,352	17.8%
Total Gross Revenue	\$11,891,327	\$11,203,005	6.1%
<b>Average Revenue per Trip</b>			
Average Full Toll Lanes	\$4.26	\$4.14	2.9%
Average 3+ Lanes	\$0.15	\$0.14	7.1%
Average Gross Revenue	\$3.18	\$3.14	1.3%

## OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2024-25 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2024-25 on a monthly basis.



## OCTA PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound and westbound directions reached or exceeded 90 percent of defined capacity 15 times during the month of August 2024. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 92 percent of defined capacity. This is closely monitored since toll adjustments are made based upon capacity percentages per the OCTA Toll Policy for the 91 EL. If capacity is at 92 percent on a consistent basis (over six times during the prior 12 weeks), then an adjustment will be made to toll rates for that particular hour and day.

## OCTA EASTBOUND PEAK-HOUR VOLUMES

PM Time	Monday 07/29/24				Tuesday 07/30/24				Wednesday 07/31/24				Thursday 08/01/24				Friday 08/02/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500													\$8.45	580	3,012	89%	\$9.10	570	2,784	82%
1500 - 1600													\$8.15	568	2,834	83%	\$8.65	623	2,800	82%
1600 - 1700													\$7.60	518	2,790	82%	\$6.65	566	2,753	81%
1700 - 1800													\$7.30	550	2,907	86%	\$7.35	654	2,841	84%
1800 - 1900													\$4.25	644	2,834	83%	\$7.35	742	2,659	78%
1900 - 2000													\$6.30	777	2,846	84%	\$6.85	654	2,111	62%

PM Time	Monday 08/05/24				Tuesday 08/06/24				Wednesday 08/07/24				Thursday 08/08/24				Friday 08/09/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	552	2,939	86%	\$5.75	531	2,900	85%	\$5.75	532	3,013	89%	\$8.45	564	2,973	87%	\$9.10	585	2,838	83%
1500 - 1600	\$6.15	580	2,825	83%	\$6.10	534	2,847	84%	\$8.15	551	2,901	85%	\$8.15	542	2,932	86%	\$8.65	567	2,848	84%
1600 - 1700	\$5.40	554	2,851	84%	\$4.90	517	2,882	85%	\$7.10	493	2,804	82%	\$7.60	568	2,807	83%	\$6.65	594	2,823	83%
1700 - 1800	<b>\$5.25</b>	<b>590</b>	<b>3,063</b>	<b>90%</b>	\$5.20	501	2,843	84%	\$5.85	552	2,856	84%	\$7.30	547	2,803	82%	\$7.35	608	2,794	82%
1800 - 1900	\$6.15	684	2,745	81%	\$4.40	594	2,753	81%	\$4.40	647	2,823	83%	\$4.25	652	2,975	88%	\$7.35	754	2,883	85%
1900 - 2000	\$4.25	531	1,876	55%	\$4.25	720	2,772	82%	\$4.25	671	2,663	78%	\$6.30	719	2,747	81%	\$6.85	690	2,277	67%

PM Time	Monday 08/12/24				Tuesday 08/13/24				Wednesday 08/14/24				Thursday 08/15/24				Friday 08/16/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	526	2,928	86%	<b>\$5.75</b>	<b>478</b>	<b>3,061</b>	<b>90%</b>	\$5.75	480	2,964	87%	\$8.45	417	2,468	73%	\$9.10	483	2,788	82%
1500 - 1600	\$6.15	561	2,830	83%	\$6.10	504	2,937	86%	<b>\$8.15</b>	<b>553</b>	<b>3,120</b>	<b>92%</b>	\$8.15	522	2,957	87%	\$8.65	607	2,862	84%
1600 - 1700	\$5.40	550	2,984	88%	\$4.90	526	2,981	88%	\$7.10	518	2,944	87%	\$7.60	539	2,888	85%	\$6.65	544	2,737	81%
1700 - 1800	\$5.25	555	2,832	83%	\$5.20	610	2,987	88%	\$5.85	539	2,975	88%	\$7.30	550	2,852	84%	\$7.35	572	2,865	84%
1800 - 1900	\$6.15	685	2,848	84%	\$4.40	611	2,833	83%	\$4.40	651	2,963	87%	\$4.25	624	2,854	84%	\$7.35	683	2,857	84%
1900 - 2000	\$4.25	486	1,819	54%	\$4.25	553	2,272	67%	\$4.25	580	2,381	70%	\$6.30	621	2,647	78%	\$6.85	616	2,178	64%

PM Time	Monday 08/19/24				Tuesday 08/20/24				Wednesday 08/21/24				Thursday 08/22/24				Friday 08/23/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	423	2,691	79%	\$5.75	436	2,889	85%	\$5.75	491	2,957	87%	\$8.45	455	2,911	86%	\$9.10	539	2,814	83%
1500 - 1600	\$6.15	544	2,904	85%	\$6.10	517	3,033	89%	\$8.15	486	2,997	88%	\$8.15	527	2,891	85%	\$8.65	569	2,856	84%
1600 - 1700	\$5.40	492	2,851	84%	\$4.90	430	2,422	71%	\$7.10	504	2,890	85%	\$7.60	501	2,806	83%	\$6.65	567	2,798	82%
1700 - 1800	\$5.25	547	2,995	88%	\$5.20	546	2,833	83%	\$5.85	525	2,861	84%	\$7.30	475	2,852	84%	\$7.35	597	2,896	85%
1800 - 1900	\$6.15	657	2,838	83%	\$4.40	605	3,014	89%	\$4.40	614	2,796	82%	\$4.25	598	2,856	84%	\$7.35	694	2,745	81%
1900 - 2000	\$4.25	452	1,727	51%	\$4.25	637	2,620	77%	\$4.25	670	2,518	74%	\$6.30	721	2,809	83%	\$6.85	648	2,212	65%

PM Time	Monday 08/26/24				Tuesday 08/27/24				Wednesday 08/28/24				Thursday 08/29/24				Friday 08/30/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	425	2,776	82%	\$5.75	423	2,964	87%	\$5.75	488	3,016	89%	\$8.45	451	2,975	88%	\$9.10	608	2,867	84%
1500 - 1600	\$6.15	532	2,988	88%	<b>\$6.10</b>	<b>502</b>	<b>3,074</b>	<b>90%</b>	\$8.15	529	2,990	88%	\$8.15	527	2,816	83%	\$8.65	634	2,797	82%
1600 - 1700	\$5.40	509	2,977	88%	<b>\$4.90</b>	<b>524</b>	<b>3,073</b>	<b>90%</b>	\$7.10	554	2,959	87%	\$7.60	510	2,778	82%	\$6.65	649	2,707	80%
1700 - 1800	\$5.25	554	2,952	87%	\$5.20	530	3,020	89%	\$5.85	532	2,907	86%	\$7.30	542	2,923	86%	\$7.35	675	2,888	85%
1800 - 1900	\$6.15	648	2,853	84%	\$4.40	621	2,956	87%	\$4.40	568	2,850	84%	\$4.25	612	2,790	82%	\$7.35	648	2,551	75%
1900 - 2000	\$4.25	571	2,083	61%	\$4.25	686	2,645	78%	\$4.25	751	2,841	84%	\$6.30	741	2,857	84%	\$6.85	725	2,301	68%



## OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 07/29/24				Tuesday 07/30/24				Wednesday 07/31/24				Thursday 08/01/24				Friday 08/02/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500													\$3.45	568	1,554	46%	\$3.45	501	1,302	38%
0500 - 0600													<b>\$5.55</b>	<b>968</b>	<b>3,052</b>	<b>90%</b>	\$5.30	786	2,593	76%
0600 - 0700													\$5.75	582	2,587	76%	\$5.55	586	2,596	76%
0700 - 0800													\$6.35	579	2,760	81%	\$6.15	446	2,290	67%
0800 - 0900													\$5.75	405	2,447	72%	\$5.55	422	2,335	69%
0900 - 1000													\$4.65	516	2,559	75%	\$4.65	528	2,258	66%

AM Time	Monday 08/05/24				Tuesday 08/06/24				Wednesday 08/07/24				Thursday 08/08/24				Friday 08/09/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	531	1,531	45%	\$3.45	580	1,509	44%	\$3.45	573	1,615	48%	\$3.45	573	1,548	46%	\$3.45	476	1,318	39%
0500 - 0600	\$5.55	854	2,936	86%	<b>\$5.55</b>	<b>897</b>	<b>3,062</b>	<b>90%</b>	\$5.55	910	2,901	85%	<b>\$5.55</b>	<b>933</b>	<b>3,084</b>	<b>91%</b>	\$5.30	788	2,596	76%
0600 - 0700	\$5.75	576	2,804	82%	\$5.75	596	2,844	84%	\$5.75	516	2,494	73%	\$5.75	643	2,876	85%	\$5.55	547	2,585	76%
0700 - 0800	\$6.35	511	2,602	77%	\$6.35	477	2,675	79%	\$6.35	514	2,745	81%	\$6.35	560	2,905	85%	\$6.15	428	2,316	68%
0800 - 0900	\$5.75	447	2,546	75%	\$5.75	443	2,675	79%	\$5.75	454	2,786	82%	\$5.75	439	2,641	78%	\$5.55	421	2,428	71%
0900 - 1000	\$4.65	461	2,303	68%	\$4.65	504	2,668	78%	\$4.65	542	2,752	81%	\$4.65	505	2,634	77%	\$4.65	466	2,225	65%

AM Time	Monday 08/12/24				Tuesday 08/13/24				Wednesday 08/14/24				Thursday 08/15/24				Friday 08/16/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	541	1,500	44%	\$3.45	590	1,559	46%	\$3.45	596	1,643	48%	\$3.45	568	1,581	47%	\$3.45	504	1,331	39%
0500 - 0600	\$5.55	870	2,910	86%	\$5.55	917	2,981	88%	\$5.55	924	3,041	89%	\$5.55	917	2,902	85%	\$5.30	822	2,640	78%
0600 - 0700	\$5.75	608	2,863	84%	\$5.75	665	2,834	83%	\$5.75	652	2,917	86%	\$5.75	689	2,867	84%	\$5.55	664	2,761	81%
0700 - 0800	\$6.35	607	2,931	86%	\$6.35	525	2,430	71%	\$6.35	584	2,778	82%	\$6.35	592	2,849	84%	\$6.15	483	2,316	68%
0800 - 0900	\$5.75	393	2,595	76%	\$5.75	367	2,691	79%	\$5.75	395	2,703	80%	\$5.75	401	2,718	80%	\$5.55	359	2,217	65%
0900 - 1000	\$4.65	450	2,571	76%	\$4.65	446	2,820	83%	\$4.65	395	2,857	84%	\$4.65	321	2,455	72%	\$4.65	417	2,374	70%

AM Time	Monday 08/19/24				Tuesday 08/20/24				Wednesday 08/21/24				Thursday 08/22/24				Friday 08/23/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	533	1,549	46%	\$3.45	561	1,546	45%	\$3.45	576	1,499	44%	\$3.45	584	1,531	45%	\$3.45	496	1,322	39%
0500 - 0600	<b>\$5.55</b>	<b>943</b>	<b>3,140</b>	<b>92%</b>	\$5.55	903	3,014	89%	<b>\$5.55</b>	<b>970</b>	<b>3,077</b>	<b>91%</b>	\$5.55	920	2,986	88%	\$5.30	799	2,624	77%
0600 - 0700	\$5.75	505	2,277	67%	\$5.75	688	2,863	84%	\$5.75	699	2,968	87%	\$5.75	660	2,838	83%	\$5.55	710	2,710	80%
0700 - 0800	\$6.35	638	2,900	85%	\$6.35	634	2,962	87%	\$6.35	623	2,914	86%	\$6.35	461	2,069	61%	\$6.15	485	2,352	69%
0800 - 0900	\$5.75	427	2,895	85%	\$5.75	355	2,405	71%	\$5.75	383	2,785	82%	<b>\$5.75</b>	<b>501</b>	<b>3,092</b>	<b>91%</b>	\$5.55	301	2,031	60%
0900 - 1000	\$4.65	455	2,973	87%	\$4.65	316	2,397	71%	\$4.65	384	2,676	79%	\$4.65	439	2,972	87%	\$4.65	334	2,155	63%

AM Time	Monday 08/26/24				Tuesday 08/27/24				Wednesday 08/28/24				Thursday 08/29/24				Friday 08/30/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	558	1,602	47%	\$3.45	608	1,640	48%	\$3.45	589	1,602	47%	\$3.45	554	1,559	46%	\$3.45	538	1,716	50%
0500 - 0600	<b>\$5.55</b>	<b>922</b>	<b>3,043</b>	<b>90%</b>	<b>\$5.55</b>	<b>962</b>	<b>3,066</b>	<b>90%</b>	<b>\$5.55</b>	<b>951</b>	<b>3,089</b>	<b>91%</b>	<b>\$5.55</b>	<b>917</b>	<b>3,056</b>	<b>90%</b>	\$5.55	852	2,898	85%
0600 - 0700	\$5.75	709	2,881	85%	\$5.75	759	2,969	87%	\$5.75	732	2,892	85%	\$5.75	731	2,928	86%	\$5.75	579	2,147	63%
0700 - 0800	\$6.35	611	2,908	86%	\$6.35	653	2,979	88%	\$6.35	666	2,966	87%	\$6.35	681	2,994	88%	\$6.15	618	2,574	76%
0800 - 0900	\$5.75	436	2,670	79%	\$5.75	404	2,882	85%	\$5.75	440	2,877	85%	\$6.35	412	2,769	81%	\$5.90	323	1,920	56%
0900 - 1000	\$4.65	398	2,713	80%	\$4.65	398	2,986	88%	\$4.65	399	2,756	81%	\$6.35	374	2,677	79%	\$5.15	368	2,084	61%

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## OCTA OPERATIONAL HIGHLIGHTS

### **On-Road Operations**

OCTA Freeway Service Patrol responded to 73 calls during the month of August. Of those calls, two were to remove debris, 20 were to assist disabled vehicles, 21 were to tow vehicles, and 30 were to aid motorists in the 91 EL.

# FINANCIAL HIGHLIGHTS OCTA

## 91 Express Lanes Operating Statement

Description	YTD as of : 8/31/2024		YTD Variance	
	Actual <sup>(1)</sup>	Budget <sup>(1)</sup>	Dollar \$	Percent (%)
<b>Operating revenues:</b>				
Toll Revenue	\$ 10,322,151	\$ 8,917,640	\$ 1,404,511	15.7
Fee Revenue	\$ 1,710,257	\$ 783,666	\$ 926,591	118.2
<b>Total operating revenues</b>	<b>\$ 12,032,408</b>	<b>\$ 9,701,306</b>	<b>\$ 2,331,102</b>	<b>24.0</b>
<b>Operating expenses:</b>				
Contracted Services	\$ 1,047,112	\$ 1,303,638	\$ 256,526	19.7
Administrative Fee	\$ 614,198	\$ 693,796	\$ 79,598	11.5
Other Professional Services	\$ 128,666	\$ 237,800	\$ 109,134	45.9
Credit Card Processing Fees	\$ 229,058	\$ 225,000	\$ (4,058)	(1.8)
Toll Road Account Servicing	\$ 37,883	\$ 166,666	\$ 128,783	77.3
Other Insurance Expense	\$ -	\$ 700,000	\$ 700,000	100.0
Toll Road Maintenance Supply Repairs	\$ 65,588	\$ 111,668	\$ 46,080	41.3
Patrol Services	\$ 194,542	\$ 187,500	\$ (7,042)	(3.8)
Building Equipment Repairs and Maint	\$ 90,837	\$ 136,666	\$ 45,829	33.5
6C Transponders	\$ -	\$ -	\$ -	N/A
Other Services	\$ -	\$ 8,334	\$ 8,334	100.0
Utilities	\$ 11,424	\$ 23,624	\$ 12,200	51.6
Office Expense	\$ 9,429	\$ -	\$ (9,429)	N/A
Bad Debt Expense	\$ 96	\$ -	\$ (96)	N/A
Miscellaneous <sup>(2)</sup>	\$ 53	\$ 5,600	\$ 5,547	99.1
Leases	\$ 115,413	\$ 91,666	\$ (23,747)	(25.9)
<b>Total operating expenses</b>	<b>\$ 2,544,298</b>	<b>\$ 3,891,958</b>	<b>\$ 1,347,660</b>	<b>34.6</b>
Depreciation and Amortization <sup>(3)</sup>	\$ 772,467	\$ -	\$ (772,467)	N/A
<b>Operating income (loss)</b>	<b>\$ 8,715,643</b>	<b>\$ 5,809,348</b>	<b>\$ 2,906,295</b>	<b>50.0</b>
<b>Nonoperating revenues (expenses):</b>				
Reimbursement from Other Agencies	\$ 28,256	\$ -	\$ 28,256	N/A
Interest Income	\$ 1,722,982	\$ 1,273,260	\$ 449,722	35.3
Interest Expense	\$ (279,900)	\$ (1,115,875)	\$ 835,975	74.9
Other	\$ -	\$ -	\$ -	N/A
<b>Total nonoperating revenues (expenses)</b>	<b>\$ 1,471,337</b>	<b>\$ 157,385</b>	<b>\$ 1,313,952</b>	<b>(834.9)</b>
Transfers In	\$ -	\$ -	\$ -	N/A
Transfers Out <sup>(4)</sup>	\$ 7,561,551	\$ -	\$ 7,561,551	N/A
<b>Net income (loss)</b>	<b>\$ 17,748,532</b>	<b>\$ 5,966,733</b>	<b>\$ 11,781,799</b>	<b>197.5</b>

<sup>1</sup>Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

<sup>2</sup>Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials, Subscriptions.

<sup>3</sup>Depreciation and amortization are not budgeted items.

<sup>4</sup>Transfers Out: For M2 Project I and Project J expense reimbursements.

# OPERATIONS OVERVIEW RCTC

## TRAFFIC AND REVENUE STATISTICS FOR RCTC

The total traffic volume on the 91 EL for August 2024 was 1,808,719. This represents a daily average of 58,346 vehicles. This is a 16.5 percent increase in gross trips from the same period last year, which totaled 1,552,433. Potential toll revenue for August was \$9,491,048, which represents an increase of 31.2 percent from the prior year's total of \$7,235,395. The carpool percentage for August was 24.6 percent as compared to the previous year's rate of 23.5 percent.

MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 EL which includes the Express Lanes Connectors and associated potential revenue for the month of August 2024.

### Current MTD as of August 31, 2024

Trips	AUG-24 MTD Actual	Stantec MTD Projected	# Variance	% Variance	AUG-23 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,363,749	990,000	373,749	37.8%	1,188,284	14.8%
3+ Lanes	444,970	379,429	65,541	17.3%	364,149	22.2%
Total Gross Trips	1,808,719	1,369,429	439,290	32.1%	1,552,433	16.5%
<b>Revenue</b>						
Full Toll Lanes	\$9,412,385	\$4,686,571	\$4,725,813	100.8%	\$7,173,894	31.2%
3+ Lanes	\$78,664	\$0	\$78,664		\$61,500	27.9%
Total Gross Revenue	\$9,491,048	\$4,686,571	\$4,804,477	102.5%	\$7,235,395	31.2%
<b>Average Revenue per Trip</b>						
Average Full Toll Lanes	\$6.90	\$4.73	\$2.17	45.9%	\$6.04	14.3%
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.17	5.9%
Average Gross Revenue	\$5.25	\$3.42	\$1.83	53.5%	\$4.66	12.7%

The 2025 fiscal YTD traffic volume increased by 15.6 percent, and potential toll revenue increased by 33.3 percent when compared with the same period the prior year. YTD average revenue per trip is \$5.19.

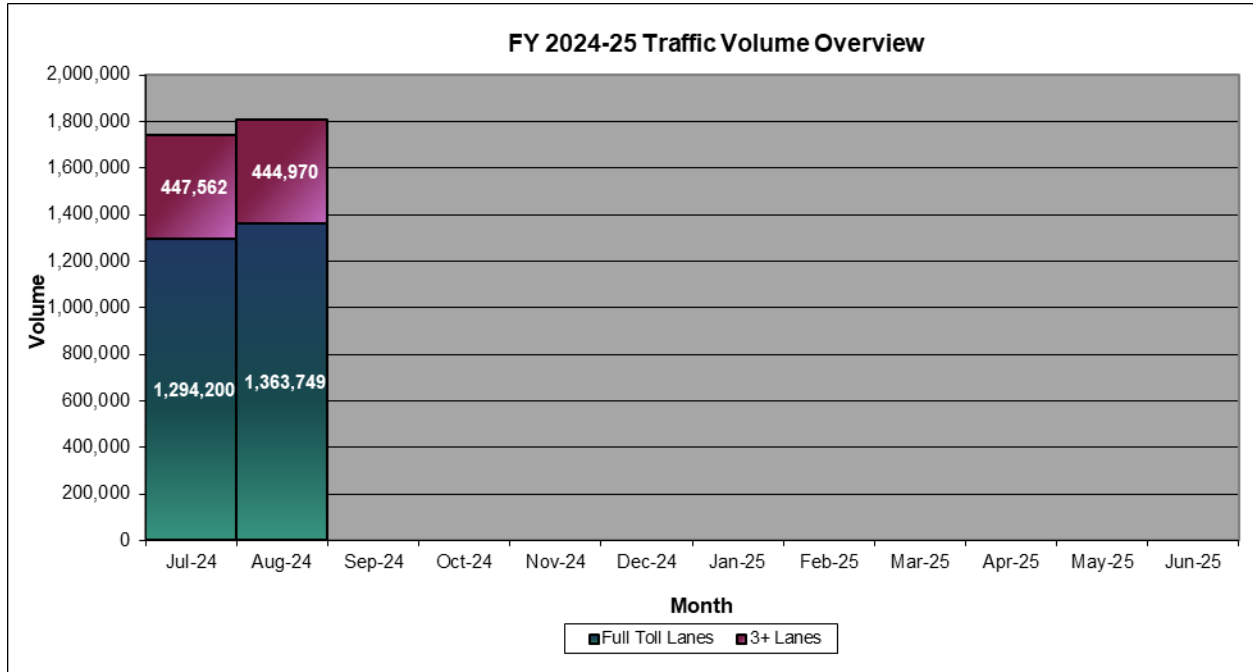
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 EL and associated potential revenue for the months of July 2024 through August 2024.

**FY 2024-25 YTD as of August 31, 2024**

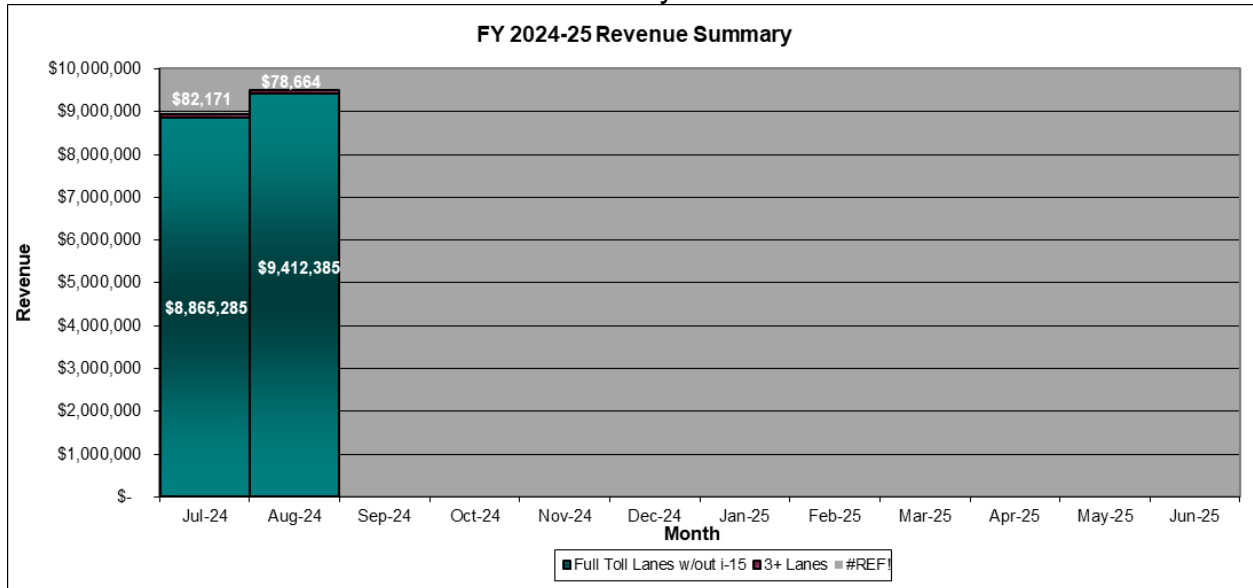
<b>Trips</b>	<b>FY 2024-25 YTD Actual (7/2024-8/2024)</b>	<b>Stantec YTD Projected</b>	<b># Variance</b>	<b>% Variance</b>	<b>FY 2023-24 YTD Actual (7/2023-8/2023)</b>	<b>Yr-to-Yr % Variance</b>
Full Toll Lanes	2,657,949	1,955,286	702,663	35.9%	2,309,743	15.1%
3+ Lanes	892,532	746,429	146,103	19.6%	761,001	17.3%
<b>Total Gross Trips</b>	<b>3,550,481</b>	<b>2,701,714</b>	<b>848,767</b>	<b>31.4%</b>	<b>3,070,744</b>	<b>15.6%</b>
<b>Revenue</b>						
Full Toll Lanes	\$18,277,670	\$9,164,714	\$9,112,956	99.4%	\$13,706,596	33.3%
3+ Lanes	\$160,835	\$0	\$160,835		\$123,630	30.1%
<b>Total Gross Revenue</b>	<b>\$18,438,505</b>	<b>\$9,164,714</b>	<b>\$9,273,790</b>	<b>101.2%</b>	<b>\$13,830,226</b>	<b>33.3%</b>
<b>Average Revenue per Trip</b>						
Average Full Toll Lanes	\$6.88	\$4.69	\$2.19	46.7%	\$5.93	16.0%
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.16	12.5%
<b>Average Gross Revenue</b>	<b>\$5.19</b>	<b>\$3.39</b>	<b>\$1.80</b>	<b>53.1%</b>	<b>\$4.50</b>	<b>15.3%</b>

## RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2024-25 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2024-25 on a monthly basis.



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## **RCTC PEAK-HOUR VOLUMES**

On November 20, 2023, the RCTC 91 EL transitioned to dynamic pricing, which adjusts toll rates based on traffic volumes to maintain free-flowing trips in accordance with RCTC's 91 Express Lanes Toll Policy and Toll Schedule. The dynamic pricing is being closely monitored.

## **RCTC OPERATIONAL HIGHLIGHTS**

### **On-Road Operations**

RCTC Freeway Service Patrol responded to 137 calls during the month of August. Of those calls, 105 were to assist disabled vehicles, 15 calls to remove debris, and 17 were in response to accidents that affected the 91 EL.

# FINANCIAL HIGHLIGHTS RCTC

## RCTC 91 Express Lanes Operating Statement

Description	YTD as of : <b>8/31/2024</b>		YTD Variance	
	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)
<b>Operating revenues:</b>				
Toll Revenue	\$ 16,174,884.34	\$ 12,209,333.33	\$ 3,965,551.01	32.5
Fee Revenue	1,583,653.69	1,239,666.67	343,987.02	27.7
<b>Total operating revenues</b>	<b>17,758,538.03</b>	<b>13,449,000.00</b>	<b>4,309,538.03</b>	<b>32.0</b>
<b>Operating expenses:</b>				
Salaries and Benefits	138,469.81	212,266.67	73,796.86	34.8
Legal Services	1,846.75	15,000.00	13,153.25	87.7
Advisory Services	16,429.71	13,666.67	(2,763.04)	(20.2)
Audit and Accounting Fees	-	6,500.00	6,500.00	100.0
Service Fees	(23.53) <sup>2</sup>	3,500.00	3,523.53	100.7
Other Professional Services	54,679.14	164,150.00	109,470.86	66.7
Lease Expense	38,581.72	58,966.67	20,384.95	34.6
Operations	348,037.01	919,000.00	570,962.99	62.1
Utilities	8,269.48	18,933.33	10,663.85	56.3
Supplies and Materials	79.92	833.33	753.41	90.4
Membership and Subscription Fees	67.50	6,833.33	6,765.83	99.0
Office Equipment & Furniture (Non-Capital)	0.19	12,500.00	12,499.81	100.0
Maintenance/Repairs	(3,405.64) <sup>2</sup>	80,800.00	84,205.64	104.2
Training Seminars and Conferences	100.00	1,333.33	1,233.33	92.5
Transportation Expenses	365.75	1,500.00	1,134.25	75.6
Lodging	120.99	916.67	795.68	86.8
Meals	73.55	583.33	509.78	87.4
Other Staff Expenses	113.70	83.33	(30.37)	(36.4)
Advertising	-	16,666.67	16,666.67	100.0
Program Management	2,815.34	15,466.67	12,651.33	81.8
Program Operations	(1,039,747.75) <sup>2</sup>	1,814,400.00	2,854,147.75	157.3
Litigation Settlement	-	833.33	833.33	100.0
Furniture & Equipment	-	55,333.33	55,333.33	100.0
Improvements	-	333.33	333.33	100.0
Bad Debt Expense	90.12	20,833.33	20,743.21	99.6
<b>Total operating expenses</b>	<b>(433,036.24)</b>	<b>3,441,233.33</b>	<b>3,874,269.57</b>	<b>112.6</b>
<b>Operating income (loss)</b>	<b>18,191,574.27</b>	<b>10,007,766.67</b>	<b>8,183,807.60</b>	<b>81.8</b>
<b>Nonoperating revenues (expenses):</b>				
Interest Revenue	2,160,751.72	566,600.00	1,594,151.72	(281.4)
Other Miscellaneous Revenue	28.52	-	28.52	N/A
Principal Expense	-	-	-	N/A
Interest Expense	-	(3,700,166.67)	3,700,166.67	(100.0)
<b>Total nonoperating revenues (expenses)</b>	<b>2,160,780.24</b>	<b>(3,133,566.67)</b>	<b>5,294,346.91</b>	<b>169.0</b>
Transfers In	-	-	-	N/A
Transfers Out	-	(445,700.00)	445,700.00	(100.0)
<b>Net income (loss)</b>	<b>\$ 20,352,354.51</b>	<b>\$ 6,428,500.00</b>	<b>\$ 13,923,854.51</b>	<b>216.6</b>

<sup>1</sup> Unaudited

<sup>2</sup> Negatives are the result of FY2023/24 accruals



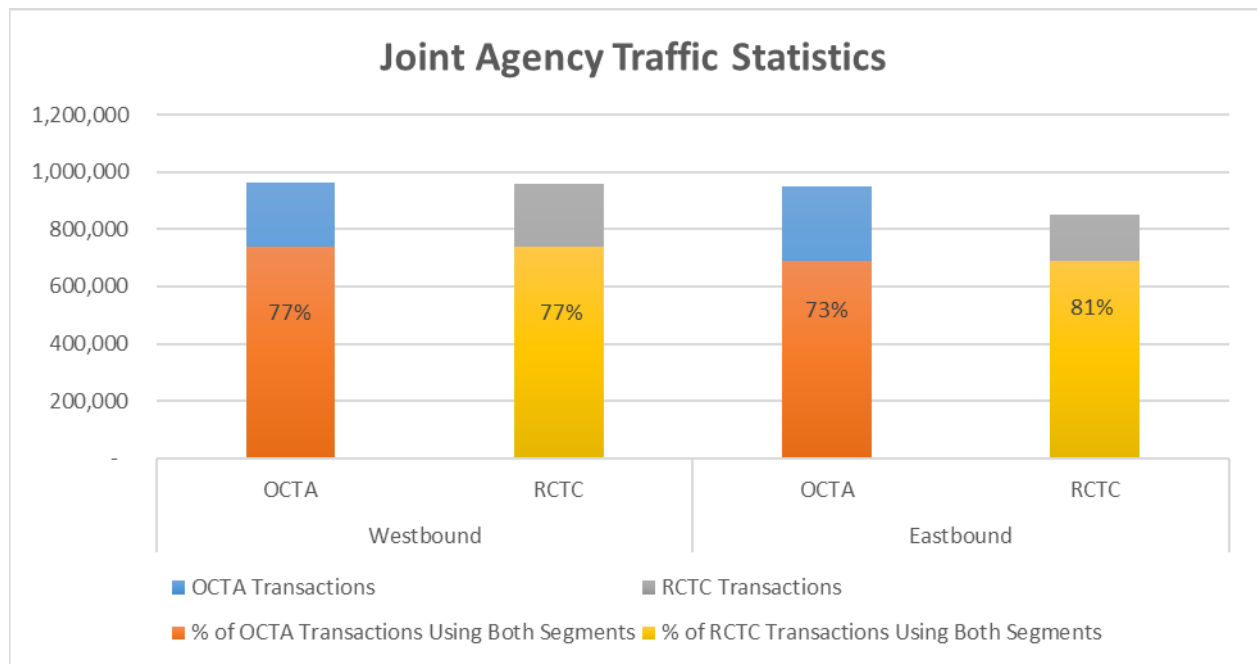
## JOINT AGENCY TRIP AND REVENUE STATISTICS

### MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING August 31, 2023

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
<b>Westbound</b>				
OCTA	962,130	737,659	77%	\$2,829,315
RCTC	958,273	737,659	77%	\$5,807,846
<b>Eastbound</b>				
OCTA	950,073	689,863	73%	\$3,317,053
RCTC	850,446	689,863	81%	\$3,683,203

## JOINT AGENCY TRAFFIC STATISTICS



## JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	REPORTING PERIOD	PERFORMANCE STANDARD	AUGUST 2024 PERFORMANCE
<b>Customer Service</b>			
Service Level /Speed of Answer	Monthly	80% answered within 60 seconds	46% answered within 60 seconds
Abandon Percentage	Monthly	4% <	8%
Customer Satisfaction Score	Monthly	4.5 =>	4.87
First Contact Resolution	Monthly	85% of calls resolved on the first contact	95%
<b>Timeliness of Case Resolution</b>			
	Monthly	90% of cases resolved in one (1) business day	98%
	Monthly	98% of cases resolved within five (5) business days	99%
<b>Mail Performance</b>			
Processing Returned Mail	Monthly	Per business day, in which 90% of returned mail is processed within three (3) business days	100%
	Monthly	Per business day, in which 100% of returned mail is processed within five (5) business days	100%
Research and resolve unidentified Payments	Monthly	100% of all unidentified payments are completely and accurately resolved within five (5) business days	100%
Payment Processing	Monthly	Per business day, in which 100% of payments are processed within two (2) business days	100%
<b>Accounting</b>			
Customer Refunds Processed	Monthly	Per business day, in which 100% of all refunds are complete and accurately issued within five (5) business days	100%

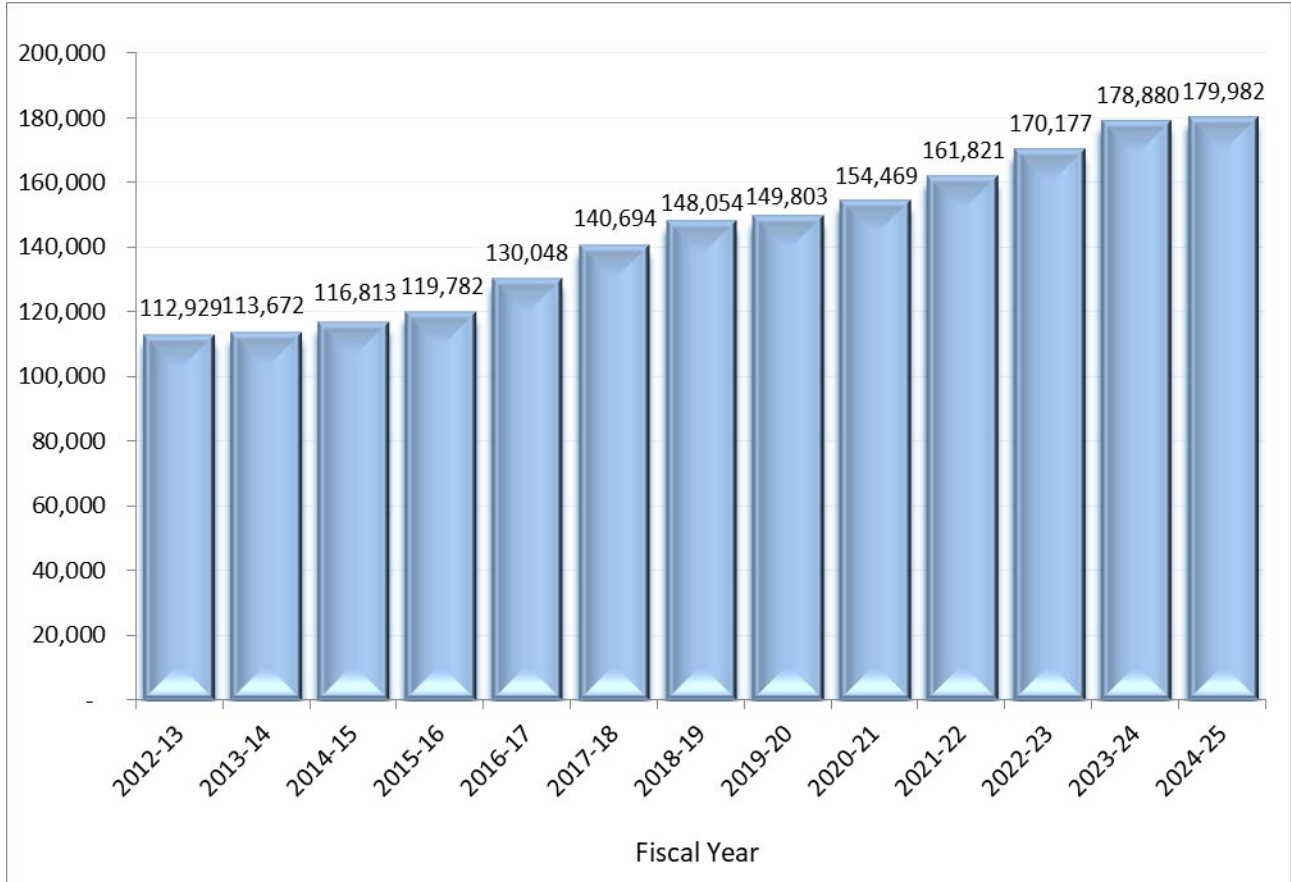
Key Performance Indicators for Service Level/Speed of Answer and Abandoned Percentage were not met due to some technical issues that caused a handful of the representatives to be unavailable to take customer calls and ViaPlus also experienced attrition that affected the calls being answered. ViaPlus is addressing the technical issues and is continuously recruiting additional staff members to meet the call center demands.

## JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	August -24		July - 24		FY 2024-25	
	Tags	% of Total	Tags	% of Total	Average To-Date	
<b>Issued</b>						
To New Accounts	1,883		1,671	25%	1,777	23%
Additional Tags to Existing Accounts	6,903		4,760	72%	5,831	75%
Replacement Transponders	186		170	3%	178	2%
<b>Total Issued</b>	<b>8,972</b>		<b>6,601</b>		<b>7,786</b>	

At the end of August 2024, the 91 EL had 179,982 active customer accounts and 724,188 transponders classified as assigned.

**Number of Accounts by FY  
As of August 31, 2024**





# 241/91 Express Connector Project

October 31, 2024



# Existing Conditions on 241 and 91

*Transportation Corridor Agencies*

- Why is this project important?





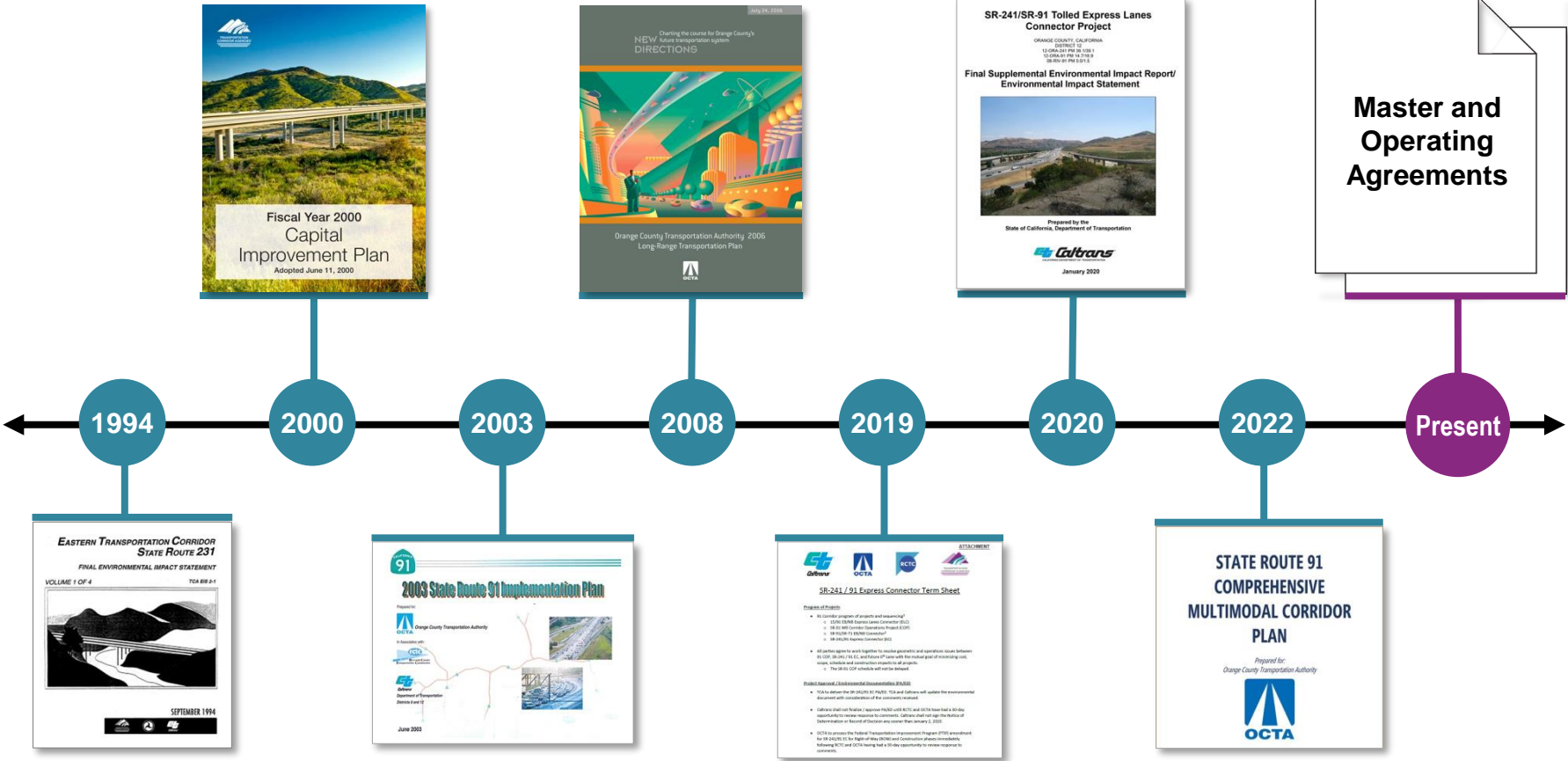
# Existing Conditions on 241 and 91

*Transportation Corridor Agencies*

- Why is this project important?



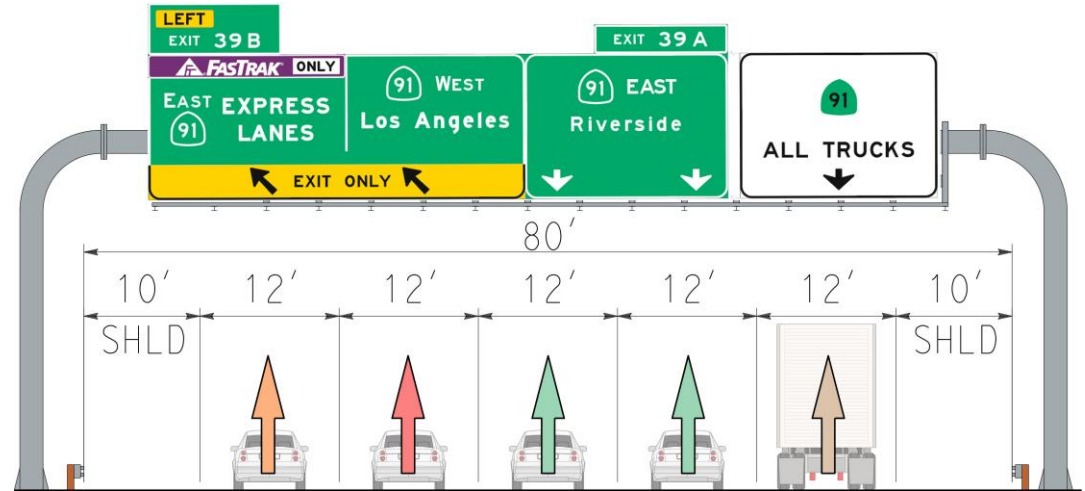
# History





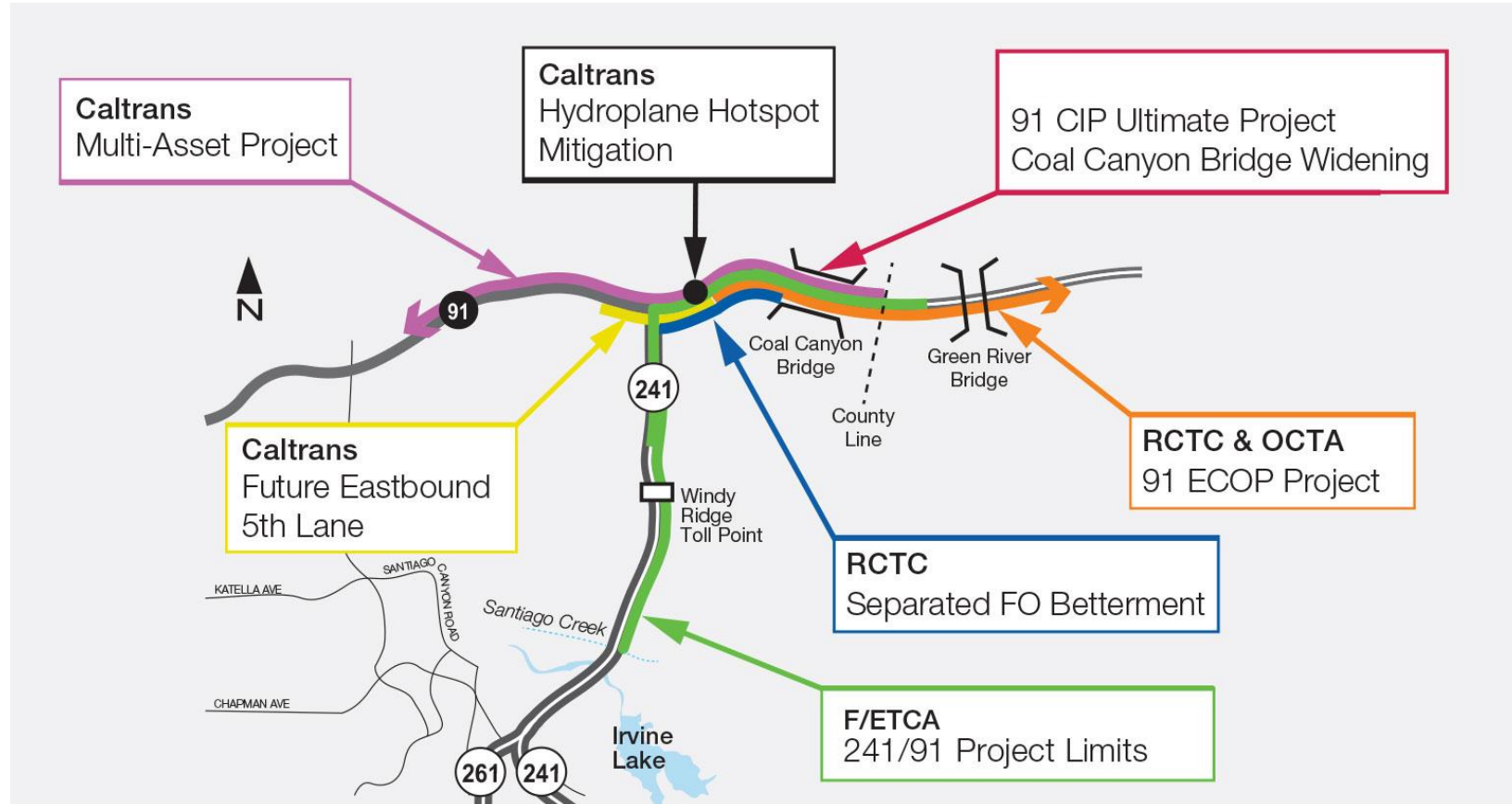
# Project Overview

- Median-to-median, direct, tolled connector
- New tolled facility
- 2023 cost estimate: \$423 million, 100% funded by TCA



# Accommodating Future Plans

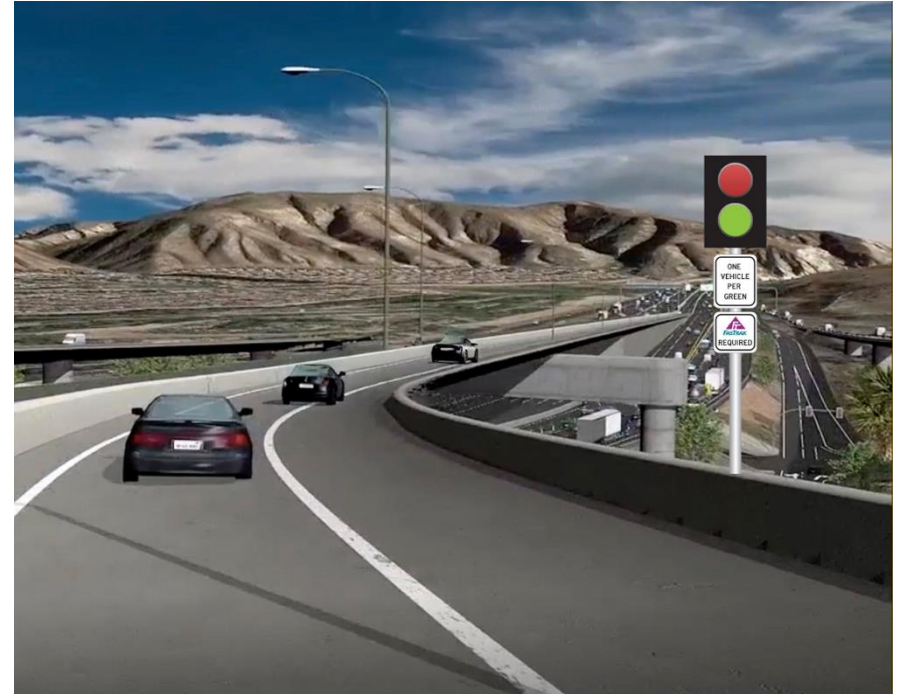
Transportation Corridor Agencies



# Anticipated Project Benefits

*Transportation Corridor Agencies*

- Improved regional mobility
- Providing choices to customers
- Reduction in 241/91 NB GP connector queue and travel time savings
- Reduced weaving and vehicle conflicts in GP lanes
- Environmental benefits – carbon emissions reduction and air quality improvements
- Improving average vehicle occupancy







# 2019 Term Sheet

## Approved by TCA, OCTA, RCTC with Caltrans support

- Project sequencing
- Operation and management controls
- Toll Authority (AB 194)

**ATTACHMENT**



### SR-241 / 91 Express Connector Term Sheet

Program of Projects

- 91 Corridor program of projects and sequencing<sup>1</sup>
  - 15/91 EB/NB Express Lanes Connector (ELC)
  - SR-91 WB Corridor Operations Project (COP)
  - SR-91/SR-71 EB/NB Connector<sup>2</sup>
  - SR-241/91 Express Connector (EC)
- All parties agree to work together to resolve geometric and operations issues between 91 COP, SR-241 / 91 EC, and future 6<sup>th</sup> Lane with the mutual goal of minimizing cost, scope, schedule and construction impacts to all projects.
  - The SR-91 COP schedule will not be delayed.

Project Approval / Environmental Documentation (PA/ED)

- TCA to deliver the SR-241/91 EC PA/ED. TCA and Caltrans will update the environmental document with consideration of the comments received.
- Caltrans shall not finalize / approve PA/ED until RCTC and OCTA have had a 30-day opportunity to review response to comments. Caltrans shall not sign the Notice of Determination or Record of Decision any sooner than January 2, 2020.
- OCTA to process the Federal Transportation Improvement Program (FTIP) amendment for SR-241/91 EC for Right-of-Way (ROW) and Construction phases immediately following RCTC and OCTA having had a 30-day opportunity to review response to comments.

Project Delivery

- TCA to complete final design of SR-241/91 EC with Caltrans oversight.
- Caltrans has final design approval of SR-241/91 EC.

# Partnering

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*Transportation Corridor Agencies*



***Transportation Corridor Agencies***



**RIVERSIDE  
COUNTY  
TRANSPORTATION  
COMMISSION**



# Progress and Discussions

*Transportation Corridor Agencies*



## **Transparency**

Cross Walk Document

Public Facing Documents

Benefits and Complexity

Public Communications



## **Management/Policy**

Reaffirm Term Sheet Requirements

Master and Operating Agreements Timing

AB 194 Supplemental Tolling Authority



## **Operations**

EC Operated by TCA

Progressive Demand Management

Performance Metrics

Monitoring and Governance

HOV 3+ Discount

# Progressive Demand Management

*Transportation Corridor Agencies*

**Express Connector traffic operations will be controlled with the following options:**

1. Dynamic pricing
2. Toll connector meter
3. HOV-only mode
4. Transit/Vanpool mode



# Milestone Schedule

*Transportation Corridor Agencies*

## **By End of 2024**

- Consensus on terms of Master and Operating Agreements
- Submit AB 194 application to CTC

## **1st Quarter 2025**

- CTC public hearing
- Execute Master and Operating Agreements

## **Mid 2025**

- Complete AB 194 process
- Construction advertisement

## **Late 2025**

- Begin construction

## **Late 2028**

- Open to traffic



# Learn More

The screenshot shows the website for The Toll Roads, a project of the Transportation Corridor Agencies. The header includes the logo, navigation links for 'Pay Tolls', 'Toll Violations', 'Driving The Toll Roads', 'Help', 'News', and 'About', and buttons for 'Log In' and 'Open Account'. The main content area features a large heading: 'Enhancing mobility to meet growing needs.' Below this, a yellow callout box titled 'CAPITAL PROGRAMS' contains the text: 'As Southern California population increases and the economy grows, the Transportation Corridor Agencies (TCA) work to ensure The Toll Roads remain a valuable, congestion-free alternative to local highways.' A link 'View Initiatives' with a downward arrow icon is located at the bottom of the callout box. The background of the page is a photograph of several cars driving on a highway during a sunset or sunrise.

TheTollRoads.com/CapitalPrograms



# Next Steps for the 241/91 Express Connector Project

October 31, 2024



# Priorities for OCTA and RCTC

- Primary objective – the 241/91 Express Connector can utilize the available capacity within the 91 Express Lanes as long as it does not negatively impact the Express Lanes
- Performance Metrics to meet the primary objective in the Express Lanes
  - Maintain speeds greater than 60 miles per hour in the critical zones
  - 241/91 Express Connector volumes not to exceed 1,500 vehicles per hour
  - No more than 200 connector vehicles exiting per hour on the 91 Express Lanes at the county line
  - 3,000 vehicles per hour on 91 Express Lanes – east end
  - 100 vehicle max queue on 241/91 Express Connector

# Items Needed to Proceed for OCTA and RCTC

- Agreements
  - Master Agreement
  - Operating Agreement
- Consent document
  - Letter of Consent (from OCTA only)
- Other agreements/amendments
  - Amendment to OCTA/RCTC Operating Agreement with Cofiroute for Traffic Operations Center services
  - Freeway Service Patrol Agreement
  - Other potential agreements

# OCTA Next Steps

- November 2024
  - Finance and Administration Committee project update on November 13, 2024
  - Board of Directors project update on November 25, 2024
- 2025
  - Master Agreement Board of Directors' approval
  - Operating Agreement Board of Directors' approval
  - Letter of Consent approval
- May 2025
  - State Route 91 Advisory Committee project status update on May 29, 2025

# RCTC Next Steps

- Toll Policy and Operations Committee - 2025
  - Project status and update
  - Master Agreement approval
  - Operating Agreement approval
- Riverside County Transportation Commission Meeting - 2025
  - Project status and update
  - Commissioners' approval of Master Agreement
  - Commissioners' approval of Operating Agreement
- State Route 91 Advisory Committee Meeting - 2025
  - Project status and update on May 29, 2025